

HER MAJESTY IN RIGHT OF CANADA AS REPRESENTED BY THE STAFF OF THE NON-PUBLIC FUNDS, CANADIAN FORCES

AND

THE PUBLIC SERVICE ALLIANCE OF CANADA

GROUP ADMINISTRATIVE SUPPORT CATEGORY (ALLEMPLOYEES)

CANADIAN FORCES BASE AT OTTAWA

EXPIRY DATE 31 JULY 1993

Code: 126A/4/92



AGREEMENT

BETWEEN

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AND

THE PUBLIC SERVICE ALLIANCE OF CANADA

GROUP ADMINISTRATIVE SUPPORT CATEGORY (ALL EMPLOYEES)

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PURPOSE OF AGREEMENT

- 1.01 The purpose of this Agreement is to establish and maintain harmonious relationships between Her Majesty in Right of Canada as represented by the Staff of the Non-Public Funds, Caradian Forces, hereinafter referred to as the Employer, the Public Service Alliance of Canada hereinafter referred to as the Union and the Employees and to set forth herein the terms and conditions of employment upon which agreement has been reached through collective bargaining.
- **1.02** The parties **to** this Agreement share **a** desire to improve the quality and **to** increase **the** efficiency of the services provided **and** to promote the well-being of the employees.

RECOGNITION

2.01 The Employer recognizes the Public Service Alliance of Canada, certified by the Public Service Staff Relations Board on 2 November, 1984 as exclusive bargaining agent for all employees of the Employer in the Administrative Support Category employed at the Canadian Forces Base at Ottawa, **Ontario** save and except managers.

ARTICLE 3

INTERPRETATION AND DEFINITIONS

- **3.01** For the purpose of this Agreement:
 - a. Full-time Employee means an employee who has completed the probationary period and is employed on a continuing basis for twenty-seven (27) or more hours per week;
 - **b. Part-time** Employee **means** an employee **who** may be employed on a continuous

basis but works less than twenty-seven (27) hours per week and more than twelve and one-half (12%) hours per week; and

- c. **Probationary Employee means** a new employee **who** is carrying **out** the tasks of a full-time or part-time employee but **has** not **been** granted **either** full-time **or** part-time **status**. The probationary period shall not exceed:
 - (1) supervisory three (3) months:
 - (2) **non-supervisory** two (2) months.

ARTICLE 4

STATE SECURITY

4.01 Nothing in this Agreement shall be construed **to** require the Employer **to do** or refrain from doing anything contrary to **any** instruction, direction or **regulations** given **or** made by or **on** behalf of the Government of **Canada in the interest** of the safety **c** security of Canada or any **state** allied or associated with Canada.

MANAGERIAL RIGHTS

- **5.01** The Union recognizes and acknowledges that the Employer has and shall retain the exclusive right and responsibility to manage its operation in all respects including, but not limited to, the following:
 - to plan, direct and control operations; to determine methods, processes, equipment and other operating matters; to determine the location of facilities and the extent to which these facilities oc parts thereof shall operate;
 - b. to direct the working forces including the right to decide on the number of employees, to organize and assign work, to schedule shifts and maintain order and efficiency, to discipline employees including suspension and discharge for just cause;

and it is expressly understood **that** all such rights **and** responsibilities not specifically Covered or modified by this Agreement **shall** remain the exclusive **rights** and responsibilities of the Employer.

- **5.02** New **NPF** employees **may** be **released during the** probationary period for just cause. The employee may have access **to** the grievance procedure but may not refer **a** grievance **to** adjudication.
- **5.03** Such rights will not be 'exercised in **a** manner inconsistent with the express provisions of this Agreement;

ARTICLE 6

FUTURE LEGISLATION AND

THE COLLECTIVE AGREEMENT

6.01 If any law **now** in force or enacted during the term of this Agreement renders null and **void** any provision of this Agreement, the remaining provisions **shall** remain in effect for the term of the Agreement. The parties shall thereupon

seek to negotiate substitute provisions which conform with the applicable law.

ARTICLE 7

CHECK-OFF

7.01 Subject to the provisions of this Article, the Employer will, as a condition of employment, deduct an amount equal to the monthly membership dues established by the Union' from the pay of all full-time and part-time employees in the bargaining unit.

Where an employee does not have sufficient earnings in respect of any pay period to permit deductions, the Employer shall not be obligated to make such deductions from subsequent salary.

- **7.02** For the purpose of applying clause 7.01, deductions from pay for each employee in respect of each month will start with the first full calendar month of employment in the bargaining unit to the extent that earnings are available.
- **7.03** The Employer agrees to remit dues together with a list of employees from whom deductions have been made to

the Union at its mailing address by the fifteenth (15th) day following the end of each calendar month, except for circumstances beyond the Employer's control. The Employer agrees to supply the Union, semi-annually, with the name and classification of each new employee.

- 7.04 The total Union dues deducted will appear on the T4 forms.
- 7.05 The Union agrees to indemnify and save the Employer harmless against any claim or liability arising out of the application of this Article except for any claim or liability arising out of an error committed by the Employer limited to the amount actually involved in the error.

ARTICLE 8

APPOINTMENT OF REPRESENTATIVES

- **8.01** The Employer acknowledges the right of the Union to appoint employees as representatives.
- **8.02** The Employer and the Union shall determine the jurisdiction of **each** representative, having regard **to** the plan of organization, the distribution of employees at **the** work

place and the administrative structure implied by the grievance procedure.

8.03 The Union shall notify the Employer promptly and in writing of the names and jurisdiction of its representatives.

ARTICLE 9

LEAVE FOR REPRESENTATIVES AND ACCESS TO PREMISES

- **9.01** A representative shall **obtain the** permission of her manager before leaving her work to investigate complaints that lie within the jurisdiction agreed **to** in Article 8, **to** meet with management for the purpose of dealing with grievances and **to** attend meetings called **by** management. Such permission shall not be unreasonably withheld. Where practicable, the representative shall report back to her manager before resuming her normal duties.
- 9.02 A representative will **not** receive pay for time spent investigating complaints during her regular scheduled time off.

