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AGREEMENT

### **BETWEEN**

## MARITIME TELEGRAPH AND TELEPHONE COMPANY LIMITED

#### and

# ATLANTIC COMMUNICATION & TECHNICAL WORKERS' UNION

Plant Workers	Operator Services	Clerical Workers
Effective	Effective	Effective
November 1, 1992	November 15, 1992	December 27, 1992
to	to	to
October 28, 1995	October 28, 1995	October 28, 1995

04002(04)

#### COMMON

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The following eighteen (18) articles and seven (7) appendices of this document are common to and apply to each of the three bargaining units: Plant Workers, Clerical, and Operator Services.

#### GENERAL -1

1.1 The plural and feminine herein in all sections includes the singular and masculine throughout, and vice versa.

#### 1.2 Publication and Distribution

Sufficient copies of this Agreement shall be printed to provide a copy for every member and such additional copies as the Company and the Union require. The cost of publication to be divided equally between the Company and the Union. The Union shall be responsible for distribution of the Agreement to its members.

#### 1.3 Posting on Bulletin Boards

The Union is entitled to post on Company notice boards any notices pertaining to Union business.

- 1.4 (a) In January of every year the Union shall send to the Company a list of all Union Officers including "Unit Chairperson" and "Union Stewards". This list shall show the jurisdiction for which the Unit Chairman and Stewards are appointed. Not later than ten (10) days following the appointment of a replacement for any of these positions or the creation of a new position, the Union shall send a written notice to the General Manager Industrial Relations of the Company providing the name of the appointee and the position to which he was appointed and in the case of the appointment of a replacement the name of the person replaced. Upon receipt of such notices the General Manager Industrial Relations shall notify the management of the departments concerned.
  - (b) The Company agrees to provide the Union with changes to management where members of the bargaining unit are affected.
- 1.5 The Union shall upon request receive copies of General Circulars which affect those employees in the Union.

#### MANAGEMENT RIGHTS - 2

2.1 The Union recognizes and agrees that the Company has the right and authority to operate and manage its assets and business, and direct the working forces of the Company, and to hire, suspend, demote, transfer, lay-off or discharge employees for proper and sufficient cause, and these rights and authority are abridged or limited only by the express provisions of this Agreement.

3.1 The Company agree not to diminish the general levels of benefits being provided under the Employees' Benefit Plan as it is in effect at the signing of this Collective Agreement. Should legislation, regulation or any similar circumstances beyond the Company's control, affect any of these plans, the Company shall retern it's right to modify them accordingly.

#### DISCRIMINATION - 4

- 4.1 The Company shall not dominate or interfere with the administration of the Union. It shall not contribute financial or other support to it.
- 4.2 (a) The Company will not discriminate against an employee because of membership in the Union or activity authorized herein on behalf of the Union.
  - (b) The Union shall not intimidate or coerce employees into membership and shall not on Company premises, conduct regular Union meetings unless by mutual agreement.

4.3 The Company and the Union agree that they will not threaten, intimidate, or unlawfully discriminate against an employee for reasons of that employee's pregnancy, age, marital status, disability, sex, sexual orientation, race, creed, colour, national origin, policitcal affiliation with a legitimate political party or for exercising any rights under this Collective Agreement. The parties also agree that no employee should be subjected to harassment.

SAFETY - 5

5.1 The Company and Union agree to promote occupational health and safety through OH&S committees, made up of representation from management and labour in accordance with Canada Labour Code, Part II. All wages and associated expenses for employees assigned to OH&S committees will be paid by the Company. Employees shall strictly observe all safety rules and regulations.

The Company further agrees with the following:

- A) To integrate safety with procedure and operation.
- B) To provide safe working conditions, proper and adequate tools, equipment and protective devices.
- To keep employees at all times familiar with safe working practices.
- D) To maintain safe, clean, adequately heated, ventilated and lighted places of work in all Company buildings.

- E) The Company's safety manual as amended will be used as a general safety guide.
- F) No employee shall do or be required to do any work that is considered unsafe.

The Company and Union agree to discuss jointly any matter with respect to safety when requested by either party. Matters which cannot be resolved jointly will be referred to the Corporate Occupational Health and Safety Committee.

#### V.D.T.'S

- 5.2 (A) The Company agrees to test video display terminals in accordance with accepted standards and to make reasonable efforts to provide adequate environmental standards in regards to the provision of lighting, seating and work station design, subject to the operational and financial requirements of the Company.
  - (B) The Company Medical Director may recommend devices to alleviate work environment related symptoms. Such devices will be provided by the Company.
  - (C) Employees who are required to work on a video display terminal for fifty percent (50%) or more of the normal work week shall be entitled to have their eyes examined by the Medical Director or any physician at the Medical Director's direction and, if deemed necessary, may be referred at the Company's expense to an opthamologist.
  - (D) An employee who is pregnant and is required to work a video display terminal will, 'upon request bremoved from work on the video display terminal. The employee shall be permitted to perform other available work with/n the respective bargaining unit until the commencement of the maternity leave. If no such work is available and subject to any contracts binding upon the Company the employee may be permitted to perform other available work within the area. The employee shall have the option of taking a leave of absence without pay or benefits until she is eligible for maternity leave. The Company agrees that every effort will be made to expedite the granting of the leave of absence and in any case, the implementation of such a leave of absence will not be delayed for more than five (5) days following the date of application for the leave of absence, unless a longer period is agreed to by the employee.

#### UNION DUES - 6

6.1 Whenever a new employee is hired (excluding students and temporary employees) he Company as part of the induction training of that new employee, shall introduce such employee to a Union representative who shall be permitted to briefly discuss with such new employee the provisions of the Collective Agreement and the details of membership in the Atlantic Communications & Technical Workers' Union.

On each and every pay period the Company agrees to deduct from the wages of each employee in the bargaining unit, unit on dues for that period or an amount equivalent to the regular dues duly authorized by the Union for Union dues, and forward the amounts so deducted together with a statement of any changes in the list of such employees to the Financial Secretary of the. Union by the 15th day following the pay period.

This check-off of dues shall continue during the life time of this Agreement or any renewal thereof and shall be continued throughout any period during which the parties are engaged in negotiations with a view to making a new agreement and it shall apply to all employees in the bargaining unit.

The Company agrees to deduct from the wages of an employee, on their written and duly signed authority, the Union initiation fee and to remit the monies so deducted to the Financial Secretary of the Union,

The Union agrees to indemnify and save the Company harmless against any claim or liability arising out of, or resulting from, the operation of this section.

The amount of Union dues deducted from wages or the amount equivalent to the Union dues deducted in the taxation year will be shown on the employee's T4A slip.

#### PAY PERIODS — 7

7.1 Pay periods shall be 26 per year, the pay period to close at 2400 hrs. every second Saturday. Pay cheques or notifications of deposit, at the employee's option, will be distributed as soon after the closing dates as payrolls can be computed and pay cheques or notifications of deposit issued, normally no later than the Thursday following the close of the pay period. When a pay day falls on a paid holiday, the employees will be paid on the last regular work day before the holiday.

#### **DEFINITIONS — 8**

8.1 "SERVICE" — includes all periods of time, whether bridged or not, spent in the employ of and recorded on the payroll of one or more of the following companies: Maritime Telegraph and Telephone Company, Limited; Eastern Electric and Supply Company, Limited; Atlantic Utilities Limited, Eastern Tel. & Tel. Co., and The Island Telephone Company Limited. It also includes any periods of time a regular employee is on an approved leave of absence which specifies that the leave of absence is to be credited as service.

"NET CREDITED SERVICE" — refers to that period of continuous service since the regular employee was. last placed on the Company payroll, plus any credit for other service as referred to above which has become eligible for bridging in accordance with the Company procedure for service bridging. When a regular employee is re-engaged following a break in service, the employee's service is bridged after he/she has been on the Company payroll continuously for a minimum period of one year and the combined total of all services equates to eleven (11) years or more. At that time that employee's net credited service is recalculated and a revised service entry date is established. service entry date is established.

"SENIORITY" for a regular employee is determined in accordance with and is the same as that employee's net credited service as shown on Company records except for those employees who transfer from The Island Telephone Co. Ltd. Operator Services or Craft bargaining units after Oct. 18, 1984 and after January 22, 1991 for Clerical; Eastern Telephone & Telegraph Company bargaining units after October 4, 1978, whose seniority will only be counted as of their employment date with MT&T. Seniority as so determined is transferable in whole from one bargaining unit to another

#### PART TIME EMPLOYEES

Part time employees will have service and seniority computed by dividing regular hours worked, by 2080 hours.

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OPERATOR SERVICES

Temporary and part time employees will have service and seniority computed by dividing hours worked, by hours available, calculated on a monthly basis.

**CLERICAL** Part time employees will have seniority computed by dividing regular hours worked, by 1950 hours.

#### LEAVE OF ABSENCE FOR UNION BUSINESS - 9

9.1 When requested by the Union, the Company will grant a leave of absence under the following conditions:

(A) The leave-of-absence shall be granted to a maximum of two 2) members of the bargaining unit represented by the, Union 1 or 3 the purpose of conducting business as representatives of the Union.

(B) The leave-of-absence will be without pay and for a period not exceeding three (3) years with the option of extending it for a further period. The total period of leave-of-absence shall not exceed six (6) years except where one (1) partial term is served by appointment. Extensions beyond this maximum period will be at the sole discretion of the Company.

- (C) The period of absence shall not be deducted from the employee's service for all purposes.
- (D) The employee has the option of retaining any of the following benefits voluntary accident insurance, extended health care, group life insurance, by paying the full cost of all premiums necessary to provide any benefits. The Union will provide the necessary pension contribution to the Company.
- (E) When the employee returns to work, the Company will endeavour to place him in the same area of the Company and provide him comparable employment to that which he had at the time he left. Tiere is, however, no guarantee that he will receive his former job.

#### MATERNITY & CHILD CARE LEAVE - 10

- 10.1 An employee who has completed six (6) months of net credited service with the Company shall be granted a leave of absence without pay during a period of pregnancy and for a reasonable period after childbirth.
- 10.2 The employee shall submit to the Company an application for maternity leave of absence at least four (4) weeks, or six (6) weeks where possible, before the date specified by her in the application as the day on which she intends to commence such leave.

10.3 Maternity leave may be granted to commence not earlier than eleven (11) weeks prior to the expected birth, and shall terminate not later than seventeen (17) weeks from the date of commencement of the leave of absence.

10.4 An employee may upon written authorization of a legally qualified medical practitioner resume her normal duties before the expiration of the . six (6) week period following delivery.

- 10.5 If a pregnant employee is unable to perform an essential function of her job, and no appropriate alternate employment is available, she shall be placed on leave of absence for such time as she is unable to perform that essential function.
- 10.6 An employee who has completed six (6) months of net credited service with the Company shall, upon ritten request, be granted a leave of absence for child care responsibilities or for adoption purposes. The leave of absence shall be for a maximum period of wenty four (24) weeks and shall companies. shall commence: 61A-029
  - on the expiration of maternity leave of absence, 698-029
  - on the date the child is born, or

(c) on the date the child comes into the actual care and custody of the employee.

This leave may be shared by the other parent who is also an employee of the Company.

- 10.7 When an employee returns from a maternity or child care leave of absence they will be reinstated in their former job provided their former job exists. If the former job is no longer in existence when the employee returns, they will be offered another job in their respective bargaining unit, (where possible in the same location) and paid at the same interval they were in when they left.

  10.8 An employee grant grant and eave of absence under 10.3 and/or 10.6 will be credited for that time. An employee who wishes a longer leave (up to a total of one (1) year) will not be credited for the additional time but when they return they will be offered any suitable available job in their respective
- they return they will be offered any suitable available job in their respective bargaining unit and paid the rate for the interval they were in when they left. If there is no suitable job available, they will be offered the most suitable job available in their bargaining unit and paid the rate for their interval in that job. They shall have priority for reassignment in their bargaining unit at their old interval whenever a suitable job becomes available.

#### 10.9 Operator Services

Temporary and Part Time Operators who have accumulated six (6) months of service since last recall date, or who have worked on an ongoing basis and accumulated six (6) months of service, will also be entitled to the provision of this section.

#### BEREAVEMENT LEAVE - 11

11.1 (A) Employees shall suffer no loss of basic pay for absence from work during the:



- (1) four (4) working days immediately following the death of their mother, father, husband, wife, common-law spouse, common-law children, stepchildren, son or daughter:
- (2) three (3) working days immediately following the death of their stepfather, stepmother, guardian, brother or sister.
- (3) Three (3) days immediately following the death of their mother-in-law, father-in-law, brother-in-law, sister-in-law, grandfather, grandmother, grandchild, or any other member of their family regularly living with or being provided for by the employee.
- (B) For purposes of subparagraph (a) above, where the employee is notified of the death prior to commencement of work, such day shall be counted as the first day of bereavement leave. Where, however, the employee receives notice of the death after starting work, the following day shall be counted as the first day of such bereavement leave, although the employee will be able to leave work without loss of basic pay should notice be received before the workday is concluded.
- (C) Under special circumstances or when extensive travel is involved, the Company may, upon request, grant an employee an extension of paid bereavement leave beyond the days provided in (a) above and such request will not be unreasonably made or denied. In no case, however, shall the paid bereavement leave exceed five (5) working days or seven (7) calendar days immediately following the death, whichever is greater in paid time,
- (D) An employee's manager may, upon request, grant any employee time off without loss of basic pay to attend a funeral of a person not specifically listed above; the maximum time allowed for this purpose shall be one (\*) day. Such request shall not be unreasonably made or with held.
- (E) Days on which a bereaved employee is on vacation shall be counted as working days for purposes of this article and no offsetting time will be allowed.

#### PAID HOLIDAYS - 12

12.1 Employees shall not be required to work on paid holidays unless requirements of maintaining service or other special conditions necessitate such work. Paid holidays shall be defined as follows:

New Year's Day
Good Friday
Victoria Day
Canada Day
Labour Day
Thanksgiving Day
Remembrance Day
Christmas Day
Boxing Day
Floating Holiday

and such holidays as may be proclaimed by the Federal or Provincial Government.

(See sections pertaining to each local for conditions on paid holidays.)

#### ANNUAL VACATION - 13

- 13.1 All regular employees shall be entitled to an annual vacation with pay subject to the following.
- 13.2 The vacation year shall be the twelve (12) months between January 1st and December 31st of the same year.

However,, in special cases employees may receive vacation in advance of the vacation year when approved by the Senior Manager in the department.

- 13.3 All regular employees engaged after January 1st of any year shall be granted one (1) days vacation with pay for each full month worked up to December 31st of the same year to a maximum of ten (10) working days.
- 13.4 Vacations will be granted employees in accordance with their net credited service as of December 31st of the vacation year, as shown below:

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Years of Net Working Days	Winter
Credited Service a 500 Vacation	Bonus
1 but less than 3 💮 🐎 10	applies
3 but less than 9	applies
9 but less than 20 😘 😅 💯 20	applies
20 but less than 27 25	applies
27 and over - 1 とし 30	does not apply
V 15 F	,
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Years of Net	Working Days	Winter
Credited Service	of Vacation	<b>Bonus</b>
1 but less than 3	10	applies
3 but less than 9	15	applies
9 but less than 20	20	applies
20 but less than (26)	25	applies
26 and over	30	does not apply

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Years of Net	Working Days	Winter
Credited Service	of Vacation	Bonus
1 but less than 3	10	applies
3 but less than 9	15	applies
9 but less than 20	20	applies
20 but less than 25	25	applies
20 but less than 25	25	applies
25 and over	30	does not apply

- 13.5 A winter bonus shall be added to qualifying vacations as shown in clause 13.4 when all or part of these vacations are taken between January 1st to April 30th and November 1st to December 31st. The six (6) month period shall be known as the "Winter Period".
- 13.6 For every two (2) complete working days of a qualifying vacation taken during the winter period, the employee shall receive a bonus of one (1) working day to be taken during the winter period. In no case, however, shall the winter vacation bonus exceed five (5) extra working days.
- 13.7 ( A ) Employees who resign, are pensioned or die shall receive a vacation allowance for the time they work in the currentvacation year, that is, the time from January 1st, to and including the last day worked. Employees who resign shall receive the allowance to which they are entitled. Employees who are pensioned or die shall receive a proration of the vacation they would otherwise receive at the end of the vacation year.

- (B) Regular employees of record on May 1, 1993 who terminate their employment for reasons other than for dismissal will also be entitled to receive monies equivalent to five (5) working days payable at the time of the cessation of employment.
- 13.8 When a paid or civic holiday falls during a vacation, a vacation day will be scheduled by:
  - (a) scheduling the day at the same time vacation is scheduled or
  - (b) the vacation day may be scheduled later to a mutual agreeable date within the vacation year.
- 13.9 The vacation may be subdivided on request but must all be taken within the vacation year unless postponement is approved by the senior manager of the department.

An employee may not subdivide any vacation under four (4) days in a week on an ongoing basis unless under special circumstances.

- 13.10 Any employees going on vacation shall on request, receive an advance pay up to the amount they would normally receive on any pay days which fall within their vacation period.
- 13.11 (A) Requests for vacation selection will start October 1st, close by November 15th and the approved schedule posted by December 1st. Vacations shall be scheduled by work groups in the bargaining unit:

Craft — Level I work group

Operator — by location -operators — clerks

— service assistants

Clerical -work group by location

giving preference of choice of dates to employees on the basis of their net credited service in Craft and Operator Services and on the basis of seniority in Clerical, with the stipulation, however, that employees must be transferred into the group by the October 1st scheduling time before they can use their length of service to provide priority for selection of their vacation.

Vacation in a work group will not be altered or rescheduled by reason of a new employee entering the group during that vacation year as per scheduling above (13.11A). If for any substantial reason a vacation has to be rescheduled, the new employee to the work group would have their vacation rescheduled to a mutually agreeable time.

More than one employee in a work group may be permitted vacation at the same time, providing workload and customer service demands permit.

#### (B) Operator Services/Vacation Scheduling

When vacancies exist in the approved vacation schedule employees shall be permitted to reschedule their vacation to such a vacancy by providing the Company with at least thirty (30) days notice before the vacancy in the vacation schedule referred to in 13.11 (A) is to begin. In cases where thirty (30) days notice has not been provided, rescheduling may be granted through mutual agreement.

#### (C) Clerical/Part Time

Regular part-time employees shall have their seniority dates adjusted as at the end of the last pay period prior to the October 1st scheduling time. (For pay treatment reference 21.6 Clerical Collective Agreement).

