# Apprecamento

lijakwaan

SHIROWO HATTI DOWNIN CHITRIN (OW) SHIRO

Libent 1000A (7e) 37e) pre

ACHINI ON CHOID AND AND CONTRACTION (ACTIVITY OF CONTRACTION OF CONTRACTION OF CONTRACTION (ACTIVITY OF CONTRACTION OF CONTRAC

प्रतिक्षण भारत प्राप्त और अपन् प्रतिक्षण भारत प्राप्त और अपनि

09624 (05)

.



Phone: (905) 850-0096 Toll Free: 1-800-637-5936 Fax: (905) 850-0839

Email: ufcw@ufcw1000a.ca

Web: www.ufcw1000a.ca

Name
Store Name
Store #
Store Phone
Union Steward(s)
Union Representative
Cell #
Fmail

## **Together is Better**



Keep this booklet. It is an important legal document. This collective agreement sets out your wages, benefits and working conditions as a UFCW Local 1000A member at your No Frills workplace.

Local 1000A is one of Ontario's oldest and most respected retail workers' unions. We've been negotiating and safeguarding workers' rights for over 60 years. We know you work hard. You deserve to be treated fairly.

This collective agreement sets out your rights, obligations and how to resolve disputes when they arise. It compliments government legislation such as the Employment Standards Act, the Occupational Health and Safety Act and the Human Rights Code.

This collective agreement was negotiated between your union and the No Frills franchise owners. Union members who work at No Frills across the province were part of the union negotiating team that guided your union negotiators during bargaining. This agreement was voted on and accepted by the No Frills union membership. The collective agreement must be enforced, or it has no meaning. Your union is there to help you with this. Read this agreement. If your rights are being violated we will defend you. That's ourjob and we're good at it. If you feel unfairly treated in any way, please do not hesitate to speak with your in-store Union Steward. Local 1000A Stewards are specially trained to assist you with job-related concerns. Your Steward also works closely with a full-time Union Representative on problems that cannot be easily resolved at the store level.

Above all else, remember that "union" means "sticking together." Please support your fellow members, as you would like to be supported. Help one another out. Patch up any differences quickly. Report any unsafe working conditions to your employer and joint health and safety committee to ensure you are able to work safely and look out for the safety of others.

Together is better, on or off the job

Kevin Corporon

President. UFCW Local 1000A

## **Wayne Robinson, 1958 – 2008**



Wayne Robinson, the Loblaws/RCSS Director for UFCW Canada Local 1000A in Ontario, died in his sleep from heart failure on February 26, 2008. He leaves behind his wife Donna, their two children, Christopher and Michael, and many, many people who were not related but felt like they were.

For almost all of his 49 years, Brother Robinson had devoted his life to improving

the lives of others at work and in the community.

In 1973, Wayne started out as a grocery clerk at a Loblaws store in Brampton, Ont. Five years later he became a steward and spent the next 15 years watching out for his co-workers as a health-and-safety rep and later as a bargaining committee member.

In 1993, he was hired as a full-time staff representative at Local 1000A, servicing members at stores across southwestern Ontario. He had a sharp eye for what made a store tick.

In 2002, Brother Robinson was appointed as the Director of the local's Loblaws/RCSS sector, with over 21,000 members across Ontario. His commitment to trade unionism and the community went beyond work. There wasn't a rally, or NDP candidate's meeting in his riding, or a leukemia fundraising event that he missed. He even managed to squeeze in time for another passion as a youth baseball coach, not surprising for a man who deeply believed in the vision and teamwork of solidarity.

All his life, Wayne stood up for people around him. Those who worked with Wayne were fortunate, and so were UFCW Canada members to have had a champion who was so committed.

## INDEX

Article	Title Pa	ge
1	Purpose	1
2	Recognition	1
3	Union Security	2
4	Functions of Management	
5	Discharge and Discipline	3
6	Discrimination	4
7	Union Shop Cards	5
8	Union Privileges	5
9	Shop Stewards	
10	Seniority	
11	Hours of Work and Overtime	9
12	Statutory Holidays	
13	Vacations	14
14	Compensation	15
15	Grievance and Arbitration	15
16	Wages	18
17	Co-operation	20
18	Part-Time Help	21
19	No Strike, No Lock-Out	21
20	First Aid Kits	
21	Notice of Absence and Leave of Absence	
22	Bereavement Pay	
23	Retro-Activity	
24	Not To Be Unlawful	
25	General	25
26	Gender	25
27	Term of Agreement	25
Annend	lix "A" (Part-Time Employees)	
1 1	Recognition	33
2	Seniority	33
3	Hours of Work	36
4	Hours of Work and Overtime	
5	Statutory Holidays	

## INDEX (continued)

Article	Title Pa	ıge
6	Vacations	37
7	Leave of Absence - Bereavement	38
8	Wages	38
9	Rest Periods	41
10	Working Conditions	42
11	Not Scheduled on Payroll	42
12	Part-Time Benefit Trust Fund	
	x "B"	
Appendi	x "C"	47
Appendix	x "D" - Pharmacy Operations	51
Appendi	x "E" – No Frills Defined Contribution Pension	53
Letter of	Understanding # 1 – Re: Meat Department	55
Letter of	Understanding # 2 – Re: Empoyee Request	56
Letter of	$Understanding \# \ 3 - Wholesale Manager$	57
Letter of	Understanding # 4	58
	Understanding # 5 – Credit Union	
	Understanding # 6 – Statutory Holidays	
	Understanding # 7 – Plus Model No Frills	
Letter of	Understanding # 8 – Dollar Shop	64
Letter of	Understanding # 9 – Enhanced Severance	65
Letter of	Understanding #10 – Safety Footware	66
Letter of	Understanding #11 – Production of	-
	Collective Agreement	
	Understanding #12 – Work on Statutory Holidays	68
Letter of	Understanding #13 - Pension Plan Contribution Exceptions	69
Letter of	Understanding #14 – Registered Pharmacy Technicians	70
Letter of	Understanding #15 – Make Up Employee Sick Time	
	Understanding #16 – Cash Advances	
	Understanding #17 – Return to Work Protocol	
	Understanding #18 – Store Opening Beyond 11pm,	
	Understanding #19 – Occasional Request For Saturday Off	

#### AGREEMENT this 22nd day of June, 2007

#### BETWEEN:

#### NO FRILLS FRANCHISE OWNERS

(hereinafter called the "Employer")

and -

# UNITED FOOD AND COMMERCIAL WORKERS CANADA, LOCAL 1000A

(hereinafter called the "Union")

WITNESSETH and is hereby agreed as follows:-

## **ARTICLE 1 - PURPOSE**

1.01 The Employer and the Union each represents that the purpose and the intent of this Agreement is to promote co-operation and harmony, to recognize mutual interests, to provide a channel through which information and problems may be transmitted from one to the other, to formulate rules to govern the relationship between the Union and the Employer, to promote efficiency and service, to set forth herein the basic agreements covering rates of pay, hours of work and conditions of employment.

#### **ARTICLE 2 - RECOGNITION**

- 2.01 The Undersigned Employers and other New Franchisees required as a condition of their franchise agreement to participate in the terms of this Agreement, recognizes the Union (U.F.C.W. Canada, Local 1000A) as the sole and exclusive bargaining agency for all employees save and except Produce Manager, Bookkeeper, Owner/Manager and persons above the rank of owner/manager.
- 2.02 A full time employee covered by this Agreement shall be an employee who is on the full-time seniority list who is normally scheduled to work forty (40) hours each week, over a five day period. This shall not be construed as a guarantee of hours of work.
- 2.03 A part-time employee is one who is normally scheduled to work twenty-four (24) hours or less per week. No part-time employee shall work in excess of twenty-four (24) hours in any week, except as permitted by Article 2.04 of Appendix "A" of this Agreement. The conditions of work of part-time

employees shall be governed by Appendix "A" of this Agreement.

2.04 All Appendixes shall form part of this agreement.

#### **ARTICLE 3 – UNION SECURITY**

- 3.01 (a) It is agreed that all employees covered by this Agreement shall become and remain members of the Union in good standing as a condition of employment.
  - (b) New employees shall make application for membership in the Union at the time of their hiring and shall become and remain members of the Union in good standing, as a condition of employment. The Employer agrees that it will inform all new employees prior to or at the time of hiring of the Union security provisions of the Agreement.
  - (c) The Employer or designate will during the first three (3) weeks of each individual's employment make known to the new employee the names and work locations of union stewards in the store.
- 3.02 The Employer shall, during the term of this Agreement, as a condition of employment, deduct from members of the bargaining unit the regular weekly Union Dues and such Dues shall be remitted to the Union prior to the 15th day of the month following the month in which such deduction is made. The Employer shall notify the Union of new full-time employees' classifications and rates of pay in addition to terminations, on a monthly basis. Deduction statements shall be documented by location, containing the full name of the employee and his starting date and social insurance number subject to the employee consenting to the use of his or her social insurance number. The Employer agrees to record the annual Union Dues deductions for each employee on his T4 Form.

Employers shall provide dues information to the Union in an electronic format acceptable to both parties.

3.03 In the event that such weekly Dues are changed during the term of the Agreement, such change must be given to the Employer by notice properly authorized by Union Officials and shall become effective within one (1) month following

the date the notice is received.

- 3.04 New employees shall be documented and documents forwarded to the Union Office within two (2) weeks of hiring.
- 3.05 The first sixty (60) days worked at each store shall be considered a probationary period. It is understood between the Employer and the Union that a probationary employee shall be considered an employee for all purposes of the Agreement save that a probationary employee may be dismissed at any time during the probationary period.
- 3.06 (a) The Employer agrees to forward to the Union Office on a monthly basis for each store, a complete alphabetical listing of all employees including their home address, starting date, department and social insurance number subject to the employee consenting to the use of his or her social insurance number, separated into full and part-time.
  - (b) Upon request the Employer agrees to provide the Union Office with a report containing Employees' name, home phone number and social insurance number in an electronic format acceptable to both parties.

#### **ARTICLE 4 – FUNCTIONS OF MANAGEMENT**

- 4.01 The Union agrees that the Employer has the exclusive right and power to manage its business to direct the working forces and to suspend, discharge or discipline employees for just and sufficient cause, to hire, promote, demote, transfer or lay-off employees, to establish and maintain reasonable rules and regulations covering the operation of the stores, provided however, that any exercise of these rights and powers in conflict with any of the provisions of this Agreement shall be subject to the provisions of the Grievance Procedure as set out herein.
- 4.02 It is agreed that the direction of the working force shall be at the discretion of the Employer within the terms of this Agreement.

## ARTICLE 5 - DISCHARGE AND DISCIPLINE

5.01 (a) No employee, who has acquired seniority, shall be discharged or disciplined except for just and sufficient cause. The Union agrees to co-operate in an endeav-

our to correct inefficiencies of employees which might necessitate disciplinary action. Discharge or discipline grievances may be settled by confirming the Company's decision or by reinstating the discharged or suspended employee with full compensation for time lost, less interim earnings if applicable, or by any other arrangement which is just and equitable in the opinion of the parties or of an Arbitrator.

- (b) The Owner agrees that whenever an interview is held with an employee regarding his work or conduct which becomes part of his record, the store steward or if there is no steward in the store then the Union Area Representative shall be present at such interview. The party representing the Union will leave the meeting if requested to leave by the employee.
- 5.02 (a) All disciplinary warnings or reprimands which are placed in an employee's record and all notices of demotion for cause, discharge or suspension, shall be in writing and shall contain the reason for the warning, reprimand, suspension or discharge. One copy shall be given to the employee and one copy shall be given to the Employer and one copy shall be given to the Union Office within seven (7) days of the incident giving rise thereto.
  - (b) A disciplinary warning or reprimand which is not in writing shall not be adduced in evidence against an employee in any subsequent disciplinary proceedings in which the employee is involved.
  - (c) Disciplinary warnings and/or reprimands which predate a disciplinary action by more than one (1) year shall not be adduced in evidence against an employee in any subsequent disciplinary proceedings in which the employee is involved.

## **ARTICLE 6 – DISCRIMINATION**

6.01 The Employer and the Union agree that every employee has the right to equal treatment with respect to employment without discrimination because of race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, age, record of offences, marital status, family status,

## **ARTICLE 7 - UNION SHOP CARDS**

7.01 It will be the duty of the Employer to prominently display Union Shop Cards in all their establishments wherein Union members are employed. Those Cards shall remain the property of the Union and the Employer shall have their usage only until such time as the Union shall request their return. The Employer agrees to surrender same immediately upon demand by the Union.

The Employer further agrees that the employees may wear Union Buttons while on duty.

#### **ARTICLE 8 - UNION PRIVILEGES**

8.01 Authorized representatives of the Union shall be entitled to visit any store covered by this Agreement for the purpose of observing working conditions, interviewing members and ensuring that the terms of this Agreement are being implemented.