- **9.03** The Union shall notify the Employer promptly and in writing of the names **and** positions of its accredited officials. The Employer agrees that accredited officials of the Union may be granted access to the Employer's premises upon request and following the consent of the Base Commander or his delegate. Such approval shall *not* be unreasonably withheld.
- **9.04** The Union's meetings shall be held outside the hours of work of the employees and outside the premises of the Employer. However, the Employer may permit the Union to use the Employer's premises outside the hours of **work** of the **employees** for conducting its meeting, where, refusal to grant permission would make it difficult for the Union to convene a meeting. The **Union shall** ensure the orderly **and** proper conduct of its members who attend such meetings on the Employer's premises and **agrees to** be responsible for leaving facilities in good order after use.
- **9.05** Following the consent of the Base Commander or his delegate, meetings of an urgent nature could be held during the hours of work on the Employer's premises.

SAFETY

- 10.01 The Employer agrees to maintain reasonable provisions for the safety of its employees during **the** hours of employment and to provide **a** general safety program.
- 10.02 It is the responsibility of the employee to observe the safety rules, to wear and use safety equipment according to instructions and to immediately advise her supervisor of any unsafe working conditions.
- 10.03 The Employer shall not require an employee to work under unsafe conditions. The Employer and the Union recognize that the environment standards are those issued under the Canada Labour Code.
- 10.04 The Union shall appoint an employee as its representative on the Joint health and Safety Committee.. The Bargaining Unit representative who attends health and safety meetings called by the Employer shall be paid for all such time under the terms of the Collective Agreement.

HOURS OF WORK

- 11.01 The normal hours of work shall not exceed thirty-seven and a half (37%) hours per week divided into five (5) consecutive seven and a half (7½) hour working days, Monday through Friday between the hours of 7 a.m. and 4 p.m.
- 11.02 Meal periods shall be scheduled to ensure that employees are given a meal break. When employees are not scheduled to take a meal break or are required to work their meal break, the employe8 shall be paid for the meal period.
- 11.03 If an employee is scheduled to work and she reports to work and there is either no work available or insufficient work available, she shall be paid a minimum of three (3) hours pay at her regular rate.
- 11.04 Where scheduled hours are **to** be changed so that they are different from those presently in existence, the Employer, **except in cases of** emergency, shall consult in advance with **the Union on such** proposed hours **of** work. The Employer will where practicable, accommodate such

employee representations that may be conveyed by these representatives.

11.05 Nothing in this Agreement shall be construed as guaranteeing an employee minimum or maximum hours of work.

ARTICLE 12

OVERTIME

- 12.01 When an employee is required to work in excess or outside of her hours of work stipulated in Article 11.01 she is entitled to overtime compensation for each completed period of fifteen (15) minutes of overtime worked by her at the rate of time and one-half (1%) except as provided in sub-section (a), (b), and (c):
 - a. Double time for all overtime worked in excess of the first seven and one-half (7½) consecutive hours of overtime on the normal working day;
 - b. Double time for all overtime worked in excess of the first seven **and** one-half (7½)

consecutive hours of overtime on the first day of rest; and

c. Double time for all time worked on the second and subsequent days of rest.

12.02 Overtime shall be compensated in money except where on the request of an employee and with the approval of the Employer overtime may be compensated in equivalent leave with pay within sixty (60) days of the overtime worked. The Employer shall grant compensatory leave at times convenient to both the employee and the Employer.

Meal Allowance

- **12.03** An employee who works three (3) or more hours of overtime:
 - Immediately before the employee's scheduled hours of work; or
 - Immediately following the employee's scheduled hours of work:

and who has not been notified of this requirement prior to the completion of her previous shift, shall be reimbursed for one (1) meal in the amount of six.dollars (\$6.00) except where free meals are

provided. Reasonable time, to be determined by the Employer shall be allowed the employee in order that the employee may take an unpaid meal break either at or adjacent to the employee's place of work.

ARTICLE 13

SENIORITY

- 13.01 Seniority will be calculated from the first date of continuous employment in the Bargaining Unit.
- 13.02 The Employer shall provide the Union with a list of all employees showing their seniority date. The Employer will provide the list to the union whenever requested in writing by the Union.
- 13.03 When a new job within the Bargaining Unit is created or where an employee is assigned to a classification for which no rate is stipulated by the Pay Schedule of Appendix A, the Employer will promptly inform and discuss with the Union the wage level to be established for the new job and the job duties involved, After the job has been in

effect for a trial period of thirty (30) working days, the wage rate may be brought up again for discussion between the Employer and the Bargaining Agent. If no agreement is reached as a result of such discussion, the rate established will remain in effect until the next negotiations. The rate of pay negotiated shall be retroactive to the date of creation of the new job.

13.04 Vacancies within the Bargaining Unit created by the departure of an employee, or creation of a new position, will be filled by means of a competition open only to employees in the Bargaining Unit. The successful applicant will be selected by the Employer on 'the basis of qualifications, ability, experience, potential and personal suitability. If two (2) or more applicants are judged suitable for the job and are rated equal the position will be awarded to the applicant with the greatest seniority in the Bargaining Unit. If there is no successful applicant the Employer can fill the position from outside the Bargaining Unit.

- 13.05 a. Where a position is reclassified to a higher level, the incumbent of that position shall automatically be classified to this level, effective the date of reclassification.
 - b. Where a position is reclassified to a lower level, the incumbent of that position shall, as long as she occupies that position, be

protected against any loss or reduction in wages and benefits, and shell receive all negotiated increases in wages and benefits as though the reclassification had not taken place.

13.06 An employee will lose her seniority rights under this Agreement and her service will be terminated if:

- a. She voluntarily **leaves** her employment with the Employer:
- b. She is discharged for cause:
- c. She has been laid-off for a continuous period of six (6) months:
- d. She has been laid-off and is recalled to work and fails to return to work or to give in writing valid reasons for her inability to do so within three (3) working days of the
 - date she had been requested by the Employer, in writing, by registered mail, to return to work. In order to be eligible for recall from lay-off the employee must provide the Employer with her current mailing address and telephone number;

- e. She overstays a period of leave granted by the Employer without **securing an** extension of such leave;
- f. She absents herself from her work for mom than three (3) working days without securing leave or without producing evidence of a valid reason satisfactory to the Employer. It is understood and agreed that this Article does not permit or sanction absences of three (3) days or less without reasons satisfactory to the Employer; and
- g. She is **a** full-time employee and is employed full-time with another Employer.
- 13.07 When a full-time employee is laid-off due to lack of work and there is part-time work available in the Bargaining Unit, if the full-time employee so requests, she shall be given preference to work such part-time work if she is able and qualified to perform such work. She shall be paid at the hourly rate of pay of the job title of the part-time work. A full-time employee who accepts part-time work shall be given the first opportunity, consistent with her seniority, to re-convert to full-time status provided that she has the experience, ability, skill and fitness to do the job required.

