Part-Time Service Section

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THIS AGREEMENT made as of the 1 + day of fartember, 1943

- **B E T W E E N** -

<u>THE WOMEN'S CHRISTIAN ASSOCIATION OF LONDON</u> as the owner and operator of Parkwood Hospital and McCormick Home, London, Ontario,

(hereinafter called the "Employer")

OF THE FIRST PART

- A N D -

LONDON AND DISTRICT SERVICE WORKERS' UNION

LOCAL 220, a voluntary union of employees chartered by the Service Employees' International Union and affiliated with the A.F. of L. - C.I.O. - C.L.C., representing certain employees of the Employer,

(hereinafter called the "Union")

OF THE SECOND PART

Expiry Date March 31, 1995

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WHEREAS, the Union has been certified as the bargaining agent of all the employees of the Women's **Christian** Association of London at Parkwood Hospital regularly employed for not more than twenty-four hours per week and students employed during the school vacation period, save and except Professional Medical Staff, Graduate Nursing Staff, Undergraduate Nirses, Graduate Pharmacists, Graduate Dietitians, Student Dietitians, Technical Personnel, Supervisors, persons above the rank of Supervisor, Chief Engineer and Office Staff.

AND WHEREAS, the Union has been certified as the bargaining agent of all the employees of the Women's Christian Association of London at McCorrnick Home regularly employed for not more than twenty-four hours per week and students employed during the school vacation period, save and except Supervisors, persons above the rank of Supervisor, Housekeeper, Foreman, Professional Medical Staff, Graduate and Undergraduate Nurses and Office Staff.

NOW THEREFORE THIS AGREEMENT WITNESSETH;

ARTICLE 1 - DEFINITIONS

- **1:01** The definitions of the terms set out below are applicable to the **terms as** contained in the Collective Agreement herein set out:
 - a) Bargaining Unit shall refer to the group of employees of the Employer for which the Union is certified as the bargaining agent by the Ontario Labour Relations Board pursuant to the certificates issued March 2nd, 1977 and November 23rd, 1979.
 - b) Hospital shall refer to Parkwood Hospital, London, **Ontario**.

Home • shall refer to McCormick Home, London, Ontario.

c) Calendar Days • shall be calculated exclusive of Saturday, Sunday and Paid Holidays **as** defined in Article 18 hereof, and exclusive **cf** any **known cff** duty vacation days of the employee concerned.

ARTICLE 2 - GENERAL PURPOSE

2:01 The general purpose of this Agreement is to **establish** and maintain collective bargaining relations between the Employer and its employees within the bargaining unit.

ARTICLE 3 - RECOGNITION

- **3:01** The Union is recognized **as** the sole collective bargaining agent for **all** employees in the bargaining unit and **the** Employer undertakes that it will not enter **into** any other agreement with the employees, either individually or collectively, which will conflict with any of the provisions of **this** Agreement.
- **3:02** The Employer agrees that there will be no intimidation, discrimination, interference, restraint or coerdon exercised or practised by the Employer, or by any of its representatives, with respect to any employee because of his or her membership in the Union.
- **3:03** The Union agrees that there **will be** no intimidation, **discrimination**, interference, restraint or coercion exercised or practised by the Union, or any of its members or representatives, with respect to membership or non-membership of any employee in the Union.
- **3:04** The Employer and the Union hereby recognize, acknowledge and agree that membership of an employee in the Union is at the sole discretion of the employee concerned.

ARTICLE 4 - UNION SECURITY

- 4:01 The Employer shall deduct an amount equivalent to regular monthly union dues for the term of this Agreement according to the following conditions:
 - a) All employees covered by this Agreement shall, as a condition of employment, have deducted from their pay each month an amount equivalent to the regular monthly union dues.
 - **b)** New employees **shall** have deductions made on the first regular deduction date following completion of thirty (30) calendar days of employment.
 - c) Union dues will be deducted from the employee's pay on the first and second pay cycle in each calendar month and the same shall be remitted by the Employer to the Secretary-Treasurer of the Union within a two week period following the last deduction.
 - d) The Employer agrees when forwarding Union dues to submit a list indicating the names, classifications and change of addresses of those employees for whom deductions were made, showing the amount deducted, as well as the names, addresses, classifications and dates of hire of those employees hired in the preceding month.

- **4:02** Regular monthly Union dues referred to in **this** Article shall mean the regular monthly Union dues uniformly assessed **all** the members of the Union in accordance with its constitution and by-laws **as** certified **to** the Employer in **writing** by the Union.
- **4:03** The Union shall indemnify and save the Employer **harmless** with respect to all Union dues **so** deducted and remitted.
- **4:04** A new employee will have the opportunity to meet with a representative of the Union in the employ of the Employer for a **period** of up to fifteen (15) minutes during the employee's orientation period without loss of **regular** earnings. The purpose of the meeting will be to acquaint the employee with such representative of the Union and the Collective Agreement. Such meetings may be arranged collectively or individually for employees by the Employer as part of the orientation programme.
- **4:05** T-4 slips issued annually **to** employees shall show deductions made for Union dues.

ARTICLE 5 - NO STRIKES OR LOCKOUTS

5:01 There shall be no strikes or lockouts so long as this Agreement continues to operate. The word "strike" and the word "lockout" shall have the meaning as set forth in The Labour Relations Act, as amended.

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- 6:01 The Union acknowledges that it is the exclusive function of the Employer to:
 - a) Maintain order, discipline and efficiency and generally govern the conduct and safety of employees and to establish and enforce rules and regulations necessary therefore; provided that any such rules and regulations shall not conflict with the provisions of this Agreement.
 - b) Hire, discharge, transfer, promote, demote, classify or discipline employees; provided that a claim of discriminatory transfer, promotion, demotion, or classification, or a claim that an employee has been discharged or disciplined without a reasonable cause, may be the subject of a grievance and dealt with as hereinafter provided.
 - c) All matters concerning the operation of the Hospital/Home not specifically dealt with in **this** Agreement shall be reserved **to** management and shall be its exclusive responsibility.