#### (D) Craft/Part Time

Vacations of part time employees shall not interfere with the vacation of any other employee (refer to 3.5 Craft Collective Agreement).

13.12 Owing to the nature of the Company's business, there are times when it is impossible to grant the vacation dates selected by an employee. It follows, therefore, that in the scheduling referred to in clause 13.11(A) above, the Company may, for reasonable cause, deny on one (1) occasion during a vacation year, any dates requested by the employee. When an employee's vacation has been rescheduled at the request of the Company, it cannot be rescheduled again unless the change is made with the mutual consent of the employee and the Company.

The employee will be granted upon request a rescheduling of their vacation to a time mutually agreeable to the Company and the employee.

When a scheduled winter vacation is rescheduled at the Company's request to a summer period (May 1st to October 31st) the employee shall still receive the winter bonus that originally applied.

- 13.13 Employees recalled during vacation shall not be deprived of any vacation days due to such recall and the unexpired 'portion of any vacation shall be rescheduled to the satisfaction of the employee.
- 13.14 When part or all of the vacation is rescheduled under the terms, of clause 13.13, it shall be increased by one-half (1/2) day for each working day of vacation rescheduled to be taken in the winter period, provided, however, that in no case shall this exceed five (5) bonus days.
- 13.15 Employees who have completed a period on Sickness Benefits or Worker's Compensation may be granted their vacation as an extension to their absence.
- 13.16 Employees who become sick for a period of one week or more while on vacation shall be granted a rescheduling of the vacation days lost due to such illness together with the unexpired portion of the vacation, if any, remaining after such illness has been established. A doctor's certificate verifying the illness may be required.
- 13.17 Employees who are granted a leave-of-absence without pay may be granted their vacations directly prior to or following the leave-of-absence.
- 13.18 An employee who is requested to serve jury duty while on vacation shall be able to reschedule vacations at a time mutually agreeable to the Company and the employee.
- 13.19 Members of the negotiating team having scheduled vacation days which fall on days in which the employee is engaged in negotiations will be granted their vacation immediately following negotiations if they so desire.

#### AUTOMATION & TECHNOLOGICAL CHANGE - 14

14.1 The Union recognizes that the Company may introduce automation and technological changes into the work place affecting the work force. The Company and the Union agree that they have jointly and severally, a real and direct responsibility at all levels to reduce to a minimum the adverse effects that may result from the changes that are involved.

Technological change in this clause means:

- (a) The introduction by an employer into his work, undertaking or business of equipment or material of a different nature or kind than that previously utilized by the employer in the operation, of the work, undertaking or business, and;
- (b) A change in the manner in which the employer carries on the work, undertaking or business that is directly related to the introduction of that equipment or material.

Whenever the Company proposes to effect a technological change that is likely to result in the transfer or termination of: two (2) or more employees in the Clerical and Operator Services bargaining unit; three (3) or more employees in the Plant Workers bargaining unit, it shall give notice in writing to the Union, at least 120 days prior to the effective date of the change. The notice shall state:

- (1) The nature of the technological change.
- (2) The date upon which the Company proposes to effect the technological change.
- (3) The location and approximate number of employees likely to be affected.

It is agreed that displacement of employees due to technological changes in the Company will be dealt with according to the principles as outlined in the Automation and Worker Displacement Guide adopted by the Nova Scotia Joint Labour-Management Conference.

It is agreed such action to be taken will include:

- (1) Senior employees from the affected group in which the change occurs, with the ability to learn and willing to take the hecessary training will be trained to maintain the new equipment
  - (2) Redundant employees having the minimum job qualifications and the ability to learn will be given a training period up to 40 working days to fill any available non-management job within the Company subject to any contract binding upon the Company.
- (3) Transfer expenses not less than covered by the General Circular Chapter J, Topic 11, dated 1987 11 will be paid to redundant employees so transferred.

An employee with twenty-five (25) or more years of net credited service, working in a group where the number of employees has to be reduced because of technological change and who is not entitled to pension benefits may request early termination of service. The Company may accept the request providing, in its view, the number of employees remaining is sufficient to do the work. Where the request for early termination of employment is accepted, the employee shall receive a termination allowance calculated in accordance with Company practices.

Where an employee is permanently transferred from a higher paid position to a lower paid position due to technological change, the wage rate for the higher paid position shall for a period of twelve (12) months be main-

tained. Where the affected employee has ten (10) or more years of net credited service, the higher wage rate (at time of transfer) shall be maintained until the rate for the new position equals or exceeds the former wage rate. The requirement for continuous experience in the present position to be eligible to apply for job postings shall be waived.

Termination allowance will be paid to regular employees on termination of employment due to technological change provided there is no prospect for re-engagement of the employee on a regular, temporary or part-time basis. To be eligible, an employee must have at least two (2) years net credited service and must not have been dismissed for cause nor have resigned voluntarily

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The scale of payments provides an allowance equivalent to one (1) weeks' pay for each full year of service up to ten (10) years, and thereafter two (2) weeks' pay for each additional year of service up to a maximum of forfynine (49) weeks' pay. An employee who has previously received termination allowance shall have the above payments reduced by the number of equivalent weeks' pay already received.

The Company and the Union agree that Sections 52, 54 and 55 of the Canada Labour Code shall not apply to the parties to this agreement during its term.

#### DISCIPLINE - 15

15.1 In case of discharge, suspension, or disciplinary action, or demotion, the Company will present to the employee affected, written reasons for such discipline at the time of its occurrence.

A written notification stating only that disciplinary action has been taken will be sent to the Business Manager of the Union except in cases of discharge when the action taken will be specified. Any such action taken is subject to the terms of this Agreement.

Records of complaints or disciplinary action recorded in the employee's file shall be cancelled after eighteen (18) months, unless during this eighteen (18) month period the employee receives any additional letters of complaint or disciplinary notices for related causes, in which case only notices of related causes will be extended an additional eighteen (18) months from the date of the last related occurrence.

Employee will be entitled to receive copies of all letters of complaint and' information applicable to work performance or records of a disciplinary nature recorded in the employee's file. The Company agrees to provide updated material as it is recorded in employee's file. The employee will not make requests for such information with unreasonable frequency.

The Company will advise the employee the right to have a Shop Steward present if discipline is to be administered and the employee can further consult with a Steward before leaving the premises.

An employee discharged for cause shall be eligible for all unused vacation entitlements.

#### **GRIEVANCE PROCEDURE — 16**

- 16.1 When any dispute arises between any employee, or number of employees and the Company concerning the interpretation orapplication of this Agreement, it shall first be discussed with the employee's immediate manager or delegated representative normally within thirty (30) working days after the employee is aware of the situation. The employee(s) shall have a Shop Steward present if so desired.
- 16.2 The manager or delegated representative shall answer the dispute within three (3) working days of the last discussion with the employee(s) unless the Union agrees to extend this time limit.

When the dispute cannot be settled by this informal procedure, it shall be deemed a "grievance" and the management person with whom it was discussed shall be notified accordingly within five (5) working days.

In this grievance procedure the time limit in "days" refer to working days, exclusive of Saturdays, Sundays and holidays. These time limits may be waived by mutual agreement.

At any time the Union accepts the Company's ruling on a grievance the Business Manager of the Union shall within five (5) days notify the Company of the Union's acceptance. The notice shall be sent to the management person with whom the grievance was last discussed.

Should the Union fail to refer a grievance to the next step within thirty (30) days of the specified time limit, the grievance shall be deemed abandoned.

#### 16.3 Step #1

If the employee(s) or the Union is not satisfied with the decision of the management employee to whom the dispute was referred and the employee or Union wishes to continue with the grievance procedure, the 'grievance' shall be submitted. in writing within five (5) days to the appropriate Level II management employee.

After the grievance is received, the Level II management employee, or delegated representative shall arrange a meeting or meetings with the Union representative named in the grievance at the earliest agreeable time,

and not later than five (5) days from the time the grievance is received. The Company will state its disposition of the grievance in writing within three (3) days of the last meeting convened to deal with the grievance.

#### 16.4 Step #2

If a "grievance" is not settled in step 1, the Union must take the matter up within five (5) days with the Senior Manager of the department. The Senior Manager or delegated representative, shall as promptly as possible, but within ten (0) days after the matter is submitted, meet with the Union's Business Manager or delegated representative, to settle the "grievance". The Company will state its disposition of the grievance in writing within four (4) days of the last meeting convened to deal with the grievance. If no agreement is reached at this step of the grievance procedure, the Union shall have up to thirty (30) days to refer the subject to arbitration

16.5 Complaints, more particularly those of wide application or concerning interpretation of this Agreement and the General Policy of the Company, may be taken up with the appropriate Vice President. The Vice President or delegated representative will arrange to meet within ten (10) days of notification with the Business Manager or delegated representative. The Company will state its disposition of the grievance in writing within five (5) days of the last meeting convened to deal with the grievance. If the complaint cannot be settled by this method, the Union shall have up to thirty (30) days to refer the subject to arbitration.

16.6 When, in the opinion of the Company, the Union or any of its members violate the terms of this Agreement, the Company may refer the matter to the Business Manager of the Union and request a meeting to discuss the matter. Upon receipt of such a request from the Company the Business Manager or delegated representative shall, within ten (10) days arrange to meet with the Company representative and discuss the complaint

When the complaint cannot be settled by this method, it shall be deemed to be a "grievance" and shall be submitted in writing to the Business Manager of the Union within five (5) days. The Business Manager or delegate shall as promptly as possible, but within ten (10) days after the matter is submitted, meet with the Vice President or delegated representative, to settle the grievance. The Union will state its disposition of the grievance in writing within five (5) days of the last meeting.

If no agreement is reached at this step of the grievance procedure, the Company shall have up to thirty (30) days to refer the matter to arbitration.

#### Arbitration — 17

- 17.1 Whenever a difference relating to the interpretation, application, administration, or alleged violation of this agreement arises between the Company and Union, either party may, after complying with the provisions as set forth in the grievance procedure, submit the matter to arbitration.
- 17.2 Arbitration proceedings shall be instituted by written notification to the other party of its desire to submit the difference or allegation to arbitration. If after five (5) working days from the original notice given the parties fail to agree to an arbitrator! then either party may request the Minister of Labour to appoint an arbitrator. The decision of the arbitrator shall be final and binding on the parties,
- 17.3 No cessation or slow down of work shall be exercised or prompted by any individual employee or group of employees during the course of the grievance procedure outlined above, nor shall any illegal strike take place.
- 17.4 The arbitrator shall not have any power to alter or change any of the provisions of this Agreement, or to substitute any new provisions for any existing provisions thereof, and in reaching his decision it shall be bound by the terms and provisions of the Agreement.
- 17.5 In determining any grievance arising out of discharge or other discipline, the arbitrator may dispose of the claim by affirming the Company's action and dismissing the grievance, or by setting aside the disciplinary action involved and restoring the grievor to his former position with or without compensation or in such other manner as may, in the opinion of the arbitrator be equitable. The arbitrator will render a decision to the parties within four (4) weeks of the last hearing on the dispute.
- $17.6\,$   $\,$  The parties shall contribute equally to the expenses and remuneration of the arbitrator and all proceedings related thereto.

### TEMPORARY ASSIGNMENT INTO OTHER BARGAINING UNIT(S) — 18

18.1 When there are surplus regular full time or regular part time employees in one bargaining unit and temporary employment opportunities exist in another bargaining unit, employees may be temporarily transferred to fill these positions.

All such transfers and conditions will be mutually agreed to between the Company, the Union and the employee.

#### APPENDIX "A"

#### RECORD OF CONTINUITY

Effective November 1, 1992 it was agreed that the provisions contained in this section of the Collective Agreement are to be common to the Craft, Operator Services, and Clerical Bargaining Units.

This agreement provided the following:

(a) Clause 5.1	<ul> <li>Change to the Company and Union will refer matters that can't be jointly resolved to OH&amp;S Committee.</li> </ul>
(b) Clause 5.2(c)	<ul> <li>Add opthamologist appointments to be paid at / Company expense if Medical Director deems necessary.</li> </ul>
(c) Clause 8.1	-Add that Eastern Tel. & Tel. Co. as of October 4, 1978 will also be included for seniority.
(d) Clause 11.1(a)(1)	<ul> <li>Bereavement Leave — changed the days of bereavement for a mother or father from 3 days to 4 days.</li> </ul>
(e) Clause 13.2	<ul> <li>Change vacation year from May to April to January to December.</li> </ul>
(f) Clause 13.3	New regular employees engaged after January 1 will be granted one day vacation for each full month worked up to December 31 to be taken in the same year.
(g) Clause 13.4	Employees will be entitled vacation based on their net credited service as of December 31of the year in which they are to take vacation. Change from employee with 27 yrs of service receive 30 days vacation to, in 1994, 26 yrs and in 1995 to 25 years.
(h) Clause 13.7(b)	<ul> <li>New — employees of record on May 1, 1993 will receive monies equivalent to 5 days upon termination of employment (unless terminated for just cause).</li> </ul>
(i) Clause 13.9	<ul> <li>New-an employee may not sub-divide vacation under 4 days in a week on an ongoing basis.</li> </ul>

- Change to scheduling of vacation will start on October 1, close by November 15, and be posted (j) Clause 13.11 (a) by December 1. An employee must be in a work group by October 1 to be able to use their seniority for the purpose of scheduling vacation. Clerical part-time employees will have their seniority dates adjusted as of the end of the last (k) Clause 13.11(c) pay period prior to October 1. - Change records cancelled after 24 months for (I) Clause 15.1 craft and clerical to 18 months. (m) Clause 16 The steps to the grievance process have been changed and time limits are mandatory. (n) Clause 17 Arbitration -time limits are mandatory. New — with mutual agreement between the Company and the Union and the surplus regular employee, the regular employee may be temporarily transferred to another bargaining unit: (o) Clause 18.1
- (p) Letter of Understanding Vacation -terms of the vacation agreement for transition period.
- (q) Letter of Understanding Pay Equity-Company and Union will negotiate the implementation of any pay adjustments,
- (r) Letter of Understanding Medical Resource Person-Prime responsibility is to provide case management to employees.
- (s) Letter of Understanding Job Sharing Company and Union will do study.
- (t) Letter of Understanding Job Position Selection Criteria/Process Company will review current criteria and process to evaluate.
- (u) Monitoring New guidelines.
- (v) Letter of Understanding Pension Plan Survivor Option Effective January 1, 1994, for those employees that retire on or after that date, the survivor option contribution will be reduced from 5% to 3%. Effective January 1, 1995, for those employees that retire on or after that date, the survivor option contribution will be reduced from 3% to 2%.

#### APPENDIX "B"

#### LETTER OF UNDERSTANDING

#### **BETWEEN:**

MARITIME TELEGRAPH AND TELEPHONE COMPANY, LIMITED

- and -

ATLANTIC COMMUNICATION AND TECHNICAL WORKERS' UNION

Re: Change in Vacation Entitlement - Transition Period

This is a Letter of Understanding that has been agreed to between the Atlantic Communication and Technical Workers' Union and the Maritime Telegraph and Telephone Company, Limited and relates to the vacation provisions of the existing Collective Agreements pertaining to Craft, Clerical and Operator bargaining units.

The Parties have agreed to a change in the vacation year to reflect a calendar year rather than that currently existing under the Collective Agreements in place between the parties.

In order to bring about the change in the vacation year, the Parties have agreed to a transition time of three (3) years, 1993, 1994, and 1995.

However, the parties agree that although the terms and conditions for 1993 shall be implemented immediately, implementation for 1994 and 1995 shall be conditional upon the ratification by employees of their respective Collective Agreements following the conclusion of negotiations currently underway.

The Parties have agreed that vacation entitlement in 1993 over a twelve month period will be taken in eight (8) months to end of December 31, 1993.

The Parties further agree that the winter bonus for 1993 will be applicable for the period September 1, 1993 to December 31, 1993.

The Parties also agree that advanced vacation time will be equivalent to two-thirds of the regular vacation time for the period May 1, 1993 to December 31,1993.

The Parties further agree that all advanced vacation time will be exhausted by December 31,1995.

The Parties agree that an individual regular employee entitlement to ad-

vanced vacation time is to be calculated on the basis of his or her net credited service as reflected in the payroll records of the Company as of December 31, 1993. Service will not alter during the transition period except in accordance with the normal accumulation of service as a result of continuing to be an employee.

Regular employees of record on May 1, 1993 whose employment is terminated prior to December 31, 1995 will be compensated for unused advanced vacation time.

Regular employees of record on May 1, 1993 who terminate their employment for reasons other than for dismissal will also be entitled to receive monies equivalent to five (5) working days payable at the time of the cessation of employment.

The Parties also agree, for the purpose of clarity, that the specific terms and conditions pertaining to the calculation of vacation entitlement are set forth in the attached schedule referred to as Appendix "A".

All of which is agreed to this 21st day of January, 1993.

Signed, Sealed and Delivered in the presence of:

alexander M' Lean

Maritime Tel. & Tel., Co., Ltd.

Per:

Philip B. Stuart

William J. Chabassol

General Manager Industrial Relations

Atlantic Communication and Technical Workers Union

Per:

Witness

Carl E. Simpson Business Manager

#### SCHEDULE-APPENDIX A

#### **VACATION POLICY CHANGE**

YRS NCS DEC. 31/93	TOTAL ADVANCED VAC. DAYS AS OF DEC. 31/93	VACATIO 93	VANCEI N TIME	
< 3 YRS < 9 YRS < 20 YRS < 27 YRS 27 YRS & OVER	7 10 14 17	1 2 2 3 3	3 4 6 7 8	3 4 6 7 9

#### NOTES:

- 1. Vacation period changed to calendar year (Jan. 1 Dec. 31).
- 2. Transition period 3 yrs. (93, 94, & 95).
- 3. 1993 vacation entitlement to be taken in 8 months (May 1/93 to Dec. 31/93).
- 4. 1993 winter bonus period changed to Sept. 1/93 to Dec. 31/93.
- Advanced vacation time equates to two-thirds of the regularvacation time for the period May 1/93 to Dec. 31/93, and does not qualify for winter bonus treatment in the year in which it is taken.
- Advanced vacation time must all be taken by Dec. 31/95.
- Regular employees are entitled to advanced vacation time as per their net credited service as of Dec. 31/93. The number of days remains constant as of Dec. 31/93 and will not increase with a change in eligibility.
- Regular employees of record on May 1, 1993 whose em loyment is terminated prior to December 31, 1995 will be compensate 8 for unused advanced vacation time.
- Regular employees of record on May 1, 1993 who terminate their employment for reasons other than for dismissal will also be entitled to receive monies equivalent to five (5) working days payable at the time of the cessation of employment.