The interviewing of an employee shall be permitted after the Owner, or in his absence, the appropriate management representative has given his consent, which shall not be unreasonably withheld.

- 8.02 The Owners agree to provide a bulletin board in each of its stores in a satisfactory place and agrees that the Union may post notices on such boards subject to the review and acceptance by the Owner. Such acceptance will not be unreasonably withheld.
- 8.03 The Owners agree to recognize a committee comprised of representatives of the employees, designated by the Union, for the purposes of collective bargaining with the Owners. A committee of up to eight (8) employees will be afforded reasonable time off with pay to attend such meetings.

#### ARTICLE 9 - SHOP STEWARDS

- 9.01 The Union shall have the right to appoint one (1) Shop Steward and one (1) alternate Shop Steward for the store.
- 9.02 The Owners agree to recognize officers so designated, in writing by the Union from each store and to grant time off

- with pay as may be reasonably necessary to service any grievance or potential grievance within their hours of work that day within the store.
- 9.03 The Employer agrees to allow steward(s), divisional officer(s) and/or other union member(s) selected by the Union time off to attend activities authorized by the Union subject to the Employer's ability to accommodate such leave. Ten (10) days advance notice will be provided and the Employer agrees that such leaves will not be unreasonably denied. The Union agrees to reimburse the Employer one hundred percent (100%) of the wage and approximate fringe cost of such time off.

#### **ARTICLE 10 - SENIORITY**

- 10.01 Seniority shall be recognized by the Employer and shall be based on the length of continuous service while in the bargaining unit with the employer. It is agreed that employees will continue to acquire and exercise seniority on a departmental basis (grocery-produce, bakery, deli, meat) within the bargaining unit basis, except in the event of lay-off and re-employment, in which case employees shall exercise seniority on a storewide bargaining unit basis.
- 10.02 Regular full-time employees shall not attain seniority until they have completed a probationary period with the Employer. Such probationary period shall be sixty (60) days worked at each store. However, should a probationary employee complete such service, his seniority will date back to the commencement of his continuous full-time employment.
- 10.03 (a) Employees with less than one (1) year's service at a store will be given one (1) week's notice of lay-off or one (1) week's pay in lieu of notice. Employees with more than one (1) year's service at a store will be given two (2) weeks' notice of lay-off or two (2) weeks' pay in lieu of notice. Employees with more than two (2) years but less than five (5) years of service will be given three (3) weeks notice or three (3) weeks pay in lieu of notice. Employees with more than five (5) years but less than eight (8) years of service will be given four (4) weeks notice or four (4) weeks pay in lieu of notice. For clarity this provision is not in addition to Employment Standards Act.
  - (b) Lay-off and re-employment shall be based on senior-

ity, availability, qualifications and ability to perform the work.

- 10.04 Seniority lists for full-time employees shall be posted by the Employer quarter annually.
- 10.05 (a) Persons outside the bargaining unit returning to the bargaining unit shall return to a position no higher than their former position in the bargaining unit.
  - (b) Persons returning to or entering the bargaining unit, shall not cause the demotion of employees within the bargaining unit.
  - (c) Anyone promoted to a Management position prior to June 22, 2007 will maintain bargaining unit seniority based on their length of service within the bargaining unit. Anyone promoted to a non-union management position subsequent to June 22, 2007 will maintain bargaining unit seniority for eighteen (18) months following the promotion after which time the employee shall have no bargaining unit seniority.
  - (d) A person who has never been in the bargaining unit shall not enter the bargaining unit unless bargaining unit employees who are on lay-off and who have recall rights have declined their right for recall provided the employee on recall has the necessary ability, qualification to perform the work.
- 10.06 An employee shall lose his seniority and shall be terminated from the employ of the Company if he:
  - (a) voluntarily leaves the employment of the Employer;
  - (b) is discharged for cause;
  - (c) is absent from work for more than three (3) working days without prior notification (except in rare and exceptional circumstances) to the Employer;
  - (d) is absent from work due to sickness or disability for more than three (3) days and fails upon return to work to produce a certificate when requested from a medical practitioner verifying such absence and substantiating the reason for such absence;
  - (e) fails to return to work after a recall from lay-off within seven (7) days after the delivery of notice of recall by

registered mail;

- (f) fails to return to work upon the conclusion of a leave of absence unless his failure to return is for reasonable cause:
- (g) fails to take a medical examination by a qualified medical practitioner when requested by the Employer;
- (h) is not recalled to work when laid off due to lack of work, his name shall be retained on the seniority list for an eighteen (18) month period or the length of his seniority, whichever is the lesser, but in no event, less than six (6) months period.
- (i) uses an approved leave of absence for reasons other than those specified.
- 10.07 The Owner agrees to recognize the accumulation of the seniority of an employee who is absent from work due to sickness, accident, pregnancy/parental leave as defined within the Employment Standards Act, Personal Emergency Leave and Family Medical leave as defined within the Employment Standards Act or compensation upon his return to work.
- 10.08 In the event of a vacancy occurring for any full-time bargaining unit position employees covered under Appendix "A" of this Agreement shall receive preference for such full-time positions provided they have the necessary seniority, availability, ability and qualifications to perform the work.

When a vacancy occurs in a full-time job, such vacancy shall be posted and remain posted for seven (7) calendar days on the Union Bulletin Board. Two (2) copies of all vacancies to be posted shall be given to the union steward (to post one if he chooses in addition to the one posted by the Employer) at the time of the Posting.

Notwithstanding the above, existing full time employees may apply and will be considered for appointment for the position of "Night Crew Chief" and shall be considered in priority to employees covered under Appendix "A".

10.09 Notwithstanding article 10.08 or any other Article within this Collective Agreement the following will govern the filling of the Associate Manager position after June 22, 2007.

A notice will be posted within the location inviting all em-

ployees within the location who may believe they have the required availability, qualifications and ability to submit a resume for consideration. The Owners commit that all internal candidates who apply will be considered prior to hiring an individual from outside the location but ultimately the filling of this position shall be by appointment.

The Owners further commit to meet with each employee who submits a resume and is not successful to review how the employee(s) may improve their qualifications to be better suited for such position in the future.

10.10 (a) Full time employees who are laid off from full time employment shall if they so desire, be placed on the part time seniority list based on the length of their accumulated full-time and if applicable, part-time service with the Employer and shall be given preference for available part-time work in so far as that length of service entitles them.

Such employee shall be eligible for vacation entitlement based on that length of service. Such employee shall receive the lesser of their full-time hourly rate at the time of their layoff or the end rate of their part-time wage progression.

(b) Full-time employees who voluntarily terminate from full-time employment shall be placed on the part-time seniority list based on the length of their accumulated full-time and if applicable part-time service with the Employer and shall be given preference for available part-time work in so far as that length of service entitles them

Such employee shall be eligible for vacation entitlement based on that length of service. Such employee shall receive the lesser of their full time hourly rate at the time of their layoff or the applicable part time wage progression rate. Full time hours will be credited on the part time wage progression.

## ARTICLE 11 - HOURS OF WORK AND OVERTIME

11.01 Employees are expected to attend work regularly. When unable to attend, the Owner, or designate must be notified, as soon as it is reasonably possible prior to the commencement

of the scheduled shift of the employee, giving the reason why the employee is unable to attend, when he expects to return to work and how the Owner or designate can call him relative to his absence.

11.02 The basic work week for full-time employees will consist of forty (40) hours per week, made up of five (5) days of eight (8) consecutive hours duration. Employees designated as Night Crew will receive a premium of seventy-five (75) cents per hour. Night Crew will be scheduled between 8:00 p.m. and 9:00 a.m. For clarity, a Night Crew employee's entire shift will fall between these hours. In the event a regularly scheduled night shift of forty (40) hours is implemented, such night shift shall be scheduled on the basis of five (5) consecutive nights of eight (8) hours in duration.

Any full time employee appointed to lead the Night Crew will be classified as the Night Crew Chief. This appointment will be applied on a weekly basis only.

A part time employee may be appointed to lead the Night Crew and will receive a premium under the following circumstances:

- when a full time employee leading the Night Crew is absent for a week or more
- 2) on a temporary or seasonal Night Crew
- on a Night Crew which operates less than 5 nights per week

It is understood that an employee so temporarily appointed shall be entitled to the premiums outlined in this article and Appendix "A", Article 2.06 and in addition shall receive a further seventy-five (75) cents per hour as a premium for leading the night crew. This appointment and seventy-five (75) cent per hour premium will be applied on a weekly basis only.

Any full time or part time employee who works beyond 11 p.m. shall be paid a seventy-five (75) cent per hour premium for all hours worked from 11 p.m. onward. The premium does not apply to employees who commence their work shift from 5:00 a.m. and onward the next day.

11.03 (a) Overtime at the rate of time and one-half (1-1/2) the regular hourly rate will be payable after eight (8) hours in a day and forty (40) hours in a week for all full-time employees. Employees who are required to work on their scheduled day off shall work no less than four (4) hours.

- (b) Overtime at the rate of two (2) times the regular hourly rate will be payable for all hours worked on Statutory Holidays by employees hired prior to June 22, 2007. Employees hired prior to June 22, 2007 who are promoted to full time will maintain their entitlement to overtime at the rate of two (2) times their regular hourly rate. Sunday work shall be voluntary for full time and part time employees hired prior to August 12, 2002; however, for part time employees their base availability shall continue to apply and shall include Sunday if so declared. Any employee scheduled for work on a Sunday will be scheduled for a minimum of four (4)hours except for orientation or training shifts which may be scheduled for three (3) hours.
- (c) (i) The Employer agrees that the store will not be opened for customer shopping convenience on Sundays unless legally permitted to do so under the Retail Business Holidays Act.
  - (ii) Sunday work shall be over and above the forty (40) hour work week for full time employees unless mutually agreed otherwise between the Owner and the employee concerned. Sunday work shall be part of the twenty-four (24) hours per week for part time employees. Sunday shall be considered part of the forty (40) hour work week for employees promoted to or hired full time after August 12, 2002.

Any full time or part time employee hired prior to August 12, 2002 who is scheduled to work on a Sunday shall be paid their regular hourly rate plus \$1.60 premium for every hour worked unless such hours command a higher payment pursuant to legislation then the \$1.60 per hour premium will not apply. Any part time employee hired prior to August 12, 2002 who is promoted to full time will continue to receive the \$1.60 premium.

(d) An employee called back to work after the completion of his shift or called in more than three (3) hours prior to the commencement of his shift will receive two (2)

- times the standard rate of pay for such hours and all such work shall be on a voluntary basis.
- (e) The Employer may call employees in to attend a staff meeting of up to two (2) hours duration not more than four (4) times per calendar year. The Employer agrees that attendance at such meetings shall be voluntary. For clarity the rate payable for the attendance is at the straight time rate.
- (f) Employees working outside their scheduled shift must receive prior approval of the Owner or their designate in order to be paid for such time. It is understood the person providing such approval will advise the Bookkeeper of such approval.
- 11.04 During each work day, employees shall be granted two (2) rest periods with pay of fifteen (15) minutes in duration each and one (1) hour unpaid (one-half [1/2] hour by mutual consent) meal period, scheduled at the mid-point of each half shift and the mid-point of the daily shift. When an employee works in excess of three (3) hours over-time in which there is no meal period, the employee shall be entitled to receive a paid rest period of fifteen (15) minutes.
- 11.05 Employees will be allowed two (2) full days off each week. Store Stewards will be permitted to review employee requests for time off weekly. An employee's day off and his schedule of daily hours shall be posted not later than Friday at 9:00 a.m. of the previous week. The store steward will be given a copy of work schedules. Employee's meal periods shall be based on the commencement of their shift. Employees will be given three (3) working days notice of changes in their regular working schedule, except for absences and where the employee and the Owner mutually agree to the change.
- 11.06 Full time employees may be designated to work up to three (3) evenings per week for customer shopping convenience after 6:00 p.m..
- 11.07 The Employer agrees that the store will not be open the evening of Christmas Eve, Christmas Day or the evening of New Year's Eve.

#### **ARTICLE 12 - STATUTORY HOLIDAYS**

12.01 The following holidays shall be recognized as legal holidays:

New Year's Day
Good Friday
Victoria Day
Dominion Day
Civic Day

Labour Day
Thanksgiving Day
Christmas Day
Boxing Day
Civic Day

Employees hired after June 22, 2007 will not be eligible for the Civic Day Statutory Holiday. Employees hired prior to June 22, 2007 who are promoted to full time will maintain their entitlement the Civic Day Statutory Holiday.

12.02 To qualify for pay for a legal holiday, the employee must work his last scheduled working day preceding the holiday and his first scheduled working day after the holiday unless he has secured permission from his Store Owner or his designate to be absent on one of the qualifying days. Employees who are off on compensation, accident or illness shall receive legal holiday pay if they have worked within fifteen (15) days of the holiday. They shall receive the difference between the legal holiday pay and what they otherwise receive from the Insurance Company and/or Workers' Compensation. Should a legal holiday occur within an employee's leave of absence, he shall not be paid for such legal holiday.

