## **COLLECTIVE AGREEMENT**

#### **BETWEEN**

## THE CITY OF OTTAWA



## THE OTTAWA PROFESSIONAL FIRE FIGHTERS' ASSOCIATION



Ratified by the Association: April 27<sup>th</sup>, 2009 Ratified by the Employer: April 22, 2009 Effective January 1, 2009 to December 31, 2011

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#### **Preamble**

This agreement is entered into by and between the City of Ottawa and the Ottawa Professional Fire Fighters' Association. It is the purpose of this agreement to maintain harmonious relations between the Employer and the Association, to provide an amicable method of resolving differences, which may arise, and to define the wages, hours, benefits and other conditions of employment.

#### **GLOSSARY OF TERMS**

In this Agreement unless the context otherwise requires:

- 1:01 "Department" or "Fire Service" means the Ottawa Fire Service.
- 1:02 "Employee" includes all fire fighters, as defined in Part IX of the *Fire Protection and*<u>Prevention Act</u>, 1997, who are Employees of the Ottawa Fire Service, exclusive of volunteers, the Chief and Deputy Chiefs, and those other persons/positions excluded from the bargaining unit by agreement of the parties or through the application of Sections 41 and/or 54 of the Act.
- 1:03 "Probationer" means a new Employee of the Department who shall be deemed to be on probation for the first twelve (12) months of his/her employment. This time period may be extended with the agreement of the Chief and the Association. It is understood between the parties that the Employer may terminate a probationer for lack of suitability, aptitude, or ability to perform the duties. The Employer will be reasonable and fair in respect to making the decision to terminate.
- 1:04 "Association" means the Ottawa Professional Fire Fighters' Association.
- 1:05 "City", "Corporation" or "Employer" means the City of Ottawa.
- 1:06 "Chief" means the Chief of the Ottawa Fire Service of the City of Ottawa or his/her designate.
- 1:07 "Deputy Chief" means a Deputy Chief of the Ottawa Fire Service of the City of Ottawa.
- 1:08 Whenever the singular or masculine is used in this Agreement, it shall be considered as if the plural or feminine has been used where the context so requires.
- 1:09 "Para Trainer" means non-Training Division Employee who has been designated and assigned by the Chief to conduct training and education exercises, after having received specialized training and instruction to conduct training and education exercises.

#### **RECOGNITION & SCOPE**

2:01 <u>Bargaining Unit Scope</u> The Association is recognized as the sole bargaining agent for collective bargaining for all fire fighters, as defined in Part IX of the *Fire Protection and Prevention Act*, 1997, who are Employees of the Ottawa Fire Service, exclusive of volunteers, the Chief and Deputy Chiefs, and those other persons/positions excluded from the bargaining unit by agreement of the parties or through the application of Sections 41 and/or 54 of the Act.

The City is not restricted from creating Assistant Deputy Chief positions that are substantially managerial, with core duties and responsibilities that are either within the core duties of the excluded Chief and/or Deputy Chief positions or are otherwise managerial, provided that the substantial work of the bargaining unit is not eroded.

2:02 <u>Dues</u> The Employer shall deduct from the bi-weekly pay of present members of the Association and all future Employees represented by the Association, all normal dues chargeable by the Association and shall remit the same to the Treasurer of the Association twice a month.

An Employee who satisfies the Employer to the extent that he/she declares in an affidavit that he/she is a member of a religious organization registered pursuant to the Income Tax Act, whose doctrine prevents him/her as a matter of conscience from making financial contributions to an Employee organization and that he/she will make contributions to a charitable organization equal to dues, shall not be subject to this Article provided that the affidavit submitted by the Employee shows the registered number of the religious organization and is counter-signed by an official of the religious organization involved.

2:03 <u>Payroll Deduction</u> The Employer agrees to deduct from the bi-weekly pay of all present and future members of the Association such other deductions as may be agreed upon between the Employer and the Association provided the individual Employee has signed an authorization to have such deduction made.

#### 2:04 Membership in Association

- (a) All Employees of the Ottawa Fire Service who are members of the Association at the date of ratification of this agreement shall remain members of the said Association and all new Employees of the Fire Service covered by this agreement shall become members of the said Association.
- (b) The Association and the City of Ottawa agree that Sub-Section (a) herein shall be read in light of the *Fire Protection and Prevention Act*, 1997, sections 41 (2) and 45 (2).

#### **MANAGEMENT RIGHTS**

- 3:01 Subject to the <u>Fire Protection and Prevention Act</u>, 1997, and the Regulations there-under as amended, the Association recognizes that it is the exclusive function of the Employer to maintain order, discipline, and efficiency; to plan, direct and control operations; to hire, promote, and for just cause to suspend, discharge or otherwise discipline Employees. The Employer agrees that its functions, rights and obligations aforesaid will not be exercised in a manner inconsistent with the aforementioned Act or the terms of this Agreement.
- 3:02 Where there are job descriptions for specific positions/classifications, copies will be provided to the Association. Where there are new or revised job descriptions, the Association will be advised and the details will be explained.

#### **ARTICLE 4**

## **DISCRIMINATION AND COERCION**

- 4:01 There shall be no discrimination or intimidation of any Employee on account of the Employee's membership in the Association or by virtue of his/her holding office therein.
- 4:02 The provisions of this Agreement shall ensure to the benefit of and apply to all Employees without discrimination or reservation.
- 4:03 The parties hereto agree not to discriminate against any Employee because of race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, age, record of offences, marital status, family status or handicap.

#### **ARTICLE 5**

#### **WORKING CONDITIONS**

## 5:01 Suppression Division and Safety Division

(a) The Employees in the Suppression Division, and Safety Division shall be required to work a two (2) platoon system, as per attached chart, consisting of ten (10) hour day shifts (07:00 hours to 17:00 hours) and fourteen (14) hour night shifts (17:00 hours to 07:00 hours) and one twenty four (24) hour Sunday shift per twenty-eight (28) day cycle for an average of forty-two (42) hours per week. Notwithstanding the above,

the Employees may relieve on a person per person basis up to one (1) hour before the start of the shift with the approval of the Station Officer. Any other arrangements would require the approval of the Platoon Chief.

		Sun.	Mon.	Tues.	Wed.	Thurs.	Fri.	Sat.
Week 1	Day	В	С	С	С	С	D	D
	Night	В	В	В	В	A	A	A
Week 2	Day	D	В	В	В	В	A	A
	Night	D	D	D	D	С	С	С
Week 3	Day	A	D	D	D	D	С	С
	Night	A	A	A	A	В	В	В
Week 4	Day	С	A	A	A	A	В	В
	Night	С	С	С	С	D	D	D
Note: PLATOONS A - B - C - D								

Beds, blankets, mattresses and pillows shall be provided by the City in the stations for use on the night shift. The beds may be used between the hours of 22:00 hours and 07:00 hours only.