#### APPENDIX "C"

#### LETTER OF UNDERSTANDING

#### BETWEEN:

MARITIME TELEGRAPH AND TELEPHONE COMPANY, LIMITED

- and -

ATLANTIC COMMUNICATION AND TECHNICAL WORKERS' UNION

RE: PAY EQUITY

It is understood and agreed that following the completion of the position evaluation process by the Pay Equity Committee, the Company and the Union will negotiate the implementation of any wage adjustment that may be necessary.

AGREED TO

SIGNED:

A.C.& T.W.U

C. E. Simpson Business Manager

M.T.& T.

W. J. Chabassol General Manager Industrial Relations

Chanassof

#### APPENDIX "D"

#### LETTER OF UNDERSTANDING

#### BETWEEN:

MARITIME TELEGRAPH AND TELEPHONE COMPANY, LIMITED

- and -

ATLANTIC COMMUNICATION AND TECHNICAL WORKERS' UNION

#### **RE: MEDICAL RESOURCE PERSON**

The Company is in agreement with the recommendation to establish a resource person whose prime responsibility is to provide professional case management for all employees with medical disabilities.

AGREED TO

SIGNED:

A.C.& T.W.U.

C. E. Simpson Business Manager

M.T.& T.

W. J. Chabassol General Manager Industrial Relations

#### APPENDIX "E"

#### LETTER OF UNDERSTANDING

#### BETWEEN:

MARITIME TELEGRAPH AND TELEPHONE COMPANY, LIMITED

- and -

 $\begin{array}{lll} \textbf{ATLANTIC} & \textbf{COMMUNICATION} & \textbf{AND} & \textbf{TECHNICAL} & \textbf{WORKERS} \\ \textbf{UNION} & & & & & & \\ \end{array}$ 

**RE: JOB SHARING** 

Both parties recognize the interest expressed by employees for alternative work arrangements that allow for more flexibility.

The parties agree to participate in a study to determine the feasibility of alternative approaches and their practical application into the work place.

AGREED TO

SIGNED:

A.C.& T.W.U

C. E. Simpson Business Manager

M.T.& T.

W. J. Chabassol General Manager Industrial Relations

Chanassof

#### APPENDIX "F"

#### LETTER OF UNDERSTANDING

#### **BETWEEN**

MARITIME TEL. & TEL. CO., LTD.

ATLANTIC COMMUNICATIONS & TECHNICAL WORKERS' UNION

#### RE: JOB POSITION SELECTION CRITERIA/PROCESS

The Company and the Union recognize the importance and value of a well defined job position selection criteria/process to employees.

Conceptually, a job position selection criteria/process should assess job applicants on the basis of seniority, ability, and qualifications.

The matter of SENIORITY is easily determined. Whereas when assessing ABILITY and QUALIFICATION differences do exist between employees. Generally speaking, ABILITY assesses the employee's medical/physical status, job related experience, quality of work and aptitude to learn and perform the new job. Whereas QUALIFICATION focuses on the employee's knowledge acquired through education, job related courses and knowledge acquired from previous job related experience.

The Company agrees to undertake a review of the current job position selection criteria/process to ensure that employees receive fair and equitable assessments when applying for job postings.

W. J. Chabassol General Manager Industrial Relations

Chanassof

April 16, 1993

#### APPENDIX "G"

#### MONITORING

The Company maintains the right to assess the level of service employees provide to customers, Assessment may involve a group(s) of employees or an individual employee and will be done under the following conditions:

- INDIVIDUAL OBSERVATIONS
  1. Performance related/training needs
  2. Advance notice to employee
  3. Period of observation identified
  4. Feedback to employee

- GROUP **OBSERVATIONS**1. Service provisioning reasons
  2. Advance notice to employees
  3. Period of observation identified
  4. Feedback to group

R. E. (Ron) Smith, C.A. Vice-President, Finance

July 5, 1993

Atlantic Communications & Technical Workers' Union 6148 Quinpool Road Halifax, N. S. B3L 1A3

#### Subject: Pension Plan Survivor Option

The Company agrees to change the employee's component of the pension plan survivor option.

Presently, employees who choose the pension plan syrvivor option, accept a live percent (5%) redaction to their pension.

Effective January 1, 1994, for employees who choose to retire on or after that date, the employee's five percent (5%) contribution will be reduced to three percent (3%).

Effective January 1, 1995 for employees who choose to retire on or after that date, the employee's three percent (3%) contribution will be reduced to two percent (2%).

R E. Smith Vice President Finance

		A.	

### AGREEMENT

#### **BETWEEN**

## MARITIME TELEGRAPH AND TELEPHONE COMPANY LIMITED

and

# ATLANTIC COMMUNICATION & TECHNICAL WORKERS' UNION PLANT WORKERS

November 1, 1992 October 28, 1995

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AGREEMENT made this 8th day of September, 1993.

BETWEEN:

MARITIME TELEGRAPH & TELEPHONE COMPANY, LIMITED, incorporated by or under the provisions of Acts of the Legislature of the Province of Nova Scotia, having its Head Office at Halifax, in the County of Halifax, Province of Nova Scotia (hereinafter called the Company:") of the First Part:

#### -AND-

ATLANTIC COMMUNICATION & TECHNICAL WORKERS' UNION, certified as Bargaining Agent Under the Trade Union Act of Nova Scotia, (hereinafter called the "Union") of the Second Part.

#### GENERAL - 1

- 1,1 IN FULL APPRECIATION of the advantages to both parties hereto to be derived from fair and honourable treatment, and harmonious relationship based on mutual respect and trust.
- 1.2 AND IN CONSIDERATION of the terms and conditions as hereinafter set forth, the Parties hereto enter into, ordain, establish and agree to the following wage schedules and conditions of employment, which shall be effective from the 24th day of January, 1993, shall continue in force and effect until the 28th day of October, 1995, and thereafter from year to year until terminated by three (3) months notice in writing from either party to the other in accordance with the conditions of the said notification.
- 1.3 PROVIDED HOWEVER, that this Agreement may be cancelled, amended or superseded by a new Agreement at any time by the mutual consent of both parties hereto.
- 1.4 UPON RECEIPT of any such notification requesting any change whatsoever in the existing Agreement, the Parties hereto agree to meet within thirty (30) days of receipt of such notification for the purpose of considering the matter to which such notification refers. In the meantime, i.e., pending the conclusion of such negotiations, the existing Agreement shall remain in full force and effect, unless specifically cancelled by one of the Parties hereto by regular notification as provided.
- 1.5 The Company recognizes the Union as the sole collective bargaining agent on behalf of all employees of the employer as covered by the certification order of the Labour Relations Board (L.R.B. No. 3092) of the Province of Nova Scotia dated December 13,1984
- 1.6 The Company agrees that it will provide training as required and in a timely manner to enable employees to be proficient at performing their job duties.

- 2.1 "UNION STEWARD" means an employee appointed by the Union to represent the interest of the Union members.
- 2.2 The term "EMPLOYEE" referred to in this Agreement means any employee employed in any of the classifications in the groups listed with and covered by the wage schedules listed in Appendix "A" which forms part of this Agreement, but excludes students from Appendix "A" (Wage Schedules) and recall, and probationary (including part-time employees during their probationary period) and temporary employees for the purpose of recall. It does not mean an employee who is employed in a confidential capacity In matters relating to labour relations or who exercises management functions on a permanent basis.
- 2.3 "TEMPORARY EMPLOYEE" means an employee hired with the understanding that his employment will not be permanent and will be hired to work a standard work week and for a specific purpose. The Company will notify the Union at time of hiring the name of the temporary employee, the specific purpose involved, and the commencement and expected termination dates of employment. Maximum length of employment of a temporary employee shall not exceed twenty (20) weeks, and when required additional time for training up to one (1) week maximum, in any twelve (12) month period. Any extension of time beyond this maximum time limit shall be by mutual agreement between the Company and the Union.

The Company may hire temporary employees to perform work of a non-skilled nature in any classification. Refer to Appendix A for wage treatment.

- 2.4 "PROBATIONARY EMPLOYEE" means an employee who is engaged for a trial period not to exceed six (6) months to determine suitability as a regular employee. Dismissal of an employee during this six (6) month period will not be contested by the Union.
- 2.5 "REGULAR EMPLOYEE" means an employee whose employment is expected to continue for more than six (6) months.
- 2.6 "STUDENT" means an employee enrolled in a full time program at a recognized educational institution who shall only be employed as a student during official school breaks. Wage administration will be as stated in Student Employment, General Circular Chapter I Topic 01dated 1989 03.
- 2.7 "PART TIME EMPLOYEE" means an em loyee who is assigned to work no more than the standard hours per ay and not more than the standard work week hours. 77k-1
- 2.8 "SHIFT EMPLOYEE" means an employee whose regular schedule of hours is not confined within the period from 0800 hours to 1700 hours on the days Monday to Friday inclusive.

2.9 A "SHIFT" is a regular scheduled tour of forty (40) hours per week consisting of five (5) days of eight (8) hours each of which all or part fall outside the hours of 0700 to 1800 hours (Holidays excepted) Monday to Friday inclusive.

Five (5) days of eight (8) hours between Monday to Friday inclusive (Holidays excepted) between the hours of 0700 hours and 1800 hours with a meal period is a normal tour of duty and is not considered to be a shift.

2.10 "REPORTING CENTRE" means that place designated by the Company where employees are to report to work.

#### NORMAL HEADQUARTERS

- 2.11 (a) Normal Headquarters shall include the communities listed in Appendix B of this Agreement.
  - (b) The Company shall have the right, subject to the conditions herein, to locate employees in communities not listed in Appendix B and for the purpose of this Agreement any community so selected shall be considered as part of Appendix B. Whenever possible, the Company will notify the Union at least two (2) months prior to the effective date of any community so selected.
  - (c) The Company shall notify the Union at least one (1) month in advance of the locating of an employee in a community not listed in Appendix B.
  - (d) The Company agrees that it will not establish Normal headquarters in very small isolated places and when it is necessary to locate employees in places of this nature, special conditions shall apply.
- 2.12 "TOUR OF DUTY" means the time worked by an employee on any working day.
- 2.13 "SCHEDULED TOUR OF DUTY" means a tour of duty not exceeding the basic hours of work per day which an employee is sc heduled to work and of which he has been advised in advance.

#### PART-TIME EMPLOYEES - 3

Engagement of part-time employees shall be in accordance with the Collective Agreement with the following exceptions:

#### 3.1 HOURS OF WORK

- A part-time employee shall not work less than five percent (5%) of the standard work week hours on any day worked and not more than sixty percent (60%) of the standard work week hours
- (b) The standard work day hours and the standard work week hours is as stated in "Working Hours and Schedules" Section 9. Clause 9.1.

#### 3.2 RATE OF PAY

- A part-time employee shall be paid at an hourly rate based on the weekly rate divided by the standard work week hours.
- (b) A part-time employee shall progress on the Wage Schedule as contained in Appendix "A" of this Agreement with 1040 hours worked equivalent to a six (6) month interval.

#### 3.3 JOB POSTING

Notwithstanding Section 6 of this Collective Agreement, a part-time employee shall not apply for posted vacancies and/or additional positions as covered in "Strikes, Resignations, Lay Offs and Promotions" — Section 6, Clause 6.7, but will be given consideration in his job classification and location before a position is filled from outside the AC&TWU bargaining units as covered by certification orders of the Labour Relations Board No. 3091 and 3092. A part-time employee with the equivalent of 18 months in the part-time job may be considered in the same manner in any classification within the Company.

A part-time employee who is not required to work on a Paid Holiday shall receive the greater of one-tenth (1/10) of his basic earnings for the pay period immediately preceding the holiday; or one-twentieth (1/20) of his basic earnings for the two (2) pay periods immediately preceding the holiday. Such pay to be known as "Holiday Pay". This payment shall not exceed one (1) day's pay.

#### 3.5 VACATIONS

778-1

(a) A part-time employee shall not receive vacation credits as stated in the Common section Annual Vacation With Pay.

(b) A part-time employee shall receive a vacation and vacation pay

Years of Net Credited Service	Regular Vacation Entitlement	% of Gross Earnings
1–3	2 weeksvacation	4
3–9	3 weeks vacation	6
9–21	4 weeks vacation	8
21 & Over	5 weeks vacation	10

(c) Regular part time employees will be paid in proportion to the regular hours to be worked in the calendar year. The employee will be credited if an adjustment is necessary at year end.

#### 3.6 IDENTIFICATION

The Company shall provide the Union with the name and classification of a part-time employee when engaged.

#### 3.7 UNION DUES

- (a) Union Dues or an amount equivalent to Union Dues shall be deducted from the part-time employee(s) when worked for any time within a pay period.
- (b) Union Dues or an amount equivalent to Union Dues shall be forwarded to the Union no later than the fifteenth (15th) day following the pay period.

#### 3.8 CONDITIONS

- (a) Regular and Probationary Employees not scheduled to work shall be offered the opportunity to work before a part-time employee.
- (b) The maximum number of part-time employees shall be two percent (2%) of the regular employee workforce, exclusive of a maximum of four (4) part-time employees in the Halifax-Dartmouth Phone Centres who will be assigned to work irregular hours not to exceed sixty percent (60%) of the standard work week hours.
  - (c) Probationary period for a part-time employee shall be 1000 hours worked.
  - (d) A part-time employee who has completed his probationary period shall not serve another probationary period if engaged under Section 3 above.

- (e) Where the total number of hours worked by part-time employees, in specific classification, in a particular Normal Headquarters, exceeds ninety percent (90%) of the standard work week hours over a period of six months provided that the work can feasibly be performed by one (1) person in the standard work week hours, the Company agrees to have the work performed by a regular employee.
- In cases where a regular employee in the same classification, working group and location is absent temporarily, the part-time employee may, with Union agreement, be placed in the regular position temporarily.
- Except for the above mentioned on part-time employees Clauses 3.1 to 3.8, all other provisions of this Collective Agreement shall prevail.

#### **ENGAGEMENT OF EMPLOYEES — 4**

4.1 All employees shall be engaged at a weekly wage rate as prescribed in the wage schedules which form part of this Agreement.

Employees who possess education, training or experience in excess of the minimum requirements, shall be engaged at wage rates higher than the starting wage rate as follows:

Up to Grade XII - Start Rate Each additional year of successfully completed technical training directly related to the job - 6 Months Former job experience directly applicable to the work to which they

are assigned - each full year - 6 Months

In no case, however, shall a new employee start above the third highest rate on his wage schedule.

Notwithstanding the above, temporary employees shall not be placed higher than the start rate on his wage schedule and shall not be eligible for progression increases.

#### TRANSFERS - 5

5.1 When considered necessary by the Company for proper and sufficient cause, any employee may be transferred from one location to another, or from one position to another, or from one wage schedule to another, as required by the changed positron or location. The Company will notify the Union Business Manager of such transfers.

- 5.2 When selecting employees for permanent transfer to another community, the personal circumstances and length of service of employees will be considered. When two or more employees with relatively equal eligibility are being considered for transfer to another community, the iunior employee will be selected first provided he has the necessary ability and qualifications and provided no senior employees possessing the ability and qualifications want to transfer.
- 5.3 When an employee is permanently transferred from a higher wage classification to a lesser wage classification due to medical reasons he will maintain his former wage rate for a period of twelve (12) months. For an employee so transferred, the requirement of eighteen (18) months continuous experience in his present position in order to be eligible to apply for posted jobs (as covered in Clause 6.7) shall be waived.
- 5.4 Transportation expenses, and "paid time" subject to the provisions of Section 13, "Travelling Time" will be allowed employees transferred from one locality to another.
- 5.5 In the case of an employee who is permanently transferred from one locality to another, unless at his own request, the Company, in addition to paying wage rates for travelling time as provided under Section 13, shall also defray necessary travelling expense of himself and of members of his family maintained by and regularly residing with him, as well as transportation of his personal effects: also when necessary, the cost of board and lodging at the new location while seeking suitable accommodation. When suitable receipts are furnished, employees will receive an allowance for disconnecting and reconnecting major appliances and for other incidental expenses related to relocating their home. The Company will also pay certain fees related to real estate transactions. There are other miscellaneous expenses which the Company will pay including furniture storage charges, telephone service connection charges, etc. All the regulations described in General Circular Chapter J Topic 11, as revised 1987 11, shall apply to employees covered by this Agreement.
- 5.6 Employees who transfer as a result of a job posting, and who have not received any transfer benefits provided under Clause 5.5 during the previous 21 month period, are considered to be "Transferred at Company Request" and shall be entitled to the benefits provided in Clause 5.5 above.
- 5.7 When selecting employees for temporary transfer to another community for more than two weeks, the personal circumstances and length of service of employees will be considered. When two or more employees with relatively equal eligibility within the work group are being considered for transfer to another community, the junior employee will be selected first provided he has the necessary ability and qualifications and provided no senior employees possessing the ability and qualifications want to transfer.

#### STRIKES, RESIGNATIONS, LAY OFFS AND PROMOTIONS - 6

6.1 Every reasonable effort will be made by the Union to prevent strikes, walkouts, or like interruptions of work, and by the Company to avoid lay offs.

Employees resigning from the Company shall give notice in writing as follows:

3 Months but less than 2 Years
Continuous Service

— 1 Weeks Notice

2 Years or More Continuous Service

— 2 Weeks Notice

Employees scheduled for lay off shall receive notice or pay in lieu of notice as follows:

3 Months but less than 5 Years Continuous Service — 2 Weeks Notice

5 Years but less than 10 Years Continuous Service — 4 Weeks Notice

10 Years or More Continuous OUO —8 Weeks Notice

6.2 The Cornpany will provide the Union with a minimum of thirty (30) days (calendar) notice of a pending lay off. The notice will be an estimate of the number of employees to be affected and the bargaining unit(s) involved as well as the geographical location, job classification, and work groups to be affected to the extent possible at the time.

Whenever economic or force conditions warrant the laying off of employees, the following conditions shall apply subject to the letter of intent attached to this Agreement, as Appendix "F".