An employee required to work on any of the aforementioned holidays shall receive two (2) times his regular hourly rate for all hours worked.

An employee hired after June 22, 2007 required to work on any of the aforementioned holidays shall receive one and a half (1.5) times his regular hourly rate for all hours worked. Employees hired prior to June 22, 2007 who are promoted to full time will maintain their entitlement to overtime at the rate of (2) times their regular hourly rate.

12.03 Work on any of the aforementioned holidays shall be voluntary and no employee shall be coerced to work. Employees hired after June 22, 2007 may be required to work on the Civic Holiday. Civic Holiday will continue to be voluntary for employees hired prior to June 22, 2007 who are promoted to full time.

#### **ARTICLE 13 - VACATIONS**

- 13.01 Employees who have been employed by the Company for less than one (1) year at March 1 shall be paid vacation as outlined in the Employment Standards Act.
- 13.02 Employees who have been employed for more than one (1) year but less than five (5) years at March I shall be entitled to two (2) weeks vacation with pay or four (4%) whichever is greater.
- 13.03 Employees who have been employed for more than five (5) years but less than ten (10) years at March 1 shall be entitled to three (3) weeks vacation with pay or six (6%) whichever is greater.
- 13.04 Employees who have been employed for more than ten (10) years but less than eighteen (18) years at March 1 shall be entitled to four (4) weeks vacation with pay or eight (8%) whichever is greater.
- 13.05 Employees who have been employed for more than eighteen (18) years or more at March I shall be entitled to five (5) weeks vacation with pay or ten (10%) percent whichever is greater.
- 13.06 The qualifying date for vacation entitlement shall be March 1st of the current year. The percentage entitlement shall be based on T4 earnings in the previous calendar year. Notwithstanding the above where an employee is absent on layoff, leave of absence, sickness, pregnancy leave, accident (not including WCB) and such absence is for a period longer than one (1) month then his vacation benefits shall be paid on a pro rata basis. When an employee has been absent for more than one (1) year he shall not be entitled to vacation pay regardless of the reason.
- 13.07 When a legal holiday as defined in Article 12 occurs during the employee's vacation period, the employee shall be entitled to receive either one (1) day's extra vacation or one (1) day's pay, as follows:
  - (a) Wherever possible, the extra day is to be taken in conjunction with the vacation, at either the beginning or the end of the vacation period, i.e., Saturday preceding or Monday following.

- (b) In certain cases, the employee may wish to save the extra day for a special occasion later in the year. The day off will be by mutual agreement between the employee and the Owner.
- (c) If the day prior to or succeeding the vacation period cannot be given and the employee does not wish to take it at a later date, he would then receive an extra day's pay.
- (d) Arrangements under this section are to be completed prior to the commencement of the vacation period.
- 13.08 The completed vacation schedule shall be posted on May 1 of each year. The Owner agrees that they will not change the vacation period of any employee unless unforeseen circumstances arise. Such changes shall be by mutual consent between the employee and the owner. Any employee who has not submitted their vacation plan by April 15 will only be permitted to book vacation at a time that will not interfere with another employee's vacation. The Union encourages all employees to submit their vacation plans as early as possible.
- 13.09 An employee who becomes disabled and is eligible for; and properly qualifies for; to the satisfaction of the carrier, Weekly Indemnity, while on vacation, excluding the first three days of sickness, if applicable, shall revert to Weekly Indemnity Benefits and the balance of his vacation will be held in abeyance and will be taken at a later time to be mutually agreed upon between the Employer and the employee.

#### ARTICLE 14 - COMPENSATION

14.01 The Employer agrees that it will continue to be enrolled under the provisions of the Workers' Compensation Act of Ontario for all employees. The Employer will also pay an employee for the remainder of the shift in which the accident occurred that would require the employee to take time off.

The Employer agrees to provide notice of injury in accordance with the requirements of the Occupational Health and Safety Act and its Regulation 851.

#### ARTICLE 15 - GRIEVANCE AND ARBITRATION

15.01 Either the Employer, the Union or any employee has a right to lodge a grievance with respect to any matter arising out of

this Agreement or concerning the interpretation, application or alleged violation of this Agreement.

15.02 Any employee believing that he has been unjustly dealt with or that the provisions of this Agreement have not been complied with, shall have the right to place such grievances in the hands of the Union for review and adjustment by the Employer, if necessary. Such grievances shall be processed as follows: -

#### STEP ONE

Between the employee concerned, his Union representative and the Owner. The grievance must be filed within eighteen (18) working days after the event giving rise to the grievance occurs and within this period of time it shall be discussed at this Step. The Owner shall give an oral decision within four (4) working days from the date the discussion took place. If the Union wishes to appeal to the next Step, the grievance shall be reduced to writing and the appeal shall be filed with the Owner within six (6) working days from the Owner's oral decision.

#### **STEP TWO**

Between the employee concerned, the Union representative, the Department Manager, and the Owner. The discussion at this Step shall be held within seven (7) working days of the date of the appeal. The decision of the Employer at this Step shall be in writing and be made within four (4) working days of the date of the meeting. Should the Union wish to appeal, such notice of appeal must be in writing to the owner/operator within one (1) week of the decision of the Company at STEP TWO.

#### **STEP THREE**

The grievance shall be forwarded to the Employer, which shall have one (1) week to dispose of the grievance. The disposition shall be in writing and returned to the officers of the Union. If considered necessary by the parties, a meeting may be held by the parties and may include the interested persons. If a meeting is held, the decision shall be given to the other party within seven (7) days from the date of the meeting.

15.03 In the case of a dismissal, a grievance may be filed by an em-

ployee who feels he was unjustly dealt with. Such grievance must be filed within five (5) working days from the date of dismissal and shall commence at STEPTWO. In any subsequent disposal of this case during the grievance procedure, the Employer may re-instate the employee with full back pay, suspend the employee for a definite period or sustain the discharge.

- 15.04 Grievances concerning rates shall be handled in accordance with the above procedure and the disposition of such grievances, if sustained, shall include the determination of the effective date of the increase with retro-activity thereto.
- 15.05 The Employer and the Union may file grievances commencing at STEPTHREE.
- 15.06 (a) Failing settlement under the foregoing procedure, such grievance may be submitted to Arbitration, as hereinafter provided;
  - (b) The time limits as prescribed above may be modified by mutual agreement of the parties.

#### ARBITRATION

15.07 Should the grievance involve the misinterpretation or alleged violation of the Agreement, either party may be free to appeal to Arbitration from STEP THREE within thirty-one (31) days from the date the decision was given at this STEP. The party requesting Arbitration shall advise the party in writing of its request, together with a statement as to the issue to be arbitrated and shall include in its notice the names and addresses of three (3) Arbitrators. The other party shall within one (1) week of its receipt of the notice advise the other party if any of the three arbitrators is acceptable. If none of the original three (3) arbitrators is acceptable the second party shall return the names and addresses of an additional three (3) Arbitrators. If the parties are unable to agree upon the selection of an Arbitrator, the Minister of Labour for the Province of Ontario shall be requested to appoint an Arbitrator. The Arbitrator shall hear their dispute and the decision shall be final and binding upon the par-

> The Arbitrator shall not have any jurisdiction to alter or modify any of the provisions of this Agreement, nor to sub

stitute any new provisions in lieu thereof, nor to make any decisions inconsistent with the terms and provisions of this Agreement.

Each of the parties hereto share equally the expenses of the Arbitrator.

15.08 The parties agree that an Arbitrator shall have the power to award compensation or damages to any party who, or employee who is dealt with contrary to the provisions of this Agreement.

## **ARTICLE 16 - WAGES**

16.01 All full time employees on the payroll on June 22<sup>nd</sup> 2007 (Date of Ratification) shall receive the following general wage increases:

Effective at ratification (retro-active to January 10, 2007): 30 cents per hour

Effective first full pay week following  $1^{st}$  Anniversary of Date of Ratification: 30 cents per hour

Effective first full pay week following  $2^{nd}$  Anniversary of Date of Ratification: 30 cents per hour

Effective first full pay week following 3<sup>rd</sup> Anniversary of Date of Ratification: 30 cents per hour

These monies will be applied only to the end rates of the full time wage progression. For clarity, only those employees hired prior to the date of ratification will receive the wage increases on the above mentioned dates. Employees hired after the date of ratification will not receive the above mentioned increases unless they are at end rate.

In the event that a general wage increase results in an employee being on an "off-rate" within his or her classification, it is understood notwithstanding Article 16.03 that the employee will still have to acquire the appropriate service to advance on the existing full time wage progression.

Minimum Rates of Pay for Full Time Employees				
Clerks	June 22, 2007	1st Ann	2 <sup>nd</sup> Ann	3 <sup>rd</sup> Ann
Start	\$ 9.00	\$ 9.00	\$ 9.00	\$ 9.00
6 months	\$ 9.50	\$ 9.50	\$ 9.50	\$ 9.50
12 months	\$10.00	\$10.00	\$10.00	\$10.00
18 months	\$11.00	\$11.00	\$11.00	\$11.00
24 months	\$12.00	\$12.00	\$12.00	\$12.00
30 months	\$13.00	\$13.00	\$13.00	\$13.00
36 months	\$15.45	\$15.75	\$16.05	\$16.35

Bakery Mgr.	\$18.45	\$18.75	\$19.05	\$19.35
Associate Mgr.	\$18.45	\$18.75	\$19.05	\$19.35
Night Crew Chief	\$16.20	\$16.50	\$16.80	\$17.10

- 16.02 Notwithstanding the wage progressions for full time employees where there is an increase in the Ontario minimum wage rate it shall become the new start rate and those employees so affected shall notwithstanding Article 16.03 remain at such rate of pay until their hours worked with the Employer would permit them an increase in their rate of pay in accordance with the wage grid.
- 16.03 An employee receiving a raise in pay after the date of hire will be deemed to have the appropriate service for the purposes of wage progression only.
- 16.04 Employees who are currently being paid in excess of the collective agreement end rates shall receive an increase in their rate of pay in an amount equal to the end rate increases when they come into effect.
- 16.05 The Company may, from time to time, introduce incentive programs in addition to the prevailing wage schedules.
- 16.06 (a) When a full time employee is temporarily assigned by the Owner or his designate, for more than two (2) days in a calendar week to perform the majority of the duties of a higher classification he shall be paid the appropriate rate of pay for that classification retro-active to the first day of such temporary assignment. Temporary assign-

ments, when filled, will be filled by seniority provided the senior employee has the qualification and ability to perform the work.

For clarity the majority of the duties means half the duties or more.

(b) Where such assignment is to perform the majority of the duties of a position not set out in the collective agreement then the full time employee so assigned shall receive their own rate of pay plus a premium of \$1.00 per hour for each hour worked. It is understood that this provision shall apply for temporary assignments of more than three (3) days in a calendar week. Temporary assignments when filled will be filled by seniority provided the senior employee has the qualifications and the ability to perform the work.

#### **ARTICLE 17 - CO-OPERATION**

- 17.01 (a) The union shall be notified in writing of all Company Rules and Regulations covering those covered by this Agreement.
  - (b) The Union agrees to co-operate with the Ernployer in maintaining and improving safe working conditions and practices, in improving the cleanliness and good housekeeping of the store, washrooms and lunchrooms and in caring for equipment and machinery.

#### 17.02 HEALTH AND SAFETY

- (a) A Health and Safety Committee shall be established and shall be comprised of at least two (2) representatives appointed by the Union and two (2) representatives appointed by the Employer.
- (b) The Health and Safety Committee will meet quarterly or more often if deemed necessary by the committee or directed to do so by a government agency. All unsafe or hazardous conditions shall be taken up and dealt with at such meetings. A copy of the minutes will be posted in the workplace.
- (c) The Health and Safety Committee shall be notified in writing of each accident or injury. The Employer shall investigate and report in writing to the Health and Safety

Committee as soon as possible on the nature and cause of any lost time, accident or injury

17.03 The Owners agree *to* provide a microwave and **a** fridge in the employee's lunchroom within three (3) months of store opening and where the microwave and/or fridge are broken through carelessness and/or horseplay then they are not subject to replacement by the Owner.

#### ARTICLE 18 – PART-TIME HELP

18.01 It is agreed and recognized by both the Union and the Employer that due to the nature of the Employer's business it may be necessary to employ both full-time and part-time employees. The Employer agrees that part-time employees will not be scheduled to work in excess of twenty-four (24) hours per week, except as specified in Appendix "A", Article 2.04.

#### ARTICLE 19 - NO STRIKE. NO LOCK-OUT

19.01 There will he no strike or lock-out during the term of this Agreement. The Employer has the exclusive right to determine what merchandise will be carried in its store, except that the Employer agrees that, in the event of a legal strike in the plant of a supplier, it will not handle merchandise from such plant, provided however, that merchandise that was on the premises of the Employer or in transit to the Employer's premises at the time such legal strike commenced, will be handled. In the event of strikes, lock-outs or similar problems involving suppliers of goods or service, the Employer and the Union agree to meet and discuss such situation as it involves the parties to this Agreement, to endeavour to solve such problems in the best interest of the Employer, the Union and the employees, to the best of the abilities of the parties.