- (b) The hours of work for Employees in Suppression Division assigned to a regular day shift shall be in accordance with the Letter of Understanding attached to the Collective Agreement (Appendix A).
- 5:02 <u>Communications Division</u> Full-time Dispatchers in the Communications Division assigned to rotating shifts will be required to work an average of forty-two (42) hours per week, with the shifts and shift hours to be agreed between the Chief and the Association, subject to operational requirements. The Letter of Understanding attached to the Collective Agreement as Appendix B details the shifts and shift hours that the parties have agreed to implement on a trial basis, and the process for change. This trial will continue in place. (See Letter of Understanding #14 for Day Shift Communications Division).
- 5:03 Fire Prevention, Training, Planning, Maintenance and Mechanical Divisions The hours of work shall be thirty-five (35) hours per week for the Fire Prevention, Training, Planning, Maintenance and Mechanical Division. All work/shift schedules shall be agreed to by the Chief of the Department and the Association. Failing mutual agreement, the hours of work shall be scheduled over eight (8) consecutive hours a day, five (5) days a week Monday to Friday, between 07:00 hours and 17:00hours

Flexible working hours and/or compressed workweeks may be implemented with the approval of the Chief. These four-day week arrangements in effect as of September 3, 2008 shall remain in place.

(See Letter of Understanding #4 for Fire Prevention Officers attached).

- 5:04 <u>All Other Classifications and Positions Hours of Work</u> For all other classifications and positions, Employees shall work such shift arrangements as agreed to by the Chief and the Association. Failing agreement, for the interim period, the Chief may schedule such hours to meet operational requirements.
- 5:05 <u>Shift Exchanges</u> Notwithstanding the above, it is understood that the Platoon Chief or Division Chief where applicable, may grant the request of any two Employees to exchange days off. This would only be considered if there is no additional cost to the Employer.
- 5:06 <u>Vacancies</u> It is understood that the number of vacancies in the workforce shall at no time be permitted to exceed twenty-five (25). It is also understood that nothing in this clause establishes a minimum staff complement.
- 5:07 <u>Indemnity</u> The City of Ottawa shall continue to indemnify and save harmless its fire fighters from civil liability flowing from his/her duties and shall continue the coverage under its present existing general liability policy or equivalent coverage.

When a fire fighter is charged with a criminal or quasi-criminal or statutory offence flowing from his/her duties of which he/she is acquitted he/she shall be reimbursed for any charges as are assessed pursuant to the *Solicitor's Act*, R.S.O. 1990 or as agreed upon by counsel for the City of Ottawa.

This provision applies regardless of whether or not the fire fighter is acquitted where the fire fighter is directed to engage in the conduct in question.

- 5:08 <u>Employee Parking</u> Free parking shall be supplied by the City for all on-duty Employees of the Department at their place of work, exclusive of Ottawa City Hall.
- 5:09 <u>Job Security/Contracting Out</u> Except to the extent and to the degree agreed upon by the parties, and except to the extent of the current practice as it relates to volunteer fire fighters, and except in the case of an emergency, no work customarily performed by an Employee covered by this agreement shall be performed by another Employee or by a person who is not an Employee of the City of Ottawa.

Current practice as it pertains to the use of volunteer fire fighters includes both a functional and a geographic component such that volunteers shall perform only the types of work within the areas where they have been utilized. It is understood that volunteers shall have the full use of the training centre without restriction. (See appendix C attached)

5:10 <u>Staffing and Officers In Charge</u> This Article is to be implemented in accordance with the timetable below for those locations where the provisions are not yet applicable. Where these provisions are currently in place, they will be maintained.

#### Minimum Staffing – Pumps and Aerials/Ladders

- (a) Pumps shall respond with a minimum company of four (4) fire fighters.
- (b) Aerials/Ladders shall respond with a minimum company of three (3) fire fighters.

The only exception to the foregoing would be an unforeseen emergency such as a fire fighter about to leave for an emergency call injuring him/herself and no replacement being available. In this case it would be permissible to send the above listed vehicles with less than the required minimum.

Officer in Charge So far as practical, having regard to the absence of Employees from duty, each Pump, Aerial/Ladder and Heavy Rescue Vehicle of the Department shall be in the charge of an Officer when in service. The Employer agrees to consult with the Association when new and different types of vehicles are to be introduced.

So far as practical, each platoon in each station shall be in the charge of a Captain.

- 5:11 <u>Fire Fighter Exchange Program</u> All Employees may apply to participate in the Fire Fighter Exchange Program (the "Program") in accordance with the Program as agreed upon by the Association and the Employer. It is understood that the administration of the Fire Fighter Exchange Program is not the responsibility of Ottawa Fire Service. The Fire Chief shall have final approval of the application, such approval not to be unjustly withheld.
- 5:12 <u>Department Regulations</u> All regulations governing the Department shall, from time to time, be compiled and made available to each Employee.

#### **ARTICLE 6**

#### **VACATION**

6:01 <u>Entitlement</u> Every Employee of the Fire Department shall be entitled to vacation in accordance with the following formula:

In the year an Employee attains 1 year of service 2 weeks vacation 3 weeks vacation 3 weeks vacation 4 weeks vacation 4 weeks vacation 5 weeks vacation 5 weeks vacation 1 the year an Employee attains 17 years of service 5 weeks vacation 1 the year an Employee attains 24 years of service 6 weeks vacation 1 the year an Employee attains 30 years of service 7 weeks vacation 7 weeks vacation

#### Effective January 1, 2011

In the year an Employee attains 1 year of service 2 weeks vacation
In the year an Employee attains 3 years of service 3 weeks vacation
In the year an Employee attains 9 years of service 4 weeks vacation
In the year an Employee attains 17 years of service 5 weeks vacation
In the year an Employee attains 24 years of service 6 weeks vacation
In the year an Employee attains 28 years of service 7 weeks vacation

6:02 <u>Vacation Scheduling</u> Shall be drawn by individual selection on a system agreed to by the parties, or, in the absence of agreement, as established by the Chief after consideration of such recommendations as the Bargaining Committee of the Association may see fit to make. Vacation will be taken in a minimum of one week draws with one week representing the period from Monday at 07:00 hours to the following Monday at 07:00 hours. Vacation periods for the foregoing (Section 6:01) will run from January 1st to December 31st of each year.