13.08 In matters of lay-offs, recall after lay-off, and reduction of full-time employee to a part-time employee, the principle of seniority, as applied by outlets, shall be recognized by the Employer, provided the senior employee has the experience, ability, skill and fitness to do the job required. For the purpose of this paragraph, outlets are designated as follows:

- a. CANEX;
- b. NPF Accounts Section;
- c. Messes; and
- d. All others.
- **13.09** In this Article, the Employer is to be the judge of ability and qualifications but agrees that such decisions will not be made in an arbitrary or discriminatory manner.
- 13.10 In all circumstances, a full-time employeeshall have preference over a part-time employee provided the full-time employee has the experience, ability, skill and fitness to do the job required.

DESIGNATED HOLIDAYS

- 14.01 There shall be eleven (11) designated holidays with pay as follows:
 - a. New Year's Day
 - b. Good Friday
 - c. Easter Monday
 - d. Sovereign's Birthday (Victoria Day)
 - e. Canada Day
 - f. First Monday in August
 - g. Labour Day
 - h. Thanksgiving Day
 - 1. Remembrance Day
 - j. Christmas Day

k. Boxing Day

- 1. One (1) additional day when proclaimed by an Act of Parliament **as** a National holiday.
- **14.02** Employees are entitled to designated holidays with pay listed in Article 14.01 when:
 - a. she works her scheduled day before and her scheduled day after the designated holiday, unless the absence is due to personal injury, illness, leave with pay or leave without pay;.
 - b. in the case of a part-time employee who works at least fifteen (15) days in the thirty (30) calendar days immediately preceding the designated holiday, or sixty (60) hours in the thirty (30) calendar days immediately preceding the designated holiday:
 - she has been employed with the Employer a minimum of thirty (30) calendar days;
 and
 - d. she is not on **an** authorized leave of absence without pay.

- **14.03** An employee who is entitled to a designated holiday and is required to work on that designated holiday or the day on which the holiday is moved to will be:
 - a. paid at the **rate** of one and one-half (1%) times her regular rate for the hours worked in addition to her **regular** wages for the day or at the request of the employee and with the approval of the facility manager;
 - b. paid at the rate of one and one-half (1½) times her regular rate for the hours worked and be given a holiday with pay at some other time convenient to her and the Employer.
- **14.04** If an employee is not entitled to a designated holiday but is required to work on the designated holiday she shall be paid at a rate at least equal to one and one-half times her regular rate of pay for the time worked by her on that day.
- 14.05 When an employee is entitled to a designated holiday and the designated holiday falls on a day that is a non-working day for an employee, the employee is entitled to and shall be granted a holiday with pay on the working day immediately foilowing the designated holiday.

14.06 When a full-time employee works on a holiday following a day of rest on which she also worked and received overtime in accordance with clause 12.01, she shall be paid in addition to the pay that she would have been granted had she not worked on the holiday, two (2) times her hourly rate of pay for all time worked.

ARTICLE 15

VACATION LEAVE

15.01 Full-time employees are entitled to and shall be granted a paid vacation at the normal rate of pay for the period involved. The vacation entitlement shall be **as** follows:

On completion of 1 year's continuous full-time employment	10 working days
On completion of 3 year's continuous full-time employment	15 working days

Entitlement

Continuous Full-Time Employment

Continuous Full-time Employment	Entitiement
On completion of 8 year's Continuous full-time employment	20 working days
On completion of 19 years continuous full-time employment	25 working days
On completion of 30 years continuous full-time employment	30 working days

- 15.02 **On** termination of employment or death the employee or her estate is entitled to any vacation pay owed. to her in respect to **any** prior completed year of employment and vacation pay for **any** portion of the year completed at the time of termination at her current wage.
- **15.03** Calculations shall be **based** on the anniversary **date** of employment of the employee.
- **15.04** Subject to operational requirements the Employer shall make every reasonable effort to schedule an employee's vacation at a time acceptable to her **based** on seniority.
- **15.05 An** employee shall give the Employer at least one month's notice in writing regarding the actual dates **on** which she desires to take her vacation if **the** period of vacation is in excess of four **(4)** days.

- **15.06** Vacation leave shall not be cumulative **from** year to year under normal circumstances.
- 15.07 It is realized that occasionally vacations cannot be taken during the vacation period because of illness, job requirements or other exceptional circumstances. In such cases vacations may be carried over the next vacation period with the approval of the Base Commander or his delegate. Applications for vacation carry-over shall be submitted in writing. Such applications will not be unreasonably denied.
- 15.08 Upon submission of a leave request by the employee at least 10 days in advance, vacation pay for leave of five (5) days or more will be issued by separate cheque to the employee the week prior to her vacation.
 - **15.09** When a holiday **as** defined in Article 14.01 falls within the **employee's** paid vacation period the employee will be permitted to take one (1) extra day of vacation with pay consecutive with her vacation.
 - 15.10 The vacation year shall commence on March I and end on the last day of February. The normal vacation period shall be from June 1 and end September 30. The vacation schedule shall be posted prior to the vacation period and such vacations will be granted on the basis of seniority in the facility.

- 15.11 Where, in respect of any period of vacation leave with pay, an employee is granted sick leave on production of a medical certificate, the period of vacation leave with pay so displaced shall be reinstated for use at a later date.
- **15.12** An employee is entitled to be informed, upon request, of the balance of her vacation entitlement.
- 15.13 Notwithstanding the above provisions, an employee converting from part-time to full-time status at CFB Ottawa may count her previous continuous part-time employment at CFB Ottawa towards full-time vacation entitlement as follows:
 - a. Less than five (5) years of continuous part-time service one half (1/2) of the previous service, eg, four (4) years part-time = two (2) years full-time.
 - b. Five (5) or more years of continuous part-time service all of the previous service, eg, six (6) years part-time = six (6) years full-time.
- 15.14 Vacation is only earned while an employee is drawing a wage except that authorized periods of leave without pay that do not exceed two (2) weeks may be counted as time earning vacation.