ARTICLE 7 • REPRESENTATION

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- 7:01 a) The Union may appoint or elect from amongst employees a Union Committee of seven (7) members, one (1) of whom shall be the Chairperson of the Parkwood Hospital full-time section, the remainder as follows: Four (4) Parkwood Hospital and two (2) McCormick Home. The Committee members at McCormick Home shall also serve as stewards.
 - b) An employee shall not be eligible to be appointed to serve as a Committee member util the employee has successfully completed the probationary period and has established seniority as defined herein.
 - c) The Employer shall recognize the Union Committee and shall meet with the members individually, or in total, in accordance with the grievance procedure and shall also meet with the Union Committee on any matter properly arising out of this Agreement, including negotiations for renewal of this Agreement.
- 7:02 a) The Employer agrees to post on the bulletin board, and forward **to** the Union at its London *Office*, a list of the Department Heads and Supervisors to whom each respective employee is directly responsible; and to whom any grievance is to be submitted in Step 1 of the grievance procedure.
 - b) The Union agrees to promptly notify the Employer, in writing, of the names *d* the persons appointed *d* elected *as* members of the Union **Committee** referred to in *Article* 7:01, the respective dates of the appointment, and any subsequent changes in such appointments.
- 7:03 The Employer agrees that any grievance or grievances may be processed during working hours and that the employee(s) and Committee Member(s) will be afforded a reasonable time from their duties to process such grievances as herein provided. The Employer further agrees that the processing of grievances in the first two steps shall be arranged so far as reasonably possible between nine a.m. and five p.m. The Employer reserves the right at any time to withdraw and terminate the permission to process grievances during working hours if, at any time, it shall, at it's sole discretion, consider that this privilege is being abused or an unreasonable amount of time is being thereby consumed.
- 7:04 The Union acknowledges and agrees that members of the Union **Committee** shall be required to **perform** their regular duties on **behalf** of the Employer and that **such Committee** Members **shall** not **perform** any of their duties or **functions** as **Committee** Members **on** the Employer's premises, **or** on the Employer's time, except as herein specifically authorized.

- 7:05 Each member of the said Union Committee shall receive his regular pay for all regularly scheduled working hours lost due to this attendance at contract negotiation meetings between the parties, up to and including concillation, whether on or off the Hospital premises, for which permission has been granted.
- 7:06 A steward, and where applicable, members of the Union Committee, shall receive their regular pay for regularly scheduled working hours lost due to attendance at grievance meetings, which shall for the purposes of clarity, cover meetings with a grievance settlement officer appointed under Section 45 of the Labour Relations Act with representatives of the Hospital, whether on or outside the Hospital premises, for which permission has been granted.
- **7:07** Where an employee is subject to a suspension or discharge penalty, he **shall** be entitled upon **his** request **to** have a steward or union **committee** person present when the disciplinary action **is** taken, provided that a steward or a **committee** person is readily available to attend. It is the Employer's responsibility to **inform the** employee of **his** right to **request** such representation. The failure of **the** Employer to give the employee proper notice will not negate the **disciplinary** action taken by the Employer.
- 7:08 The Union will request time off for Union Committee members to attend grievance and arbitration hearings as far in advance as possible with a minimum advance notice of two (2) weeks whenever possible. Upon receiving the request, the Hospital will make every reasonable effort to allow the Union Committee members to attend.

ARTICLE 8 - GRIEVANCE PROCEDURE

- 8:01 For purposes of this Agreement, a grievance is defined as a difference arising between the parties relating to the interpretation, application, administration or alleged violation of this Agreement, including any question as to whether a matter is arbitrable.
- 8:02 It is the mutual desire of the parties hereto that complaints of employees shall be adjusted as quickly as possible, and it is understood that an employee has no grievance util he has first given his immediate supervisor the opportunity of adjusting his complaint. If an employee has a complaint, such complaint shall be discussed with his immediate supervisor within ten (10) working days after the circumstances giving rise to the complaint have originated or occurred. If the immediate supervisor is unable to adjust a complaint to their mutual satisfaction within fourteen (14) calendar days, the employee may proceed With the grievance procedure with fourteen (14) calendar days following the decision of the immediate supervisor. Any employee is entitled, upon request, to have a Union

Steward present with him when meeting with the immediate supervisor to attempt to adjust his complaint.

8:03 A grievance of an employee properly arising under this Agreement shall be adjusted and settled as follows:

Step No.1

The employee, with the assistance of a Union Steward, if desired, must submit a written grievance, signed and dated by the employee, to his immediate supervisor. The nature of the grievance, the remedy sought, and the section or sections of the Agreement which are alleged to have been violated shall be set out in the grievance. The immediate supervisor will deliver his decision in writing within five (5) calendar days after receipt of the grievance in writing. Failing settlement, the next step of the grievance procedure may be taken.

Step No. 2

Within five (5) calendar days following the decision under Step No. 1, the employee, with the assistance of the Union Steward, if desired, must submit the written grievance to the Department Head, (or his designate), who will deliver a decision in writing within five (5) calendar days of his receipt of the written grievance. The parties may, if they so desire, meet to discuss the grievance at a time and place suitable to both parties. Failing settlement, the next step in the grievance procedure may be taken.

<u>Step No. 3</u>

Within five (5) calendar days following the decision under Step No. 2, the grievance must be submitted to the President (or his designate) to be discussed at a meeting between the Resident (or his designate), the said Steward, the grievor(s) and the Union Committee within five (5) calendar days of receipt of the grievance. Either party may have assistance from outside the Hospital/Home at this stage if desired. The Resident (or his designate) shall give his written disposition within five (5) calendar days of the day of such meeting. Failing settlement, either party may submit the matter to arbitration within ten (10) working days after the reply in Step No. 3 is given.

8:04 All agreements reached under the grievance procedure between the representatives of the Employer and the representatives of the Union will be final and **binding** upon the Employer and the Union and the employee or employees involved.