#### ARTICLE 20 - FIRST AID KITS

20.01 First Aid Kits shall he provided and maintained in the store.

## ARTICLE 21 - NOTICE OF ABSENCE AND LEAVE OF ABSENCE

21.01 (a) Employees are expected to attend work regularly. When unable to attend, the Owner, or designate must be nutified, as soon as it is reasonably possible prior to the

- commencement of the scheduled shift of the employee, giving the reason why the employee is unable to attend, when he expects to return to work and how the Owner or his designate can call him relative to his absence.
- (b) The Owner may require the employee to produce a medical certificate for absences of three (3) days or less from a duly qualified medical practitioner upon his return to work. Notes will only be requested where the absenteeism forms part of a pattern, is excessive or occurs under suspicious circumstances.
  - The Owner agrees to pay an employee the cost of medical documentation and/or certificates when requested by the Owner or any third patty representing the Owner. For clarity, this is to cover, but it is not limited to return to work notes and insurance requests.
- 21.02 The Owner may grant leave of absence without pay to any employee for legitimate reasons. Such permission and request are to be in writing on the standard leave of absence request form two (2) months in advance, except in any emergency. The Owner reply to the request for leave of absence will be given within two (2) weeks, provided the Owner or his designate involved is not absent on vacation, sickness, etc., in which event the reply will be given within one (1) week following his return. When leave of absence is granted, there shall be no loss of seniority. A claim that the Owner withheld permission without justification may be the subject of a grievance and processed accordingly. Any leave of absence granted in conjunction with the employee's vacation will be deemed to follow his vacation period.
- 21.03 (a) A female employee may be granted leave of absence without pay for pregnancy. The provision of the Employment Standard Act shall govern.
  - (b) The Owner may grant a leave of absence, without pay, for the purpose of legal adoptions. The Adoption Agency's requirement will be considered in determining the duration of such leave.
  - (c) Notwithstanding 21.03 (a) and (b) the Employment Standards Act of Ontario shall govern maternity, paternity, family and adoption leaves.
- 21.04 The Owner agrees that an employee appointed by the Union

as a full-time representative shall be granted leave of absence without pay while serving in such capacity. Such persons shall continue to accumulate seniority while serving as Union representatives and shall be entitled to return to the bargaining unit should their service be terminated by the Union, with full accumulated seniority.

- 21.05 An Arbitrator dealing with a grievance involving discharge or loss of seniority of an employee resulting from an absence caused by a Court conviction (where the Owner has refused to grant leave of absence for such conviction) shall have the power to re-instate the employee with full seniority rights or by any other arrangements which is just in its opinion. In determining this question, the Arbitrator shall consider the nature of the offence for which the employee was convicted, the duration of the conviction, the length of service of the employee and his work record.
- 21.06 (a) An employee who is required to serve on a jury shall be compensated for days actually spent on jury duty when he would, otherwise, have been at work to a maximum of ten (10) working days.
  - (b) The employee shall receive the difference between his jury fees and his normal day's pay for that time he would have been regularly employed had he not been serving on the jury. The employee shall be required to report immediately upon being excused or released from jury duty where such reporting is reasonable under the circumstances.
  - (c) The Claim of an employee shall be verified by presentation of his jury duty cheque; however, no payment shall be made for any hour for which the employee receives compensation by the Employer for any other reason. Payment shall not be withheld pending submission of the jury duty cheque.
  - (d) Any employee subpoenaed to attend as a witness on behalf of the Company or the Crown shall be entitled to the difference between his witness fee and his normal day's pay.
  - (e) In the event an employee serves on jury duty from Monday through Friday, he will not be required to work Saturday.

- (f) In the event an employee is required to serve on jury duty during a week in which he would be normally scheduled to work on the night crew, he must notify the Owner immediately upon receiving the notice to serve so that he can be re-scheduled to the day shift.
- 21.07 Emergency leave will be granted in accordance with the Employment Standards Act 2000. Paid bereavement leave will be counted as part of an employee's ten (10) days of emergency leave. For clarity, an employee may take paid bereavement leave in conjunction with any remaining emergency leave days.

#### **ARTICLE 22 – BEREAVEMENT PAY**

- 22.01 Should a bereavement occur in an employee's immediate family (parent, parent-in-law, spouse, child, brother, sister, grandparent, brother-in-law, sister-in-law, son-in-law, daughter-in-law or grandchild) the employee shall be granted such time off from work with pay as is reasonable under the circumstances, up to a maximum of three (3) days. Step parent, step child, step brother, step sister are included as are common law spouse and same sex partner.
- 22.02 All full time employees will be given the time off with pay to attend the funeral of an aunt or uncle provided the employee was scheduled that day.

#### ARTICLE 23 – RETRO-ACTIVITY

23.01 No part of this Agreement shall be deemed retro-active unless specifically stated. All provisions contained in this Agreement, unless specifically stated to be retro-active in nature, are effective on the date of ratification of this Agreement.

## ARTICLE 24 - NOT TO BE UNLAWFUL

- 24.01 Nothing in this Agreement shall require the Owner or the Union to take action which shall be unlawful by reason of any present or future statute, Order or Regulation of Canada or the Province of Ontario.
- 24.02 The Owners agree to comply with all legislative requirements as per the Occupational Health and Safety Act of Ontario.

#### **ARTICLE 25 - GENERAL**

- 25.01 Where the obligation of the Owners and the Union to accommodate an employee via the Human Rights Code, may conflict with the terms and the provisions of the Collective Agreement, the Company and the Union may by mutual consent modify the Collective Agreement to meet the conditions of the accommodation of the employee.
- 25.02 A direct deposit payroll system will be introduced for all employees within 6 months of the date of ratification. Pay will be on Thursday except during the week of a statutory holiday.
- 25.03 A joint labour management committee will be established which will meet quarterly. Retailer representatives and senior labour relations staff and senior union representatives will participate in these meetings.

#### **ARTICLE 26 - GENDER**

26.01 It is understood that the use of the masculine gender shall include the female gender.

## **ARTICLE 27 – TERM OF AGREEMENT**

- 27.01 (a) This Agreement shall come into force and effect on the 22<sup>nd</sup> day of June, 2007 and shall continue to the 30<sup>th</sup> day of June, 2011 and shall thereafter be automatically renewed for the period of one (1) year unless either party, on written notice to the other, within a period of not more than ninety (90) days before the expiry date serves notice of intent to terminate or modify the Agreement.
  - (b) In the event either party serves notice of a desire to negotiate changes into this Agreement as above set out, it is agreed that the Employer and the Union, without undue delay, shall begin negotiation on the proposed changes.
  - (c) Pending the results of negotiations, neither party shall change the conditions existing under the Agreement.

<b>DATEDAT TORONTO</b> this day of	, 2008.
Signatures on original copy.	
UNITED FOOD AND COMMERCIAI LOCAL 1000A	. WORKERS,
Kevin Corporon President	
Tony Soares Secretary Treasurer	
Pearl Sawyer Executive Vice-president	
Kevin Benn Executive Vice-president	
NO FRILLS FRANCHISE OWNERS	
1319200 Ontario Limited O/A Agostino & Nancy's No Frills	A. BATTAGLIA
1320945 Ontario Limited O/A Peter's No Frills	P. MATSOS
994731 Ontario Limited O/A Steve & Liz's No Frills	S. BALSDON
1712266 Ontario Limited O/A Paul's No Frills	P. GIBBONS
1704505 Ontario Limited O/A Sheriff's No Frills	D. SHERIFF
853261 Ontario Limited O/A Tony & Liz's No Frills	T. MARCHESE
1057362 Ontario Limited O/A Chris' No Frills	C. VAUGHAN
2120996 Ontario Limited O/A Dean's No Frills	D. CRUICKSHANKS

M. NATALE

R. NEDELKO

1373372 Ontario Limited

763646 Ontario Limited O/A Bob's No Frills

O/A Mario's

1692038 Ontario Limited O/A Dino's No Frills	D. SAVO
1073401 Ontario Limited O/A John & Lesley's No F	Frills J. WOODLAND
1731597 Ontario Limited O/A Gary & Bonnie's No	Frills G. CARTER
1132145 Ontario Limited O/A Gord & Kim's No Fri	lls G. MCGREGOR
4048482 Canada Inc. O/A Paul & Adele's No Fr	rills P. HENDERSON
1154720 Ontario Limited O/A Gord's No Frills	G. BURCH
1705394 Ontario Limited O/A Rocky's No Frills	R. CHIELLA
Loblaws Inc. O/A No Frills (#719)	CORPORATE
1437592 Ontario Limited O/A Tony's No Frills	T. DIPPOLITO
1705395 Ontario Limited O/A Jack's No Frills	J. CLUNIE
1241400 Ontario Limited O/A Joe's No Frills	J. SCIRE
1704511 Ontario Limited O/A Steve & Adele's No	Frills S. WOLTER
697088 Ontario Limited O/A Mike & Lori's No Fr	ills M. BELL
169074 Ontario Limited O/A Brent & Jenny's Fril	ls B. TARABALKA
1376234 Ontario Limited O/A Scott's No Frills	S. BURNS
1729399 Ontario Limited O/A Marco & Sandra's N	
1460335 Ontario Limited O/A Mark's <b>So</b> Frills	M. WENHAM
	<del>-</del> 27 -

1460336 Ontario Limited O/A Chris & Stacey's No Frills	C. DUNN
717940 Ontario Limited O/A Danny's No Frills	D. NEDELKO, SR.
1147895 Ontario Limited O/A Nick & Mira's No Frills	<b>N.</b> BALJAK
1594415 Ontario Limited O/A Al's No Frills	A. CUNNINGHAM
1661687 Ontario Limited O/A Grant's No Frills	G. KIRBYSON
1273741 Ontario Limited O/A Dickie's No Frills	R. DICKIE
1045158 Ontario Limited O/A Bill's No Frills	B. WATKIN
1672781 Ontario Limited O/A Marc's No Frills	M. BORG
1571920 Ontario Limited O/A Mike & Lori's No Frills	M. VANHAARLEM
848875 Ontario Limited O/A Gary's No Frills	G. WILLIAMS
922963 Ontario Limited O/A Rocco's No Frills	R. DI RUSCIO
I147893 Ontario Limited O/A Tom's No Frills	T. HUI
1052900 Ontario Limited O/A Rob's No Frills	R. PARON
1262030 Ontario Limited O/A Simon & Sherrol's No Frills	S. CHRETIAN
1675365 Ontario Limited O/A Ross' No Frills	R. BONOMO
1672782 Ontario Limited O/A Mark's No Frills	M. BENNS
1482105 Ontario Limited O/A Ken's No Frills	K. ADAMSON
28	

	1530431 Ontario Limited O/A Listro's No Frills	J. LISTRO	
	1023714 Ontario Inc. O/A Harry's No Frills	H. REURINK	
	1290357 Ontario Limited O/A John's No Frills	J. CIARALLO	
,	1045160 Ontario Limited O/A Domenic's No Frills	D. SACCO	
	564171 Ontario Limited O/A Dieter & Darcy's No Frills	D. WITTEK	
	1253753 Ontario Limited O/A Jerry's No Frills	J. WASCHENKO	
	Loblaws Inc. O/A No Frills (#1301)	CORPORATE	
	1260203 Ontario Limited O/A Gary's No Frills	G. COYLE	
	Loblaws Inc. O/A No Frills (#1304)	CORPORATE	
	729623 Ontario Limited O/A Jeff, Rose & Herb's No Fr	ills J. ROBICHAUD	
	4058925 Ontario Limited O/A Neil's No Frills	N. NICHOLAS	
	853262 Ontario Limited O/A Tony & Renata's No Frills	T. CHIELLA	
•	1266850 Ontario Limited O/A Steve's No Frills	S. GILLESPIE	
	1661796 Ontario Limited O/A Daniel's No Frills	D. NADON	
	1144257 Ontario Limited O/A Meloche's Frills	C. MELOCHE	
	1520201 Ontario Limited O/A Michael's No Frills	M. LOPRESTI	
	1294964 Ontario Limited O/A Ron's No Frills	R. ANDERSON	
	-	– 29 –	