- (a) The lay off shall be confined to the employees who are employed in the affected district of the Company.
- (b) The lay off shall be confined to the affected job classification(s) with the provisions that employees to be laid off who have actual experience in another classification with the Company, have the right to bump the most junior employee in that other classification in the affected district, providing the junior employee has less seniority than the employee originally identified for lay-off in the affected classification.
  - (c) An employee who is to be laid off and is unable to bump into another classification within the affected district has the right to replace the most junior employee in his same classification within the Company, where he has the present ability to do the job and providing the employee being bumped has less seniority than the employee originally identified for lay off.

- (d) Employees employed as "casual" and "temporary" shall be laid off first
- (e) Employees employed as "students" shall be laid off second.
- (f) Employees employed as "probationary employees" (including part-time employees during their probationary period) shall be laid off third.
- (g) Employees employed as "part-time" shall be laid off fourth.
- $\begin{array}{c} \text{(h)} \quad \text{Employees employed as "Regular Employees" shall be laid off} \\ \text{(h)} \quad \text{fifth in inverse order of seniority with full consideration being given for previous experience in other classifications.} \\ \end{array}$ 
  - If additional staff is required employees on lay off will be recalled in the following manner:
  - 770-(1) The senior laid off employee in the affected classification will be recalled first.
    - (2) Laid off employees having the ability and qualifications will be given preference for any available non-management jobs within the Company subject to any contract binding upon the Company.
    - (3) An employee who has been given notice of recall for regular employment may refuse to exercise such right on one occasion only without jeopardizing his right to recall. Otherwise, an employee who fails to report for regular duty as stipulated by the Company shall no longer be subject to recall.
    - (j) An employee who is laid off for the above conditions will for two (2) years retain his seniority for all purposes including vacations.
- 6.3 The Company agrees that it will not contract out work where regular employees in the same or similar classifications are on lay off and they can perform the work. The Company also agrees that it will not lay off regular employees where contractors are carrying out work in that classification providing any necessary special tools and equipment necessary to do the job are available.
  - 6.4 (a) When selecting employees to fill vacancies and/or new additional jobs covered by this Agreement, the Company will recognize seniority, ability and qualifications. Where these factors are relatively equal, the senior employee will be selected.

(b) Experience gained through temporary appointment(s) will not be a factor. The empbyee's performance on temporary appointments will be assessed.

#### **6.5 TEMPORARY APPOINTMENTS**

- (a) Temporary appointments from one classification to another shall not exceed thirty-nine (39) accumulative weeks in a fiftytwo (52) week period unless the temporary appointment is necessary to replace an employee absent due to sickness.
- (b) Employees temporarily assigned to a non-supervisory job of a higher classification and performing the skills for which the job receives a higher rate for at least eight (8) hours during five (5) consecutive work days, shall be paid at the higher wage rate for the full five (5) day period.
- (c) Employees temporarily assigned to a lesser paying classification to meet Company requirements shall receive the wage rate of their regular classification.
- (d) Temporary appointments will not be made into a classification where employees in that classification are on lay off in the district and the laid off employee is willing to take the appointment

6.6 Any employee substituting in a foreman's position and performing the majority of the foreman's duties or acting as a plant instructor for a full tour of duty on any day shall receive a wage differential of ten (10) percent of the maximum wage rate for his classification or 10% over the wage rate which he is required to supervise, whichever is greater. Where the employee substitutes for four ull tours of duty in one week and the fifth day is a paid holiday, he shall receive the differential for the five (5) days. The wage rate on which the ten (10) percent is to be applied shall in no case exceed the group one (1) wage rate. When an employee substitutes for a period in excess of one (1) month, the matter shall be referred to the General Department Head to determine if the wage differential is to be continued or the employee is to be paid on the appropriate management scale.

6.7 JOB POSTING

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(a) The Company shall post for ten (10) working days on the notice board in all locations where employees in the bargaining unit work, a notice specifying the minimum qualifications required for every vacant job including new additional jobs. At the time the job is posted, copies of the notice shall be sent to the Union BusinessManager.

- (b) Craft employees with more than eighteen (18) months continuous experience in their present position with the Company, can apply for any posted job. New employees engaged after July 22, 1988 shall have eighteen (18) months experience beyond the probationary period in then first job before being eligible to apply for posted jobs.
- (c) Within thirty (30) days of the closing of the job posting the Company will make the selection from the applicants (pursuant to Clause 6.4) having the minimum qualifications and shall notify the Union Business Manager and all applicants, the name of the selected applicant.
- (d) Normally, job postings will be filled within ninety (90) days of the closing date of the job posting. However, in exceptional cases, this ninety (90) day interval may be extended to nine (9) months after consultation between Company and Union. Notwithstanding these exceptions, the selected candidate shall be placed on the new wage schedule no later than ninety (90) days after the closing date of the job posting.
- (e) When there are no qualified applicants, the Company shall within thirty (30) days of the closing date of the job posting, notify the Union Business Manager.
- (f) If the job posting becomes redundant before a selection is made, the Company will, within seven (7) days notify the Union Business Manager and all applicants of the cancellation and the reason(s) for the cancellation.

#### **BOARD ALLOWANCE** — 7

- 7.1 Each employee when engaged shall be assigned to a work location within an exchange of the Company. Such exchange shall be known as the employee's normal headquarters exchange until such time as he is transferred to another headquarters.
- 7.2 All employees shall assume the cost of their own board and lodging while engaged on work within the confines of their normal headquarters exchange.
- 7.3 The Company shall provide and pay the cost of a reasonable standard of board and lodging for all employees who are required to work, or receive training, outside their normal headquarters exchange, as herein defined, including the following periods, provided the employees remain at the working locations:
  - (a) All days on which no scheduled work is provided.
  - (b) Time lost on the job through stress of weather, lack of materials or tools, and other similar causes of delay.

- (c) In cases of sickness or non-occupational accident to an employee, which it is expected will cause time loss exceeding one (1) week, and where the employee remains at the working location, the employee's supervisor shall refer the matter of board expense, with his recommendations, to the General Department Head for ruling. When the employee is eligible for benefits, such instances come under the jurisdiction of the Workers' Compensation Board or the Employees' Benefit Committee, as the case may be (see Section 15 of this Agreement).
- (d) Temporary transfer to another headquarters exchange.
- (e) Single accommodations will be provided to employees under the following conditions:
  - (1) When single accommodations are available in the locality where work is being performed.
  - (2) Where single accommodations are requested by the employee concerned.
  - (3) Single accommodations will not normally be provided a probationary employee while attending a course of instruction.
- 7.4 Employees working temporarily away from their normal headquarters exchange over a meal period shall receive a meal at the Company's expense.
- 7.5 Should an employee who is working away from his normal headquarters exchange wish to board/lodge elsewhere than at the accommodation provided by the Company, he may do so after notifying the Foreman, under the following conditions:
  - (a) That the accommodation be suitable and within reasonable distance of the work location.
  - (b) That the employee report for duty promptly at the time and place assigned by theforemen.
  - (c) That the rate paid for board shall be a rate that is deemed fair and reasonable.
  - (d) That the rate paid for home board effective November 1, 1992 shall be \$28.00 per day with no payments for Saturday, Sunday or Company Holidays unless the employee is scheduled in advance to work on one of these days.

- 7.6 When an employee is transferred on a temporary basis, from Halifax to Dartmouth or from Dartmouth to Halifax, the following regulations shall apply:
  - (a) Employees furnished with Company transportation who start from, and return to their normal reporting centre each day shall receive a mid-day meal when they are required to work away from their normal reporting centre over the meal period.
  - (b) An employee temporarily transferred from his normal reporting centre in Halifax to a temporary work location in Dartmouth or vice versa and who traves to the temporary work location directly from his residence will be entitled to a special allowance of (\$3.00) or a reasonably priced mid-day meal.
  - (c) An employee using his own vehicle and who is temporarily transferred from his normal reporting centre in Halifax to a temporary work location in Dartmouth or vice versa and who must report to his normal reporting centre before proceeding to the temporary work location will be entitled to a special allowance (\$3.00) or a reasonably priced mid-day meal, as well as incidental travel expense.

## WAGE SCHEDULE — 8 ₽ P

- 8.1 The wage schedules to be observed are effective January 24, 1993 and are attached to this Agreement as Appendix "A".
- 8.2 The wage progressions are shown on the wage schedule. These progressions are spaced at intervals of six (6) months and represent the normal period of time an employee has to work on the job in order to qualify for the next step on the wage schedule. The commencement of the first pay period in the months of July and January shall be the only dates when wage progressions become effective. These dates shall be known as "Wage Schedule Progression Dates" for the purpose of administering the wage schedule.

On these dates, employees on progression shall be advanced to the next step on the wage schedule in accordance with the time intervals of the wage schedule.

8.3 Employees who are engaged during the period May 1st to October 31st, in any year, shall receive their first progression in January of the next year. Employees who are engaged during the period November 1st to April 30th of the next year, shall receive their first progression the following buty

#### WORKING HOURS AND SCHEDULES - 9

9.1 — Maximum standard weekly hours:

1993	40	hours	
Jan. 2, 1994	39	1/2 hour&	11 505
Dec. 4, 1994		hours 🔑	-41100

The standard work week shall be five (5) days of eight (8) hours each and the offsetting time for 1994 and 1995 shall be provided in accordance with 9.2a and 9.2b.

The ordinary daily working hours for all employees (except those on shift work who of necessity must work irregular hours), shall be as follows:

Week days, except Saturdays: 0800 hrs. to 1200 hrs. 1300 hrs. to 1700 hrs.

Notwithstanding the above, an employee required to work and stay away from home during the week may with the mutual consent of his manager and where it does not interfere with regular installation or maintenance of service, work on a schedule of more than eight (8) hours in a day to a maximum of eleven (11) hours per day at basic rates up to a maximum of eight (8) hours in the week to facilitate getting home early on the weekend.

- 9.2 (a) Beginning January 2, 1994, during each and every consecutive 16 week interval each full time employee with be scheduled a day off with full pay. The days off will be scheduled by the mutual agreement between the employee and the Company.
- 9.2 (b) Beginning December 4, 1994, during each and every consecutive 8 week interval each full time employee will be scheduled a day off with full pay. The days off will be scheduled by the mutual agreement between the employee and the Company.

(Exceptions to 9.2a and 9.2b are employees on LTD and lay off.)

- 9.3 Except for part-time employees and those employees required to work a shift, Saturday and Sunday shall be paid at the overtime rates of pay.
- 9.4 The schedule of hours as above may be adjusted to meet local conditions provided that in all cases the standard lunch period shall not be less than one hour. The lunch period may be adjusted periodically to not less than thirty (30) minutes by mutual agreement.

- 9.5 Schedules of shift employees shall be posted so as to provide four (4) weeks notice at all time.
- 9.6 The Company agrees to give an employee seven (7) days notice by posting or in writing when his scheduled tour of duty is to be changed or he is to be temporarily transferred outside his Normal Headquarters Community. The employee shall be paid on an overtime basis for the first tour of duty following the transfer or change, if such notice is not given.
- 9.7 When a shift employee is required to work on one of his days of rest, he shall be paid for the time worked at the overtime rate of pay.
- 9.8 The days of rest shall, whenever possible, be granted consecutively.
- 9.9 Employees shall write attending curses of instruction full time, be paid at the basic rate (straight time) for all time spent in formal classroom attendance; or while receiving formal instruction or training from an instructor, including periods of overtime, except when, by mutual agreements, compensating time off is to be provided. (See Clause 17.) In no case shall an employee in attendance be paid for less than the basic forty (40) hour work week.

Attendance at courses of instruction required by the Company, in addition to and outside the daily working schedule, will be paid at the applicable overtime rate.

#### **REPORTING CENTRE --- 10**

10.1 All employees shall start and end the day's work either at the reporting centre or job location as directed.

#### PAY OTHER THAN BASIC - 11

11.1 Except for shift differentials on Sundays and Paid Holidays, an employee shall not receive the benefit of more than one (1) premium (earnings in excess of basic rate) for the hours worked. Where more than one (1) premium (earnings in excess of basic rate) may be interpreted as applying, the employee shall receive the largest single premium applicable.

#### 11.2 OVERTIME

(a) The wage rate for "OVERTIME", that is, time worked outside the daily working schedule, shall be fifty percent (50%) over that of the basic wage rate, except overtime between midnight and 0800 hrs. on week days and between midnight Saturday and midnight Saturday, also planned overtime on second and subsequent consecutive scheduled days off (excluding Sundays and Paid Holidays) provided four (4) or more hours are worked, when the rate shall be two (2)-times the basic wage rate. Overtime rates will be paid only when the work has supervisory approval.

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- (b) The overtime rate will be paid (subject to the conditions of (a) above) to all employees for time worked outside their working schedule unless they elect to take time off in lieu of pay treatment. Offsetting time off only applies to shifts of four (4) hours or more. If an employee elects to take time off he must inform his foreman to this effect when the overtime shift is arranged. The time off must be taken before the end of the second pay period following the pay period in which it is worked. When offsetting time off is taken, the employee will receive time off for the four (4) hour shift worked and premium pay as applicable for the shift worked. If the overtime arranged for exceeds four (4) hours the same rules will apply if the employee elects offsetting time off treatment. When overtime is worked to restore service due to a major storm offsetting time off will be at the discretion of the Company.
- (c) An employee who is required to work overtime in excess of twenty (20) minutes, either immediately preceding or continuing after his scheduled tour of duty, or both, shall be paid on an overtime basis for the additional time worked as in the following table. A meal period not in excess of twenty (20) minutes shall not be considered as breaking the continuity of such overtime.

MINUTES WORKED	TIME PAID FOR
1 to 20	Nil
21 to 30	3/4 hr.
31 to 40	l hr.
41 to 50	1 1/4 hr.
51 to 60	1 1/2 hr.
61 to 70	1 3/4 hr.
etc.	etc.

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An employee who is required to work overtime which is not continuous. shall in no case be paid for less than four (4) hours at the basic wage rate. When the employee completes his call-out assignment, the employee shall not be required to continue working unless for sufficient cause or urgency. Such employee shall be paid for the time necessary for him to get from his place of residence to the job and for the time actually worked on the job. Employees living beyond the ten (IO) kilometre radius from headquarters will be paid only for the time spent in travelling within the ten (10) kilometre radius.

(e) Employees required to work in excess of 12 hours (meal hours excluded) in the 24 hour period from the commencement of their scheduled tour of duty shall be paid at double the basic wage rate for all time worked over 12 hours.

The double basic wage rate shall also apply to time worked over 12 hours which forms a continuous part of the employee's next scheduled tour of duty. Where there is a

break of four (4) hours or less before the commencement of the next scheduled tour of duty the double basic wage rate will still apply.

- Working at overtime pay rates shall generally be limited to cases of necessity, pressing work, emergencies and the like, and cases where a short period of overtime will complete a job and save considerable extra travelling and time. Due consideration will be given, where practicable, in the distribution of overtime in the working groups.
- When a shift employee is required to work on three or more different types of scheduled tours of duty during one calendar week, he shall be paid on an overtime basis for the first eight (8) hours of the third tour.

The different types of scheduled tours of duty referred to are tours of duty éach of which covers a different part of the 24 hour day.

(h) In cases where an employee works continuously for six (6) hours or more, including some overtime, and every four (4) hours thereafter, a meal or meal allowance will be provided by the Company. This does not apply to an employee who, by mutual agreement, works continuously for eight (8) hours on a night or any other shift, unless the employee works overtime for two or more hours beyond the normal time limits of

#### EVENING OR NIGHT SHIFT DIFFERENTIAL 11.3

A full time employee who works an evening or night shift, all or part of which shift falls between the hours of 6:00 p.m. of one day and 7:00 a.m. of the following day, shall be paid a differential as follows:

TIME	D	IFFERENTIAL	-
TIME WORKED Less than 3 hours 3 hours and over but less	Jan.24/93 \$2.57	Oct.31/93 \$2.65	Oct.30/94 \$2.71
than 6 hours	\$3.02	\$3.11	\$3.18
6 hours and over (commencing before midnight)	\$3.83	\$3.94	\$4.03
6 hours ánd over (between 12 midnight &			, was made a sure of the same
the following 7:00 a.m.)	4.97	\$5.12	\$ <u>5.23</u>

Exception — A differential shall not be included in wage payments for the period for which an employee is being paid on an overtime basis.

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an overtime basis.

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- 11.4 An employee who is scheduled to work for any period between midnight Saturday and midnight Sunday shall be paid "SUNDAY PREMIUM TIME" for hours worked. "SUNDAY PREMIUM TIME" is 50% over the basic wage rate. Shift differentials as covered in Clause 1 1.3 will also apply.
- 11.5 An employee who works all or part of a regular scheduled shift between the hours of midnight Friday and midnight Saturday will be paid a Saturday Shift Differential of \$9.57. The Saturday Shift Differential will not apply to employees who are being paid on an overtime basis. Employees receiving the Saturday Shift Differential will not receive the differentials covered by Clause 11.3 (a).

#### PAID HOLIDAYS - 12

- 12.1 Some communities celebrate Natal Days or Civic Holidays. Such occasions are not considered to be Paid Holidays, but employees are generally given time off with pay to participate in civic celebrations. Employees who must work to maintain service are given a day off at a later date. (See 12.8.) Employees not scheduled to work on the Natal Day or Civic Holiday because of vacation or day of rest shall be given a day off at a later date (See 12.7.) No overtime is paid to employees for working regular tours of duty on these Civic Holidays.
- 12.2 Employees who work in communities where no Civic Holiday is proclaimed or observed shall be given a day off in lieu of such holiday. The day off shall be scheduled in accordance with the terms of 12.8 of this Agreement. Employees are entitled to only one Civic Holiday or day off in lieu of a Civic Holiday each calendar year. (Temporary employees and students must be on the payroll on the first Monday in August to be eligible for the Civic Holiday in that year.)
- 12.3 Should any of the Paid Holidays fall on Sunday, the following Monday shall be considered a Paid Holiday. However, when Christmas Day falls on Sunday, Monday shall be considered the Christmas Day holiday and Tuesday shall be considered the Boxing Day holiday.
- 12.4 When a Paid Holiday falls on a day except Sunday all employees shall receive eight (8) hours pay at basic wage rates. This pay shall be known as "Holiday Pay".
- 12.5 When a Paid Holiday fails on a Saturday it may be observed on another day and in such case the day of observance shall be considered a Paid Holiday and the holiday Saturday will be treated the same as any Saturday. When the Saturday Holiday is observed on the Saturday all employees shall receive eight (8) hours basic pay "Holiday Pay" and those employees who work shall be paid for the time worked in accordance with 12.9 or 12.10.
- 12.6 Employees who work on a Paid Holiday shall, in addition to, receiving Premium Pay for the time worked as outlined in 12.9 and 12.10 bylow, have the option of receiving "Holiday Pay" obserpermitted a day off with basic pay on another day. (See 12.8.)