#### 6.03 Vacation Selection

- (a) Vacations in the Suppression Division and Safety Officers will be scheduled in accordance with the Memorandum of Agreement entitled "Vacation Selection System" and included in the end of this agreement
- (b) Vacation in the Communication Division will be scheduled in accordance with the current practice.
- (c) Employees not referenced in a and b above will be allowed to book their vacation based on the schedule provided each November to include by division the number of employees allowed to be off on vacation for each given week. The current practice for selection of weeks remains in place.
- 6.04 When an Employee is detailed out of a Division or to an acting position for an extended period of time as agreed by the parties, their selected vacation weeks, where possible, will be returned for re-selection by the remaining employees of that Division in accordance with the applicable agreements, policies and procedures for vacation selection and the maximum number of Employees allowed off at one time.
- 6:05 Sick Leave Sick leave may be substituted for vacation leave where it can be established by the Employee, by satisfactory medical confirmation, that the illness or injury occurred while on vacation leave. The medical certification must confirm that the illness or injury significantly impacted the Employee's vacation leave and restricted planned activities. Re-instatement will be considered for full weeks of vacation only as per the vacation selection process. The re-booking of any affected leave will not impact on other Employees' annual vacations.

- 6:06 Rate An Employee who enters the services of the Fire Department shall earn vacation at the rate of seven twelfths (7/12) working days for each completed month of service in the first year of employment. Full week entitlements will be scheduled as vacation leave. Any odd day balances thereafter will be paid as vacation pay.
  - For the purposes of this clause, as it affects Employees working shifts covering seven (7) days a week, twenty-four (24) hours a day, one (1) week equals three and one half (3.5) days.
- 6:07 <u>Pro-rating</u> In any calendar year an Employee is entitled to vacation in accordance with the formula outlined in Article 6, Section 6:01, subject to the other provisions in Article 6.
  - (a) Annual vacation leave shall be pro-rated upon retirement provided the Employee has unused annual vacation leave standing to his/her credit at the time of retirement.
  - (b) Except for reason of death, termination for any other reason will result in pro-rating of an Employee's annual vacation leave.
- 6:08 <u>Grandparenting of Vacation Entitlements</u> As at November 13, 2002, any Employee actually earning more vacation leave under his/her previous Silo Collective Agreement under the Composite Collective Agreement shall continue to receive that entitlement until such time as the entitlement under this Agreement exceeds the entitlement the Employee was actually earning prior to November 13, 2002.
- 6:09 <u>Absence</u> Should an Employee be absent from work for any periods of leave without pay in excess of thirty (30) consecutive calendar days, or for any periods of sick leave and/or LTD and/or WSIB totaling in excess of nine (9) consecutive months, the Employee shall not accumulate any further vacation leave until he/she returns to duty for at least two (2) calendar weeks. However, in cases of WSIB, this would not apply for any periods that the Employee is in receipt of full salary (as per Sub-Section 9.02).
- 6:10 Partial Weeks Employees working a shift covering seven (7) days a week, twenty-four (24) hours a day with less than a full week in their vacation entitlement in that calendar year shall have this partial week paid out as vacation. This payout will take place on the last pay before December 1<sup>st</sup> of each year. The payout shall be in accordance with 11:03.

#### STATUTORY AND DECLARED HOLIDAYS

7:01 Entitlement All Employees shall be entitled on a pro-rata basis to thirteen (13) Statutory and Declared Holidays in addition to their annual vacation. In lieu of the Statutory and Declared Holidays, each 24/7 shift Employee in the Fire Fighting and Communications Division and 24/7 shift Employees occupying positions of Safety Officer shall be credited with thirteen (13) lieu days, on a pro-rata basis where applicable. Such Employees shall be allowed to choose a cash-in-lieu for any days, or elect to take time off. The time off shall be based on the Employee's regular scheduled workday and must be taken at a mutually agreed upon time. The Employee must signify his/her intention in writing to the Chief by November 1st of the preceding year of the number of days for which they intend to take time off.

The Statutory and Declared Holidays are as follows:

1. New Years Day

Family Day
 Good Friday
 Civic Holiday
 Labour Day

4. Easter Sunday5. Easter Monday10. Thanksgiving Day11. Remembrance Day

6. Victoria Day7. Canada Day12. Christmas Day13. Boxing Day

In addition to those set out in the preceding paragraph, any day proclaimed by the Governor General in Council or the Lieutenant Governor in Council for the Province of Ontario, shall be a Statutory or Declared Holiday.

The Employee's date for determining his/her entitlement to payment in lieu of Statutory Holidays shall be the actual date of his/her appointment to the Fire Department.

7:02 Payment (Effective from January 1, 2009 to February 28, 2009) Request for payment for owed lieu day(s) must be made at least thirty (30) days in advance of when payment is requested. Employees will only be eligible for payment of any lieu day(s) after the actual Statutory or Declared Holiday has passed. Payment for any outstanding, unscheduled lieu days will be provided on the first pay period in December of each year. The daily rate shall be calculated by dividing the annual rate by one hundred and eighty-two (182) days.

Payment (Effective March 1, 2009) Request for payment for owed lieu day(s) must be made at least thirty 30) days in advance of when payment is requested. Employees will only be eligible for payment of any lieu day(s) after the actual Statutory or Declared Holiday has passed. Payment for any outstanding, unscheduled lieu days will be

provided on the first pay period in December of each year. The daily rate shall be as per 11:03.

7:03 Work on Statutory Holiday Any Employee required to work on a Statutory Holiday, in addition to his/her regular salary, shall be credited with one half (½) hours pay at straight time for each hour so worked. In the case of a shift exchange, it is the employee who works the holiday who is credited with one half (1/2) hours pay at straight time for each hour so worked.

For the purpose of this section, the Statutory Holiday shall reflect the twenty-four (24) hour period from 00:01 hours to 23:59 hours inclusively.

Hourly rate shall be calculated by dividing the annual salary by the hours worked in a year.

Payment shall be made to the Employee within thirty (30) days of such holiday.

## 7.04 <u>Lieu Day Scheduling</u>

- (a) Lieu days in the Suppression Division and Safety Officers will be scheduled in accordance with the Memorandum of Agreement entitled "Lieu Day Selection System" and included at the end of this agreement.
- (b) Lieu days in the Communication Division will be scheduled in accordance with the current practice.
- (c) Employees not referenced in a and b above will be allowed to book their lieu days based on the schedule provided each November to include by division the number of employees allowed to be off on lieu days for each given week. The current practice for selection of lieu days remains in place.

#### 7:05 Use of Lieu Days

Employees may use lieu days at anytime during the calendar year. If an Employee, for any reason, uses more lieu days than he or she will accrue during the calendar year, then Employee will have thirty (30) days from the date of notification to go to their respective Deputy Chief (or designate) with a specific date to arrange to work off the overage in lieu of another Employee working overtime or other mutually agreeable shift within this thirty (30) day window. It is understood by the parties that a mutually agreeable shift may include a Monday or a Friday for Employees in Fire Prevention or a Monday to Thursday day shift for employees in the Suppression Division. The Deputy Chief or designate will not unreasonably refuse a shift in lieu of overtime. The Employee may also elect to have the value if the additional lieu day(s) taken deducted from his or her TOIL banks. After the thirty (30) days has elapsed, if the Employee has not made amends for the overage by utilizing one of the aforementioned options, the overage will be deducted from the Employee's upcoming pay. No more than one (1) lieu day will be deducted per pay

cheque. Multiple lieu overages will be deducted over the same number of multiple pay cheques. In this instance, the parties agree that the authorization for such a deduction shall be deemed to have been provided to the Employer by the Employee, pursuant to the Employment Standards Act.