15.15 Part-time employees are entitled to and shall be granted a vacation entitlement of four (4) percent of gross annual earnings for the first three (3) years of service, six (6) percent of gross annual earnings after three (3) years of service, eight (8) percent of gross annual earnings after eight (8) years of service and ten (10) percent of gross annual earnings after nineteen (19) years of service and part-time employees shall be granted a vacation entitlement of twelve (12) percent of gross annual earnings after 30 years of service.

ARTICLE 16

LEAVE GENERAL

16.01 Sick Leave Plan

- All full-time employees who have completed their probation period are included in this plan.
- **b. Sick** leave benefits provide the employee **with** salary protection as follows:

Continuous Full-time Service	Entitlement
3 months but less than 2 years	17 weeks at 66-2/3% of salary
2 years but less than 5 years	First 4 weeks at 100% salary and remaining 13 weeks at 75%
5 years but less than 7 years	First 9 weeks at 100% salary and remaining 8 weeks at 75%
7 years but less but les than 10 years	First 13 weeks at 100% and remaining 4 weeks at 75%
10 years and over	17 weeks at 100% salary

- c. The following conditions govern. the entitlement to sick leave:
 - (1) The employee must notify her manager of her absence prior to

her regular starting time on the first day of absence or as soon as possible at which time she will indicate the reason for the absence and the expected date of return;

- A medical certificate signed by a (2)doctor must be provided for each absence in excess of three (3) working days. The Employer reserves the right to require a medical Certificate for any period **of** illness provided that employee is advised in writing of requirement beforehand. the Prolonged or frequent illness may require additional certificates at the expense of the Employer from the employee's **doctor** or a doctor mutually agreed upon.
- (3) An employee on maternity leave, in accordance with Article 16.02 will not be eligible for coverage under the sick leave plan.
- d. The employee's full benefits are reinstated after a return to work for thirty (30)

calendar days or for five (5) continuous working days if the disability is for a new cause.

- **16.02** Notwithstanding the above provisions, **an** employee converting **from** part-time to full-time **status** at CFB Ottawa may count her previous continuous part-time employment at CFB Ottawa **towards** sick leave entitlement as follows:
 - a. Less than five (5) years of continuous part-time service one-half (1/2) of the previous service, eg. four (4) years part-time = two (2) years full-time.
 - b. Five (5) or more years of continuous part-time service all of the previous service, eg. six (6) years part-time = six (6) years full-time.

Leave for Employees with Child Care Responsibilities

- 16.03 **Every** employee **who** has completed **six** (6) consecutive **months** of employment with the Employer is entitled to a leave of absence without pay **as** follows:
 - a. <u>Maternity</u>. Where an employee provides her Employer with a certificate of a qualified medical practitioner certifying that

she is pregnant, the employee is entitled to and shall be granted a leave of absence without pay from employment of up to seventeen (17) weeks. Such leave may commence not earlier than eleven (11) weeks prior to the estimated date of her confinement and end not later than seventeen (17) weeks following the actual day of her confinement.

b. Child Care. Where an employee has or 'will have the actual care and custody of a newborn child, that employee is entitled to and shall be granted a leave of absence without pay from employment of up to twenty-four (24) weeks commencing, as the employee elects:

(i) In the case of a fernale employee:

- (a) on the expiration of any leave of absence taken for maternity purposes, or
- (b) on the day the child is born or comes into her care and custody.

(ii) In the case of male employee:

- (a) on the expiration of any leave **of** absence granted to the mother for maternity leave, or
- (b) on the day the child is born or comes into his actual care and custody.
- . 16.04 The aggregate amount of leave of absence that may be taken by two employees for child care responsibilities will not exceed twenty-four (24) weeks.
 - **16.05** Every employee is **to** give **at** least four **(4) weeks** notice in **writing** to the Employer **of** the intent to take leave for employees with child care responsibilities and of any change in length of leave intended to be **taken.**
 - **16.06 An** employee returning from such leave shall be reinstated into the position occupied at the time the leave commenced, or in a comparable **position** in the same location, **with** not **less than** the **same** wages and benefits. If during the period of leave, the salary and benefits of the group to which the employee belongs are changed as a result of a reorganization, and/or a renewal of the Collective Agreement, the employee is entitled upon return from leave

to receive the same salary and benefits that the employee would have received had she been working when the reorganization and/or renewal of the Collective Agreement took place. An employee on leave will be notified in writing if such a change occurred.

- 16.07 Leave granted under this Article shall be counted as "service" for purposes of benefits in the Agreement. This shall not apply where an employee terminates employment immediately following such leave.
- 16.08 The employee shall, along with the request for child care responsibilities leave without pay, notify the Employer in writing as to whether she wishes to continue pension and group insurance benefits. Should an employee taking leave under 16.03 (a) above elect to continue coverage, the Employer shall continue to pay its share of contributions. For these employees taking leave under 16.03 (b) above who may wish to continue coverage, arrangements will be made for the employee to make the necessary contributions.
- 16.09 <u>Maternity Leave Allowance</u>. An employee leaving on maternity Leave shall be granted a two (2) week allowance equal to the benefits the employee would receive from Unemployment Insurance Canada in accordance with the following conditions:

- after completion of six (6) months continuous employment, an employe8 who provides the employer with proof that she has applied for and is eligible to receive Unemployment Insurance benefits pursuant to Section 30, of the Unemployment Insurance Act, 1971, shall be paid an allowance in accordance with the Supplementary Unemployment Benefit Plan;
- an employee who receives the allowance shall return to work for 'a period of thirty (30) working days on the date of the expiry of maternity leave unless the date is modified with the Employer's consent or unless the employee is then entitled to another leave provided for in this Agreement; and
- c. should the employee fail to return to work as per the provisions of sub-para b above, the employee recognizes that she is in debt to the Employer for the full amount of the allowance.
- **16.10** The Employer will grant to an employee, one (1) day's leave with pay for needs directly related to the birth or

adoption of the employee's child. This leave may be divided into two (2) periods and granted on separate days.