1666024 Canada Inc. O/A Brian's No Frills	B. MACDONALD
1375154 Ontario Limited O/A Dean & Barb's No Frills	D. MILLS
1520202 Canada Inc. O/A Ron's No Frills	R. ROY
1542866 Ontario Limited O/A Jesse & Kelly's No Frills	J. EDMONDSON
1283511 Ontario Limited O/A Frank & Rose's No Frills	F. TROZZO
1541613 Ontario Limited O/A Rob's No Frills	R. KLEMENT
1711409 Ontario Limited O/A Pat's No Frills	P. KELLY
1412868 Ontario Limited O/A John & Lin's No Frills	J. THOMPSON
897643 Ontario Limited O/A Rennie & Liz's No Frills	R. CAIRNS
1455391 Ontario Limited O/A Ken & Sandy's No Frills	K. JELLICOE
1531410 Ontario Limited O/A Joe's No Frills	J. CORSARO
Loblaws Inc. O/A No Frills (#1337)	CORPORATE
1194145 Ontario Limited O/A Paul & Cathy's No Frills	P. MARIER
1491934 Ontario Limited O/A Dennis' No Frills	D. DUMAIS
1571921 Ontario Limited O/A Gus' No Frills	G. UD-DIN
1408939 Ontario Limited O/A Sam's No Frills	S. SCIRE
851001 Ontario Limited O/A Rod & Joe's No Frills	R. MULLER
-30 -	

	1577096 Ontario Limited O/A Roy's No Frills	R. ZANNONI
	1675366 Ontario Limited O/A Vince's No Frills	V, CAPPIELLO
	934088 Ontario Limited O/A Fred & Theresa's No Frills	F. DEKKER
,	Loblaws Inc. O/A No Frills (#1353)	CORPORATE
	1580346 Ontario Limited O/A Freddie's No Frills	F. MASSAI
•	1245782 Ontario Limited O/A Daniels' No Frills	D. NEDELKO
	1588373 Ontario Limited O/A Giorgio's No Frills	G. GULLONE
	1594414 Ontario Limited O/A Frank's No Frills	F. PALMIERI
	Loblaws Inc. O/A No Frills (#1364)	CORPORATE
	1216772 Ontario Limited O/A Steve & Peggy's No Frills	S. BROOKS
	1617930 Ontario Limited O/A Jack & Faith's No Frills	J. BIRD
	1412865 Ontario Limited O/A Paul & Nancy's No Frills	P. HEALEY
r	1606546 Ontario Limited O/A Larry & Pat's No Frills	L. NOLAN
	1609433 Ontario Limited O/A Mike & Terri's No Frills	M. RAHN
	1395358 Ontario Limited O/A Dave & Charlotte's No Frills	D. MCCONNACHIE
	1638975 Ontario Limited O/A Nicholson's No Frills	M. NICHOLSON
	1345180 Ontario Limited O/A Emiliano & Ana's No Frills	E. HERNANDEZ
	-31 -	

1634645 Ontario Limited O/A John's No Frills J. DICKIE 1630780 Ontario Limited O/A Derek's No Frills D. PREBBLE 1625396 Ontario Limited O/Λ Mike's No Frills M. LEE Loblaws Inc. O/A No Frills (#1383) CORPORATE 1632395 Ontario Limited O/A Fab's No Frills F. PREVEDEL 1446225 Ontario Limited O/A Boris' No Frills B. KRASEVICH 1634652 Ontario Limited O/A Jim & Lee-Anne's No Frills J. MOHR 2038467 Ontario Limited O/A Pepin's No Frills C. PEPIN 1512556 Ontario Limited O/A Baldree's No Frills S. BALDREE 1651873 Ontario Limited O/A Chris' No Frills C. GEORGOPOULOS

4

4

#### APPENDIX "A"

### **ARTICLE 1 - RECOGNITION**

- 1.01 All matters relative to part-time employees and their working conditions shall be contained in Appendix A, and Article 1, 2, 3, 4, 5, 6, 7, 8, 9, 10.07, 10.08, 10.09, 14, 15, 17, 18, 19, 20, 21, 23, 24, 25, 26, and 27 of this Agreement. Notwithstanding the above 3.05 does not cover part-time employees.
- 1.02 The employer, namely \_\_\_\_\_ Ontario Limited (see undersigned franchisee). a Company incorporated under the laws of the Province of Ontario, recognizes the United Food and Commercial Workers Canada, Local 1000A as the sole and exclusive bargaining agency for all part-time employees.

### **ARTICLE 2 – SENIORITY**

- 2.01 (a) Upon completion of sixty (60) days worked, employees covered by this Appendix shall be deemed to have served their probationary period and then shall be placed on the seniority list of part-time employees with their seniority date being established as their first day worked.
  - (b) Employees shall obtain seniority on a store basis. The seniority list for part-time employees shall be posted in each store and shall be updated at the end of March, June, September, December of each calendar year.
- (a) Seniority shall begin after the employee's probationary period has been served. Lay-offs and re-employment shall be based on seniority, availability, ability and qualifications to perform the work. Where a part-time employee who becomes a full-time employee they will be required to serve the full-time probationary period and will be given a seniority credit of fifty (50%) percent of their part-time seniority up to a maximum of twelve (12) months and they will be given the greater of their parttime rate or the rate which their full-time seniority credit gives them and they shall proceed from that point in the full-time wage progression. If for some reason the employee reverts to part-time during the probationary period there will be no loss of seniority. The seniority rights of an employee shall be terminated after six (6) months following lay-off due to lack of work. In the event of

an opening occurring in the full-time staff, employees covered under this Appendix shall receive preference for such full-time position providing they have the necessary seniority, ability and qualifications to perform the work. It is understood that any part-time employee promoted to a full-time position who does not successfully complete such probationary period shall be entitled to revert back to their part-time position with no loss of seniority or any other part-time rights under this collective agreement. It is also understood that any part-time employee promoted to full-time prior to completing their part-time probationary period shall be deemed to have completed such probationary period. It is understood that termination from full-time employment for cause (except reasons related to full-time probationary competency) shall not result in reversion to part-time employment.

- (b) Part-time employees are expected to attend work in accordance with their schedule of hours. When unable to attend, the employee must notify the Owner, or designate prior to his scheduled starting time, giving the reason why he is unable to attend.
- 2.03 (a) The weekly schedule of hours of work shall be allotted according to seniority, by store, providing the senior employee(s) has the necessary ability and qualifications to perform the work and is available.

For clarity the Owner will schedule part time hours so that the senior part time employee(s) will have the opportunity to work a weekly schedule of hours that may be up to twenty-four (24), but in no event less than a junior part time employee(s), provided they have the necessary ability and qualifications to perform the work and are available.

In the event of hours of work becoming available, within a given week, beyond the schedule of hours for that given week, due to approved absences, sickness, compensation, bereavement and/or an unanticipated increase in business: the Owner will call the most senior part time employee not scheduled that day provided the employee is available and has the qualifications to perform the available work.

(b) The assignment of hours as set out in 2.03 (a) will result

in the schedule of daily hours being posted not later than Friday at 9:00 a.m. of the previous week. Store Stewards will be permitted to review employee requests for time off weekly. The store steward will be given a copy of work schedules. Employee's meal periods will be based on the commencement of their shift. The weekly schedule of hours shall be totaled for every employee on every schedule.

- 2.04 It is agreed and recognized by both the Union and the Employer that due to the nature of the Employer's business, it may be necessary to employ both full-time and part-time employees. The Employer agrees that part-time employees will not be scheduled to work in excess of twenty-four (24) hours per week, except in the following circumstances:
  - a) when a full-time employee is absent on Union duties;
  - in a store in which an employee is absent due to illness, accident, compensation or bereavement or an emergency (power failure, snow storm, refrigerator breakdown, etc.) in the said store;
  - c) to cover off for vacations;
  - d) where an employee is on a leave of absence provided the Union is notified of such leave of absence;
  - e) from the week of December 1st to the week of January 1st;
  - f) during the months of May 1st through September 1st in resort areas which would include Owen Sound, Orillia, Brockville, Learnington, Port Colbourne, Peterborough, Picton, Sutton, North Bay, Campbellford, Belleville, Parry Sound, Brighton, Bancroft, Gananoque, Shelburne, Fort Erie, Grand Bend and any other resort/vacation area where a store may open during the lifetime of this Agreement;
  - g) for the two (2) weeks previous to and eight (8) weeks directly following the opening of a new store and the commencement date of promotional activities in a store which has been completely refurbished.
  - h) during the six (6) working days immediately preceding a legal holiday;
  - for training purposes for new employees; or for training purposes for new locations, or new equipment.

- j) during promotional periods which may be defined as "banner-wide" promotional activities (maximum 4 per year), Garden Centre and the week in which Social Assistance Cheques are issued.
- 2.05 Part-time employees shall be covered by Article 10.06 of the main body excluding 10.06 (g).
- 2.06 (a) In the event that a part time employee works for more than twenty-four (24) hours in a given week for reasons other than as outlined in Article 2.04, they shall be paid a bonus of fifty cents (\$0.50)per hour for all such hours worked in excess of twenty-four (24).
  - (b) Part time employees who work more than thirty-two (32) hours in a week for reasons other than as outlined in Article 2.04 will receive a premium of one dollar and fifty cents (\$1.50) per hour on all hours over thirty-two (32) hours worked. It is understood that (a) above shall apply for hours worked over twenty-four (24) up to thirty-two (32) hours worked.
  - (c) Part time night crew employees who are scheduled to work more than thirty-two (32) hours in a week for reasons other than as outlined in Article 2.04 will receive a premium of one dollar and twenty five cents (\$1.25) per hour for all hours worked in the week. Night crew employees are defined as employees who work exclusively night crew within a given week.
  - (d) It is understood that no more than one of a), b), or c) will be applicable to the same hour.

### **ARTICLE 3 – HOURS OF WORK**

The regular working day shall consist of **up** to eight (8) hours for all employees. Part-time employees or a combination of part-time employees will not be used to the extent that they displace existing full-time employees or, except in the event of sales and/or profit declines, reduce the current level of full-time employees.

#### ARTICLE 4 - HOURS OF WORK AND OVERTIME

4.01 The provisions of Article 11.01, 11.03, 11.04 of this Agreement will apply. However, notwithstanding Article 11.03

- (d), hours prior the commencement of his shift will receive his regular rate of pay.
- 4.02 A store which closes at 6 p.m. or 7 p.m. for customer shopping convenience may schedule a part-time employee to work less than four (4) hours i.e. 3-6, 4-6, 5-6; or 4-7, 5-7, 6-7, or some variation thereof. A store which is open for customer shopping convenience beyond 6 p.m. or 7 p.m. will schedule part-time employees a minimum of four (4) hours, notwithstanding Article 11.03(b) regarding Sunday Work.

## ARTICLE 5 - STATUTORY HOLIDAYS

- 5.01 a) The provisions contained in Article 12.01 of this Agreement affect all employees covered by this Appendix.
  - To qualify for pay for a legal holiday, the employee must have:
    - (i) three (3) months' service with the Owner;
    - (ii) worked at least thirty two (32) hours during the four(4) weeks immediately preceding the week during which the legal holiday occurs;
    - (iii) worked on his last scheduled shift preceding and his first scheduled shift following the legal holiday.

An employee who so qualifies, shall receive legal holiday pay based on his average number of daily hours worked (exclusive of daily overtime) during the four (4) weeks immediately preceding the week during which the legal holiday occurs, times his standard rate of pay.

#### **ARTICLE 6 - VACATIONS**

- 6.01 (a) Employees with less than five (5) years' seniority shall receive Vacation Pay Allowance of four percent (4%) of their earnings during the previous calendar year. Employees with five (5) or more years' service as at March 1st of the current year shall receive Vacation Pay Allowance of six (6%) percent of their earnings during the previous calendar year.
- 6.02 The Owner may grant a leave of absence without pay up to a maximum of four (4)weeks' duration to an employee for

vacation purposes. Such request and permission shall be in writing. When a leave of absence is granted, there shall be no loss of seniority. A claim that the Owner unjustly withheld permission to grant such leave of absence may be made the subject of a grievance and processed accordingly.

Part-time employees will be required to submittheir vacation intentions by April 1st each year.

#### ARTICLE 7 - LEAVE OF ABSENCE - BEREAVEMENT

7.01 Should a bereavement occur in the immediate family of an employee, with twelve (12) or more months of seniority, the employee will be provided up to three (3) consecutive days off with pay to attend the funeral if scheduled to work. Immediate family shall be defined in Article 22 of the main body of the Collective Agreement.

Such an employee who is scheduled to work in excess of twenty four (24) hours in the week in which the bereavement occurs shall be entitled to bereavement leave with pay as set out in Article 22 of the main body of this Collective Agreement

7.02 At the sole discretion of the Owner a leave of absence may be granted for educational purposes. Such employees will not acquire seniority for the period of their leave. It is agreed that the owner's discretion will be applied fairly amongst all employees within a given location.

### **ARTICLE 8 - WAGES**

8.01 At the time of ratification all part time employees will be moved to the new June 22, 2007 wage progression below. In the event that an employee's movement to the new wage progression does not generate an increase of at least 25¢ per hour such employee will receive a general increase in an amount that assures that they receive a total increase of at least 25¢ per hour. Any general increase shall have effect for the remainder of the progression step the employee is presently at and they shall then proceed on the progression based on their accumulated hours of work.