- 12.7 When a day of rest of a shift employee falls on a Paid Holiday, the employee shall have the option of another day off with basic pay or receive Holiday Pay. The day off shall be scheduled in accordance with 12.8.
- 12.8 Owing to the nature of the Company's business there are times when it is impossible to grant the day(s) selected by employees, under terms of 12.1.12.2.12.6.12.7. and 12.11. Therefore after a date has been mutually agreed to by the Company and the employee, and a day off scheduled, the Company later may for reasonable cause deny this day and reschedule the day off to a date mutually agreeable to the employee and the Company. Similarly, the employee may, where practicable, reschedule the day off to another day acceptable to both the employee and the Company. Once a day has been rescheduled, it cannot be rescheduled again unless the change is made with the mutual consent of the employee and the Company.
- 12.9 On all Paid Holidays except December 25 all employees who work shall be paid one and one-half (1 1/2) times the basic wage rate, in addition to their Holiday Pay, for all time worked within the normal scheduled working day, and at two and one-half (2 1/2) times the basic rate for other hours worked.
- 12.10 An employee who works on December 25th shall, in addition to basic Holiday Pay, be paid two (2) times the basic wage rate for all time worked within the normal scheduled working (2), and at two and one-half (21/2) times the basic wage rate for other hours worked.
- 12.11 Employees who have completed or will complete three (3) months of continuous service in the calendar year shall be entitled to one (1). Glioating Paid Holiday in each calendar year. Scheduling of the Floating Holiday shall normally be done at the same time the employee's vacation is scheduled. Any rescheduling of an employee's Floating Paid Holiday shall be in accordance with the terms of 12.8.
  - 12.12 "Christmas Eve and New Year's Eve Premiums" From 1700 hours, or from the beginning of a shift starting at or after 1600 hours, to midnight Christmas Eve (December 24) and from 1800 hrs. to midnight New Year's Eve (December 31) an employee shall be paid two and one-half times his basic wage rate for all hours worked. No Sunday Premium Time or overtime shall apply while an employee is receiving this special compensation.
  - 12 13 "Easter Sunday Premium" employees who work shall be paid basic wage rate plus one and one-half times basic wage rate for all hours worked. No Sunday Premium Time or overtime shall apply while an employee is receiving this special compensation.

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#### TRAVELLING TIME - 13

13.1 Employees travelling from one reporting centre to another will be paid for such time at basic wage rates exclusive of (a), (b), and (c) below.

Travelling time to and from course of instruction shall not be regarded as time travelling from one reporting centre to another. Employees travelling for this purpose shall be paid for time spent travelling at basic wage rates exclusive of (a), (b) and(c) below.

Where Company transportation is not provided the employee may choose to use his personal vehicle at current rates paid by the Company for use of personal vehicles. Where more than one employee is travelling to and from the same location, normally only one person may claim for personal car use. Good judgement will be expected in the application of this paragraph.

- (a) Time out of working hours proceeding to or from transportation, the time allowance being that for the journey only, less deductions (b) and (c).
- (b) Night travelling between 2200 hrs., and 0700 hrs., when sleeping accommodation is provided by the Company.
- (c) One hour for each meal provided while travelling, or on arrival.
- 13.2 Employees driving or travelling on Company business from one reporting centre to another after regular hours in Company owned or hired vehicles shall be paid at the appropriate overtime rate of pay.
- 13.3 The Company shall not pay employees for time spent driving or travelling in Company Vehicles, or otherwise, when going to and from the mid-tour meal.

#### TRANSPORTATION ALLOWANCE - 14

- 14.1 Employees working away from their normal Headquarters and whose board and lodging is being paid by the Company shall be entitled to a paid return trip once per week (normally on the weekend) to their homes or their normal Headquarters whichever is the lesser amount provided it does not interfere with the job. This does not apply to employees on loan to other companies or organizations or to employees on course outside the Provinces of Nova Scotia or P.E.I.
- 14.2 Where Company transportation is not provided for the above trip the employee may choose to use his personal vehicle at current rates paid by the Company for use of personal vehicles, or travel by common air carrier. Where more than one employee is travelling to and from the same location, normally only one person may claim for personal car use. Good judgement will be expected in the application of this clause.

- 14.3 Employees travelling under the conditions outlined above are expected to arrange their trips so as not to interfere with their working schedules. Time spent travelling will be paid at basic wage rates one way only. Time spent travelling by common air carrier will be paid at basic wage rates one way for flying time only, plus up to one hour for ground travelling. transportation.
- 14.4 Employees will only receive paid transportation when they make actual trips to their homes and cash equivalent will not be paid.

15.1 All regular employees, or probationary employees whose period of service is three (3) months or more, who are unable to work due to sickness, specialist appointments when referred by the employee's medical doctor or Company Medical Director, or accident, provided that such employees are not entitled to compensation for such loss of time under the provisions of the Workers' Compensation Act, will be paid at basic rates for the period of absence up to one (1) week. In such cases a medical certificate to the effect that the employee is unable to work may be required. Based on the Supervisor's knowledge of the circumstances of the particular case, a medical certificate may not be required.

Payment for absences beyond one week will be made in accordance with the terms of the Employees' Benefit Plan to eligible employees.

- 15.2 Foremen and other supervisory employees are specifically instructed by the Company to see that all employees suffering from sickness or meeting with accidents when away from their Normal Headquarters on Company business shall receive prompt and proper attention and accommodations In cases where payment for the same is not covered by regulations, such matters shall be referred to the Department Head for ruling.
- 15.3 All regular employees who are, or will be, reported on Worker's Compensation shall be paid for a period of thirteen (13) weeks the difference between what they receive in compensation and their basic wage rate at time of disability.

Employees with ten (10) or more years of service, will after thirteen (13) weeks on Workers' Compensation, be eligible to receive the difference between this benefit and their basic wages for an additional number of weeks until their total period on Worker's Compensation is equal to the total number of full weeks benefit they are entitled to under the terms of the Employees' Benefit Plan. Turiod 9 250 70 B-279

15.4 An employee who, because of sickness or other reasons, is unable to report for work shall notify his immediate supervisor or supervisor's representative as soon as possible and whenever possible by the time he is due to report. In no case shall such notice exceed six (6) hours. An employee who fails to provide such notice may be subject to the loss of one (1) day's pay for the said day of absence.

Notifications may be made by the absent employee or on his behalf by such person as he may designate.

The immediate supervisor is to advise members of his staff the reporting system to be followed when he is absent.

TIME ALLOWANCE - 16

TIME ALLOWANCE — 16

16.1 An employee will be excused from work without loss of basic pay while serving on Jury Bry, or as a subpoenaed witness, or as a Voluntary Fireman in the actual lighting of a fire when it does no cutte time are with the Company. Not out to time the actual lighting of the Company. emergency service requirements of the Company. No extra time or overtime will be allowed for time spent in these duties.

An employee shall be provided time off without basic pay as a subpoenaed witness in a conflict between competing unions for bargaining rights with the employee.

16.2 Employees having the right to vote during Federal, Provincial or Civic Elections will, on request, be granted time off with pay in accordance with Federal, Provincial or Civic Laws.

#### EXTRA TIME — 17

17.1 Employees may, if they so request, work on a schedule of over 40 hours per week at the basic wage rate to make up "lost time" or in advance of time to be taken off. In case of a working group the majority request shall decide.

### MISCELLANEOUS --- 18

- 18.1 The Company does not expect or intend Company management personnel or persons appointed to acting management positions to do work which is normally carried out by employees. However, occasions may give the solutions of the company of the com arise, such as, in training demonstrations, restoration or maintenance of service in an emergency, and other occasions when in the Company's judgement Company management personnel or persons appointed to acting management positions must perform such work. These occasions should be considered exceptions and not normal operating practice.
- 18.2 An employee shall not be required to work outside in exceptionally cold or stormy weather, unless under cover, except where, in the judgement of the Company, cases of emergency or necessity exist.
- 18.3 Employees will be appraised annually in accordance with Company policies. An employee being assessed shall have the assessment guideline explained to him at the time of the appraisal and shall receive a copy of his personal record (PER-50A) and will be permitted to discuss details of his record with his foreman or supervisor.

- 18.4 The Company shall decide what tools are required for the job and shall supply or make them available and shall replace such of these tools as in its 'jidgement,' become obsolete or worn out. Each employee shall be responsible to the Company for all tools assigned to him.
- 18.5 Relief Periods see Appendix "D".

#### TIME OFF FOR UNION BUSINESS - 19

- 19.1 Should the Executive of the Union so request, any member may be permitted a reasonable amount of time off without pay in order to transact legitimate Union business as a representative of the said Union. Such request will be by letter (or verbal request followed by a letter) from a member of the Union Executive Board or the Business Manager and shall be made as far in advance as possible.
- 19.2 The company shall not be required to pay wages or travelling expenses of Union members when they are engaged on general Union matters. Reasonable leave of absence for such purposes will be granted by the Company whenever possible, and on reasonable notice being given by the Union. (See Clause 19.1)
- 19.3 When it becomes necessary to require the attendance of a Union Committee during working hours, for the purpose of transaction of necessary business with the Company, or for the purpose of giving evidence before the Body set **up** to deal with any dispute, basic wage rates will be allowed the employee by the Company during attendance at such meeting or hearing but no extra or overtime shall be allowed. It is recommended that committees meeting with the Company be as small as reasonably possible, both for the purpose of facilitating the transaction of the business at issue, and to avoid undue absence of the employees from duty.

#### TERMS OF AGREEMENT - 20

- 20.1 This Agreement may be amended in any of its terms at any time after a period of twelve (12) months from the date hereof, without invalidating the Agreement or its duration period. Any such additions or amendments negotiated by the parties hereto shall be incorporated in the Agreement, and any revocations struck out. (See clause 1.3.)
- 20.2 Any notice of cancellation shall be made in writing by either party to the other, not less than three (3) months before the cancellation date. In the event of either party desiring to negotiate a new Agreement, the parties shall arrange to meet for negotiations as soon as possible after notice of cancellation of this Agreement has been served.

In WITNESS THEREOF the parties hereto have caused this Agreement to be executed by their authorized representative this gold day of Septemba, 1993.

Signed in the presence of:

MARITIME TELEGRAPH & TELEPHONE CO., LTD.

VICE PRESIDENT - OPERATIONS

ATLANTIC COMMUNICATIONS & TECHNICAL WORKERS UNION

Baker Stempt

# WAGE SCHEDULES — CRAFT EMPLOYEES GROUPS 1 & 2 WEEKLY RATE IN DOLLARS HOURLY RATE — WEEKLY RATE DIVIDED BY 40 HOURS

## INTERVAL IN MONTHS

Start	Nov.17/91	Jan.24/93	Oct.31/93	Oct.30/94
	453.45	462.52	476,40	486.88
6	- E T - 556.71	496.49	511.38	522.63
12		- 531.71	547.66	559.71
18		567.84	584.88	597.75
24	588.94	600.72	618.74	632.35
30	629.58	642.17	661.44	675.99
36	672.62	686.07	706.65	722.20
GROUP 1			761.93	
48	793.66	809.53	833.82	852.16
GROUP 2 42 48	724.11 786.26	738.59 801.99	760.75 826.04	777.49 844.22

Labour Rate — Nova Scotia minimum hourly rate plus \$2.85

GROUP 2 GROUP 1

C.O. Equipment Installer
Apparatus Shop Technician Sr.
Customer Service Technician
Customer Service Support Technician
Network Service Technician
Facilities Technician
P.B.X. & Special Services Technician
Splicer

Employees classed as Customer Service Support Technician Sr. or Network Service Technician Sr. shall receive a differential of \$2.60 per week over the Group 1 rate. No new Customer Support Technician Sr. or Network Service Technician Sr. shall be appointed. pointed.

Line Technician

Employees classed as C.O. Equipment Installer Sr. shall receive a differential of Twenty Dollars per week over the Group 1 rate.

It is understood and agreed that effective with the signing of this collective agreement splicers may be required to transfer loops from terminal to terminal on existing plant and new construction.

- COLA: If Dec. 1993 CPI exceeds the Dec. 1992 CPI by more than 4.0%, all basic rates of pay in effect at Dec. 1, 1993, will be increased efffective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1993 CPI exceeds the Dec. 1992 CPI and 4.0%.
- COLA: If Dec. 1994 CPI exceeds the Dec. 1993 CPI by more than 3.2%, all basic rates of pay in effect at Dec. 1, 1994, will be increased effective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1994 CPI exceeds the Dec. 1993 CPI and 3.2%.

## WAGE SCHEDULES — CRAFT EMPLOYEES GROUP 4, Class 1 WEEKLY RATE IN DOLLARS HOURLY RATE -WEEKLY RATE DIVIDED BY 40 HOURS

#### INTERVAL IN MONTHS

Start 6 months	Nov.17/91 453.45 486.75	Jan.24/93 462.52 496.49	Oct.3.1/93 511.38	0ct.30/94 486.88 522.63 559.71
18 months 24 months	572.88 604.45	584.34 616.54 649.14	601.87 635.04	615.11 649.01 683.32
30 months 42 months 48 months	636.41 706.37 736.30	685.84 720.50 751.03	706.41 742.11 773.56	721.95 758.44 790.50

CLASS 1 — Garage Mechanic

NOTE: Weekly rate for Garage Mechanic "In Charge" shall be sixteen dollars more than the rate for Garage Mechanics.

COLA: If Dec. 1993 CPI exceeds the Dec. 1992 CPI by more than 4.0%, all basic rates of pay in effect at Dec. 1, 1993, will be increased effective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1993 CPI exceeds the Dec. 1992 CPI and 4.0%.

COLA: If Dec. 1994 CPI exceeds the Dec. 1993 CPI by more than 3.2%, all basic rates of pay in effect at Dec. 1, 1994, will be increased effective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1994 CPI exceeds the Dec. 1993 CPI and 3.2%

#### WAGE SCHEDULES — CRAFT EMPLOYEES GROUP 4, Class 2 WEEKLY RATE IN DOLLARS HOURLY RATE -WEEKLY RATE DIVIDED BY 40 HOURS

INTERVAL In Months

	Nov.17/91	J:401.723	Oct.31/93	Oct.30/94
Start	393.84		413.77	422.87
6 months	405.99	414.11	426.53	435.92
12 months	426.53	435.06	448.11	457.97
18 months	438.84	447.62	461.05	471.19
24 months	466.66	475.99	490.27	501.06
30 months	487.09	496.83	511.74	522.99

CLASS 2 — Garage Service Attendants

COLA: If Dec. 1993 CPI exceeds the Dec. 1992 CPI by more than 4.0%, all basic rates of pay in effect at Dec. 1,1993, will be increased efffective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1993 CPI exceeds the Dec. 1992 CPI and 4.0%.

COLA: If Dec. 1994 CPI exceeds the Dec. 1993 CPI by more than 3.2%, all basic rates of pay in effect at Dec. 1, 1994, will be increased efffective that date by a percentage figure equal to the difference between the percentageby which the Dec. 1994 CPI exceeds the Dec. 1993 CPI and 3.2%.

### WAGE SCHEDULES-CRAFT EMPLOYEES GROUP 5 WEEKLY RATE IN DOLLARS HOURLY RATE-WEEKLY RATE DIVIDED BY 40 HOURS

INTERVAL IN MONTHS

	Nov.17/91	Jan.24/93	Oct.31/93	Oct.30/94
Start	486.75	462.52	476.40	486.88
6 months	521.28	496.49	511.38	522.63
12 months		531.71	547.66	559.71
18 months	539.08	568.42	566.36	578.82
24 months	557.27	585.89	585.47	598.35
30 months	574.40	000.00	603.46	616.74
36 months	609.99	604.08	622.21	635.90
42 months	627.45	622.19	640.86	654.95
48 months	020	640.00	659.20	673.70

Storekeepers and Shippers

Weekly rate for Field Storekeepers shall be twenty-six dollars more than the rate for Storekeepers and Shippers. A differential of twenty-six dollars shall be paid to Storekeepers and Shippers while acting as a driver of a supply vehicle. Employees on staff as of February 2,1981, will not be forced to drive a supply vehicle. NOTE:

If Dec. 1993 CPI exceeds the Dec. 1992 CPI by more than 4.0%, all basic rates of pay in effect at Dec. 1,1993, will be increased effective that date by a percentage figure equal to the difference between the percentageby which the Dec. 1993 CPI exceeds the Dec. 1992 CPI and 4.0%. COLA:

If Dec. 1994 CPI exceeds the Dec. 1993 CPI by more than 3.2%, all basic rates of pay in effect at Dec. 1,1994, will be increased effective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1994 CPI exceeds the Dec. 1993 CPI and 3.2%.

## WAGE SCHEDULES — CRAFT EMPLOYEES GROUP 6 WEEKLY RATE IN DOLLARS HOURLY RATE — WEEKLY RATE DIVIDED BY 40 HOURS

INTERVAL IN MONTHS

	Nov.17/91	Jan.24/93	Oct.31/93	Oct.30/94
Start	402.80	410.86	423.18	432.49
6 months	440.08	448.88	462.35	472.52
12 months	477.23	486.77	501.38	512.41
18 months	514.46	524.75	540.49	552.38
24 months	551.61	562.64	579.53	592.27
30 months	588.84	600.62	618.64	632.25

Maintenance Technician and Mail Car Chauffeur

NOTE: This wage schedule provides a "Starting Wage Rate" and a "Maximum Wage Rate". Employees may, depending on their experience, be hired at any wage rate within this range. Employees who are not receiving the maximum wage rate are entitled to wage increases every six months; in no case shall an employee take more than thirty (30) months to reach the maximum, they may however, reach it in a shorter time depending upon their starting wage rate.

COLA: If Dec. 1993 CPI exceeds the Dec. 1992 CPI by more than 4.0%, all basic rates of pay in effect at Dec. 1, 1993, will be increased effective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1993 CPI exceeds the Dec. 1992 CPI and 4.0%.

COLA: If Dec. 1994 CPI exceeds the Dec. 1993 CPI by more than 3.2%, all basic rates of pay in effect at Dec. 1, 1994, will be increased effective that date by a percentage figure equal to the difference between the percentageby which the Dec. 1994 CPI exceeds the Dec. 1993 CPI and 3.2%.