An Employee who use more lieu days than he or she will accrue during the calendar year as a direct result of the Employer's management decision will be given the option of working their choice days or deducting it from the following year's entitlement.

If the Employee has either used all of his or her lieu days or has them cashed out on the first pay in December and has unplanned opportunity to take additional lieu days in December of the same calendar year, he or she may request to take up to a maximum of two (2) days from the allocation for the upcoming calendar year.

#### **ARTICLE 8**

#### **COURT TIME**

8:01 <u>Definition</u> Court time shall be deemed to be time spent by an Employee in his/her off-duty hours in attendance at any court, civil trial, inquest, inquiry or departmental trial or hearing (excluding such time he/she is required to spend on such tribunal for personal reasons) or any time spent as a result of his/her service to the department in litigation of any description.

#### 8:02 <u>Court Overtime</u>

- (a) When an Employee is required to attend court during his/her normal tour of duty and is prevented from going off duty at his/her normal time, time in excess of his/her normal tour of duty shall be credited at time and one-half (1½).
- (b) When an Employee is required to attend court immediately before his/her tour of duty, he/she shall be paid from the time he/she is required to report for court until he/she reports for duty at the rate of time and one-half (1½).
- (c) When an Employee is required to attend court on his/her off-duty hours, he/she shall receive in compensation thereof four (4) hours court time at time and one-half (1½) for each morning, afternoon or evening attendance.
- (d) When an Employee is required to attend an inquest and when the inquest continues past 00:30 hours, the Employee shall be entitled to an additional four (4) hours pay at time and one-half (1½) over and above his/her entitlement under 8:02 (c) above.

- 8:03 While on Vacation When an Employee is required to attend court on any occasion during his/her annual vacation, he/she shall be granted two (2) extra days leave in compensation thereof for each day or portion thereof for which he/she may elect to take pay or time off.
- 8:04 <u>Fees and Expenses</u> Any fee received by the Employee shall be turned over to the City of Ottawa in lieu of court time as herein defined.
  - The Employee will be reimbursed for all reasonable expenses associated with his/her attendance at the court, trial, inquest or inquiry.
- 8:05 <u>Compensation</u> Where an Employee attends court, in accordance with the provisions of Article 8, the time spent by the Employee shall be compensated either with pay or time off in lieu at the Employee's discretion. Where pay is to be received the hourly rate that is utilized in Sub-Section 11:03 will be applicable.

# SICKNESS, WORKPLACE SAFETY & INSURANCE, COMPASSIONATE/BEREAVEMENT/FAMILY LEAVE

#### 9:01 Sickness

#### (a) Entitlement

- (i) <u>Cumulative Sick Leave</u> Every Employee shall be entitled to one and one-half (1½) days leave with full pay for every completed month of service from the time of his or her appointment on account of sickness or accident not occasioned by or suffered in the performance of his or her duty. The unused portions of such leave of absence shall be cumulative.
- (ii) <u>Sick Leave Standing</u> In February of each year all Employees are to receive a notice informing them of the amount of cumulative sick leave they have to their credit as of January 1st of that year. Also in February the Employees will be advised of the number of sick days deducted as a result of illness in the previous year.
- (iii) Advancement of Credits In the event an Employee has used all of his/her accumulated sick leave credits, and has no other paid leave of any kind, with the approval of the Chief, such Employee may be advanced future sick leave credits to a maximum of eighteen (18) days. Such sick leave advance will be recovered from immediate future earned credits or the equivalent dollar amount will be recovered in the event of termination of employment. For Employees with less

- than five (5) years service, additional credits may be advanced under the same conditions.
- (iv) <u>Sick Leave Without Pay</u> An employee may be granted sick leave without pay for a period up to a maximum of six (6) months where the employee is unable to return to work at the termination of the period for which sick leave with pay was granted.
- (v) <u>Donated Services</u> In the event that an Employee has used all his or her accumulated sick leave as hereinbefore provided for sickness or accident not occasioned in the performance of his or her duty, the Executive Board of the Association may, with the approval of the Chief, arrange with other Employees to volunteer their services without pay on their day off so that the affected Employee may continue on the strength of the Department for a period of time.
- (vi) <u>Sick Leave Credit Restrictions</u> Should an Employee be absent from work for any periods of leave without pay in excess of thirty (30) consecutive calendar days, or for any periods of sick leave and/or LTD and/or WSIB totaling in excess of nine (9) consecutive months, the Employee would not accumulate any further sick leave until he/she returns to duty for at least two (2) calendar weeks. However, in cases of WSIB, this would not apply for any periods that the Employee is in receipt of full salary (as per Article 9:02).

#### (b) Certification

- (i) A maximum of five (5) days sick leave shall be allowed without furnishing a medical certificate in any one (1) calendar year. For each absence beyond the five (5) days, the Employer may require the Employee to produce a medical certificate. Medical certificate may be required upon return to work or earlier if requested by the Chief or his designate. In any event, such medical certificate, if required by the Employer, shall be requested within ten (10) calendar days of the return to duty of the employee, failing which no certificate shall be required.
- (ii) For Employees on extended sick leave, the Employer may require the Employee to produce a medical certificate within the first ten (10) calendar days of absence. The Employer may also require the Employee to renew such certificate(s) every month thereafter. When the Employer requires the production of a medical certificate, as required under this Agreement, and there is a cost for such certificate, it will bear the cost of such certificate to a maximum of fifteen dollars (\$15.00) for each medical certificate.

#### 9:02 Workplace Safety and Insurance

(a) Every Employee off duty as a result of personal injury by accident arising out of, and in the course of his or her employment within the meaning of the <u>Workplace Safety</u> and <u>Insurance Act</u>, 1997 shall be provided with free hospitalization and medical care

as prescribed by the *Workplace Safety and Insurance Board* and full salary during the period off duty where the Employee is receiving temporary full loss of earnings benefits from WSIB or where the Employer is providing accommodation within the Department at a wage loss. No Employee whose case is being handled by the *Workplace Safety and Insurance Board* will have his or her employment terminated in the absence of suitable medical evidence which indicates that he or she is unable to return to full employment as a fire fighter or that he or she is unlikely to be able to return at some future date.