ARTICLE 9 - ARBITRATION

9:01 If the Employer or the Union requests that a grievance be submitted to arbitration, as herein before provided, it shall make such request in writing

addressed to the other party to **this** Agreement, and at the same time name a nominee. Within seven (7) calendar days thereafter the other party shall name **a** nominee provided, however, that if such party fails to name **a nominee as** herein required, the Office of Arbitration of the Ministry of Labour of the Province of Ontario shall have power to effect such appointment upon application thereto by the party invoking the arbitration procedure. The two nominees shall attempt to select, by agreement, a Chairman of the Arbitration Board. If they are unable to agree upon such a Chairman within a period of fourteen (14) calendar days, they shall then request the Office of Arbitration of the Ministry of Labour of the Province of Ontario to appoint a Chairman.

- **9:02** No person may be appointed as an arbitrator who has been involved in an attempt to negotiate or settle the grievance.
- **9:03** No matter may be submitted to arbitration which has not been carried through all requisite steps of the grievance procedure.
- 9:04 The Board of Arbitration shall not have any power to amend, alter, modify or add to **any** of the provisions of this Agreement or to substitute any new provisions for any existing provisions, nor to give any decision inconsistent with the terms and provisions of this Agreement.
- 9:05 The proceedings of the Arbitration Board will be expedited by the parties hereto and the decision of the majority and where there is no majority, the decision of the Chairman will be final and binding upon the parties hereto and the employee or employees concerned.
- **9:06** Each of the parties hereto will bear the expense of the nominee appointed by it and the parties will share equally the fees and expenses, if any, of the Chairman of the Arbitration Board.

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- 10:01 A grievance involving the discharge of an employee must be reduced to writing and originated under Step No. 2 within ten (10) working days of the employee being notified of his discharge. Notwithstanding anything in this Agreement, a probationary employee may be discharged in accordance with Article 12:01. It is agreed that the Chairperson of the Union Committee or a Union Committee member will be notified of the dismissal of a seniority-rate employee.
- 10:02 Where two or more employees have similar grievances, and each employee would be entitled to grieve separately, all such employees shall sign the grievance form and submit the grievance at Step No. 2 within ten (10) working days of the event

giving rise to the grievances shall be processed as one grievance subject to all applicable provisions under the grievance procedure.

ARTICLE 11 - POLICY GRIEVANCE

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11:01 A grievance arising directly between the Employer and the Union concerning the interpretation, application or alleged violation of the Agreement must be originated under Step No.3 within fourteen (14) calendar days of the event giving rise to the grievance. Failing settlement under Step No.3 within fourteen (14) calendar days, it may be submitted to arbitration in accordance with Article 9. However, it is expressly understood that the provisions of this paragraph may not be used by the Union to institute a complaint or grievance directly affecting an employee which such employee could himself institute and the regular grievance procedure shall not be thereby by passed, except only where it is established by the Union that the interest of the bargaining unit as a whole is involved and may be affected by the resolution of the issue resulting from the complaint. This provision will be reasonably applied by the Union.

ARTICLE 12 · PROBATIONARY EMPLOYEES

12:01 An employee shall be on probation util he has completed 337.5 hour of work in the bargaining unit. Upon successful completion of such probationary period the name of the employee shall be placed on the appropriate seniority list for the Hospital/Home with the employee being given credit for time worked during the probationary period.

During the first 225 hours worked during the probationary period of an employee:

- a) shall receive a performance appraisal from his/her immediate supervisor which shall, at the employees request, be given to the employee in the presence of a Union Steward; and
- b) may be **discharged** at the sole discretion of, and for any reason satisfactory to the Hospital/Home, and neither the discharge nor the reasons therefore shall be subject to grievance and/or arbitration pursuant to the provisions of this Agreement.

During the period between the 225 hours of work and 337.5 hours of work an employee:

a) shall receive a further performance appraisal from his/her immediate supervisor which, at the employees request, be given in the presence of a Union Steward; and,

- b) may be discharged at the sole discretion of and for any reason satisfactory to the Hospital/Home and neither the discharge nor the reasons therefore shall be subject to grievance and/or arbitration pursuant to the provisions of this Agreement, provided however that the employee shall have received a fair and proper assessment of his/her qualifications and suitability for permanent employment from the Hospital/Home.
- 12:02 The probationary **period** for any employee or employees may, by mutual agreement between the Employer and the Union, be extended by a further period of 140 hours **cf** work.
- 12:03 Probationary employees who have completed 140 hours of work shall be entitled to the assistance of the Union in settling a grievance, other than dismissal, (except as outlined in Article 12:01), in accordance with the Grievance Procedure set forth in Article 8 hereof.

ARTICLE 13 - SENIORITY

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13:01 "Seniority" shall be defined as the number of hours of work with the Hospital in the bargaining unit. No division will occur if an employee transfers from Parkwood Hospital to McCormick Home or vice versa. Seniority will transfer with employee between locations.

"Senicrity" at the Home shall be defined as the number of hours of work with the Home in the bargaining unit.

- a) <u>Conversion</u> fill time and part time service who transfer to RNA Bargaining Unit will be given credit for total service and seniority except for job postings within the RNA Collective Agreement and then only RNA status seniority will apply • i.e. length **cf** service in **RNA** Bargaining Unit.
- 13:02 After completing the probationary **period** set forth in Article 12 hereof, an employee **shall be** deemed to have acquired seniority calculated **from** the date of hiring the employee and will accumulate thereafter.
- 13:03 Employees will be regarded as probationary employees util they have acquired seniority as provided herein.
- 13:04 In all cases of promotion, demotion, transfer, seniority shall govern provided that the employee concerned is qualified to do the work required, and is capable of doing the work required.