16.11 Bereavement Leave

- a. **An** employee will be given leave with pay for three (3) days immediately following the death of a member of her immediate family and for one (1) day in the case of a distant relative, In addition, she **mey** be **granted** up **to two (2)** days leave with pay for **the** purpose of 'travel related **to** the death.
- b. For the purpose of this Agreement, immediate family will comprise anyone of the following: father or mother, brother or sister, father-in-law or mother-in-law, husband or wife, son or daughter and grandparents; and distant relatives will be any of the following; grandson or granddaughter, brother-in-law or sister-in-law, son-in-law or daughter-in-law.
- c. Should the periods mentioned above contain one or **more non-working days** (for example, Sunday or day off), the employee

may claim leave with pay only for the actual days of work she will have missed.

16.12 Court Leave With Pay

In the event an employee is required by subpoena to attend as a witness in any proceeding held:

- in or under the authority of a court of justice or before a grand jury;
- b. before a court, judge, justice, magistrate or coroner:
- c. before the Senate or House of Commons of Canada, or a committee of the Senate or House of Commons, otherwise than in the performance of the duties of her position;
- ci. before a legislative council, legislative assembly or house of assembly, or any committee thereof that is authorized by law to compel the attendance of witnesses before it:

e. before **an** arbitrator **or** umpire or a person or body of persons authorized by law to make **an** inquiry **and** to **compel** the attendance of witnesses before it.

The Employer agrees **to** make up the difference, if any, between the amount paid her for witness fees and **the** amount **she** would have **earned** had **she** worked **on** the **day** she **was** to appear as **a** witness. This does not apply if the employee is excused from witness duty for **the** rest of the day or days and fails to report back to work. The employee must promptly notify the Employer that she has been summoned **as a** witness.

16.13 Jury Duty

In the event an employee is summoned for jury duty, the Employer agrees to make up the difference, if any, between the amount paid her for jury services and the amount she could have earned had she worked on such days, This does not apply if the employee is excused from jury duty for the rest of the day or days and fails to report back to work, or if jury duty occurs on the employee's regular scheduled day off. The employee must promptly notify the Employer that she has been summoned for jury duty.

16.14 Leave of Absence Without Pay

An employee may be granted a leave of absence without pay provided she receives permission in advance from the employer in writing. Such leave of absence will not be unreasonably withheld. Under **no** circumstances shall any leave of absence be approved for a period in excess of six (6) months. During approved periods of absence in excess of two continuous weeks an Employee will not be eligible for any of the benefits provided for in this Agreement. Insurance premiums for benefits listed in Article 19.02 may be continued at the request of the employee. The employee will be responsible for both the employee and Employer share of the premiums. employee shall be restored to her former position or to a similar position at the then prevailing wage rate at the expiration of the **leave** of absence.

- 16.15 When operational requirements permit, the Employer will grant leave without pay to a maximum of two (2) employees for the purpose of attending negotiation meetings, conciliation board or arbitration board meetings concerning Local 70684.
- 16.16 Where operational requirements permit, the Employer will grant leave without pay in accordance with

Article 16.14, to an employee for the purpose of attending training courses of the Union.

16.17 No employee will be entitled to a designated holiday, vacation or any other leave with pay during the period she is on leave of absence without pay, under suspension or on layoff.

ARTICLE 17

GRIEVANCE PROCEDURES

- 17.01 The purpose of any grievance procedure is to maintain good relations between employees and management at ail levels. The grievance procedure helps to do this by providing a method of resolving complaints quickly and fairly.
- 17.02 The grievance procedure provides an informal or oral complaint stage for employees, and Managers are available for private consultations with an employee who wishes to discuss a complaint or grievance. Before a formal grievance is' presented, the employee is encouraged to discuss it as an oral complaint with the manager concerned, either privately or, if required, in the presence of a

representative of the Union. If the employee is not satisfied with the result **a** such discussions, a formal grievance may then be presented.

- 17.03 The Employer shall designate a senior representative for the first responding level and shall inform each employee to whom the procedure applies of the name oc title of the person so designated. This information shall be communicated to employees by means of notices posted by the employer in places where such notices are most likely to come to the attention of the employees to whom the grievance procedure applies, or otherwise as determined by agreement between the Employer and the Union. The second level will be the Base Commander or his delegate and the final level will be the Minister of National Defence or his delegate.
- 17.04 Subject to and as provided in section 91 of the Public Service Staff Relations Act, an employee who feels that he has been treated unjustly or considers herself aggrieved by any action or lack of action by the Employer in matters other than those arising from the classification process is entitled to present a grievance in the manner prescribed in Article 17.09 except that,
 - a. where there **is** another administrative procedure provided **by** or under any **Act** of Parliament to deal with her specific

complaint, such procedure must be followed and

- b. where the grievance relates to the interpretation or application of this Collective Agreement or an Arbitral Award, she is not entitled to present the grievance unless she has the approval of and is represented by the Union.
- 17.05 An employee is not entitled to present a grievance relating to any action taken, direction or regulation given or made on behalf of the Government of Canada, respecting matters involving the safety or security of Canada.
 - 17.06 An employee, when submitting a grievance at any level, shall use the NPF Grievance Presentation Form. However, a grievance shall not be deemed to be invalid by reason only of the fact that it is not in accordance with the NPF form or by reason of any technical irregularity. The form is obtainable from the NPF Personnel Manager.
 - **17.07** The grievance process applies **to** employees only, but an employee **has** the right **to be represented** by a representative in the grievance procedure at any level and at either, or both, the informal discussion (oral complaint)

stage, or when the formal voltten grievance is being'

17.08 At the request of an employee who has presented a grievance, a representative shall have the right to consult with the person designated to reply on management's behalf at any level in the grievance procedure. At levels other than the final level the request for consultation may be made orally.

17.09 An employee wishing to present a grievance shall do so:

- a. at the first level of the grievance procedure

 where the grievance does not relate to
 disciplinary action resulting in the
 discharge of the employee; and
- **b.** at the final level of the grievance procedure where the grievance relates **to** disciplinary action resulting **in** the discharge of the employee.