- (b) An Employee would only be entitled to receive full salary under the provisions of this Article during any period(s) where the Employee is in receipt of full temporary loss of earnings benefits from WSIB (85% of net salary).
- (c) Full salary is not provided when the Employee is only in receipt of loss of earnings supplements from WSIB.
- (d) Any Employee who is off work on compensation and is found by the appropriate medical authorities (pursuant to the practices of the WSIB) to be unable to return to regular or modified duties, will not be entitled to accumulate further sick leave from the date of official notification from the *Workplace Safety and Insurance Board* that he or she cannot return to work. The Employee will be entitled to use up all accumulated sick leave to his or her credit.
- (e) Any Employee who is off on workplace safety and insurance benefits, and whose medical limitations, as determined by proper medical authorities (pursuant to the practices of the WSIB), prevent him or her from performing the essential duties of his or her regular job but allow him or her to perform some duties, may be provided with temporary modified duties in accordance with the applicable legislation and Collective Agreement provisions.

#### 9:03 Compassionate/Bereavement/Special Leave

The Chief may grant leave of absence with full pay on the following basis:

(a) <u>Bereavement Leave</u> Death of spouse, child, parent, sister, brother, father-in-law, mother-in-law, brother-in-law, sister-in-law, daughter-in-law, son-in-law, grandparent, grandchild, up to four (4) consecutive calendar days immediately following the death shall be granted, for the purpose of bereavement and attending the funeral.

For purposes of definition, parent includes step-parent, child includes step-child, and brother and sister includes step-brother and step-sister. Spouse shall include a person with whom the employee is married or a person with whom the employee has been co-habitating as a spousal partner for a minimum of one year.

In extenuating circumstances where the time permitted in (a) above is not sufficient to attend the funeral, or where there is extended travel required to attend the funeral, up to an additional three (3) consecutive calendar days, if required, shall be provided upon proof satisfactory to the Chief.

If there are other exceptional extenuating circumstances, the Chief may provide an additional calendar day extension to the above leave.

- (b) <u>Compassionate Leave</u> In the event of unforeseen medical emergency situations dealing with the serious illness/injury of a spouse, child or parent, the Chief may provide time off work with pay up to a maximum of three (3) days in any calendar year.
- (c) Quarantine The time shall be designated by the Medical Officer of Health.
- (d) <u>Special Leave</u> One (1) day without loss of pay on the day of the birth of his/her child if the Employee is scheduled to work on that day.

For birth of a child, where the delivery of the child occurs over an extended period of time into his/her second workday, that additional day would be provided upon proof satisfactory to the Chief.

9:04 The Chief, on written recommendation of any Medical Doctor, may grant leave of absence without pay for a period of not more than one (1) month in any calendar year as an extension of leave of absence provided by Sub-Section 9:03 of this Article.

#### **ARTICLE 10**

#### PAYOUT OF SICK CREDITS & TERMINAL LEAVE

- 10:01 Payout at Retirement or Death When an Employee dies or retires with accumulated sick leave days to his/her credit, payment of such accumulated sick leave days shall be made to the estate of the Employee or to the Employee him/herself in accordance with the provisions contained in his/her former respective Collective Agreement for Employees hired prior to October 23rd, 2002 (as per (a) to (d) below). For Employees hired after October 23rd, 2002, and for Employees from the Cumberland and Gloucester Silos who were not covered by the cumulative sick leave system, eligibility will be in accordance with (e) below.
  - (a) For Employees from the former Gloucester Silo On retirement or death, there shall be paid to such Fire Fighter or, in the case of death, to his/her estate, a payment equal to fifty percent (50%) of his/her accumulated sick day credits at the time of such termination of employment to a maximum of one-half the Employee's annual salary. Such pay out shall be based upon a twelve (12) hour day.

- (b) For Employees from the former Kanata Silo Should a full-time fire fighter retire or die with sick pay credits to his or her account, he/she or his or her estate shall receive payment of one-half (1/2) of his or her accumulated sick leave total, up to a maximum of one-half (1/2) his or her current salary. For the purpose of calculation, a days pay shall be 1/182 of annual salary for 24/7 shift Suppression Division Employees.
- (c) For Employees from the former Nepean Silo On retirement, there shall be paid to such Fire Fighter a payment equal to fifty percent (50%) of his/her accumulated sick day credits at the time of such termination of employment to a maximum of one-half the Employee's annual salary. In the event of death, there shall be paid to his/her estate a payment equal to all accumulated sick day credits. Such payouts shall be based on a day equating to annual salary divided by 261 days.
- (d) For Employees from the former Ottawa Silo When an Employee dies or retires with accumulated sick leave to his/her credit, payment of such accumulated sick leave shall be made to the estate of the Employee or to the Employee himself/herself to a maximum of one-half (½) of the annual salary for the Employee's classification as set forth in the salary schedule of this Collective Agreement. One half of the annual salary is to be equated to 130½ days pay.

The allowance shall be based on the daily salary or wage of the Employee in effect at the date of severance of employment counting working days only. For the purpose of determining the daily rate applicable to credits of Article X, the annual salary should be divided by 261 days.

(e) For all Employees hired after October 23rd, 2002, as well as Employees from Cumberland and Gloucester previously covered by the IPP Plan. On retirement or death, there shall be paid to such Fire Fighter or, in the case of death, to his/her estate, a payment equal to fifty percent (50%) of his/her accumulated sick day credits at the time of such termination of employment to a maximum of one-half the Employee's annual salary (130 days pay). Such pay out shall be based on a day equating to annual salary divided by 261 days.

For the Employees from Cumberland who previously received a pay out of Sick day credits when their cumulative sick leave system was discontinued, the 130 day maximum will be reduced by the number of days previously paid.

10:02 Payout of Credits at Voluntary Resignation Every Employee who voluntarily resigns from the Fire Department after completing ten (10) years' service shall be paid for fifty per cent (50%) of the accumulated sick leave credits to his/her credit to a maximum of one-half (½) year's annual salary (130 days). Such pay out shall be based on a day equating to annual salary divided by 261 days.

#### 10:03 Terminal Leave

(Applicable only to Employees from the former Ottawa Silo who retire before year 2015)

If any Employee before reaching his/her sixtieth (60th) birthday notified the Chief that the Employee desires to take terminal leave prior to the date of retirement, the Employee shall be entitled to use any accumulated but unused sick leave credits as leave of absence with full pay for such number of working days not exceeding one hundred and thirty (130) days immediately prior to the date of retirement. For the purposes of this Article, a day equates to annual salary divided by 261 days.

The granting of such leave does not create a vacancy in the workforce until such time as the Employee commences his/her retirement. It is understood that any applicable promotions will be made to fill the rank that the Employee may have held upon the commencement of this leave. An Employee on terminal leave does not accumulate any of the following: sick leave, lieu days and uniform issue. Vacation leave will be prorated in accordance with Article 6.