- 13:05 The Employer and the Union recognize that the ability and the efficiency of individual employees govern to a large extent the safety, **confort**, and **care** of patients/residents.
- 13:06 **An** employee shall lose **all service** and seniority and **shall be** deemed to have terminated if he:
 - a) has been laid **cff** for the lesser of **his** length of seniority or twenty **four** (24) calendar months;
 - b) **is** absent from scheduled work for a **period** of three or more consecutive working days without notifying the Employer of **such** absence and providing a reason satisfactory to the Employer, and failure to notify was not due to circumstances within the employee's control;
 - c) fails to return to work upon the expiration of a leave of absence for reasons within the employee's control, or **utilizes** a leave of absence for **a** purpose other than that for which it was granted **unless** excused by the Employer in writing:
 - d) fails upon being notified of a recall to signify his intention to return within three (3) calendar **days** after he has received the notice of recall mailed by registered mail to the last **known** address according to the records of the Employer **and** fails to report to work within seven (7) calendar days after he has received the notice of recall or such further **period** of time **as** may be agreed upon by the parties. It is the employee's responsibility to ensure that **his** home address and telephone number are current at **all** times. If the employee fails to do **this**, the Employer will not **be** responsible for failure to notify.
 - e) declines the opportunity to work **as** requested or assigned by the Employer on **three** (3) consecutive occasions and without **furnishing** a reason satisfactory to the Employer for **so** declining;
- 13:07 a) <u>Layoff</u>
 - 1) For the purposes of layoff and recall to employment, seniority shall be defined as continuous service with the Employer since the date of last hire by the Employer, inclusive of vacations, but exclusive of unpaid leaves of absence beyond sixty (60) calendar days (except maternity leave) or illness in excess of sixteen (16) weeks, and period or periods of layoff.

- 2) An employee who is subject to lay-off shall have the right to either:
 - (i) accept the lay-off; or

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- (ii) displace an employee who has lesser bargaining unit seniority and who is the least senior employee in a lower or identical paying classification in the bargaining unit if the employee originally subject to layoff can perform the dudes of the lower or identical classification without training other than orientation. Such employee so displaced shall be laid Off.
- Note: An identical paying classification where the straight time hourly wage rate at the level of service corresponding to that of the laid off employee is within 1% of the laid off employee's straight time hourly wage rate.
- 3) The Hospital/Home shall give each employee in the bargaining unit who has acquired seniority and who is laid off for a period of more than eight (8) weeks, notice in writing of his layoff in accordance with the following schedule:
 - a) up to *two*(2) year's service *two*(2) weeks notice;
 - two (2) years or more but less than five (5) years service three (3) weeks notice;
 - c) five (5) years or more but less than ten (10) years service four (4) weeks notice;
 - d) ten (10) years or more service eight (8) weeks notice.

Service shall be calculated as stated above as of the date of the proposed layoff.

A copy of any such notice shall be delivered to the Union.

4) In all other cases of layoff, the Hospital/Home shall give each employee in the bargaining unit who has acquired seniority, two (2) weeks notice provided, however, such notice shall not be required if the layoff occurs because of emergencies, for example, fire, power failure, Act of God, equipment breakdown, or any other condition beyond the reasonable control of the Hospital/Home.

- 5) Where a position or positions become available in a <u>classification</u> in which the layoff occurred, employees who retain seniority shall be recalled to positions in the <u>classification</u> from which they were laid off or displaced as a result of the exercise of the displacement procedure set out in 2) above, for a period of twenty-four (24) calendar months or less, in the order of their seniority, provided that he then has the ability to perform the work available.
- 6) No new employee shall be hired in the classifications in which a layoff has taken place until laid off employees, who retain seniority and are eligible for recall as prescribed by this Article, have been given the opportunity to return to work.
- 13:08 Where a position or positions become available in a classification or classifications in which the layoff occurred, employees who retain seniority shall be recalled to positions in the classification from which they were laid **cff** or displaced as a result of the exercise of the displacement procedure set out in (2) above, for a period of twenty-four (24) calendar months or less, in the order of their seniority, provided that he then has the ability to **perform** the available work.
- 13:09 No new employee shall be hired in the classifications in **which** a layoff **has** taken place until laid **cff** employees who retain seniority and are eligible for recall **as** prescribed by **this** Article, have been given the opportunity to return to work.
- 13:10 Seniority lists of employees as of January 1st according to the records of the Hospital/Home will be posted on the official Union Bulletin Boards in the Hospital/Home on or before February 1st of each.

Seniority lists of employees as of July 1st according to the records of the Hospital/Home will be posted on the official Bulletin Boards in the Hospital/Home on or before August 1st of each year.

The Employer will forward two (2) copies of the seniority list(s) to the Union at its London office.

- 13:11 Employees on Worker's Compensation Benefits will suffer no loss of seniority for a **period** of eighteen (18) months because of work related **injuries**. Upon returning to work the employee's **hours shall** be adjusted and given credit of the average hours worked during his or her absence because of this lost time work related injury.
- 13:12 <u>Severance/Early Retirement Opt*on</u>

The Union and Employer **agree** to **discuss** the bargaining unit employee population with **respect** to offering **an** early retirement option, with a view to

minimizing potential adverse effects upon the bargaining unit of **any** future **downsizing** of staff at Parkwood Hospital/McCormick Home.

ARTICLE 14 - IOB POSTING

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To ensure that employees are give the opportunity of applying for transfers or promotions resulting from any vacancy or new job created within the **scope** of the bargaining unit, the Employer agrees to comply with the following procedure.

- 14:01 The Employer shall post a notice of the vacancy or new job on the **Bulletin** Board for a period of five (5) calendar days.
- 14:02 The Employer may temporarily fill any vacancy or new job while observing the procedure herein set forth.
- 14:03 Employees shall have the right to apply for the vacancy or new job to the Human Resources Department of the Employer, in writing, during the five (5) day period set forth in Clause 14:01. The vacancy or new job shall be filled from any applications so received in the manner set forth in Clause 13:04, provided that the applicant(s) is/are qualified and capable of doing the work required.
- 14:04 If no applications are received during the **period** specified herein regarding such vacancy or new **job**, then the Employer may fill the vacancy or new **job** in **any** manner it sees fit.
- 14:05 Any employee who applies for any such vacancy or new job in accordance with this Article, and who is not selected for same, shall be advised on request to the **Human** Resources Department of the name of the successful applicant.
- 14:06 Subsequent vacancies resulting from the transfer of an employee to the **criginal** vacancy will require the posting of **only** one further notice in accordance with the provisions of **this** Article, and any further resulting vacancy will be filled in accordance with Clause 13:04.
- 14:07 Having applied for a vacancy or new job, an employee may not apply again for a similar vacancy or new job for a period of six (6) months.
- 14:08 Where vacancies are posted for positions within the full-time bargaining unit are considered to be suitable to fill such vacancies, consideration will be given to applications from employees in this bargaining unit to fill such vacancies prior to the consideration of persons not employed by the Hospital/Home. Where the Employer fills such vacancies from among applicants from this bargaining unit the seniority of such applicants will be observed for such purposes, provided the

senior applicant **possesses** the necessary qualifications and ability to perform the work available.