In addition, all part time employees will receive a payment within two (2) weeks following June 22, 2007 equivalent

to the number of hours worked or paid between January 10, 2007 and June 22, 2007 multiplied by twenty five (25) cents.

On the 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> anniversary of the ratification of this Collective Agreement all part time employees who were on the payroll on June 22, 2007 shall receive the following general wage increases:

Effective first full pay week following 1"anniversary of the date of ratification: 25 cents per hour

Effective first full pay week following  $2^{nd}$  anniversary of the date of ratification: 25 cents per hour

Effective first full pay week following 3<sup>rd</sup> anniversary of the date of ratification: 25 cents per hour

10 cents of these monies will be applied to the end rates of the **part** time wage progressions. For clarity, only those employees hired prior to June 22, 2007 will receive the wage increases on the above mentioned dates. Employees hired after June 22, 2007 will not receive the above mentioned increases. At ratification and on each anniversary employees hired prior to June 22, 2007 who are at the end rate will receive the above specified general increases only.

In the event that a general wage increase results in an employee being on an "off-rate" within his or her classification, it is understood notwithstanding Appendix "A", Article 8.03 (e) that the employee will still have to acquire the appropriate service to advance on the existing part time wage progression.

	June 22, 2007	1 <sup>st</sup> Ann	2 <sup>nd</sup> Ann	3 <sup>rd</sup> Ann
0 to 300 Hours worked	\$ 8.00	\$ 8.00	\$ 8.00	\$ 8.00
301 to 650 Hours worked	\$ 8.10	\$ 8.10	\$ 8.10	\$ 8.10
651 to 1300 Hours worked	\$ 8.20	\$ 8.20	\$ 8.20	\$ 8.20
1301 to 1950 Hours worked	\$ 8.30	\$ 8.30	\$ 8.30	\$ 8.30
1951 to 2600 Hours worked	\$ 8.40	\$ 8.40	\$ 8.40	\$ 8.40
2601 to 3250 Hours worked	\$ 8.50	\$ 8.50	\$ 8.50	\$ 8.50
3251 to 3900 Hours worked	\$ 8.60	\$ 8.60	\$ 8.60	\$ 8.60
3901 to 4550 Hours worked	\$ 8.70	\$ 8.70	\$ 8.70	\$ 8.70
4551 to 5200 Hours worked	\$ 8.80	\$ 8.80	\$ 8.80	\$ 8.80
5201 to 5850 Hours worked	\$ 8.90	\$ 8.90	\$ 8.90	\$ 8.90
5851 to 6500 Hours worked	\$ 9.00	\$ 9.00	\$ 9.00	\$ 9.00
6501+ Hours worked	\$11.80	\$11.90	\$12.00	\$12.10

The below Part Time Student wage progression will be applicable to student employees hired after June 22, 2007:

Minimum Rates of Pay for Part Time Student Employees Hired After June 22, 2007				
	June 22, 2007	1st Ann	2 <sup>nd</sup> Ann	3 <sup>rd</sup> Ann
0 to 300 Hours worked	\$ 7.60	\$ 7.60	\$ 7.60	\$ 7.60
301 to 650 Hours worked	\$ 7.70	\$ 7.70	\$ 7.70	\$ 7.70
651 to 1300 Hours worked	\$ 7.80	\$ 7.80	\$ 7.80	\$ 7.80
1301 to 1950 Hours worked	\$ 7.90	\$ 7.90	\$ 7.90	\$ 7.90

A student is defined as an employee under the age of 18 who is actively undertaking a course of study.

Upon reaching their 18th birthday or upon permanently ceasing to be a student an employee will move from the Part Time Student wage progression to the regular Part Time wage progression at the wage rate dictated by their accumulated hours.

While school is in session students are not intended to work

- more than twenty-eight (28) hours per week. Should a student work more than twenty-eight hours in a week while school is in session they will be paid for that week at the regular part time rate associated with their accumulated hours. It is understood that students shall also be entitled to premiums as outlined in this collective agreement that other part time employees are entitled to.
- 8.02 Notwithstanding the wage progressions for part time employees where there is an increase in the Ontario minimum wage rate it shall become the new start rate and those employees so affected shall notwithstanding Appendix "A", Article 8.03 (e) remain at such rate of pay until their hours worked with the Employer would permit them an increase in their rate of pay in accordance with the wage grid.
- 8.03 (a) The Owner may from time to time, introduce incentive programs in addition to the prevailing wage schedules.
  - (b) When the Owner pays a new employee more than the starting rate in his classification, such employee shall receive increases in accordance with the wage schedule and be deemed to have the appropriate service.
  - (c) Employees who are currently being paid in excess of the collective agreement end rates shall receive an increase in their rate of pay in an amount equal to the end rate increases when they come into effect.
  - (d) No wage currently enjoyed by an employee, which is in excess of rates set out in the wage schedules herein, shall be reduced during the lifetime of the Agreement.
  - (e) An employee receiving a raise in pay after the date of hire will be deemed to have the appropriate service for the purposes of wage progression only.
- 8.04 Employees assigned cash office duties and who perform fifty percent (50%) or more of their shift performing such duties will receive a premium of fifty (50) cents per hour for the full shift. It is understood that the owner or designate retain the right to appoint employees to receive cash office training and to perform those duties.

#### ARTICLE9 - REST PERIODS

9.01 a) Employees covered by this Appendix shall be entitled to one (1) fifteen (15) minute paid rest period for each

four (4) hour period scheduled to work. For clarity, employees arriving late for their shift may not be entitled to this break if they were scheduled to work not more than a four (4) hour shift. Each rest period shall occur at approximately the mid-point of each four (4) hour period. No employee who is scheduled for more than four (4) hours but not exceeding six (6) hours shall be required to take their break sooner than two (2) hours into their shift unless they have agreed to do so.

- b) Where an employee is working a daily shift of more than six (6) hours, he shall have one (1) hour (or a half-hour (1/2) hour, by mutual consent), off for lunch and one-half (1/2) hour for supper, if applicable. It is understood that the meal period shall be taken as close to the mid-point of the shift as possible.
- c) An employee working a shift of more than five (5) hours, but less than six (6) hours is entitled an additional fifteen (15) minute unpaid rest period to be taken in conjunction with their paid fifteen (15) minute rest period. By mutual agreement with the Owner these fifteen (15) minute rest periods may be taken non-consecutively.

#### **ARTICLE 10 - WORKING CONDITIONS**

- 10.01 The Union will co-operate with the Employer in maintaining good working conditions.
- 10.02 The Employer agrees that it will not change conditions of employment or working conditions as a result of the signing of this Agreement.

### ARTICLE 11 - NOT SCHEDULED ON PAYROLL

- 11.01 (a) An employee whose name has not appeared on the payroll of the store for over thirty (30) calendar days due to the fact that he was unavailable for work for reasons other than sickness or accident, shall receive consideration on re-application as a new employee. The Owner agrees that it will consider past experience and length of service with the Owner when establishing the hourly rate of pay for such an employee.
  - (b) An employee whose name has not appeared on the pay-

roll of the store for over six (6) months due to lack of work, shall receive consideration on re-application as a new employee. The Owner agrees that it will consider past experience with the Owner and the duration of the person's earlier service with the Owner when establishing the hourly rate of pay for such an employee in the wage progression.

## ARTICLE 12 - PART TIME BENEFIT TRUST FUND

The Employers will continue to contribute a fifteen (15) cent per hour contribution on part time hours worked to a jointly trusteed benefit plan. The Benefit coverage and qualifiers shall be as determined by the trustees of the benefit plan.

## APPENDIX "B"

### **LIFE INSURANCE**

The Employer agrees to provide active full-time employees until retirement at no cost, Life Insurance equivalent to one (1) times an employee's annual earnings.

The Employer further agrees to provide Life Insurance to retired employees in the amount of \$2,000.00.

### ACCIDENTAL DEATH AND DISMEMBERMENT

The Employer agrees to provide all active full-time employees with Accidental Death and Dismemberment benefit coverage equal to one (1) times their annual earnings in case of accidental death. Coverage is also provided for other losses such as speech and hearing, use of arms and legs, etc.

#### SHORT TERM DISABILITY

The Employer agrees to provide Short Term Disability benefits to all active full-time employees from the first (1st) day of an accident or the first (1st) full-time day of hospitalized or the fourth (4th) day of sickness. The Plan will pay sixtysix and two thirds percent (662/3%) of basic earnings for the first two (2) weeks, then Unemployment Insurance will pay fifteen (15) weeks, then the Plan will resume payments for thirty-five (35 weeks).

### LONG TERM DISABILITY

The Employer agrees to provide Long Term Disability benefits for active full-time employees after fifty-two (52) weeks if an Employee is unable to perform any occupation (reasonably suited by means of training, education or experience). The Plan will provide for sixty-six and two thirds percent (662/3%) of an Employee's basic monthly earnings to a maximum of \$1,500.00. Coverage would cease the date an Employee attains normal retirement age.

#### SEMI-PRIVATE HOSPITAL

The Employer agrees to provide for Semi-Private hospital care, and O.H.I.P. Supplemental or Supplementary Health Care benefits for active full-time employees on the following basis:

- (i) twenty-five dollars (\$25.00)deductible for single, and fifty dollars (\$50.00) deductible for each family each calendar year.
- (ii) the Plan provides for reimbursement of eighty percent (80%) of Semi-Private hospital costs.
- (iii) the Plan provides for reimbursement of one hundred (100%) percent of Prescription Drugs with no deductible for this coverage.

# O.H.I.P. SUPPLEMENTAL OR SUPPLEMENTARY HEALTH CARE

The Plan provides coverage for active full-time employees which includes ambulance services, rental of wheel chairs and hospital equipment, private nursing (with a ten thousand dollar [\$10,000.00] maximum every thirty-six (36) months), artificial limbs and braces. Also, included are services of a chiropractor, osteopath, naturopath, podiatrist, physiotherapist, speech therapist and masseur (each with a maximum of ten dollars [\$10.00] per visit, thirty [30] visits per year). In addition, services of a psychologist (three hundred dollars [\$300.00] per year) and hearing aids (three hundred dollars [\$300.00] lifetime) are also covered. Dental treatment for accidental injury to the teeth and outside Canada coverage for physicians and surgeons are covered.

#### DENTAL

The Employer agrees to provide Dental coverage for active full-time employees after a twenty-five dollar (\$25.00) deductible for single, and fifty dollar (\$50.00) deductible for family each calendar year.

The Plan provides for one hundred percent (100%) reimbursement for cleaning, polishing, x-rays and fluoride treatments, once every nine (9) months for employees and dependents over eighteen (18) years of age and two (2) times per calendar year for employees and dependents eighteen (18) years of age and under. Extractions, fillings, injections, consultations, root canal therapy, endodontic and periodontic treatment.

The Plan provides for a maximum of one thousand dollars (\$1000.00) per family member per year. Effective June 22,

2007, reimbursement is based on the 2005 Ontario Dental Association Fee Guide. Effective May 1<sup>st</sup>, 2008, reimbursement is based on the 2006 Ontario Dental Association Fee Guide. Effective May 1<sup>st</sup>, 2009, reimbursement **is** based on the 2007 Ontario Dental Association Fee Guide. Effective May 1<sup>st</sup>, 2010, reimbursement is based on the 2008 Ontario Dental Association Fee Guide.

All employees must participate in the Plan, however, if a spouse is covered by Health and Dental benefits, he or she may waive the Health and Dental coverage. Coverage would be made available if for some reasons the duplicate coverage ceases

## **OPTICAL**

Effective July 9, 1997, full time employees and their eligible dependents shall be eligible for a maximum of \$150 every two (2) years. Effective May 1, 2000 this shall increase to a maximum of \$175 every two (2) years. Payment will be made upon the receipt of proof of purchase

#### Letter of Understanding

**Between:** 

## No Frills Franchise Owners ("The Owners")

#### And

# United Food and Commercial Workers Canada, Local 1000A ("The Union")

The purpose of this Letter of Understanding is to clarify the application of the scheduling and availability of part time employees under Article 2.03 of the collective agreement.

The parties continue to recognize that the following four principles apply to the scheduling and availability of part time employees and believe this Letter of Understanding is consistent with those principles:

- Employees do not have the right to exercise a preference of hours within their weekly schedule of work.
- Employees may be scheduled up to 24 hours in a week but an Owner is not obliged to do so.
- Owners have no obligation to create shifts to suit the availability of an employee.
- Owners determine the length of shifts
- This Letter of Understanding is to be effective Sunday April 14, 2002.

#### Scheduling

- 2. (a) Scheduling is to be done so that a junior employee's scheduled hours for the week do not exceed any senior employee's scheduled hours for the week if this is accomplished in whole or in part by scheduling that junior employee for shifts within the senior employee's availability which the senior employee could work.
  - (b) For the purposes of paragraph (a) the junior employee's scheduled hours for the week include shifts which the junior employee is scheduled as a result of reverse order scheduling.