Salaries 11:01 By Classification

Salary	

		2.20%	1.00%	2.25%	1.00%
Classification	Rate	01-Jan-09	01-Aug-09	01-Jan-10	01-Aug-10
Group 1	Annual	\$46,599.71	\$47,065.70	\$48,124.68	\$48,605.93
Probationary Fire Fighter					
60% of first class fire fighter					
Crawn 2	Annual	¢54.200.22	\$54,000,00	ØFC 4.4F. 4C	<b>\$50,700,00</b>
Group 2	Annual	\$54,366.33	\$54,909.99	\$56,145.46	\$56,706.92
4th Class Fire Fighter		+		<del></del>	
70% of first class fire fighter					
Group 3	Annual	\$62,132.94	\$62,754.27	\$64,166.24	\$64,807.90
3rd Class Fire Fighter		<del>402</del> , · <del>4</del> 2 · ·	<del></del>	<del></del>	Ψο .,σοι το τ
80% of first class fire fighter					
Group 4	Annual	\$69,899.56	\$70,598.56	\$72,187.02	\$72,908.89
2nd Class Fire Fighter					
90% of first class fire fighter					
	Annual	\$77,000.40	Ф <b>7</b> 0.440.04	¢00,007,00	<b>#04.000.00</b>
Group 5	Annual	\$77,666.18	\$78,442.84	\$80,207.80	\$81,009.88
1st Class Fire Fighter		<del>                                     </del>		<del>                                     </del>	
100% of first class fire fighter					
Group 6	Annual	\$85,432.80	\$86,287.12	\$88,228.58	\$89,110.87
Lieutenant*					
Communications Supervisor*					

## Salary

		2.20%	1.00%	2.25%	1.00%
Classification	Rate	01-Jan-09	01-Aug-09	01-Jan-10	01-Aug-10
Fire Prevention Officer					
Maintenance Officer					
IT Technician					
SCBA Technician					
110% of first class fire fighter					
Group 7	Annual	\$93,199.42	\$94,131.41	\$96,249.36	\$97,211.86
Captain*		+ ,	, ,	, , , , , , , , , , , , , , , , , , , ,	+ - ,
Safety Officer*					
Training Officer					
Ass't Division Chief-Prevention					
Ass't Division Chief-Communications					
Equip/Mech Coordinator					
Respirator Program Coordinator					
Maintenance Division Coordinator					
120% of first class fire fighter					
Group 8	Annual	\$100,966.03	\$101,975.69	\$104,270.14	\$105,312.84
District Chief*					
Division Chief Training					
Division Chief - Planning/Safety					
Division Chief Prevention					
Division Chief Communications					
130% of first class fire fighter					
Group 9	Annual	\$108,732.65	\$109,819.98	\$112,290.92	\$113,413.83
Platoon Chief					
140% of first class fire fighter					

#### 11:02 Dispatch Centre

Progression within each of the classifications would be in accordance with the criteria outlined in Section 15:02 (b).

#### (a) Dispatcher

STEP 1 –75% of First Class Fire Fighter

STEP 2 – 80% of First Class Fire Fighter

STEP 3 – 90% of First Class Fire Fighter

STEP 4 - 100% of First Class Fire Fighter

# 11:03 <u>Calculation of Annual & Daily Rates (Effective from January 1, 2009 to February 28, 2009)</u>

- (a) Except where otherwise provided in this agreement, the calculation of the daily rate for Employees in Suppression working the 24/7 shift, and other Employees working the same shift schedule, will be determined by dividing the annual salary by 182 days. The hourly rate shall be determined by dividing one day's pay by twelve (12) hours.
- (b) For Employees working a five-day week the daily rate will be calculated by dividing the annual salary by 261 days.
- (c) The annual rates given are the official rates. For payroll purposes the bi-weekly pay rates will be calculated by utilizing the following formula:

## Annual Salary 26.088

#### 11:03 Calculation of Annual & Daily Rates (Effective March 1, 2009)

- (a) Except where otherwise provided in this agreement, the calculation of the hourly rate for Employees in Suppression working the 24/7 shift, and other Employees working the same shift schedule, and Employees in Communications working the 24/7 shift schedule will be determined by dividing the annual salary by 26.088 and then dividing the result by 84. The daily rate shall be determined by multiplying the hourly rate by twelve (12) hours.
- (b) For Employees working a five-day, thirty-five hour week the daily rate will be calculated by dividing the annual salary by 26.088 and then dividing the result by 10. The hourly rate will be calculated by dividing the daily rate by 7.
- (c) For employees working a four-day, thirty-five hour week the daily rate will be calculated by dividing the annual salary by 26.088 and then dividing the result by 8. The hourly rate will be calculated by dividing the daily rate by 8.75.
- (d) The annual rates given are the official rates. For payroll purposes the bi-weekly pay rates will be calculated by utilizing the following formula:

## Annual Salary 26.088

### 11.04 Recognition Pay:

Each employee who has completed 8, 17, or 23 years of service shall receive recognition pay of based on the below chart:

Completed Years of Service:	<u>8</u>	<u>17</u>	<u>23</u>
	<u>3%</u>	<u>6%</u>	<u>9%</u>

- 1. Recognition Pay will apply to all forms of hourly salary including, but not limited to, straight time, bank time, overtime, vacation, lieu days, WSIB, pregnancy leave, parental leave, sick leave, other paid leaves, stand-by pay, payout of sick leave at retirement or death and terminal leave.
- 2. Recognition Pay will be eligible for OMERS. Recognition Pay will also be recognized for Life Insurance, Accidental Death, and Course of Duty Death as defined under Article 12:02 of the collective agreement.
- 3. Notwithstanding the group an Employee is working in under Article 11:01, the Recognition Pay will be the relevant percentage of the salary of a First Class Fire Fighter (pay group 5).
- 4. Recognition Pay will be based on the hourly salary of the Employee as specified in Article 11:03 (a) and (b) and not 11:03 (c) and will be paid bi-weekly with the Employee's regular pay.
- 11:05 Pay for Acting Rank An Employee detailed or assigned to assume the duties and responsibilities of, or to act in the capacity of and perform the duties normally performed by an Employee of a higher job classification or rank shall be paid acting pay at the rate of that paid to the Employee of higher rank or job classification for all periods in which the Employee so acts.

Para Trainers will be paid as Captains for the periods of time they are detailed and assigned to conduct training and/or education exercises.

11:06 <u>Training Leave and Allowance</u> Employees of the Fire Department attending the Ontario Fire Marshal's College with authorization of the Chief shall be entitled to expenses of ten dollars (\$10.00) per day. Employees authorized and attending training, seminars, and conferences outside of the City where meals and/or accommodations are not provided, shall be reimbursed for such meals as follows: breakfast, nine dollars (\$9.00); lunch, fourteen dollars (\$14.00); dinner, twenty-two dollars (\$22.00). Employees shall be reimbursed a reasonable amount for accommodations when supported by a receipt. They

shall also be reimbursed for any other necessary expenses directly related to the training when supported by receipts.