All levels in the grievance procedure, except the final level, may be bypassed by the mutual consent of the Base Commander or his delegate, the employee and, where applicable, a representative.

- 17.10 A grievance shall be presented by an employee:
 - where it does not relate to disciplinary action resulting in discharge, not later than the twentieth (20th)day; and,
 - b. where it relates to disciplinary action resulting in discharge, not later than the twenty-fifth (25th) day:

after the **day on** which the employee **is** notified orally or in writing, **or** where the employee is not **so** notified, after the **day on** which the employee became aware of the action or circumstances giving **rise to** the grievance.

- 17.11 When an employee is not willing to accept the response to a grievance submitted to the first or second level and wishes to submit the grievance to the final level, this must be done within ten (10) days after the date on which the response was conveyed to the employee in writing by the Employer.
- 17.12 When an employee does not receive a response to the grievance within fifteen (15) days, the employee is entitled to submit the grievance to the next higher level.
- 17.13 The Employer shall reply to an employee's grievance at the first or second level of the grievance

process within fifteen (15) days after the grievance is presented, and within twenty-five (25) days where the grievance is presented at the final level.

- 17.14 The time limits stipulated in the grievance procedure may be **extended** by mutual agreement between the Employer, the grievor and, where applicable, a representative.
- 17.15 In determining the time within which any action is to be taken in the grievance procedure, Saturdays, Sundays and designated holidays shall be excluded.
- **17.16** An employee may abandon a grievance at any stage in the process by written notice to the officer who is designated to receive and to reply on behalf of the Employer at Level One (1) of the grievance process.
- 17.17 An employee who fails to present a grievance to the next higher level within the prescribed time limits shall be deemed to have abandoned the grievance, unless in the opinion of the Base Commander or his delegate, it was not possible for the employee to comply with the prescribed time limits.
- 17.18 Where an employee has presented a grievance up to and including the final level with respect to disciplinary action resulting in discharge, supension **cr** a financial

penalty, and the grievance **has** not been dealt with **to** the employee's satisfaction, she may refer the grievance to adjudication in accordance with the provisions of the Public Service Staff Relations Act and Regulations.

- 17.19 When a grievance that may be presented by an employee **to** adjudication is a grievance relating to the interpretation or application in respect of her of a provision of a Collective Agreement or **an** Arbitral Award, the employee is not entitled to refer the grievance **to** adjudication unless the Union for the bargaining unit to which the Collective Agreement or Arbitral Award applies **signifies** in prescribed manner:
 - a, **its** approval **of** the reference of the **grievance** to adjudication; and
 - **b.** its willingness to represent the employee in the adjudication proceedings.

PAY ADMINISTRATION

- **18.01** Employees are **entitled to be** paid **for** services rendered at the **rate of** pay specified in the Pay Schedule of Appendix "A" for the classification of the position **to** which they are appointed.
- **18.02** The probationary rate in the Pay Schedule of Appendix "A" shall be ninety-five (95) percent of the full rate of the position and shall be paid to new employees on hire. This rate shall not be lower than the Federal Minimum Wage. On completion of the probationary period employees shall receive the full rate of their positions.
- 18.03 a. When an employee is required by the Employer, in writing, to temporarily perform the duties of a higher classification in the Bargaining Unit for two (2) or more consecutive working days, she shall be paid as if she has been appointed to that higher classification level for that period from the first (1st) day.

- b. When an employee is required, in writing, by the Employer to temporarily perform duties outside the Bargaining Unit for two (2) consecutive working days or more, she will be paid an increment of fifteen (15) percent of her rate of pay for that period from the first (1st) day.
- **18.04** An employee temporarily assigned by the Employer to a position with a rate of pay lower than her regular rate of pay shall maintain her regular rate of pay.
- **18.05** An-employee shall not have her salary reduced by reason of a change in **the** classification of her position that is caused other than by the employee herself.
- **18.06** When a new job within the Bargaining Unit is created or where an employee is assigned to a classification for which no rate is stipulated by the Pay Schedule of Appendix A, the Employer will promptly inform and discuss with the Union the wage level to be established for the new job and the job duties involved. After the job has been in effect for a trial period of thirty (30) working days, the wage rate may be brought up again for discussion between the Employer and the Bargaining Agent. If no agreement is reached as a result of such discussion, the rate established will remain in effect until the next negotiations. The rate of

pay negotiated shall be retroactive to the date of creation of the new job.

- 18.07 **a.** Where **a** position is reclassified **to** a higher level, the incumbent of that position shall automatically be classified to this level, effective **the** date of reclassification.
 - b. Where a position is reclassified to a lower level, the incumbent of that position shall, as long as she occupies that position, be protected against any loss or reduction in wages and benefits, and shall receive all negotiated increases in wages and benefits as though the reclassification had not taken place.

18.08 An employee recalled from layoff in accordance with Article 13.04, to a classification with a lower rate of pay than the rate of pay of her former classification, shall be paid the rate of pay specified in Appendix A for the new classification to which she is appointed. Notwithstanding the foregoing the employee will retain the seniority of her former classification for six (6) months from the date she was placed on the layoff list of the outlet concerned.

- **18.09** Payments provided under the provisions of Articles 12 (Overtime), 14 (Designated Holidays), 25 (Call-in) and 26 (Call-back) shall not be pyramided, that is an employee shall not receive more than one (1) compensation for the same service. **An** employee will be compensated at the highest eligible rate for the service.
- **18.10** A part-time employee relieving a full-time employee due **to** illness, injury, vacation or any other leave of absence will not be considered a full-time employee for **the** purpose of this Agreement.
- **18.11** Pay cheques shall be dated and placed in envelopes. Except for circumstance8 beyond the control of the Employer, cheques shall be distributed by noon every second Thursday.

CONSULTATION

19,01 The 'Employer and the Union recognize that consultation and communication on matters of mutual interest outside the terms of the Collective Agreement should

promote constructive and harmonious Employer - Union relations.

- 19.02 It is agreed that the following matters will be the subject of consultation at the national level:
 - a. Group Life Insurance
 - b. Optional Life Insurance
 - c. Group Health insurance
 - d. Long Term Disability Insurance
 - e. Group Pension
 - f. Dental Insurance
- 19.03 The Employe; agrees that the benefits mentioned in Article 19.02 above will not be reduced as a result of the signing of this Agreement.