#### Availability

- 3. Base Availability shall mean an employee's availability to work as determined in the following manner:
  - (a) Employees hired after March 19, 2002, will be required to declare their Base Availability at the time of hiring which will remain in effect until the employee has worked for 2750 hours.
  - (b) Employees hired on or before January 20, 2002, who have not worked 2750 hours in the course of their current employment in the store ("2750 hours"), will be required to declare their Base Availability prior to April 2, 2002, however, an employee's declaration of Base Availability cannot be less than their demonstrated availability during the 5 week period January 20, 2002, to February 23, 2002, inclusive. Such Base Availability shall remain in effect until the employee has worked 2750 hours.
  - (c) The Base Availability of employees hired after January 20, 2002, shall be their declaration of availability submitted at the time of hiring. If such an employee did not submit a declaration of availability at the time of hiring then they shall be required to declare their Base Availability. Such Base Availability shall remain in effect until the employee has worked 2750 hours.
- 4. Employees who have worked less than 2750 hours may make a request for time off which shall be granted by the Owner unless the employee is subject to reverse order scheduling as set out in paragraph 7.
- 5. Employees who have declared a Base Availability in accordance with paragraph 3 may advise the Owner in writing of an expanded availability which will remain in effect until the employee advises the Owner in writing that he or she wishes to revert to his/her Base Availability provided that an employee who declared their Base Availability in accordance with paragraph 3(b) and (c) may not make such a request until after May 12, 2002
- After 2750 hours employees can change their availability, provided that an employee hired after March 19, 2002, who has worked 2750 hours or more must maintain a weekly availability of at least two shifts per week.

#### **Reverse Order Scheduling**

- 7. (a) It is recognized that the owners must have the ability to operate the store efficiently to meet the needs of the business and that while junior employees may have the training and have the necessary ability and qualifications to perform the work at a basic level, such junior employees may not have the ability and qualifications to perform the work required at a level that will efficiently meet the needs of the business. Accordingly, for employees who have worked less than 2750 hours, the following will apply.
  - (b) In the event there is, in the opinion of the owner, a shortage of employees to work hours on any given shift sufficient to efficiently meet the needs of the business, the owner shall have the right to schedule employees in reverse order of seniority, based on their Base Availability, commencing not necessarily with the most junior employee, but with the most junior employees who, in the opinion of the owner, have the necessary ability and qualifications to efficiently meet the needs of the business.
  - (c) The owner shall not act in a manner that is unreasonable in scheduling employees pursuant to paragraph (b) above.
  - (d) (i) An employee who is subject to reverse order scheduling in a given week cannot be required to work more than 4 shifts in the week.
    - (ii) All shifts for which the employee is scheduled, whether regularly scheduled or reverse order scheduled, shall be included for the purposes of paragraph (d)(i).
  - (e) In exceptional personal circumstances, a junior employee may request and be granted an exemption from reverse order scheduling on a particular shift to accommodate those personal circumstances. Such requests will not be unreasonably denied provided another employee can be scheduled in accordance with paragraph (b) to work the shift.

#### **Dispute Resolution**

- 8. Any dispute with respect to the establishment of Base Availability under paragraph 3(b) or (c) of an employee will be subject to the following dispute resolution process:
  - (a) The employee and a union representative will meet with the Owner to attempt to reach an agreement.

- (b) If no agreement is reached under paragraph (a), Paul Docherty and John Pierce, or their designates, will attempt to reach an agreement.
- (c) If no agreement is reached under paragraph (b), then the dispute shall be referred to the Arbitrator for determination through an Expedited Arbitration Process.
- 9. The parties agree that it is desirable to resolve disputes with respect to the establishment of Base Availability under paragraph 3(b) or (c) of an employee in an informal and expedited process and accordingly have agreed to the following Expedited Arbitration Process:
  - (a) The Arbitrator is Robert Herman or should he be unable to act such other person mutually agreed to by the parties or, failing agreement, appointed by the Minister of Labour.
  - (b) The Arbitrator shall determine the method of proceeding on an expedited basis in his discretion and render a decision on the issue.

#### PHARMACY OPERATIONS

- 1) Pharmacists shall be excluded from the bargaining unit.
- 2) The pharmacy shall constitute a separate seniority department.
- 3) Part time pharmacy employees shall be covered by Article 2.04 of Appendix "A" except (f), (h) and In addition they shall be covered for the following periods during flu season, allergy season and other **peak** periods in the pharmacy department.

All full time and part time employees on the payroll on the date of ratification June 22<sup>nd</sup> 2007 shall receive the following general wage increases:

Effective at ratification (retro-active to January 10, 2007): 25 cents per hour

Effective first full pay week following 1st Anniversary of the Date of Ratification: 25 cents per hour

Effective first full pay week following 2<sup>nd</sup> Anniversary of the Date of Ratification: 25 cents per hour

Effective first full pay week following 3<sup>rd</sup> Anniversary of the Date of Ratification: 25 cents per hour

These monies will be applied only to the end rates of the full time and part time wage progressions. At ratification and on each anniversary employees hired prior to June 22, 2007 who are at end rate will receive the above specified general increases only. For clarity, only those employees hired prior to June 22, 2007 will receive the wage increases on the above mentioned dates. Employees hired after June 22, 2007 will not receive the above mentioned increases.

In the event that a general wage increase results in an employee being on an "off-rate" within his or her classification, it is understood notwithstanding Article 16.03 and Appendix "A", Article 8.03 (e) that the employee will still have to acquire the appropriate service to advance on their wage progression.

Minimum Rates of Pay for Full Time Pharmacy Technicians				
	June 22, 2007	1 <sup>st</sup> Ann	2 <sup>nd</sup> Ann	3rd Ann
Start	\$13.00	\$13.00	\$13.00	\$13.00
6 months	\$13.50	\$13.50	\$13.50	\$13.50
12 months	\$13.80	\$13.80	\$13.80	\$13.80
18 months	\$14.10	\$14.10	\$14.10	\$14.10
24 months	\$14.40	\$14.40	\$14.40	\$14.40
30 months	\$14.70	\$14.70	\$14.70	\$14.70
36 months	\$16.25	\$16.50	\$16.75	\$17.00

Minimum Rates of Pay for Part Time Pharmacy Technicians					
	June 22, 2007	1 <sup>st</sup> Ann	2 <sup>nd</sup> Ann	3 <sup>rd</sup> Ann	
0 to 300 Hours worked	\$ 8.25	\$ 8.25	\$ 8.25	\$ 8.25	
_301 to 650 Hours worked	\$ 8.50	\$ 8.50	\$ 8.50	\$ 8.50	
651 to 1300 Hours worked	\$ 8.75	\$ 8.75	\$ 8.75	\$ 8.75	
1301 to 1950 Hours worked	\$ 9.00	\$ 9.00	\$ 9.00	\$ 9.00	
1951 to 2600 Hours worked	\$ 9.25	\$ 9.25	\$ 9.25	\$ 9.25	
2601 to 3250 Hours worked	\$ 9.50	\$ 9.50	\$ 9.50	\$ 9.50	
3251 to 3900 Hours worked	\$ 9.75	\$ 9.75	\$ 9.75	\$ 9.75	
3901 to 4550 Hours worked	\$10.00	\$10.00	\$10.00	\$10.00	
4551 to 5200 Hours worked	\$10.25	\$10.25	\$10.25	\$10.25	
5201 to 5850 Hours worked	\$10.50	\$10.50	\$10.50	\$10.50	
5851 to 6500 Hours worked	\$11.00	\$11.00	\$11.00	\$11.00	
6501 + Hours worked	\$12.70	\$12.95	\$13.20	\$13.45	

Notwithstanding the above wage progressions where there is an increase in the Ontario minimum wage rate it shall become the new start rate and those employees so affected shall notwithstanding Article 16.03 and Appendix "A", Article 8.03 (e) remain at such rate of pay until their hours worked with the Employer would permit them an increase in their rate of pay in accordance with the wage grid.

Appendix "A" applies to all part time employees of the pharmacy, unless noted otherwise in this Appendix.

The Collective Agreement applies to all full-time employees of the pharmacy, unless noted otherwise in this Appendix.

#### APPENDIX "E"

## NO FRILLS DEFINED CONTRIBUTION PENSION

Full time and part time employees of No Frills locations will be eligible to participate in a defined contribution pension plan on the following basis. Participation will be voluntary.

In order to join the defined contribution plan an employee must have worked a minimum of 700 hours or earned 35% of the YMPE for each of two consecutive calendar years.

Participation in the defined contribution plan will require that an employee make contributions equal to those of the Employer. The contributions will be made via payroll deduction.

The following shall be the contributions rates effective within three (3) weeks of the date of ratification (June  $22^{nd}$  2007).

Contributions will be made on each hour worked by the employee. The contribution level will be service based as follows:

	2-5 years	Over 5, below 10	10 years +
Employee	15 cents/hour	22 cents / hour	30 cents / hour
Employer	15 cents/hour	22 cents / hour	30 cents / hour

The following shall be the contribution rates effective the  $3^{\rm rd}$  anniversary of the date ratification (June 22, 2007) of the Collective Agreement:

	2 – 5 years	Over 5, below 10	10 years +
Employee	20 cents/hour	30 cents / hour	40 cents / hour
Employer	20 cents/hour	30 cents / hour	40 cents / hour

Years of service for the purposes of the defined contribution plan will be determined based on the employee's years of completed service as of December  $31^{st}$  of the previous year.

Employer contributions will become vested after two (2) years of plan participation.

Employees declining participation in the defined contribution plan at start-up will have one opportunity to join at a later date of the Employer's choosing. Employees who terminate their participation in the plan will not be permitted to re-join at a later date.

The "Plan Document" will be the governing document over this

defined contribution plan and a conflict between the Collective Agreement and the Plan Document will be resolved in accordance with the Plan Document. The Employers retain the right to amend the plan at their sole discretion as necessary (example: legislative issues, administrative issue, etc).

The Employers make the following commitments relative to the administration of this plan:

- The Employers will provide to the Union with current copies of the information provided to newly eligible employees of the pension plan.
- 2. The Employers will post a notice reminding eligible employees that information regarding the plan is available upon request.
- 3. The Employers will maintain a record of eligible employees that were provided with the opportunity to view information about the pension plan.

#### LETTER OF UNDERSTANDING # 1 MEAT DEPARTMENT

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

### Re: Meat Department

In accordance with the agreement reached during our recent negotiations, we wish to set out the following understanding.

In the event a location or locations implement a conventional meat department during the term of this agreement, then the Owner and the Union will meet to discuss such implementation i.e. rates of pay, department seniority and classifications.

For clarity, a conventional meat department is one that requires the expertise of a meat cutter for the purpose of cutting and trimming meat in a manner that it can be overwrapped, weighed and priced in preparation for sale to the customer.

Yours very truly,

### LETTER OF UNDERSTANDING #2 EMPLOYEE REQUEST

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

## Re: Employee Request

In accordance with the agreement reached during our recent negotiations, we wish to set out the following understanding.

Employees shall not be given time off to avoid the application of over-time rates, however, should an employee generate a request for time off for unforeseen special circumstances, the Owner may, if concurrence is given by the Area Union Representative allow the employee such time off to be made up at regular rates of pay not later than the following pay week and such concurrence shall not be unreasonably withheld. It is understood that there will be no banking of hours.

Yours very truly,

### LETTER OF UNDERSTANDING #3 WHOLESALE MANAGER

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

The parties to this collective agreement agree, notwithstanding article 2.01, that the position of Wholesale Manager shall be excluded from the bargaining unit in any No Frills Warehouse Club concept store that may open following the ratification for the renewal of the agreement expiring July 9, 2002. The exclusion and creation of this position shall not constitute the creation of a separate department.

Yours very truly,

## LETTER OF UNDERSTANDING #4

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

The parties recognize that any full time incumbent or future full time individual in the grocery-produce department who is responsible for the area of the store that sells and merchandises meat products will receive an hourly rate of pay not less than seventy-five cents (75¢) per hour more than the full time grocery-produce clerk rate of pay as defined under the Collective Agreement.

Yours very truly,

## LETTER OF UNDERSTANDING # 5 CREDIT UNION

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

The Employer will agree to make available to employees payroll deductions to participate in the Credit Union if such participation is possible.

Yours very truly,

### LETTER OF UNDERSTANDING #6 STATUTORY HOLIDAYS

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

In the event stores are allowed to legally open on a statutory holiday with no premium pay, then the parties will meet with a view to amend the Collective Agreement. Work on these holidays will remain voluntary.

Yours very truly,

# LETTER OF UNDERSTANDING #7 PLUS MODEL NO FRILLS

June 22nd 2007

Between:

#### **No Frills Franchise Owners**

#### And

# United Food and Commercial Workers Canada, Local 1000A ("The Union")

This letter is to confirm the parties' understanding with respect to "Plus" model No Frills stores.