14:09 Part time staff will be allowed to bid on temporary assignments and will be allowed to return to previous assignments upon completion. This filling of such vacancies shall be at the sole discretion of the Hospital.

LE 15 - A TRANSFERS

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15:01 An employee who is temporarily assigned by the Employer to a job classification where the wage rate is higher than that of the job classification to which the employee is regularly assigned shall receive the same step of the range as currently occupied in the job classification to which he is temporarily assigned for each hour worked and thereafter each fifteen (15) minute portion of an hour worked.

The Employer will not regularly assign employees to work in a higher paid classification for less than one (1) hour with the intent of avoiding the payment of the rate in the higher classification.

- 15:02 It is understood that the Employer may assign an employee to adopt the fill work schedule of a full-time employee due to the extended absence of such fill-time employee and, in this event, it is further understood that the employee so assigned shall continue to be covered by this Collective Agreement only, and the provisions contained herein, regardless of the number of hours worked during the assignment.
- **15:03** An assignment of work made by the Employer in accordance with Article 15:02 will not guarantee either the commencement or duration of such assignment in the event of the full-time employee returning to work sconer than expected.
- 15:04 When an employee relieves in a supervisory position for the majority of the seven and one-half hour shift or more, which has been authorized by the Hospital, he shall be paid 10% in excess of his prevailing wage rate for all hours so worked in such supervisory position.

ARTICLE 16 - WORK OF THE BARGAINING UNIT

- 16:01 All persons excluded from the terms of **this** Agreement shall not normally be permitted to perform work on any job encompassed by the Bargaining Unit, except in the following **situations**.
 - a) when regular Bargaining Unit employees are not available;

b) in any emergency;

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- c) in the interest **d** safety;
- d) in experimental work;
- e) in the instruction or **training of** employees, including demonstrating the proper method to accomplish the task assigned;
- f) in cases mutually agreed upon by both parties.

Nevertheless, it is understood that supervisory and other non-bargaining unit employees may be **required** to **perform** work which may **be** the same as that performed by employees covered **by** the Collective Agreement, provided such work will be kept to a **minimum** and that Supervisors and non-bargaining unit employees will not **perform work** that **would result** in the displacement of an existing position with the **Bargaining** Unit, or the exclusion of the **Bargaining** Unit employees *from* overtime work or **from recall** from layoff.

16:02 Where employees are required by the Employer to take **courses** to upgrade or acquire new employment **qualifications**, the Employer shall pay the full $\cos \exists$ associated with the courses.

ARTICLE 17 - HOURS OF WORK

- 17:01 The **hours** of work shall be **as** assigned by the Employer but the Employer does not guarantee to provide employment or work for normal hours or any **other** hours.
- 17:02 (a) Subject to the need for assigning work with a minimum of delay, the Employer will endeavour to distribute available hours of work on an equitable basis between employees within their classifications.
 - (b) Subject to the need for assigning work with a minimum of delay, the Employer will endeavour to distribute overtime on an equitable basis. Overtime will be distributed between fill time and part time staff within a department and classification based on years of service with the Employer.

For clarification, this means that all staff in a department, within a classification will be placed on a list in order of length of service starting with the most senior employee. Overtime shall be offered to the most senior employee first and continue down the list util the overtime is worked. An employee may withdraw from the overtime list by submitting a written notice to the Employer.

- 17:03 Where it is deemed by the Employer to be advantageous to post a Departmental Work Schedule to record the assignment of work, such schedules will be posted as far in advance as possible.
- 17:04 A normal shift shall not exceed a period of seven and one-half (7½) hours exclusive of an unpaid one-half (½) hour meal allowance.
- 17:05 Employees who work **a** full normal **shift**, **as** defined in Article 17:04, will be entitled to a paid rest period of fifteen (15) minutes in both the first half and the second half of a seven and one-half (7½) hour **shift**. The Employer reserves the right to determine and arrange the schedule of rest **periods** with due regard for Hospital/Home services, facilities, and patient/resident care.
- 17:06 Where employees are authorized to work in excess of a normal shift, as defined in Article 17:04, or in excess of 75 hours in a bi-weekly pay period, the employee will be paid at the rate of one and one-half (1½) times the regular rate of pay for all hours so worked in excess of the normal shift or normal hours in a bi-weekly pay period.
- 17:07 There shall be **an** interval of thirteen (13)hours unless altered by mutual consent, prior to commencement of the next shift or time and one-half (1½) shall be paid for all authorized hours worked during such thirteen (13) hour period.
- 17:08 Premium payments under any of the terms of **this** Agreement **shall** not be duplicated or pyramided for the same hours worked.
- 17:09 In the event of sickness, **an** employee scheduled to work prior to **1000** a.m. must give at least one (1) hour's notice and at least **two (2)** thereafter prior to the commencement of the scheduled **shift**.

If an employee is off less than fifteen (15) working days due to illness, injury or Worker's Compensation, twelve (12) hours notice of return to work is required. If an employee is off fifteen (15) working days or more due to illness, injury or Worker's Compensation, twenty four (24) hours notice of return to work is required.

- 17:10 Employees scheduled to work and not required because of overbooking shall be assigned work for the hours scheduled, or will be paid his regular straight time hourly rate of pay for the hours scheduled unless he has refused to perform any work assigned.
- 17:11 An employee scheduled to work and so reporting shall be assigned work for at least half of the hours scheduled, or will be paid at his regular straight time hourly rate of pay for a total of half the hours scheduled, unless he has refused

to **perform** any work assigned. This provision does not apply in the **case** of a condition beyond the control of the Employer.