For purposes of coverage under the <u>Workplace Safety and Insurance Act</u>, 1997, Employees authorized to attend seminars or conferences will be covered in accordance with the Act while traveling to and from such conferences and conventions and while in attendance.

Employees working a night shift immediately prior to the commencement of the course, seminar or conference authorized by the Fire Department shall be free from Fire Department duties for that night shift. In addition, Employees required to travel outside of town will be permitted sufficient time for travel.

- 11:07 <u>Automobile Allowance</u> Personnel authorized by the Chief to use their privately owned automobiles on City business shall be reimbursed at the rate of forty-five (\$0.45) cents per kilometre. In addition, when such authorized Employees use their automobiles on an ongoing basis for business purposes and there is an additional cost for automobile insurance for that business travel, then, at year-end, such Employees shall be reimbursed for the additional insurance amount directly attributable to business travel, when supported by receipts. The Employer retains the right to question any claim that appears unreasonable.
- 11:08 <u>Cleaning Allowance</u> All Employees of the Fire Department required to wear serge uniforms at work on a regular ongoing basis shall receive a cleaning allowance of twenty-five dollars (\$25.00) per month on active duty or part thereof, from the time of entitlement. This allowance is to be paid in a lump sum with the first pay in December of each year.

#### 11:09 Overtime

Regular When an Employee of the Department is required to work additional hours outside of his/her regular working hours, he/she shall be paid at the rate of one and one-half (1½) hours for every hour of overtime he/she is required to perform. However, an Employee not on stand-by who receives a call-back after returning home requiring the Employee to work additional hours outside of his/her regular shift shall be guaranteed a minimum of three (3) hours at the overtime rate for the call-back. All overtime worked in excess of an Employee's normal workday or workweek shall be paid within thirty (30) days of the overtime being received by the respective Platoon Chief, Division Chief, or other person designated by the Fire Chief.

When Employees in suppression are to be called-back for regular overtime, except in emergency situations, a rotating callback system shall be used.

- (b) Committee Work When an Employee of the Fire Fighting Division is required for committee work after his/her regular working hours, the Employee shall be provided overtime at the rate of one and one half-hour (1½) for every overtime hour worked. Such overtime shall either be paid to the employee at one and one half of the employee's regular hourly rate or credited to the Employee's time off in lieu bank, to the extent of the cap in that bank. Payment will also be provided once the cap has been reached at the rate such overtime was earned and shall be payable within thirty (30) days of the request for payment being received by the respective Platoon Chief, Division Chief, or other person designated by the Fire Chief.
- (c) Time Off In Lieu for Overtime and Call-Back In lieu of payment for overtime and/or call-back, an Employee with room in his/her time off in lieu bank may elect to bank credits in that time off in lieu bank, which shall be capped at one hundred and twenty-six (126) straight time hours. It is understood that the time credited to the time off in lieu bank is to be taken in time off at a mutually agreeable time. If the time off provided requires a replacement, then the time off in lieu bank shall be deducted at one and one-half (1½) hours for each hour taken in time off. In the event of death or retirement where the Employee was not able to use all of the banked credits, payment will be provided for any unused credits.

Employees who have in excess of one hundred and twenty-six (126) straight time hours as of November 13, 2002 will be credited with the additional hours in his/her time off in lieu bank, and will be provided payment for any subsequent overtime worked until the cap is reduced below the one hundred and twenty-six (126) straight time hour maximum.

Overtime accumulated prior to May 1, 2009 shall be based on the Employee's substantive hourly salary group as of May 1, 2009.

Overtime banked after May 1, 2009 and paid out to the employee shall be paid at the rate of pay at which it is earned.

All time off taken shall be at the Employee's current rate of pay regardless of the rate at which the Time Off in Lieu was earned.

When an Employee utilizes his time off in lieu bank as paid leave the time removed from his time off in lieu bank will be the hours of least value.

- (d) The Employer shall provide to the Association, within a reasonable time, a copy of the overtime call back list for Suppression Division Employees at the end of every three months commencing with the period October 1, 2008 to December 31, 2008. This list will indicate the date and time individuals were called for overtime assignments and whether or not contact was made with each individual called. The parties agree that an overtime opportunity missed when called within the time frames currently in place is to be considered an unpaid overtime opportunity worked.
- 11:10 <u>Stand-By Pay</u> Any Employee who is designated and required to stand-by shall receive one (1) hour's pay at straight time rates for nights falling on Mondays through Fridays. Stand-by pay for each Saturday, each Sunday and each Statutory Holiday shall be at the rate of three and one-half (3½) hours straight time. Payment will be provided within thirty (30) days of the stand-by being submitted.

On any call-out from stand-by, the Employee shall be paid at a rate of time and one-half (1½) over and above his/her stand-by time, with a minimum of two (2) hours for each call-out. Such time may be placed in the Employee's Time Off in Lieu Bank as provided for in Article 11:09 (c). If payment is requested it shall be provided within thirty (30) days of the call-out being submitted.

#### **ARTICLE 12**

# BENEFITS – MEDICAL PLAN, DENTAL PLAN, LIFE INSURANCE, LONG-TERM DISABILITY

- 12:01 Each member coming within the Bargaining Unit shall be entitled to the benefits provided for in this Article and shall apply to the eligible dependants of an eligible employee. Such dependants are defined as follows:
  - (a) An employee's spouse including a person that although not legally married to the employee continuously cohabits with the employee in a conjugal relationship which is recognized as such in the community in which they reside and same sex partner;
  - (b) Child: a person who
    - a. Is unmarried
    - b. Is a natural child, step-child, legally adopted child or foster child of an Employee or such Employee's spouse

- c. Is less than twenty-one (21) years old, or, if the child relies upon Employee for support and is in regular attendance at an accredited institute of learning, is less than twenty-five (25) years old, or
- d. Any mentally of physically handicapped child who was covered up to the maximum age and thereafter, is incapable of self-sustaining employment and totally relies upon the Employee for support and maintenance.
- e. A child who is attending school outside of Canada will be considered eligible.

Each employee shall report any changes in marital status or increase or decrease in dependants without delay.

Survivor benefits: Except as otherwise provided for in this agreement, if an employee dies while still employed, the widow/widower and dependants would retain the same coverage for extended health and dental for one year period from date of death.