# WAGE SCHEDULES — CRAFT EMPLOYEES GROUP 7 WEEKLY RATE IN DOLLARS HOURLY RATE — WEEKLY RATE DIVIDED BY 40 HOURS

INTERVAL IN MONTHS

	Nov.17/91	Jan.24/93	Oct.31/93	Oct. 30/94
Start	453.45	462.52	476.40	486.88
6 months	486.75	496.49	511.38	522.63
12 months	521.28	531.71	547.66	559.71
18 months	545.12	556.02	572.70	585.30
24 months	566.00	577.32	594.64	607.72
30 months	586.65	598.38	616.34	629.90
36 months	607.41	619.56	638.15	652.18
42 months	628.07	640.63	659.85	674.37
48 months	648.83	661.81	681.66	696.66

Apparatus Shop Technician Equipment Repair Shop Technician

COLA: If Dec. 1993 CPI exceeds the Dec. 1992 CPI by more than 4.0%, all basic rates of pay in effect at Dec. 1, 1993, will be increased efffective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1993 CPI exceeds the Dec. 1992 CPI and 4.0%.

If Dec. 1994 CPI exceeds the Dec. 1993 CPI by more than 3.2%, all basic rates of pay in effect at Dec. 1,1994, will be increased efffective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1994 CPI exceeds the Dec. 1993 CPI and 3.2%. COLA:

## WAGE SCHEDULES-CRAFT EMPLOYEES GROUP 9, Class 3 WEEKLY RATE IN DOLLARS HOURLY RATE -WEEKLY RATE DIVIDED BY 40 HOURS

#### INTERVAL IN Months

61. 1	Nov.17/91	Jan.24/93	Oct.31/93	Oct.30/94
Start	453.45	462.52	476.40	486.88
6 months	486.75	496.49	511.38	522.63
12 months	521.28	531.71	547.66	559.71
18 months	542.21	553.05	569.65	582.18
24 months	562.92	574.18	591.40	604.41
30 months	584.02	595.70		627.07
36 months	604.67	616.76	635.27	649.24
42 months	625.65	638.16	657.31	671.77
48 months	646.37	659.30	679.08	694.02

CLASS 3 — 3rd Class Engine Operators

NOTE: Weekly rate for Engine Operators "In Charge" shall be six dollars and fifty cents more than the rate for Engine Operators.

COLA: If Dec. 1993 CPI exceeds the Dec. 1992 CPI by more than 4.0%, all basic rates of pay in effect at Dec. 1, 1993, will be increased efffective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1993 CPI exceeds the Dec. 1992 CPI and 4.0%.

COLA: If Dec. 1994 CPI exceeds the Dec. 1993 CPI by more than 3.2%, all basic rates of pay in effect at Dec. 1, 1994, will be increased efffective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1994 CPI exceeds the Dec. 1993 CPI and 3.2%.

# WAGE SCHEDULES -CRAFT EMPLOYEES GROUP 9, Class 4 WEEKLY RATE IN DOLLARS HOURLY RATE -WEEKLY RATE DIVIDED BY 40 HOURS

#### INTERVAL IN Months

	Nov.17/91	Jan.24/93	Oct.31/93	Oct. 30/94
Start	366.92	374.26	385.49	393.97
6 months	381.25	388.88	400.54	409.35
12 months	404.98	413.08	425.47	434.83
18 months	428,21	436.77	449.88	459.77
24 months	448.58	457.55	471.28	481.65
30 months	473.26	482.73	497.21	508.15
36 months	508.74	518.91	534.48	546.25
42 months	546.91	557.85	574.58	587.22

CLASS 4 — 4th Class Engine Operators

NOTE: Weekly rate for Engine Operators "In Charge" shall be six dollars and fifty cents more than the rate for Engine Operators.

COLA: If Dec. 1993 CPI exceeds the Dec. 1992 CPI by more than 4.0%, all basic rates of pay in effect at Dec. 1, 1993, will be increased efffective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1993 CPI exceeds the Dec. 1992 CPI and 4.0%.

COLA: If Dec. 1994 CPI exceeds the Dec. 1993 CPI by more than 3.2%, all basic rates of pay in effect at Dec. 1, 1994, will be increased efffective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1994 CPI exceeds the Dec. 1993 CPI and 3.2%.

#### APPENDIX "A"

# WAGE SCHEDULES — CRAFT EMPLOYEES GROUP 10 WEEKLY RATE IN DOLLARS HOURLY RATE -WEEKLY RATE DIVIDED BY 40 HOURS

#### INTERVAL IN Months

Start 6 months 12 months 18 months 24 months	Nov.17/91 453.45 486.75 521.28 556.71 592.14	Jan.24/93 462.52 496.49 531.71 567.84 603.98	Oct.31/93 476.40 511.38 547.66 584.88 622.10	Oct.30/94 486.88 522.63 559.71 597.75 635.79
36 months 42 months 48 months	671.95 723.60 779.76	685.39 738.07 795.36	705.95 760.21 819.22	675.99 721.48 776.94 837.24

#### **Printers**

COLA: If Dec. 1993 CPI exceeds the Dec. 1992 CPI by more than 4.0%, all basic rates of pay in effect at Dec. 1, 1993, will be increased effective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1993 CPI exceeds the Dec. 1992 CPI and 4.0%.

COLA: If Dec. 1994 CPI exceeds the Dec. 1993 CPI by more than 3.2%, all basic rates of pay in effect at Dec. 1, 1994, will be increased effective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1994 CPI exceeds the Dec. 1993 CPI and 3.2%.

Labour Rate — Nova Scotia minimum hourly rate plus \$2.85

#### APPENDIX "B"

#### NORMAL HEADQUARTERS

Meteghan Middleton Monastery Mulgrave New Glasgow New Waterford North Sydney Oxford Amherst Amherst Annapolis Antigonish Arichat Baddeck Barrington Bedford Berwick Bridgewater Canning Canso Canning
Canso
Chester
Cheticamp
Digby
Glace Bay
Guysborough
Halifax-Dartmouth
Hubbards
Ingonish
Inverness
Kentville
Kingston
Liverpool
Louisdale
Lunenburg
Marion Bridge
Melrose

Norm Sydney
Oxford
Parrsboro
Pictou
Port Hawkesbury
Pugwash
Sackville
Sheet Harbour
Shelburne
Sherbrooke
Shubenacadie
Springhill
St. Peters
Sydney
Tatamagouche
Truro
Weymouth
Whycocomagh
Windsor
Wolfville
Yarmouth

#### APPENDIX "C"

### DEFINITIONS OF CLASSIFICATIONS MARITIME TEL. & TEL. CO., LTD.

APPARATUS SHOP TECHNICIAN — Those employees engaged in the conversion and repair of subscribers station and general telephone equipment.

APPARATUS SHOP TECHNICIAN, SR. — One who checks and tests converted or repaired subscribers' station equipment, prepares shop employees' time records and work reports, follows up and completes shop orders, places orders for shop material and supervises work in Apparatus Shop during the absence of the Apparatus Shop Foreman.

CUSTOMER SERVICE TECHNICIAN — Those eip loyees engaged in the maintenance, installation and removal of loop and station equipment and maintenance work on outside plant. Service order wiring and maintenance on mainframes in unmanned offices may be required.

CUSTOMER SERVICE SUPPORT TECHNICIAN — Those employees engaged in dispatching and guiding of the workforce. They are also required to do the duties of tester and analysis of telecommunication plant and will do system support.

ENGINE OPERATORS — CLASS IV — Those employees who hold a certificate of qualification authorizing them to operate any one or more of the kinds of plants defined in the Engine Operators Act of Nova Scotia and requiring a Class IV Certificate, and working on a job where this Certificate is necessary.

These employees will be primarily engaged in operation, maintenance and cleaning of heating, ventilation and refrigeration plants, requiring a Class IV Certificate. They may also perform minor repairs and maintenance on the plants for which they are responsible as well as other associated routine building assignments including care of grounds, buildings, parking, security and fire prevention.

ENGINE OPERATORS -CLASS III -Those employees who hold a certificate of qualification authorizing them to operate any one or more of the kinds of plants defined in the Engine Operators Act of Nova Scotia and requiring a Class III certificate and working on a job where this certificate is necessary.

These employees will be primarily engaged in the same duties as an Engine Operator Class IV as described above, but requiring a Class III Certificate.

ENGINE OPERATORS IN CHARGE — Those Engine Operators, who are authorized to assign and check work of other house service employees.

EQUIPMENT INSTALLERS -Those employees engaged in the installation, rearrangement, repair and removal of central office equipment or PABX, PBX or other special subscriber station equipment.

EQUIPMENT INSTALLERS, SR. — Those employees engaged in large installations of central office equipment, who when working directly under a foreman on the job, have two but not over eight full time employees working with them and under their direction. When there is no foreman on the job, they shall have two but not over four full time employees working with them under their direction.

EQUIPMENT REPAIR SHOP TECHNICIAN — Those employees engaged in the conversion and repair of PBX, PABX and central office equipment.

FACILITIES TECHNICIAN — Those who make facilities investigations for service requests in areas outside the scope of normal assignment procedures, and when necessary, prepare routing orders to provide facilities. They establish wiring limits for the preparation and revisions of terminal assignment records, performing such other duties as may be assigned to expedite the clearance of held applications and regrade requests. They climb poles when necessary in the performance of their duties.

GARAGE MECHANICS -Those who repair, replace and adjust mechanical, electrical and body parts of passenger cars and trucks, buses and other automotive equipment. Where only one mechanic in on duty, may be required to perform the duties of a Garage Service Attendant.

GARAGE SERVICE ATTENDANT — Those who perform all work necessary to service motor vehicles; including refuelling, checking water, oil levels, tire pressure, batteries, antifreeze, etc. Also including waxing and simonizing, lubrication, tire changing, placing and adjusting chains or other related duties.

LINE TECHNICIAN — Those employees engaged in the work of construction and reconstruction of pole lines, aerial wire, aerial and underground cable, and other items of outside plant.

MAIL CAR CHAUFFEURS -Those employees who operate a motor vehicle used to transport mail, parcels, supplies and other items. At designated locations they are required to pick up and deliver the items they transport. They sort mail, load and unload their vehicle, act as messengers to deliver and ick up some of the items transported,; may be required to sign for and han8le registered mail and other valuable items.

MAINTENANCE TECHNICIAN — Employees primarily engaged in cleaning buildings, or building equipment, maintaining grounds and premises. May be called upon to do maintenance work on buildings and fixtures, telephone booths,, as well as operation and maintenance of heating, ventilating or similar equipment.

NETWORK SERVICE TECHNICIAN — Those employees primarily engaged in the maintenance and operation of CO. equipment and associated equipment; all hardware and software associated with the equipment and extended locations.

P.B.X. & SPECIAL SERVICE TECHNICIAN — Those employees engaged in the installation and maintenance of private branch exchange equipment, also teletype, mobile radio or other special station equipment.

PRINTERS -Those employees engaged in the Print Shop who perform all work necessary to print, bind, and produce the telephone directories and other printed matter.

SPLICERS — Those employees employed in the construction and maintenance of cable plant, aerial, underground and submarine.

STOREKEEPERS & SHIPPERS — Those employees engaged in the receiving, unpacking, checking and storing of the Company's stores. These employees are also required to select, pack and ship items from the Company stores as directed. They may be called upon to maintain basic records and carry out other duties related to the maintenance of the Company's stores such as sorting and reclassifying material, loading and unloading vehicles, taking inventories or other related duties. May also be required to perform the duties of driver.

#### APPENDIX "D"

SUBJECT: Relief Periods

1. GENERAL
1.1 This Appendix is issued for your information and guidance.

- DETAIL
  2.1 The Company recognizes the right of employees, subject to the limitations imposed by service demands and special job conditions, to take relief breaks.
- 2.2 The variety of working conditions makes it difficult to standard-ize relief break procedures. The following are general principles which should be observed.
  - There shall be two (2) relief periods each day and their duration should not exceed fifteen (15) minutes each., Employees should not be absent from their jobs in excess of this period.
  - The first relief break shall not be taken earlier than one and one-half (11/2) hours after the commencement of the tour of duty, and not later than one (1) hour before the meal hour commences. The same conditions apply to the second half of the tour of duty.
  - In observing relief breaks, employees, especially those working away from their supervision, should exercise good judgement, i.e.

Station Installers and Repairmen should not leave customers' premises until their assignments have been completed, except in the cases of large jobs of prolonged duration. Inconvenience to the customer must be

Construction crews should not leave the job site in order to procure refreshments. When these can't, be purchased at the location, they should be obtained before going to the job or en route for consumption during the

#### APPENDIX "E"

#### RECORD OF CONTINUITY

#### MARITIME TELEGRAPH & TELEPHONE COMPANY, LIMITED

The date of the original issue of these schedules is July 1, 1941. A detailed record of the amendments made since that date up to and including those made effective June 18, 1967 may be found in the copy of the Agreement dated June 29, 1969.

A further record of continuity covered amendments made between June 29, 1969 and covering October 9, 1976 is found in the copy of the Agreement dated July 6, 1975.

A further record of continuity covering amendments made between July 7, 1975 and covering November 13, 1982 is found in the copy of the agreement dated November 14, 1982.

The agreement was amended effective November 10, 1984 and provided the following:

- (a) 24 month contract terminating November 10, 1982 except wages, which may be negotiable for the second year of the agreement.
- (b) Clause on technological change rewritten
- (c) Employees transferred to a lower wage classification for medical reasons will maintain higher wage rate for twelve (12) month period.
- (d) Employees who transfer as a result of a job posting receive moving benefits only if they have not received benefits under clause 4.4 in the previous 24 month period.
- (e) Lay off clause rewritten.
- (f) Home board increased to \$15.10 per day.
- (g) Pay periods re-defined.
- (h) Evening and night differentials increased.
- Service requirement for a four (4) week vacation covered from 13 to 12 years.
- (j) Dues to be forwarded to the Financial Secretary of the Union by the 15th of the following month.
- (k) Framemen moved from Group 3 to Group 2.

(I) Revised wage schedule as follows:

Group 1 Group 2	START 250.75		MAXIMUM 500.00 492.60
Group 4, Class 1	250.75	250.75	461.20 306.90
Group 6, Class 2 Group 7	230.35 250	250.75 .75 230.3	395.30 5 371.05
Group 8 Group 9, Class 3	250. 221.		406.35 318.85 407.35
Group 10Class 4	250	.75	344.05 488.10

Wages and vacations negotiated on wage reopener for the November 14, 1982 agreement effective November 13, 1983 to provide new wage schedule and vacation schedules as follows:

(a) Revised Wage schedules:

	STA	RT	MAXIN	MUM
Group 1 Group 2	Nov.13/83 266.30 263.30	Sept.2/84 265.80 265.80	N525.063 517.60 484.25	Sept.2/84 530.00 522.60
Group 4, Class Group 4, Class 2 Group 5	1 241.85 263.30	265.80 244.15 265.80	322.25 415.05	488.85 325.30 419.00
Group 6 Group 7 Group 8	241.85 263.30 238.20	244.15 265.80 265.80	389.60 426.65 334.80	393.30 430.70 338.00
Group9, Class4232		234.50 265.80 361	427.70  .25513.10364	431.75
Group10				

(b) Revised Vacation:

Vacation schedule amended effective May 1,1984 to provide 15 days vacation after three (3) years, 20 days vacation after 11 years, 25 days after 23 years, and winter vacation bonus with 30 years service and over.

- (c) Clause 14.5 on Winter Bonus rewritten.
- (d) Clause 14.6 on Winter Bonus rewritten.

(a) Three year contract expiring November 7, 1987.

#### (b) Revised Wage Schedule as follows:

		STA	DT	
Group 1 Group 2 Group 4, Class 1	Sept.2/84 265.80 265.80 265.80	N <sub>27</sub> 7.354 277.35 279.00 254.75	Sept.1/85 288.40 288.40 290.10 264.90	Jan.5/86 290.90 290.90 292.60 267.20
Group 4, Class 2 Group 6 Group 7	265.80 244.15	277.35 254.75 277.35	288.40 264.90 288.40	290.90 267.20 290.90
Group 8 Group 9, Class 3 Group 9, Class 4 Group 10	240.45 265.80 234.50 265.80	250.90 277.35 244.70 277.35	260.90 288.40 254.45 288.40	263.15 290.90 256.65 290.90
		STAI	RT	
Group 1 Group 2 Group 4, Class 1	Aug. 3/86 293.40 293.40 295.10	Nov. 9/86 295.90 297.60	Mar.15/87 307.95 307.95 309.70	Oct.11/87 311.00 311.00 312.80
Group 4, Class 2 Group 6 Group 7 Group 8	293.40 269.50 293.40 265.40	271.80 295.90 271.80 295.90 267.65	282.85 307.95 282.85 307.95 278.55	285.65 311.00 285.65 311.00 281.30
Group 9, Class 3 Group 9, Class 4 Group 10	293.40 258.85 293.40	295.90 261.05 295.95	271.65 307.95	311.00 274.35 311.00
		MAXIN		
Group 1 Group 2 Group 4, Class 1	Se522 60 488.85	Nov.11/84 553.00 545.60	Sept.1/85 575.00 567.60 533.50	Jan.5/86 580.00 572.60 538.15
Group 4, Class 2 Group 5 Group 6	325.30 393.30	339.45 437.20 410.35	352.90 454.60 426.65	355.95 458.55 430.35
Group 7 Group 8 Group 9, Class 3 Group 9, Class 4 Group 10	430.70 338.00 431.75 364.70 518.10	352.65 450.50 380.50 540.60	470.10 366.70 468.40 395.65 562.10	474.20 369.90 472.45 399.10 567.00
Group 10	310.10	040.00	302.10	307.00

MAXIMUM			
Aug. 3/86	Nov. 9/86	Mar.15/87	Oct.11/87
585.00	590.00	614.00	620.10
577.60	582.60	606.60	612.70
542.80	547.45	569.70	575.35
359.00	362.05	376.80	380.55
462.50	466.45	485.40	490.20
434.05	437.75	100110	460.10
478.30	482.40	502.00	507.00
373.10		391.60	395.50
476.50	480.55	500.10	505.05
402.55	406.00		426.70
571.90	576.80	600.25	606.20
	585.00 577.60 542.80 359.00 462.50 434.05 478.30 373.10 476.50 402.55	Aug. 3/86 Nov. 9/86 585.00 590.00 577.60 582.60 547.45 359.00 362.05 462.50 466.45 434.05 437.75 478.30 482.40 373.10 476.50 480.55 406.00	Aug. 3/86         Nov. 9/86         Mar.15/87           585.00         590.00         614.00           577.60         582.60         606.60           542.80         547.45         569.70           359.00         362.05         376.80           462.50         466.45         485.40           434.05         437.75            478.30         482.40         502.00           373.10         391.60           476.50         480.55         500.10           402.55         406.00

- (c) Change of Union as covered by the certification order of the Labour Relations Board 3092 of the Province of N.S. dated Dec. 13,1984 as been noted.
- (d) Clause 1.5, Union recognition by the Company, has been rewritten.
- (e) Clause 1.8, Discipline, has been rewritten.
- (f) Clause 2.1, definition of "Union Steward" has been rewritten
- (g) Clause 2.2, definition of "Employee" has been rewritten.
- (h) Clause 2.3, definition of "Temporary Employee" has been rewritten.
- (i) New Clause 2.6, definition of "Student" has been added.
- (j) New Clause 2.7, definition of "Part-time Employees" has been written with a new Section 3 stating the exceptions to the Collective Agreement in reference to Part-time Employees.
- (k) Clause 2.8, definition of "Shift Employee" has been rewritten.
- (I) Clause 2.9, definition of "Shift" has been rewritten.
- (m) Definitions of "Service" and "Seniority" rewritten and combined to Clause 2.10.
- (n) General Circular 206.7 has been revised effective 1984 03.
- (o) "Management Rights" clause separated to new Section 5.
- (p) Clause 7.2, Lay offs, has been rewritten to include students.
- (q) Clauses referring to being laid off or resigning with reference to notice in writing has been rewritten and combined to Clause 7.3.