- 17:12 An employee called in to replace an absent employee, shall be paid for the full shift **c** the absent employee provided the employee is at his work station within one (1)hour **c** being called and provided that the employee was contacted within one (1) hour **c** the beginning **c** the shift.
- 17:13 a) A minimum of three (3) hours work will be provided for or three (3) hours will be paid (Parkwood only).
 - b) A minimum of two and one half (2½) hours work will be provided for or two and one half (2½) hours will be paid (McCormick Home, <u>afternoon</u> <u>shift only, otherwise three (3) hours will apply</u>).

ARTICLE 18 - PAID HOLIDAYS

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18:01 The following holidays will be recognized

New Year's Day Good Friday Easter Monday Victoria Day Dominion Day Civic Holiday Labour Day Thanksgiving Day Christnes Day Boxing Day Remembrance Day

- 18:02 One additional holiday will be recognized and observed on the Third Monday in the month of February of each year. Should the Employer be required to observe an additional paid holiday as a result of legislation, it is understood that one of the existing holidays recognized by the Employer shall be established as the legislated holiday after discussion with the Union so that the Employer's obligation to provide for twelve (12) paid holidays remains unchanged.
- 18:03 Effective January 1, 1986, an employee who is required to work on any *c* the above-mentioned holidays shall receive pay at the rate *c* two and one-half (2½) times the employees regular rate for all hours of work performed on such holiday.
- 18:04 Holiday pay shall be paid in accordance with the Employment Standards Act, except as provided in Article 18:01.

ARTICLE 19 · VACATIONS

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- 19:01 a) Employees who have less **than** one (1) year of continuous service as of March 31, in any year shall receive vacation pay of 4% of earnings.
 - Effective April 1, 1991, an employee who has more than one (1) year of continuous service and less than five (5) years of continuous service as of March 31, of any calendar year shall be entitled to receive vacation pay of 6% of earnings.
 - c) Effective April 1, 1991, an employee who has more than five (5) years of continuous service but less than fifteen (15) years of continuous service as of March 31 of any calendar year shall be entitled to receive vacation pay of 8% of earnings.
 - d) Effective April 1, 1991, an employee who has more **than** fifteen (15) years of continuous service but less **than** twenty five (25) years of continuous service as of March 31 of any calendar year shall be entitled to receive vacation pay of 10% of earnings.
 - e) Effective April 1, 1991, an employee who has more than twenty five (25) years of continuous service as of March 31, of any calendar year shall be entitled to receive vacation pay **cf** 12% of earnings.
- 19:02 Payment of vacation pay **will** be included in the normal **bi-weekly** payroll **cheques** for employees and calculated on the **basis** of wages earned during the pay period **to** which the payroll cheque is related, subject **to** the Employer **being** able to continue such practise.
- 19:03 Part-time employees shall be entitled to an unscheduled period of time deemed to be vacation as follows:

Years of Service	Allotment
1 year	3 weeks
5 years	4 weeks
15 years	5 weeks
25 years	6 weeks

ARTICLE 20 - COMPASSIONATE LEAVE, UNION LEAVE, PERSONAL LEAVE

20:01 In the case of death in the "immediate family" covered by **this** Agreement, such employee will be protected against a loss of regular pay for scheduled work up to a **maximum** of three (3) working days **following** but not **including the** date of

death. The **term** "immediate family" means parent, step-parent, **spouse**, child, stepchild, brother, sister, mother-in-law, father-in-law, grandparent, grandchild, sister-in-law, brother-in-law, daughter-in-law, and son-in-law. It is understood that the bereavement leave must be taken within five **(5)** days following date of death.

- **20:02** *All* requests for Compassionate Leave must **be** presented in writing by the employee on forms supplied by the Employer and submitted **to** the designated Department Head for consideration. In the event that any **such** leave is not **used** for the purpose granted, the employee's employment may **be** terminated forthwith.
- 20:03 (a) Leave of absence, without pay, may be granted to two (2) employees at the Hospital and two (2) employees at the Home during a year to attend Union Conventions or Seminars, provided one (1) month's written notice is given to the Employer, and provided such leave of absence shall not exceed thirty (30) days for either employee in the year. The Employer agrees to pay the employee when away on Union leave and bill the Union for the employee's wages.
 - (b) An employee who is elected or appointed to office in the Union, upon request, shall be granted a leave of absence without loss of seniority for up to two (2) years.

During such leaves of absence, **salary** and benefits shall be kept whole by the Hospital and the Union agrees to reimburse the Hospital for **such** *salary* and the Hospital's contribution to said benefit. The employee agrees to notify the Hospital of the employee's intention to return to work within two (2) weeks following the termination of office for which the leave was granted. An employee on leave of absence under this provision shall continue to accrue all rights and privileges under this Agreement.

It is understood that the intent of this article is that it **shall** apply only to one employee at **a** time, and that the Union shall provide adequate notice prior to **an** employee commencing a Union leave of absence.

20:04 The Employer may grant a leave of absence without pay for legitimate personal reasons provided the employee can be spared having due regard for the proper operation of the Hospital/Home. Application for such leave shall be made in writing to the Employer as far in advance as possible, but in any event at least one (1) week prior to the commencement of the leave, unless such notice in advance is impossible to give. The application must clearly state the reason for the leave of absence and duration of such absence.