DISMISSAL AND SUSPENSION

20.01 Disciplinary **measures** are intended to be corrective rather than punitive in nature. They **should** serve to:

- a. correct an employee's misconduct by deterring similar acts of misconduct in the future; and
- b. motivate that employee to observe required standards of conduct.

20.02 Failing to Renart to Work

An employee who fails to report for duty for five (5) consecutive working days without informing the Employer of the reason for her absence will be presumed to have abandoned her position. An employee shall be afforded the opportunity to rebut such presumption and demonstrate that there were reasonable circumstances for not informing the Employer.

20.03 Suspension and Dismissal

Notice of suspension and dismissal shall be in writing and shall set forth the reasons for the **suspension** or dismissal. Suspension and dismissal shall only be for **just** cause.

20.04 Any document or written statement related to disciplinary action, which may have been placed on the personnel file of an employee shall be destroyed after eighteen (18) months has elapsed if there was no further disciplinary action recorded during the year.

20.05 Discinline and Discharge Application

Before disciplinary action can be taken against an employee:

- a. there **must** have **been** an incident **or** act calling for a reaction;
- b. there **must** be proof of the employee's involvement in the incident or commission of the Act: and
- c, the employee must be aware of the allegations against her including the

evidence and be given an opportunity to present her version of the facts with Union or other representation if she requests.

20.06 A report of misconduct against an employee shall be initiated without unreasonable delay, but normally within three working days of the day on which the offence is discovered or, if the employee is absent, within three (3) working days after returning to work.

20.07 All full-time and part-time employees must be provided with written notice at the time of discharge or release which must state:

- a. the reasons for the discharge **ar** release;
- b. the effective date of **the** discharge or **release**; and
- what arrangements will be made regarding financial entitlements as a result of the discharge or release.

REST PERIODS

21.01 Each employee shall be granted a rest period of fifteen (15) minutes during each working day of not less than three hours, except in those operations which normally employ only one person the rest period shall remain as per past practice unless changes are mutually agreed upon. Such rest periods shall not be allocated within one (1) hour of a meal period or within one (1) hour of starting or quitting time. An employee will not be entitled to more than two (2) rest periods in a seven and one-half (7%) hour work day.

ARTICLE 22

BULLETIN BOARDS

22.01 The Employer agrees to provide bulletin boards for the **use** of the bargaining agent **to** post notices of interest to its members.

- **22.02** The posting of notices regarding Union meetings, names of representatives, social and recreational events will not require the approval of the Employer,
- **22.03** The mail distribution system of the Employer shall be made available for **use** by the Union provided there is no additional cost to the Employer.

. REST AREA

23.01 The Employer agrees to provide adequate rest areas to employees. Employees shall cooperate with the Employer in keeping the rest areas in a clean and sanitary condition.

ARTICLE 24

UNIFORMS

24.01 Uniforms which the Employer requires shall be furnished to the employee by the Employer without charge,

CALL-IN

25.01 An employee called in and who reports to work shall receive a minimum of three (3) hours pay at her applicable rate of pay.

ARTICLE '26

CALL-BACK

26.01 If an employee is called back to work and returns to work, she shall be entitled to a minimum of three (3) hours pay at one and one half (1%) times her regular rate of pay, provided that the period worked by the employee is not contiguous to the employee's normal hours of work and she was not notified of such overtime requirement prior to completing her last period of work.

.

INFORMATION FOR EMPLOYEES

- **27.01** Upon written request, an employee shall be provided in writing with a complete and current statement of the duties and responsibilities of the position's classification level and rating within ten (10) days of the request.
- **27.02** Upon written request of an employee, ail personnel files of that employee may be made available at least once per year for her examination in the presence of an authorized representative of the Employer.
- **27.03** The Employer agrees **to** distribute **to** each employee and ail new employees **a** copy of **the** Collective Agreement. The Employer shall do **so** within one month after receipt from the printer.
- **27.04** It is agreed and understood that the Employer and the Union will incur the cost of publishing the Collective Agreement on an alternate basis. The publication of this Agreement will be borne by the Union.

PART-TIME EMPLOYEES

28.01 Unless otherwise provided for in this Agreement part-time employees shall be entitled to the benefits provided under this Collective Agreement in the same proportion as their weekly hours of work compared with the weekly hours of work of full-time employees.

* ARTICLE 29

SEVERANCE'PAY

- 29.01 Full-time employees whose employment is terminated by the Employer for administrative reasons beyond the control of the employee are entitled to severance pay and notice or salary in lieu of notice. Factors considered beyond employee control are:
 - a. closing of **a** facility:
 - **b.** reduction of the work force;

- c, reorganization; and
- d. permanent closing of a base.

29.02 Severance pay entitlements for employees appointed to full-time status on **or** before 29 February 1992 shall be **as** follows:

Length of Employment		Severance Pay
a.	0-12 months	2 weeks' pay
b.	13-36 months	1 months' pay
c.	37-60 months	2 months' pay
d.	over 60 months OR	3 months' pay

Two (2) weeks for the first year of service and one (1) week for each additional year of continuous full-time service, up to a maximum of twenty-eight (28) weeks, whichever is the greater.

29.03 The severance pay entitlement for employees appointed to full-time status after 29 February 1992 shall be at the rate of two (2) weeks for the first year of service and

one (1) week for each additional year of continuous full-time service, up to a maximum of twenty-eight (28) weeks.

- **29.04** Notice or salary entitlement in lieu of notice:
 - a. probationary employee 2 weeks; and
 - **b.** full-time employee 1 month

ARTICLE 30

LABOUR MANAGEMENT RELATIONS COMMITTEE

- **30.01** The parties recognize that **a** forum for ongoing discussions during **the** term of the Agreement can promote more harmonious labour relations between them.
- **30.02** A Labour Management Relations Committee shall be appointed consisting of equal representation of bargaining unit employees and management representatives. A bargaining unit employee and a management representative shall be designated as co-chairman for each meeting. The terms of reference shall be established by the Committee.