- (r) Clause 7.5, Temporary Appointments, has been rewritten,
- (s) Craft employees with more than 18 months continuous experience in their present position can apply for any posted job Clause 7.7.
- (t) Clause 8.1, Normal Headquarters, has been rewritten.
- (u) Clause 8.2, assuming board & lodging in normal headquarters, has been rewritten.
- (v) Clause 8.3, working or training outside their normal headquarters, has been rewritten.
- (w) Clause 8.6, Temporary transfers from Halifax to Dartmouth or from Dartmouth to Halifax, has been rewritten.
- (x) Rate of home board increased to \$18.00 on ratification) and effective November 8, 1986 increased to \$16.00.
- (y) Clause 11.5, 7 days' notice for change on scheduled tour of duty or temporary transfer, has been rewritten.
- (z) Clause 11.2, overtime rates of pay for Saturday and Sunday, has been rewritten to include part-time employees.
- (aa) Clause on Pay Other Than Basic and Paid Holidays have been rearranged into two separate sections, namely Section 13 and Section 14 respectively.
- (ab) Saturday Shift Differential increased to \$6.65 and effective November 10, 1985 shall be increased to \$6.85. Effective November 9, 1986 this Saturday Shift Differential shall increase to \$7.15.
- (ac) Differential increased as follows:

TIME WORKED		DIFFERENTIA	L
Less than 3 hours 3 hrs. & over but less than 6 hrs 6 hrs. & over (commencing before	Nov.11/84 \$1.75 2.15	Nov.10/85 \$1.85 2.25	Nov.9/86 \$1.95 2.35
midnight)	2.80	2.90	3.00
6 hrs. & over (between 12 midnight and the following 7:00 a.m.)	3.55	3.70	3.85

- (ad) Clause 17.4, Annual Vacations with Pay, has been rewritten.
- (ae) Weekly rates for Field Storekeepers increased to \$19.00. A differential of \$15.00 shall be paid to Storekeepers and Shippers while acting as a driver of a supply vehicle.

- (af) Clause 17.9, when a paid or civic holiday occurs during vacation, has been rewritten.
- (ag) Clause 17.11, scheduling of vacations, has been rewritten.
- (ah) Clause 17.13, being sick or incapacitated during vacations, has been rewritten.
- (ai) Clause 18.1, lost time due to sickness, or accident has been rewritten to include specialists appointment when referred by the employee's medical doctor or Company Medical Director.
- (aj) Clause 18.2, employees suffering from sickness when away from home, has been rewritten.
- (ak) Clause 18.4, reporting to work when sick, has been rewritten.
- (al) Clause 19.1, excused from work without loss of basic pay, has been rewritten to include Voluntary Firemen.
- (am) The amount of Union dues deducted in the taxation year will be shown on the employees' T4A slip, Clause 22.5.
- (an) Students with less than two (2) months service are exempt from provisions of Clause 22.1.
- (ao) Clause 21.5, Personal Record Form, has been rewritten.
- (ap) Clause 23.3, Maternity Leave of Absence, has been rewritten.
- (aq) Arbitrators will render a decision to the parties involved in an arbitration case within four (4) weeks of the last hearing on a dispute -Clause 25.5.
- (ar) New Clause 21.2, the general level of benefits, has been added.
- (as) Extensions beyond maximum period of Leave of Absence for Union business will be at the sole discretion of the Company Clause 27.1.

#### Record of Continuity Craft

The agreement was amended effective November 8, 1987 to provide the following:

(a) 36 month contract — November 8, 1987 to and including November 3, 1990.

(b) Revised wage schedule as follows:

	START				
Grp 1 Grp 2 Grp 4, Cl 1 Grp 4, Cl 2 Grp 5 Grp 6 Grp 7 Grp 8 Grp 9, Cl 3 Grp 9, Cl 4 Grp 10	Nov. 8/87 \$323.50 \$323.50 \$23.50 \$297.10 \$323.50 \$297.10 \$323.50 \$292.60 \$323.50 \$285.75 \$323.50	July 3/88 \$326.50 \$326.50 \$326.50 \$299.85 \$326.50 \$299.85 \$326.50 \$295.30 \$326.50 \$288.40 \$326.50	Jan. 1/89 \$341.05 \$341.05 \$341.05 \$313.20 \$341.05 \$313.20 \$341.05 \$308.45 \$301.25 \$341.05	Jan. 14/90 \$355.60 \$355.60 \$355.60 \$326.55 \$355.60 \$326.55 \$355.60 \$321.60 \$314.10 \$355.60	
		MAXI	MUM		
Grp 1 Grp 4, Cl 1 Grp 4, Cl 2 Grp 5 Grp 5 Grp 6 Grp 7 Grp 9, Cl 3 Grp 9, Cl 4 Grp 10	Nov. 8/87 \$645.00 \$637.60 \$598.45 \$599.85 \$509.90 \$478.60 \$527.35 \$411.40 \$525.35 \$444.45 \$631.10	July 3/88 \$651.00 \$643.60 \$604.00 \$399.55 \$514.65 \$483.05 \$532.25 \$415.25 \$530.25 \$448.60 \$637.10	Jan. 1/89 \$680.00 \$672.60 \$630.90 \$417.35 \$537.60 \$504.55 \$555.95 \$433.75 \$553.85 \$468.60 \$666.10	Jan. 14/90 \$709.00 \$701.60 \$657.80 \$435.15 \$560.55 \$526.05 \$579.65 \$452.25 \$577.45 \$488.60 \$695.10	

- (c) Clause 2.2 definition of "Employee" has been rewritten.
- (d) Clause 2.10 definition of "Service, Net Credited Service and Seniority" has been redefined.
- (e) Clause 3.3 part-time employee job posting. Clarification of employee's status if job is posted.
- (f) Clause 3.8(f) part-time can work full time under special circumstances
- (g) Clause 6.4 Transfer clause update on General Circular 206.7, November 1987 re transfer expenses.
- (h) Clause 6.5 Transfer benefits after 21 months from previous transfer. Old clause after 24 months.
- Clause 6.6 Transfers temporary transfers are to be done on a fair and equitable basis.
- (j) Clause 7.2 Lay off clause rewritten to clarify sequence of lay off

- (k) Clause 7.5(c) Temporary assignments to lower paying classification, pay at regular classification.
- (I) Clause 7.6 Acting pay for 8 hour shift is wage plus 10% of the maximum wage rate for his classification. If holiday falls during week and employee has acted for four (4) days, he will be paid the acting rate for the holiday.
- (m) Clause 7.7(b) Job postings -eligibility change.
- (n) Clause 8.5(d) Home board \$22.00 per day; effective November 6/88 \$23.00; effective November 5/89 \$25.00 per day.
- (o) Clause 9.1 -Wage schedule effective date.
- (p) Clause 9.2 New explanation of wage progressions and their
- (q) Clause 9.3 New explanation as to when a new hire is eligible for a progression.
- (r) Clause 10.1 Pay words "or notification of deposit" added to clause.
- (s) Clause 13.2(a) Overtime pay redefined.
- (t) Clause 13.2(b) Overtime-time off redefined.
- (u) Clause 13.3(a) Shift differentials changed. Changes effective at signing, November 6, 1988 and November 5, 1989.
- (v) Clause 13.5 Saturday shift differential effective at signing \$7.90, November 6, 1988 \$8.20 and November 5, 1989 \$8.55.
- (w) Clause 14.14 Redefined "Christmas Eve premiums" from 1800 hours to 1700 hours or a shift starting at or after 1600 hours, previously 1800 hours.
- (x) Clause 15.1— "Travelling time" redefined. An employee may use his personal vehicle if Company transportation is not provided. If more than one person is travelling normally only one employee may claim for car use.
- (y) Clause 16.1 16.4 Total Transportation allowance clause redefined.

(z) Clause 17.4 — Vacations

1988	3 less than 9 9 less than 21 21 less than 29	previous 10 – 15 days previous 22 – 20 days – 25 days
1989	9 less than 20 20 less than 29	previous 21 – 20 days – 25 days
1990	no change	

- (aa) Clause 18.1 Lost time Regular or probationary employees entitled to sick pay after three (3) months, previously six (6) months.
- (ab) Clause 18.2 Foremen to see that employees receive prompt attention and accommodations if employee becomes sick or meets with an accident when away from their normal headquarters on Company business.
- (ac) Clause 19.3 Time Allowance Bereavement Leave totally redefined.
- (ad) Clause 21.2 Change in wording for Employees Benefit Plan (level of benefits).
- (ae) Clause 22.1 Union dues to be deducted every pay period, previously second pay period of each month.
- (af) Clause 23.1 Regular employees will receive service credits for all purposes while on unemployment insurance benefits for maternity leave. Probationary, part-time, and temporary employees will not have their service counted.
- (ag) Clause 23.8 New clause -Adoption leave.
- (ah) Clause 27.1 Leave of absence Union business revised from one (1) employee to two (2) employees.

#### Record of Continuity Craft

 (a) 24 month contract — 1990 November 4 to and including 1992 October 31. (b) Revised wage schedule as follows:

Group Group 2, Cl 1 Group 4, Cl 2 Group 5 Group 6 Group 7 Group 8 Group 9, Cl 3 Group 9, Cl 4 Group 10	Nov. 4/90 425.36 425.36 425.36 369.44 425.36 377.84 425.36 360.57 425.36 344.19 425.36	START May 5/91 430.22 430.22 430.22 373.66 430.22 382.16 430.22 364.69 430.22 348.12 430.22	Nov. 17/91 453.45 453.45 453.45 393.84 453.45 402.80 453.45 384.38 453.45 366.92 453.45
Group 1 Group 2 Group 4, Cl 1 Group 4, Cl 2 Group 5 Group 6 Group 7 Group 8 Group 9, Cl 3 Group 9, Cl 4 Group 10	Nov. 4/90 744.45 737.05 690.69 456.91 588.58 552.35 608.63 474.86 606.32 513.03 730.55	MAXIMUM May 5/91 753.00 745.60 698.58 462.13 595.30 558.67 615.59 480.29 613.25 518.89 739.10	Nov. 17/91 793.66 786.26 736.30 487.09 627.45 588.84 648.83 506.23 646.37 546.91 779.76

- (c) COLA:If Dec. 1991 CPI exceeds the Dec. 1990 CPI by more than 6.4%, all basic rates of pay in effect at Dec. 1, 1991, will be increased effective that date by a percentage figure equal to the difference between the percentage by which the Dec. 1991 CPI exceeds the Dec. 1990 CPI and 6.4%.
- (d) Group 5 Supply Truck Driver differential increased to \$26.00 per week from \$20.00 per week.
- (e) 2 Steps eliminated in 60 month scale classifications and 1 Step eliminated in 36 and 48 month scale classifications.
- (f) New Clause 1.10, No Discrimination, has been added.
- (g) Clause 2.2, definition of "Employee" rewritten excluding probationary employees for purpose of recall.
- (h) Clause 2.6, definition of "Student", revised date on General Circular 202.1, Wage Administration.
- (i) Clause 3.1, Part-time Employees Hours of Work, changed from 50% to 60% of standard work week hours.

- Clause 3.4, Paid Holidays for Part-time Employees, rewritten to conform to Canada Labour Code (adds option of 1/20 of two preceding pay periods).
- (k) Clause 3.7 (a), Union Dues for Part-time Employees, has been rewritten; words "for that month" changed to "any time within a pay period".
- (I) Clause 3.8 (b), Part-time Employees Conditions hours extended to 60% from 50% of standard work week hours.
- (m) Clause 4.1, Setting Wage Rates for Engaged Employees, rewritten to reflect deletion in wage intervals (months) in Appendix "A".
- (n) Clause 4.2, Technological Change, completely rewritten to conform to Canada Labour Code.
- (o) Section 6, Transfers, has been rewritten to divide 6.1 into 6.1 and 6.2 for clarification.
- (p) Clause 7.2 (f) and (g), Lay Offs, rewritten to change sequence of lay off.
- (q) Clause 7.1, adds Notice of Termination (formerly Clause 7.3), rewritten to reflect Canada Labour Code.
- (r) New Clause 7.3, policy on contracting out has been added.
- (s) Clause 7.6, Acting Foreman, word "Shift(s)" changed to "Tour(s) of Duty".
- (t) Clause 7.7 (d), Job Posting, added "the selected candidate shall be placed on the new wage schedule no later than ninety (90) days after the closing date of the job posting."
- (u) Clause 8.5 (d), Home Board \$28.00 per day on ratification.
- (v) Clause 9.1, Wage Schedule effective date.
- (w) Clause 11.1, Working Hours adds paragraph to cover employees working and staying away from home during the week.
- (x) Clause 11.8, Courses of Instruction, rewritten to include reference to courses outside the daily working schedule.
- (y) Clause 13.2 (d), Overtime which is not Continuous, rewritten to change 3 mile radius to 10 kilometre radius.
- (z) Clause 13.2 (f), Overtime, added, "Due consideration will be given, where practicable, in the distribution of overtime in the working groups."

- (aa) Clause 13.3 (a), Shift Differentials, increased in line with wage increase.
- (ab) Clause 13.5, Saturday Shift Differential, increased in line with wage increase.
- (ac) Clause 14.3, Employees working in communities where no Civic Holiday is proclaimed or observed — added eligibility date for temporary employees and students.
- (ad) Clause 14.4, Paid Holidays Falling on Sunday, added words to deal with Christmas Day falling on Sunday.
- (ae) Clause referring to employee being absent the day preceding or following a holiday (Clause 14.12) -deleted.
- (af) Clause 14.12 (former 14.13), Floating Holiday, eligibility redefined.
- (ag) Clause 14.13 (former 14.14), Christmas Eve and New Year's Eve Premiums, effective date of clause removed.
- (ah) Clause 16.2, Transportation, redefined. Employee may use common air carrier if he chooses.
- (ai) Clause 16.3, rewritten to include time spent travelling by common air carrier will be paid at basic wage rates one way for flying time only, plus up to one hour for ground transportation.
- (aj) Clause 17.4, Vacations:
  - 30 working days after 28 years (changed from 29 years) effective May 1991 (winter bonus does not apply).
  - 30 working days after 27 years (changed from 28 years) effective May 1992 (winter bonus does not apply).
- (ak) Clause 17.11, Seniority for Vacation Scheduling, redefined. Employees transferring into a work group words "for 6 months" replaced with "by the previous November Ist".
- (al) Clause 18.1, Lost Time, added "Payment for absences beyond one week will be made in accordance with the terms of the Employees' Benefit Plan to eligible employees."
- (am) Clause 19.3 (a), Bereavement Leave common-law children and stepchildren added to (1); stepfather and stepmother added to (2).
- (an) Clause 22.1, Union Dues, deleted exemption of students with less than 2 months service.

- (ao) Section 23 Maternity & Child Care Leave, rewritten to reflect Canada Labour Code.
- (ap) Clause 24.6, Grievance Procedure Step #3, changes reference of "Trade Union Act of Nova Scotia" to "Canada Labour Code."
- (aq) Clause 25.2, Arbitration, changes reference of "Minister of Labour of the Province" to "Minister of Labour."
- (ar) Pay Equity Memorandum of Agreement signed.
- (as) Memorandum of Agreement re "Locating of Employees in Communities outside Normal Headquarters Exchanges" signed.

#### Record of Continuity Craft

The agreement was amended effective November 15,1992 to provide the following:

- a) Clause 1.2, Change dates for wage schedule.
- b) Clause 1.6, Add the Company will provide training required and in a timely manner.
- c) Clause 2.3, Change length of temporary employment from shall not exceed 4 months in any 12 month period to 20 weeks and one week training if required in any 12 month period.
  - Add temporary employees can be hired to do work of a non-skilled nature.
- d) Clause 3.2(b), Change part time employees wage progression intervals from 1000 hours to 1040 hours.
- e) Clause 3.5(c), Change to part time employees vacation will be paid in proration to the forecasted hours to be worked in the calendar year.
- Clause 6.2, Add the Company will provide the Union with 30 calendar days notice of pending lay off.
- g) Clause 6.4(b), Add experience gained through temporary appointments will not be a factor on job postings performance will be assessed.
- h) Clause 6.6, An employee acting in a management position will be paid 10% above his wage group or 10% over the wage rate he is supervising, whichever is greater.
- Clause 9.2(a), Add Scheduled Days Off will be provided every 16 weeks as of January 9,1994.

- j) Clause 9.2(a), Add Scheduled Days Off will be provided every 8 weeks as of January 8, 1995.
- k) Clause 9.4, Add to the standard lunch period that may be adjusted to 30 minutes by mutual agreement.
- Clause 12.13, Add employees scheduled to work on Easter Sunday will be paid basic wage rate plus 1.5 times basic wage rate.
- M) App. A Change weekly wage rates in dollars for all groups.

Add Labour hourly rate of N.S. minimum wage plus \$2.85.