- 1. The full No Frills Franchise Owners Collective Agreement, Appendices, and Letters of Understanding shall apply to "Plus" Model No Frills locations except as specifically noted within this Letter of Understanding.
- 2. A "Plus" Model No Frills location shall be defined as a new or converted No Frills store that:
  - a. Has a total store square footage of greater than 30,000 square feet; and
  - Has 30% or more of the total selling area of the store dedicated to the merchandising of Department Store Type Merchandise (DSTM).
- The non union exclusions within a "Plus" model No Frills store are as follows:
  - a. Owner/Manager
  - b. Persons above the rank of Owner/Manager
  - c. Bookkeeper
  - d. Produce Manager
  - e. Up to two (2) Associate Managers
  - f. Up to twelve (12) DSTM Supervisors (no more than one per department)
  - g. Up to six (6) Assistant DSTM Supervisors
  - h. Up to one (1) DSTM Night Stocking Supervisor (the Night Stocking Supervisor will be used only between the hours of 8 pm and 9 am unless otherwise agreed between the parties)

An incumbent Associate Manager in a current No Frills loca-

tion converted to a "Plus" Model No Frills shall remain in the bargaining unit as long as they remain in their roles. Upon their departure any such Manager(s) will be replaced on a non-union basis in accordance with this Letter of Understanding.

- a) The Employer will provide the union with a list of DSTM departments and exclusions within each store and will advise the union of any changes planned to the list of departments or exclusions.
  - b) DSTM Supervisors will not perform work outside of the department(s) they are managing. An exception exists for DSTM Supervisors who may be overseeing additional departments during breaks, days off, vacations or other absences of another DSTM Supervisor or an Associate Manager. In addition, a DSTM Supervisor may be assigned to oversee the total store at times and may perform duties outside of their department under such circumstances.
- 5. For clarity, DSTM merchandise shall include but not be limited to: Home Décor, Bed and Bath, Cook and Table, Kids Kloz, Photo Lab, Photo Studio, Electronics, HABA, Home Office, Book and Magazines, Cards and Party, Cosmetics, Housewares, Sporting Goods, Toys, Leisure, Automotive, Hardware, Footwear, and Apparel. It is recognized by the parties that the extent and variety of DSTM may differ by location and over time as the DSTM business evolves generally.
- 6. Notwithstanding Article 2, Appendix "A", part time employees within a "plus" model No Frills location shall acquire seniority within either the Food or DSTM area of the store.
- 7. The following scale shall be the minimum rates of pay for part time DSTM employees. Article 8.01, Appendix "A" shall apply in full with the exception of the scale titled "Minimum Rates of Pay for Part Time Employees". For DSTM employees Article 8.01 of Appendix "A" shall be read to contain the following wage progression.

Minimum Rates of Pay for Part Time DSTM Employees					
	June 22, 2007	1 <sup>st</sup> Ann	2 <sup>nd</sup> Ann	3 <sup>rd</sup> Ann	
0 To 300 Hours Worked	\$ 8.00	\$ 8.00	\$ 8.00	\$ 8.00	
301 To 650 Hours Worked	\$ 8.10	\$ 8.10	\$ 8.10	\$ 8.10	
651 To 1300 Hours Worked	\$ 8.20	\$ 8.20	\$ 8.20	\$ 8.20	
1301 To 1950 Hours Worked	\$ 8.30	\$ 8.30	\$ 8.30	\$ 8.30	
1951 To 2600 Hours Worked	\$ 8.40	\$ 8.40	\$ 8.40	\$ 8.40	
2601 To 3250 Hours Worked	\$ 8.50	\$ 8.50	\$ 8.50	\$ 8.50	
3251 To 3900 Hours Worked	\$ 8.60	\$ 8.60	\$ 8.60	\$ 8.60	
3901 To 4550 Hours Worked	\$ 8.70	\$ 8.70	\$ 8.70	\$ 8.70	
4551 To 5200 Hours Worked	\$ 8.80	\$ 8.80	\$ 8.80	\$ 8.80	
5201 To 5850 Hours Worked	\$ 8.90	\$ 8.90	\$ 8.90	\$ 8.90	
5851 To 6500 Hours Worked	\$ 9.00	\$ 9.00	\$ 9.00	\$ 9.00	
6501 To 7250 Hours Worked	\$ 9.25	\$ 9.25	\$ 9.25	\$ 9.25	
7251 + Hours Worked	\$10.10	\$10.20	\$10.30	\$10.40	

- 8. Dollar Store operations will be governed by the Letter of Understanding on Dollar Store operations.
- 9. Employees with a minimum of 2500 hours worked may make a one-time request to be transferred to a food department within the store. The Employer will determine the timing of such transfer provided that the transfer will occur within three (3) months of the employee request. The Employer may limit the number of transfers into any given department to a maximum of one (1) during every six (6) month period. Employees who transfer departments will maintain their company seniority and sevice however will be placed at the bottom of the schedule in their new area of work and will be scheduled in accordance with this placement.
- 10. In a store conversion all current food employees at the time of the announcement will remain on the food side of the store unless they request in writing to be transferred at the time of the conversion to the DSTM side of the store. Such employee(s) will receive the rate of pay associated with their accumulated hours of work applied to the DSTM wage progression subject to not exceeding the DSTM end rate of pay. Their seniority will be transferred to the DSTM seniority list and they will be placed on the top of the schedule in their new area in order of seniority.

## LETTER **OF** UNDERSTANDING # 8 DOLLAR **SHOP**

June 22, 2007

Between:

## No Frills Franchise Owners

And

United Food and Commercial Workers Canada, Local 1000A

The purpose of this letter is to confirm the parties' understanding with respect to "Dollar Store" operations located within No Frills locations and managed by No Frills.

- The Manager of this operation shall be excluded from the bargaining unit;
- The Manager will not normally perform duties unrelated to the Dollar Store operation; however, he or she may perform other duties as necessary when assigned responsibility for the total store on a particular day or evening;
- iii) The Dollar Store operation shall constitute a separate seniority department;
- Should any No Frills location terminate its management of Dollar Store operations all unionized employees will be redeployed to other areas of the store with their wage rate and seniority intact;
- v) This letter will apply only in stores with Dollar Store operations that are a minimum of 2000 square feet unless otherwise specifically agreed between the parties.
- vi) Transition: Managers hired into Dollar Shops between 2000 square feet and 2900 square feet prior to November 7, 2006 will be unionized as long as they remain in their roles. Upon their departure any such Managers will be replaced on a non union basis in accordance with this Letter of Understanding.

This Letter of Understanding shall form part of the collective agreement between No Frills Franchise Owners and the United Food and Commercial Workers Canada Union, Local 1000A.

#### LETTER OF UNDERSTANDING #9 ENHANCED SEVERANCE

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

In the event of a permanent discontinuance of the operations of any of the No Frills covered by this Collective Agreement the affected employees will receive severance in the amount of 1.5 times their normal weekly earnings multiplied by their completed years of service. This payment is deemed to be inclusive of any payments required by law.

Employees will generally be expected to remain in their employment up until the closure of the location. Special individual consideration for early departure may be made subject to the Employer's ability to continue the normal operation of the store.

Notwithstanding the above paragraph Article 10.03 (a) of the collective agreement shall apply.

Enhanced severance shall not be payable to employees who secure employment with another retailer within the Loblaw group of companies provided that all the following conditions are met:

- 1. The employee's status as a full time or part time is maintained
- 2. The employee's rate of pay is maintained or improved
- 3. The employee's years of service are recognized for vacation purposes

Yours very truly,

### LETTER OF UNDERSTANDING #10 SAFETY FOOTWEAR

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

All part time employees with a minimum of two (2) years service that are required by the Employer to purchase and use safety footwear will be reimbursed \$30 upon presentation of a receipt. This reimbursement is on a one-time basis during the life of the agreement. Full time employees will be entitled to reimbursement of \$30 twice during the life of this Collective Agreement upon presentation of a receipt. Safety shoes must be entirely black in colour and must be Canadian Standards Approved (CSA).

Yours very truly,

# LETTER OF UNDERSTANDING # 11 PRODUCTION OF COLLECTIVE AGREEMENTS

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

The Employers agree to contribute \$5000 towards the printing cost of the Collective Agreement.

Yours very truly,

#### LETTER OF UNDERSTANDING # 12 WORK ON STATUTORY HOLIDAYS

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

While employees do not have a contractual right to exercise a preference for work on Statutory Holidays the Employers commit that the introduction of a 1.5 times their regular hourly rate for employees hired after June 22, 2007 is not intended to result in the loss of work on Statutory Holidays for employees who continue to receive 2 times their regular hourly rate for such work. It is expected that the effect of employee turnover will allow progressive blending of hours between those employees in receipt of 2 times their regular hourly rate and those who receive 1.5 times their regular hourly rate. It is further committed that Civic Holiday will be managed in the same fashion.

Example: a store in which 80% of employees are eligible for 2 times their regular hourly rate and 20% eligible for 1.5 times their regular hourly rate the Employer commits to allot 80% of the hours to employees eligible for 2 times their regular hourly rate and 20% of the hours to employees eligible for 1.5 times their regular hourly rate. Stores will generally work to apply this undertaking within each scheduling area of the store.

Yours very truly,

# LETTER OF UNDERSTANDING #13 PENSION PLAN CONTRIBUTION EXCEPTIONS

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

The employers undertake to effect the below change relative to the defined contribution pension plan contained in Appendix "E'. In the event that this change may be implemented within the terms of the plan and may be reasonably administered then this change will be made.

An employee that is participating in the defined contribution pension plan who becomes eligible to participate at a higher rate in accordance with Appendix "E" and requests in writing to contribute to the plan at a lower rate than specified will be permitted to do so. Such employee may later notify the employer in writing that they wish to increase their contribution rate up to the rate specified within Appendix "E". In any event, the Employer will match such employee's contribution at the same rate. The minimum contribution rate shall in any event be 10 cents.

Yours very truly,

### NO FRILLS FRANCHISEES

ļ

### LETTER OF UNDERSTANDING# 14 REGISTERED PHARMACY TECHNICIANS

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

It is expected that "Registered Pharmacy Technicians" will be introduced in the Province of Ontario at some time during the term of this Collective Agreement. The parties agree that once this designation is recognized in the province, individuals working in the Pharmacy operations who hold this designation shall be excluded from the bargaining unit. The Employer and Union agree to meet at the time this occurs to discuss any potential issues.

Yours very truly,

#### LETTER OF UNDERSTANDING#15 MAKE UP EMPLOYEE SICK TIME

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

Notwithstanding Article 11, Hours of Work and Overtime, a fulltime employee who is absent from work due to sickness shall be entitled to the following:

In the four (4) weeks subsequent to the absence **a** full-time employee shall be eligible to work the equivalent number of hours of the absence at a time to be mutually agreed upon between the Employer and the employee.

The maximum number of equivalent hours shall be limited to forty (40) hours over a maximum of five (5) occurrences per calendar year. It is understood that these provisions shall not apply in the instance where an employee is eligible for payment for the absence by some other form of coverage.

Yours very truly,

### LETTER OF UNDERSTANDING#16 CASH ADVANCES

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

The Employer agrees to provide **a** cash advance to full-time employees awaiting WSIB or weekly indemnity benefits up to the equivalent of the employee's vacation accrual. It is understood that any employee receiving such cash advance will be required to sign documentation concerning the repayment or deduction of the cash advance.

Yours very truly,

## NEW LETTER OF UNDERSTANDING#17 RETURN TO WORK PROTOCOL

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

The Employer agrees to notify the Union of the time, date and location of any meeting held with an employee regarding workplace accommodation. The Union representative or designate may attend such meeting.

Yours very truly,

#### LETTER OF UNDERSTANDING #18 STORE OPENING BEYOND 11 PM

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

In the event any store opens for customer shopping convenience beyond 11 p.m. the Employer agrees to seek availability from part-time employees who fall under the criteria set out in Appendix "C" Availability #3 for base availability regarding availability for work beyond 11 p.m. and this shall be added to the employee(s) initial base availability and the employee shall be deemed to have the hours for this new availability as though it was in place from their date of hire. It is understood that temporary or promotional extensions of hours (i.e. midnight madness, pre-holiday) will be excluded from the application of this language. The Employer agrees to ask for volunteers prior to scheduling to meet the business requirements.

Yours very truly,

### LETTER OF UNDERSTANDING #19 OCCASIONAL REQUEST FOR SATURDAY OFF

June 22, 2007

Mr. Kevin Corporon President U.F.C.W. Canada Local 1000A 70 Creditview Rd. Woodbridge, Ontario L4L 9N4

The Owners agree that a full-time employee may request the occasional Saturday off. The Owner will consider the request with regard to the number of prior requests, other employee requests and the business requirements. It is acknowledged by all parties that Saturdays are in most cases the busiest day of the week and as such full-time employees are generally required to work on this day.

In accordance with the above language full-time employees requesting a Saturday off prior to commencing vacation on a Sunday will be granted their request subject to the above specified considerations.

Yours very truly,