ARTICLE 21 · PREGNANCY AND PARENTAL LEAVE

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- 21:01 Pregnancy leave shall be granted in accordance with the terms of the Employment Standards Act, 1972 (and as amended) but the leave of absence provided for under this Article may be extended to a total of six (6) months upon application in writing made at least two (2) weeks prior to the expiration of the original leave. The Employer's consent shall not be withheld unreasonably.
- 21:02 An employee who is on leave and in receipt of Unemployment Insurance pregnancy/adoption benefits pursuant to Sections 30/32 of the Unemployment Insurance Act, shall be paid a Supplementary Unemployment Benefit (S.U.B.). The S.U.B. will be equivalent to the difference between seventy-five percent (75%) of the average weekly earnings of the employee and the sum of the weekly Unemployment Insurance Commission (U.I.C.) benefits plus any other earnings. Payment of the S.U.B. will commence following receipt by the Employer of the employee's U.I.C. cheque stub as proof that the employee is in receipt of U.I.C. pregnancy/adoption benefits for a maximum period of twenty-five (25) weeks. The average weekly earnings of the employee shall be determined by multiplying the regular hourly wage rate of the employee that was in effect on the last day worked per week during the twenty-six (26) full bi-weekly pay periods immediately preceding the commencement of the leave. Payment of the S.U.B. is subject to approval of the S.U.B. Plan by Employment and Immigration Canada.
- 21:03 Where an employee with at least twelve (12) months continuous service adopts a child, such employee may be entitled to a leave of absence without pay for a period of up to three (3) months. In addition, if a further leave of absence is required by the adoption authorities concerned, the Employer may grant a further extension for a period of up to three (3) months. Such leave shall not be withheld unreasonably.
- 21:04 Seniority shall be retained but not accumulated during the period of a pregnancy leave or adoption leave.
- 21:05 **An** employee on pregnancy leave **shall be** reinstated to her former **position**, **unless** the **position has** been **discontinued**, in which *case* she **shall be** given a comparable job.

ARTICLE 22 - UNIFORMS

For employees of the Hospital •

22:01 The Employer will provide uniforms free of charge for use of employees working in the laundry, dietary, housekeeping, physiotherapy, gardening, store,

maintenance and stationary engineers departments; and including shirts for laundry, washmen and orderlies. The Employer will launder the above uniforms at no charge to the employees concerned.

22:02 To each employee who is required to wear a uniform while working in the job classification of Registered Nursing Assistant, Nursing Assistant, or Nursing Porter the Employer will pay a uniform allowance of \$45.00 per year.

For employees **d** the Home •

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- 22:03 All employees who are required to wear a uniform while performing their duties shall be paid a uniform allowance of forty dollars (\$40.00) following completion of each one thousand (1000) hours worked by each employee, accumulated as from April 1st, 1980 (except R.N.A.'s and Nursing Aides, whose time will accumulate from November 23, 1979). If an employee qualifies, such allowance will be paid in bi-annual instalments. It is understood that the effective date for the calculation of the bi-annual instalments will be June 30 and December 31, of each calendar year, each amount being a retroactive payment in respect of the applicable months (maximum six [6]) of continuous active employment immediately preceding and including the month in which the effective date falls.
- 22:04 Uniforms for each classification will be of a colour and general style as determined by the Employer in consultation with the employees concerned. All employees will maintain their uniforms at a standard acceptable to the Employer.

ARTICLE 23 · SHIFT PREMIUM

- 23:01 Effective July1, 1986, part-time employees shall be paid a shift premium of forty two cents (42) per hour for all hours worked on an afternoon or night shift where the majority of hours worked falls between 1500 hours one day and 0700 hours the following day. Effective January 19, 1989 shift premium vill be forty five cents (45) per hour.
- 23:02 Shift premiums shall not be included in any calculation of overtime or vacation pay.

ARTICLE 24 - PERCENTAGE IN LIEU OF FRINGE BENEFITS

- 24:01 In lieu of health and welfare benefits and income protection the Employer agrees to pay to employees a benefit allowance of twelve percent (12%) of the straight time hourly rate of pay for each hour of work.
- 24:02 This allowance shall not be included in any calculation of overtime or vacation pay.

24:03 Effective April 1, 1990, the Employer will pay a weekend premium of firsty five cents (\$.45) per hour for each hour worked between 2400 hours Friday and 2400 hours Sunday.

ARTICLE 25 · MEDICAL EXAMINATION

- **25:01** The Employer may require any employee to undergo and submit to a medical examination by the Employee Health Physician at any time during the employee's **period** of employment.
- 25:02 The employee, if he wiskes, may arrange to have his own Physician in attendance provided the employee makes the necessary arrangements with his own Physician and he advises the Executive Director, or designate, of his intention.
- 25:03 In the event of the employee **giving** such notice to the President or designate, the employee will be notified by the Employer of the time and place at which the medical examination is to be held at least one calendar week prior to the date of the examination; and it will be the employee's responsibility to arrange the attendance of his own Physician at such examination.
- 25:04 The decision of the Employee Health Physician as to the ability, or inability, of an employee to continue working as an employee of the Employer shall be conclusive and binding on the Employer and the employee; and in the event of the Employee Health Physician certifying, in writing, that in his opinion the employee is not capable of performing his duties due to his condition, or in the event of the employee refusing or failing to report for and submit to such examination, the employee's employment may be terminated forthwith.
- 25:05 Doctor's Appointments Employees will endeavour to schedule their Doctors and Dentists appointments outside working hours, however, if an employee is referred to a specialist by a general practitioner or dentist the employee will be **allowed** reasonable time off with pay.
- 25:06 An employee who has been ill up to and including three (3) working days must report to the Occupational Health Services Narse or Designate and a nurse shall complete a Medical Information Slip which shall be presented to the Supervisor upon return to work. If an employee is ill for more than five (5) working days he will require a Physician's Certificate of illness to qualify for sick pay.

An employee who is required to have a medical examination and/or produce a doctor's certificate pursuant to this Agreement or Provincial regulations shall be reimbursed by the Employer for such expense upon producing a proper receipt. This certificate must be presented to the Occupational Health Services Nurse on return.

Notwithstanding the foregoing, the Hospital may require the employee to provide proof of disability, satisfactory to the Employer, at any time in order to qualify for benefits under HOODIP, not to be administered unreasonably. It is the responsibility of the employee to keep the Hospital informed of his/her status and regular contact must be maintained.

ARTICLE 26 - BREAKAGE

26:01 Employees **are** not to **be** held liable for accidental breakage of dishes, thermometers, and other equipment during the course of **their** employment, except that **those** who **are** habitual offenders in **this** respect may **be** charged a reasonable amount, **as** determined by the Employer, for breakage due to carelessness or negligence.

ARTICLE 27 - DRESSING ROOM AND LOCKER FACILITIES

27:01 The Employer shall provide dressing rooms and locker facilities for the employees' convenience, but **shall** assume no liability for any loss or damage **resulting** from the **use** thereof.