Change Cola provision in 1994 if N.S.CPI exceeds 4% and in 1995 if N.S.CPI exceeds 3.2%.

Change Combination Repair Tech, Exchange Repair Tech, and Loop & Station Installer to Customer Service Tech from Group 2 to Group 1.

Change Frame Technician from Group 2 to Group 1 in Network Service Technician. Change C.O. Local and CO. Toll to Network Service Technician.

Change Dispatcher and Tester to Customer Service Support

Change Janitor from Group 2 to Group 1 as a Maintenance Tech. Change Utility Person to Maintenance Tech.

Change Notes re: Sr. Tester to Customer Service Tech.

Add Splicers may be required to transfer loops.

Appendix "C", add definitions for Customer Service Tech., Customer Service Support Tech., Maintenance Tech., and Network Tech.

Delete definitions for CO. Toll, CO. Local, Combination Repair, Dispatcher, Exchange Repair Tech, Frame Tech, Janitor, Loop & Station Installer, Testers, and Utility Person.

- Letter of Understanding: Laid Off Craft Employees (1991) Post Expiration of Recall Rights.
- p) Letter of Understanding: Home Dispatch. The Company and Union will study merits of Home Dispatch.

#### APPENDIX "F"

AGREEMENT
ON
LAY OFF PROCEDURE
BETWEEN:
MARITIME TELEGRAPH AND
TELEPHONE COMPANY, LIMITED

- and -

## ATLANTIC COMMUNICATIONS AND TECHNICAL WORKERS UNION on behalf of its members

This Agreement dated this February 2, 1983 pertains to employees in the Craft Bargaining Unit.

The Company and the Union agree to implement the following procedure to deal with lay offs of employees with the bargaining unit.

- (1) When the Company determines that a lay off is necessitated; it shall lay off the junior employees in the classification in the District.
- (2) "Classification" means one of the classifications listed in Appendix "C" to the Collective Agreement between the parties.
- (3) The employee to be laid off shall be entitled to bump the most junior employee in any other classification in the District, provided the laid off employee has actual experience in the classification with the Company.
- (4) "Actual Experience" means hands on experience with Maritime Tel. & Tel. or Island Tel. and the present ability to do the job.
- (5) A review board of two bargaining unit employees and two management persons will review any disputes an employee may have of the Company's assessment of actual experience. If no agreement is reached by the review board; the employee is entitled to go to arbitration.
- (6) If the laid off employee bumps into another classification in the District, he shall be responsible for all expenses associated with that decision. However, if the decision necessitates travel to another area, the Company will provide a relocation allowance for up to four weeks, the amount to be paid being equivalent to home board.
- (7) If the Company transfers an employee to another area, the transfer shall be in accordance with the provisions of the Collective Agreement. If such .a transfer is treated as a temporary

transfer, the Company agrees that it shall not be for a period greater than one year unless both parties agree to an extension. If the position is determined to be permanent, the employee to be transferred will be selected in accordance with Clause 6.1 of the Collective Agreement.

- (8) The Company will provide a Company-wide list of part-time, casual, temporary and probationary employees in the bargaining unit and will offer the opportunity for any regular, full time employee who is being laid off to bump anyone on this list. The right to bump is subject to the laid off employees having the ability to do the job. Any expenses incurred shall be the responsibility of the laid off employee.
- (9) An employee who is to be laid off and is unable to bump into another classification within the affected district has the right to replace the most junior employee in his same classification within the Company, where he has the present ability to do the job and providing the employee being bumped has less seniority than the employee originally identified for lay off. This employee who bumps shall be responsible for all expenses associated with that decision. However, if the decision necessitates travel to another area, the Company will provide a relocation allowance for up to four weeks, the amount to be paid being equivalent to home board.
- (10) Any expenses associated with the recall of a laid off employee shall be the responsibility of that employee.

#### APPENDIX "G"

#### LETTER OF INTENT

The Company agrees by this Letter of Intent to provide certain benefits to employees in the Craft bargaining unit who are required to leave mainland Nova Scotia to work on offshore drilling rigs or Sable Island.

These benefits are as follows:

- (1) The Company agrees to provide all employees appropriate and required survival training in preparation to work on offshore rigs and Sable Island.
- (2) The Company agrees to provide appropriate personal clothing which is made necessary by the particular working conditions of the offshore. Furthermore, the Company will make available to employees survival suits, although these will remain the property of the Company.
- (3) The Company agrees that travel to and from the offshore by boat will be on a voluntary basis. Normally travel will be by plane or helicopter. It is to be noted that this is subject to situations occurring which are beyond the control of the Company.
- (4) With respect to normal operating conditions on Sable Island, the Company agrees that two of the employees shall have training in first aid. It is recognized that short-term situations may exist where this is impossible.
- (5) The Company will endeavour to work with the rig owners to upgrade the standard of accommodations made available to employees. It is recognized that the ultimate determination of this is not within the control of the Company.
- (6) The Company agrees to provide an additional \$200,000.00 of accidental death and dismemberment insurance for each employee assigned to the offshore from the time of departure to the time of arrival back on the mainland.
- (7) Although the Company cannot guarantee specific limitations on work shifts due to the nature of the work being performed, it is agreed that every effort will be made to ensure that a work schedule will not exceed one week and will be assigned on that basis.
- (8) If the employee is required to depart from or arrive at a mainland site other than that normally used, arrangements will be made to provide expense monies as determined to be necessary by local supervision.

(9) The Company agrees to guarantee employees travelling to/from or working on Sable Island a minimum of twelve (12) hours basic pay per day. Employees travelling to/from or working on offshore rigs will be guaranteed a minimum of sixteen (16) hours basic pay per day.

The following excerpt from the book entitled "Your Company, Your Job, Your Benefits" is listed for informational purposes only; it does not constitute part of this Agreement.

#### SICKNESS DISABILITY BENEFITS

The following table indicates the scale of benefits payable for time absent due to sickness and/or disability.

SERVICE	SCALE OF BENEFITS Weeks at FULL PAY	2/3 PAY
3 Months 1 Year 2 Years 3 Years 4 Years 5 Years 6 Years 7 Years 8 Years 9 Years 10 Years 15 Years 20 Years	7 4 - 1 5 4 5 6 6 7 8 9 10 11 13 26 39 Over 52	16 15 13 17 21 25 29 33 37 39 26 13

Termination Allowance may be pald to regular employees on termination of employment on account of lay off due to lack of suitable work, provided there is no prospect for re-engagement of the employee on a regular, temporary or part-time basis.

To be eligible, an employee must have at least two years' service and must not have been dismissed for cause nor have resigned voluntarily.

The scale of benefits provides an allowance equivalent to one week's pay for each full year of service up to ten (10) years and thereafter two (2) week's pay for each additional year of service up to a maximum of fortynine (49) weeks' pay.

#### **EDUCATIONAL ASSISTANCE INFORMATIONAL**

The following information regarding the Company practice on educational assistance is included for easy reference only and does not form part of this Agreement.

MT&T encourages employees to continue their own self-development. To this end financial assistance to those who continue their education by taking courses which will contribute to their growth and development and enable them to make a more effective contribution towards the corporate effort is provided.

Regular employees with six (6) months service at the completion of the course will be eligible for reimbursement of 75% of the cost of tuition and text books for approved courses successfully completed up to a maximum of \$1000 in any calendar year.

Courses towards secondary education and university degrees are generally acceptable but most correspondence courses are not eligible. You must have your application for assistance approved by your Department Head and by Corporate Services prior to starting the course.

Further details may be obtained through your supervisor.

# MEMORANDUM OF AGREEMENT between MARITIME TEL. & TEL. CO., LTD. and

## and and ATLANTIC COMMUNICATION & TECHNICAL WORKERS' UNION

Locating of employees (covered by the Plant Workers Agreement) in Communities outside Normal Headquarters Communities

- Employees who reside in a community outside the Normal Headquarters Exchange and who normally work in that same general location may be reassigned to a reporting centre within his/her community. This reporting centre will only be assigned after mutual agreement between the Company, employee and Union.
- The employee will begin and end his tour of duty at the reporting centre with no board, lodging and travel expense allowed.

An employee temporarily transferred away from his reporting centre will be treated in accordance to Section 8 and for that purpose the reporting centre shall be treated as the employee's Normal Headquarters.

Employees working over a thirty (30) KM radius from their reporting centre over the meal period and incurring a meal expense, shall have that meal expense paid.

- 3. If the employee transfers to another area, or for some other reason is not available for continuing service in that area, and it is deemed advantageous to continue with a similar form of "localized" customer service in that area, other employees living in the same exchange and performing the same job functions will be offered the opportunity to transfer to that reporting centre. The most senior employee willing to transfer will have first opportunity for reassignment.
- The community involved will not be considered a Normal Headquarters as listed in Appendix "B" of the Collective Agreement.
- 5. This memorandum of agreement shall be for a term commencing with ratification of the Collective Agreement dated 1990 November 04 and shall terminate with the ratification of the next Collective Agreement. Pending agreement by both parties, this agreement may be incorporated in the next Collective Agreement.

Signed at Halifax, Nova Scotia, this 26th day of February 1991

FOR THE COMPANY FOR THE UNION

G.H. Geldert Carl E. Simpson Vice President — Operations Business Manager

62

#### LETTER OF UNDERSTANDING

## BETWEEN MARITIME TEL. & TEL. CO., LTD. AND ATLANTIC COMMUNICATIONS & TECHNICAL WORKERS' UNION

SUBJECT:

Laid Off Craft Employees (1991Lay Off) Post Expiration of Recall Rights

Effective with the ratification of this Collective Agreement between the parties; the Company agrees that for the duration of the Collective Agreement it agrees to give consideration to re-employing former craft employees subject to the following terms:

- Former craft employees must file an updated job application with the Company Employment Centre. A)
- Former craft job applicants will be considered for re-employment based on ability and qualifications to perform the work. B)
- Craft job applicants who choose to file an application with the Employment Centre are responsible to update their application in writing whenever changes to it occur. C)
- Job applicants who register with the Employment Centre must, at each six month interval, make contact with the Employment Centre and instruct them to keep their job applications being D)
- Job applicants will be given first consideration for all craft job postings whenever there are no other craft applicants.
- Subject to the terms and conditions of the Clerical and Traffic Operators Collective Agreements,, job applicants will be considered for employment into positions covered by these agreements.

ll/Chanassof W. J. Chabassol General Manager Industrial Relations

# LETTER OF UNDERSTANDING BETWEEN A.C.& T.W.U. AND MARITIME TEL. & TEL. CO., LTD.

Subject: Home Dispatch

This letter will affirm the mutual understanding and willingness on the part of the Union and the Company to participate in a joint committee to study the merits of Home Dispatch.

At the conclusion of the study the committee will report its findings to the Company and the Union.

IN AGREEMENT WITH:

C. E. Simpson Business Manager A.C.& T.W.U.

W. J. Chabassol General Manager Industrial Relations Maritime Tel. & Tel.

Alf Chanassof

Maritime Telegraph & Telephone Company Limited P.O. Box 880. Halifax. Nova Scotia. Canada B3J 2W3 Telephone (902) 421-5238 • Voice Mail (902) 421-5000-5238 • Envoy DF. Farmer • FAX (902) 421-4161 • FAX (902) 492-1923

D. F. (Don) Farmer, P.Eng. Vice President Operations

June 30, 1993

Attantic Communications & Technical Workers' Union 6148 Quinpool Road Hailfax, N. S. B3L 1A3

Dear Sirs:

Subject: Employment Security

23-1-2

In assessing future workforce requirements, the Company has been able to identify that the anticipated workload to the end of 1995 will not require any permanent layoffs in the Plant Workers Bargaining Unit, provided that, the Company has the capability to make short term workforce adjustments.

As a means for the Company to manage its short term workforce requirements (in the Plant Workers Bargaining Unit) has now been provided by the attached temporary lay off agreement, the Company is now in a position to state that there will be no permanent layoffs of Plant Workers in 1993, 1994, and 1995.

The above is contingent upon the continued availability of federal supplementary unemployment benefits program in substantially the same terms a\* are presently in place.

D. F. Farmer

Yours truly?

Vice President Operations

#### TEMPORARY LAY OFF (TLO)

When any condition arises which reduces the workload to the extent that in the Company's opinion temoporary force adjustment is warranted the Company may declare a temporary lay off (TLO). The TLO will be for a minimum of 4 weeks and may be to a maximum of 25 consecutive weeks or 32 non consecutive weeks within a calendar year, and may apply in one or more classifications in one or more normal headquarter exchanges depending upon the company's assessment of the situation; and for different duration periods in each situation. Employees on TLO do not have the right to bump in their classification or any other classification within or outside their normal headquarter exchange. Employees on TLO will be laid off and recalled into their classification, in their normal headquarter exchange.

The Company will provide the union with a minimum of fifteen (15) days (calendar) notice of a pending TLO. The notice will estimate the number of employee(s) to be affected. The classification(s), the normal headquarters exchange and the duration of the lay off.

For purposes of TLO refer to Appendix H for a list of normal head-quarter exchanges.

No regular employee shall be temporarily laid off until:

- (A) The employment of all temporary employees and students is terminated within the affected classification where temporary lay off is warranted, and
- (B) The Company agrees that it will not contract out work where regular employees in the same or similar classifications are on lay off and they can perform the work. The Company also agrees that it will not lay off regular employees where contractors are carrying out work in that classification providing any necessary special tools and equipment necessary to do the job are available.
- (C) Where work requirements exist in the opinion of the Comapny, employees to be TLO will be offered temporary appointments to another classification provided that they have the qualifications and ability to perform the job.
- (D) Employee(s) to be temporarily laid off will be determined by:
  - (1) Employee(s) by seniority in the affected classification and normal headquarters exchange may volunteer for the temporary lay off.
  - (2) If an insufficient number of employees in the affected classification do not volunteer for the temporary lay off: then employee(s) to be temporarily laid off will be determined by seniority, with the most junior in the classification being the first to be temporarily laid off in the normal headquarters exchange.

- (E) (1) If at any time a recall or further extension of a TLO is required, employee(s) who volunteered for TLO will be offered recall or extension on the TLO list by seniority in their classification and in their normal headquarters exchange.
  - (2) If at any time a recall or extension of a TLO is required those employees selected for TLO on the basis of reverse seniority will be recalled on the TLO list by inverse seniority in their classification and in their normal headquarters exchange. Any extension of TLO will apply to employees in reverse seniority.
- (F) The Company agrees that temporary appointments will not be made into the classification(s), in the normal headquarter exchange, where employees are on temporary lay off.
- (G) The Company agrees that temporary transfers into classification(s) in the normal headquarter exchange where employees are on temporary lay off will not exceed six (6) weeks.
- (H) The Company agrees to maintain the level of benefits for TLO employees as outlined in Appendix I.
- (I) Employees on TLO may qualify for supplementary unemployment benefits subject to the terms and conditions of the unemployment insurance act and the level of participation agreed to by the Company as outlined in Appendix J.

#### APPENDIX H

#### **TEMPORARY LAY OFF**

NHE1	NHE2	NHE 3
New Waterford Glace Bay North Sydney Sydney Marion Bridge	Ingonish Cheticamp Inverness Baddeck Whycocomagh St. Peters Loisdale Arichat Port Hawkesbury	Mulgrave Canso Guysborough Monastery Antigonish Sherbrooke Melrose Sheet Harbour
NHE4	NHE5	NHE 6
New Glasgow Pictou Tatamagouche Truro Shubenacadie	Parrsboro Amherst Springhill Oxford Pugwash	Halifax/Dartmouth Bedford Sackville Hubbards
NHE 7	NHE6	NHE 9
·Liverpool Bridgewater Lunenburg Chester	Barrington Shelburne Yarmouth Meteghan Wyemouth Diogby	Annapolis Middleton Kingston Berwick Kentville Canning Wolfville Windsor

#### APPENDIX I

### BENEFITS ELIGIBILITY EMPLOYEES ON TEMPORARY LAY OFF

The Company agrees that for employee(s) on temporary lay off the following applies:

- (A) Time on TLO will be counted for net credited service, seniority, and vacation eligibility.
- (B) Employee(s) can continue their level of participation in the health, accidental death, and other sundry plans.
- (C) Employees injured or who become ill while on TLO are eligible for short term and long term disability upon recall subject to the qualifying terms and conditions for these benefits.
- (D) Employees on TLO are ineligible for severance pay.
- (E) The time employees are on TLO does not qualify for vacation time.  $\label{eq:time} % \begin{array}{ll} \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify for vacation} \\ \text{The time employees are on TLO does not qualify} \\ \text{The time employees are on TLO does not qualify} \\ \text{The time employees are on TLO does not qualify} \\ \text{The time employees are on TLO does n$
- (F) Employees on TLO will be entitled to vacation earnedprior to and following a TLO in the calendar year in which the TLO occurs.

## 20-2

### MT&T SUPPLEMENTAL UNEMPLOYMENT BENEFIT (SUB) PLAN

- (A) The Company agrees to participate in a S.U.B. Plan for employees on TLO as per the terms and conditions defined by the Unemployment Insurance Act.
- (B) Employees on temporary lay off who are in receipt of U.I. benefits are eligible to receive a benefit from a S.U.B. Plan.
- (C) The S.U.B. Plan benefit level will be 90% of the employee's weekly earnings, less the U.I.C. benefit for each week on TLO. The combined weekly rate of the U.I. benefit and S.U.B. payments will not exceed 90% of employees normal weekly earnings.
- (D) During the two week U.I.C. waiting period when no U.I.C. benefits are paid, the Company agrees to pay the employee an allowance equivalent to 90% of their regular weekly pay.
- (E) Earnings from supplementary unemployment benefits will be counted as pensionable earnings.
- (F) Participation in ESSP will be limited to 10% of the maximum earnings from the weekly supplemental unemployment benefit and unemployment insurance payment.
- (G) Employees on TLO/SUB will be eligible to receive wage adjustments and progressions subject to the Company's level of participation in the SUB.
- (H) SUB payments will be financed by the employer. A separate accounting will be kept on SUB payments.
- (I) The employer will inform the Canada Employment and Immigration Commission of any changes in the plan within thirty days of the effective date of the change.
- (J) Employees do not have a right to SUB payments except for supplementation of U.I. benefits during the unemployment period as specified in the plan.
- (K) Payments in respect of guaranteed annual remuneration or in respect of deferred remuneration or severance pay benefits are not reduced or increased by payments received under this plan.