30,03 Time spent by the bargaining unit employee representatives in attending the **committee** meetings shall be considered to be time **worked.**

- **30.04** The committee members can discuss any topics of mutual interest **and** concern which are related to their employment relationships, but the discussions **do not** constitute negotiations for the purpose of amending the Collective Agreement, and the **committee** meetings **cannot** deal with the adjustment of grievances.
- 30.05 In relation to the adjustment 'of contractual relationships, the committee is empowered only to make recommendations to the Employer and to the Union.

ARTICLE 31

GENERAL

31.01 Gender

Where the female term she, ners or her is used throughout this Agreement, the male term he, his or him shall equally apply.



31.02 Official Texts

Both the English and French texts of this Agreement shall be official.

31.03 Wherever the terms job title, job position or classification appear in the Agreement they have the same meaning.

ARTICLE 32

DURATION OP AGREEMENT

32.01 The term of this Collective Agreement shall be from the 1st day of June 1991 to the 31st day of July 1993 inclusive.

32.02 Unless otherwise stipulated, the provisions of this Agreement shall become effective on the date it is signed.

PAY MATES

CFB OTTAWA

JOE TITLE	AS OF 31 May 91	1 JUN 91	1 800 92
CLERK TYPIST 1	12,574.02	13,265.59	13,663.56
P.O. GLERK	14,287.09 7.33	15,072.88	15,525.07 7.96
INVOICE CLERK	14,915.78	15,736.15 8.07	16,208.23 8.31
OFFICE CLERK 1 (REO, CENTRE, RETAIL STORES)	16,034.77 8.22	16,916.68 8.68	17,424.18 8.94
OFFICE CLERK 2 (GOLF CLUB)	17,991.60 9.23	18,981.14 9.73	19,550.57
office Clerk 1 (Messes)	20,118.55 10.32	21,225.07 10.88	21,861.82
OFFICE CLERK 4 (NPF ACCOUNTS, CANEX OFFICE SUPVR,, COMMUNITY COUNCIL, SELE-HELP HOUSING, COLP CLUB, PERS. CLERK, BXO)	23,600.59 12.10	24,898.62 12.77	25,645.58 13.15
ASACIS COMPUTER SUPERVISOR	24,606.52 12.62	25,959.88 13.31	26,738.68 13.71

PAY NOTE: Annual rates of pay arm based on an employee working 1990 hours.

SIGNED AT OTTAVA THIS . 564.... DAY OF THE HONTH OF NOVAMINA. 1992

Canadian Forces Base Ottowa

L. Brando
Calquel
Bese Odnumber

L. B. McLaughlin
Lisutement-Colonel
Base Administration Officer

L. Bredaur Najor

Base Personnel Services Officer

F. Gaudreau Hou-Public Funde Fersonnel Hameger 991-5743

> J.R. Circa Hajor

Water

D. Gramm DGPS Labour Relations Hamager Hegotiator The Public Service Alliance of Canada

Jim MacDen Execucive Vice-Free ident

Brian J. McMally Brian J. MaHally Staff Officer Negotiator

Elizabeth Suchers
Elizabeth Bulbers
Local President
Header of the Hegotfating Committee

Patricia Burkle
Patricia Burks
Secretary Treasurer
Benber of the Negotiating Consisten

1544-2-0126 (DGPS)

AD November 1989

y- Brian McNelly Staff Officer Collective Bargaining Branch Public Service Alliance of Canada 233 Gilmour St Orcawa, Canada K2P OPI

Dear Mr. McMally:

Benefits Plans - Improvements

The Staff of the Non-Public Funds intends to introduce, at Canadian Forces Base Ottawa, the following improvements to the group benefits plans, effective 1 Merch 1990:

- a. Dental Plan an orthodontal package with a \$1,000.00 lifetime cap per family member (family coverage) or number (single coverage) and;
- b. Realth Plan an optical package with an \$80.00 two year cap per family member (family coverage) or member (single coverage).

This letter will be printed in the collective agreement but does not form part of the collective agreement.

Yours truly,

Director General Personnal Services



Canadian Forces Rase Ottown Ottown, Canada KIA OKS

27 November 1989

Mrs. Marie Johnson President, Local 584 c/o Base Exchange Canadian Porces Esse Ortawa Ottawa, Canada KLA O U

Bear Mrs. Johnson:

Benefite Plane - Premiums

The cost Of Group Health Insurance and Long Term Disability Insurance presime shall be equally shared, fifty (50) percent by the Employer and fifty (50) percent by the employee, effective 1 September 1989.

The coof of Dental Incurance premiums shall continue to be equally shared, fifty (50) percent by the Exployer and fifty (50) percent by the exployee.

The above includes the optical and orthodontel packages which become effective 1 March 1990.

This letter will be printed in the collective agreement but does not form part of the collective agreement.

Yours truly.

Lieutement-Colonel
Base Administration Officer

LETTER OF UNDERSTANDING

BETWEEN

THE PUBLIC SERVICE ALLIANCE OF CANADA

AND

THE STAFF OF THE NON-PUBLIC FUNDS, CFB OTTAMA, ONTARIO

Technological Change

1. Technological change means:

. .

- a. the introduction, by the Employer, of equipment or material of a different nature then that
 previously utilized; and
- b. a change in the Employer's operation directly related to the introduction of that equipment or material.
- 2. Both parties recognize the overall advantages of technological change in the Employer's operations. Where technological change is to be implemented, the Employer will seek ways and means of minimizing the adverse effects on employment which might result from such changes.
- 3. The Employer agrees to provide as much advance notice as i practicable but, except in cases of emergency, not less than one hundred and twenty (120) days written notice to the Alliance of the introduction or implementation of technological change when it will result in significant changes in the employment status of working conditions of the employees.
- 4. The written notice provided for in paragraph 3 will include the following information:
 - a. the nature and degree of change.
 - b. the anticipated date or dater on which the Employer plans to effect change, and
 - c. the location or locations involved.

- 2 -

. As soon as reasonably practicable after notice is given nder paragraph 3, the Employer shall consult with the Alliance concerning the affecta of technological change referred to in paragraph 3.

When, as a result of technological change an employee equires new skills or knowledge in order to perform the duties of his substantive position, the Employer will make every reasonable effort to provide the necessary training during the employee's working hour6 and at no cost to the employee.

Public Service Alliance of Canada

Ι.

es Base

Date