ARTICLE 28 - BULLETIN BOARD

28:01 The Employer shall provide bulletin board(s) which shall be placed so that all employees will have access to them and upon which the Union shall have the right to post notices of meetings and such other notices as may be of interest to the employees/Union membership.

ARTICLE 29 - ACCIDENT PREVENTION-HEALTH AND SAFETY COMMITTEE

- 29:01 The Employer and the Union agree that they mutually desire to maintain standards of safety and health in the Hospital/Home in order to prevent accidents, injury, and illness.
- 29:02 Recognizing its responsibilities under the applicable legislation, the Employer agrees to accept **as a** member **cf** its Accident Prevention Health & Safety Committee at least one representative selected or appointed by the Union from amongst bargaining unit employees.
- 29:03 Such Committee shall identify potential dangers and hazards, institute means of improving health and safety programmes, and recommend actions to be taken to improve conditions related to safety and health.
- 29:04 The Employer agrees to co-operate reasonably providing necessary information to enable the Committee to fulfill its functions.

- **29:05** Meetings **shall be** held every second month, or more frequently at the call of the Chair if required. The Committee **shall** maintain munutes of all meetings and make the same available for review.
- 29:06 Any representative appointed or selected in accordance with 29:02 hereof shall serve for a term of one calendar year from the date of appointment which may be renewed for further periods of one year. Time off for such representative(s) to attend meetings of the Accident Prevention Health and Safety Committee in accordance with the foregoing shall be granted and any representative0 attending such meetings during their regularly scheduled hours of work shall not lose regular earnings as a result of such attendance.
- **29:07** The Union agrees to endeavour to obtain **the** full co-operation of its membership in the observation of **all** safety rules and practices.
- 29:08 <u>Safety Shoes</u> Effective April 1, 1989, the Employer will provide a *fifty* dollar (\$50) per year allowance to each part-time employee who is required by the Employer to wear safety footwear during the **course** of **his** duties. Payment is to be made April 1st of each year.

ARTICLE 30 - TRANSFER OF SERVICE CREDITS

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30:01 A full-time employee who transfers to the part-time bargaining unit and who continues to work in the same classification shall be given credit for **service** accumulated in the full-time **bargaining** unit for the purpose of progression on the wage scale (provided that **as** a part-time employee, the employee is entitled to progress along the wage scale) according **to** the formula:

1650 hours worked = one year of service

- 30:02 A full-time employee who transfers to the part-time bargaining unit shall be given credit for service accumulated in the full-time bargaining unit for the purpose of progression on the vacation pay scale (provided that as a part-the employee, the employee is entitled to progress along the vacation pay scale) according to the formula established for progression on the vacation pay scale.
- **30:03** A full-time employee who transfers **to** the part-time **bargaining unit to** work in another classification will **be** placed on the wage grid in accordance **with** the provisions of the Agreement dealing with transfer and promotion.

ARTICLE 31 - STAND-BY

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31:01 An employee who is required by the Employer to remain available for duty on stand-by, outside the normal working hours for that particular employee, shall receive stand-by pay in the amount of \$2.00 per hour for all hours of stand-by.

ARTICLE 32 - COMMITMENT

- 32:01 A part-time employee will reasonably be available to:
 - a) work two (2) weekends in a four (4) week schedule
 - b) work **as** scheduled either
 - 1) over **Christmas** or
 - 2) over New Years

and for no more than five (5) days consecutively, unless mutually agreed.

ARTICLE 33 - CLEARING OF EMPLOYEE FILE

33:01 Any letter of reprimand, suspension, or other sanction will be removed from the record of an employee, eighteen (18) months following the receipt of such letter, suspension, or other sanction, provided the employee's record has been discipline free in that period of time.

ARTICLE 34 - WAGE SCHEDULE

- 34:01 Attached hereto, and forming part **cf this** Agreement, is Schedule " A **setting** forth various jcb classifications, and minimum and **maximum** rates **cf** pay to be in effect during the **period** covered by **this** Agreement.
- **34:02** A job classification vill not be changed for the purpose of evading payments of the minimum rate set out in the said Schedule "A".
- 34:03 EffectiveSeptember 1, 1982, the amount shown under the headings "Start", "1650 hours" and "3300 hours" in the said Schedule "A" sets forth the hourly wage payable to employees commencing work, the hourly wage payable after completing 1650 hours of work, and the hourly wage payable after completing 3300 hours of work, respectively. The wage rates set forth in Schedule "A" shall be effective as of the dates therein set forth.
- 34:04 <u>Retroactivity</u> The wage increase shall be effective as and from the date specifically listed on a retroactive basis to all employees in the bargaining unit for

all paid hours of employment. Any new employees shall be entitled to a pro rata adjustment to their remuneration **from** the date of their employment. The Hospital shall be responsible to contact, in writing (with a copy to the Union) at their last known address, employees who have left its employ, to advise them cf their entitlement to any retroactive wage adjustment.

Any employees who have **since** ceased **tobe** employees shall have notice from the Hospital in **which** to claim from the Hospital any adjustment to their remuneration entitlement. The retroactive payments shall be made by separate cheques to the employees 60 days **from** the date **cf** ratification **by** both parties.

34:05 For the purpose of calculating any benefits under this Agreement to which an employee is entitled, the regular straight time hourly rate of pay is that prescribed in Schedule "A". Wage Rates of this Collective Agreement.

ARTICLE 35 - DURATION OF AGREEMENT

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- **35:01** This Agreement shall remain in effect until and including March 31, 1995, and, shall be automatically renewed from year to year thereafter unless either party notifies the other party in writing of its desire to amend or terminate this Collective Agreement.
- NOTE: The masculine pronoun includes the feminine unless the content indicates otherwise.

IN WITNESS WHEREOF each of the parties hereto has caused this Agreement to be signed by its duly authorized representatives this day of day of day of , 1995.

THE WOMEN'S CHRISTIAN ASSOCIATION OF LONDON (as the owner/operator of Parkwood Hospital/McCormick Home, London, Ontario)

LONDON AND DISTRICT SERVICE WORKERS'UNION, LOCAL 220 S.E.I.U., A.F.L., C.I.O.,

C.L.C. 0