<u>Health Plan:</u> The City shall provide and pay 100% of the premiums for a Health Plan, which will include the following Eligible Expenses:

- (a) Semi-private room and board hospitalization.
- (b) Confinement in a licensed private hospital for expenses of up to \$10.00 per day to a lifetime maximum of 120 days.
- (c) An annual deductible of \$25 for single coverage or \$50 for family coverage which is not applicable for semi-private hospital room in Canada, chronic care facility or vision care benefits with no lifetime maximum.
- (d) Charges for the purchase and fitting of prescription glasses or elective contact lenses, as well as repairs or elective laser vision correction procedures up to the maximum of \$300.00 per person every 2 calendar years when prescribed by an ophthalmologist, optometrist or oculist. Effective January 1, 2010, add one eye exam every 2 calendar years to a maximum of \$80.00. This is separate from vision care amount.
- (e) Chronic care of up to \$3 per day for not more than 120 days per person in any 12 consecutive months.
- (f) Drugs which legally require a prescription by means of a "Pay Direct Drug Card", with the lowest cost generic equivalent product that can legally be used to fill the prescription, as listed in the Provincial Drug Benefit Formulary. If there is no generic equivalent product for the prescription drug or medicine, the amount covered is the cost of the prescribed product. Exclusions are drugs, biologicals and related preparations which are intended to be administered in hospital or on an in-patient or out-patient basis and are not intended for a patient's use at home; sexual dysfunction drugs, fertility drugs, and Zyban.
- (g) Non-generic drugs will be covered if:
  - a. There is no generic substitute; or
  - b. There are no generic substitutions readily available from the pharmacy of the employee's choice; or
  - c. Generic drugs are the same cost or more expensive; or

- d. The employee's doctor stipulates that the generic substitution would not be medically appropriate for the employee or dependent concerned.
- (h) Life sustaining drugs if they have a Drug Identification Number.
- (i) Charges for injectible medications except for the administration of the same.
- (j) Anti-smoking patches and gum will be eligible subject to a combined lifetime maximum of 3 months supply.
- (k) Oral contraceptives.
- (l) Diabetic supplies including standard syringes, needles and diagnostic aids if required to treat diabetes but not cotton swabs, alcohol, automatic jet injectors and similar equipment.
- (m) The following services will be included payable from the first visit to an annual maximum of \$400 (Effective January 1, 2010 increase annual maximum to \$425 per person and effective January 1, 2011 increase annual maximum to \$450 per person) per person per calendar year: chiropractor (including x-rays), osteopath, podiatrist, chiropodist, naturopath, speech therapist, physiotherapist. Other than for a speech therapist, no recommendation of a physician is required. Effective July 1, 2009 add massage therapy to an annual maximum of \$400 per person (Effective January 1, 2011 increase annual maximum to \$450 per person).
- (n) The services of a psychologist to a maximum of \$500 (Effective January 1, 2010 increase maximum to \$525 per person per calendar year and effective January 1, 2011 increase maximum to \$550 per person per calendar year) per person per calendar year.
- (o) When recommended by a physician or podiatrist stock-item orthopaedic shoes and modifications or adjustments to stock-item orthopaedic shoes or regular footwear. Charges for custom-made orthopaedic shoes which are constructed by a certified orthopaedic footwear specialist required because of a medical abnormality that, based on medical evidence, cannot be accommodated in a stock-item orthopaedic shoe or a modified stock-item orthopaedic shoe. Stock item orthopaedic shoes and modification or adjustments are subject to a maximum of \$1,200 per person per calendar year and up to 2 pairs per person per calendar year.
- (p) Charges for casted custom-made orthotics with are recommended by a physician or podiatrist up to a maximum of 2 pairs and \$400 per pair per person per calendar year.
- (q) Surgical stockings up to 6 pairs per calendar year.
- (r) Surgical brassieres up to 6 pairs per calendar year when required as a result of a mastectomy.
- (s) Once per lifetime wigs or hairpieces for patients with temporary hair loss as a result of medical treatment.
- (t) During the first 60 days out-of-province/country coverage for emergency treatment for employees and their dependants subject to a \$1,000,000 lifetime maximum.
- (u) The cost of ileostomy, colostomy and incontinence supplies, oxygen, medicated dressings and burn garments.
- (v) Effective 1 July 2009, the Employer agrees to provide coverage under Extended Health Benefits to Employees, spouses and eligible dependants for Microscopic

and other diagnostic tests and services rendered in a licensed laboratory that are not covered under the individual's provincial health care plan, such as Blood Analysis, Urinalysis, Heavy Metal and exposure screening, Pulmonary Evaluation, Aerobic/Cardiovascular Evaluation, Cancer Screening, Immunizations, Hepatitis A, Hepatitis B, Tetanus/Diphtheria, Pertussis, Influenza, MMR, Polio and Human Papillomavirus (HPV), Pneumovax, Infectious Disease Screening and Titer Tests.

This coverage will be to a combined maximum of \$1000 for a spouse or eligible dependents per calendar year and to a combined maximum of \$2000 for the Employee per calendar year.

Any claim must submitted to the insurer in accordance with their prescribed procedure. The Employer may not, in any manner or proceeding, request, or in any way demand medical information available as a result of such testing, nor can the Employer demand a release from the Employee for information as a result of any testing done under this provision.

- (w) The Treatment of accidental injuries to the natural teeth or jaw due to a force or blow external to the mouth for which treatment commenced within 90 days of the accident
- (x) Private duty nursing provided in the home or hospital by a registered nurse to a maximum of 90 eight-hour shifts per person per calendar year.
- (y) Licensed Ambulance service, plus air ambulance.
- (z) Rental of, or when approved by the insurance carrier, the purchase of mobility equipment such as crutches, canes, walkers, and wheelchairs as well as durable medical equipment such as manual hospital beds, respiratory and oxygen equipment and other durable equipment usually only found in hospitals. If medically required and recommended in writing by the attending physician electric hospital beds.
- (aa) Artificial eyes, limbs and breast prostheses. If a myoelectric or sport prosthesis is purchased the amount eligible will be limited to the amount that would have otherwise have been paid for standard-type artificial limbs.
- (bb) Corrective prosthetic lenses and frames once only following cataract surgery or when the person lacks an organic lens.
- (cc) Charges for braces (other than foot braces), trusses collars leg orthosis, casts and splints.
- (dd) Hearing aids covered to a maximum of \$500 per person every 3 consecutive calendar years.
- (ee) Effective January 1, 2010 benefits coverage will include coverage for medical assistive devices (wheelchair ramps, TENS unit, extremity pumps and patient lifters)

Reasonable and Customary Fee Schedules are developed by the benefits carrier by comparing and studying the range of charges for comparable services in the same geographic area (Ontario). Published fee schedules and surveyed responses from practitioners are utilized in establishing these amounts. The Reasonable and Customary Fee Schedule is updated annually by the benefit carrier.

- 12:02 <u>Life Insurance</u> The City shall provide coverage for basic life insurance for all Employees at 2x salary, plus coverage for an additional 2x salary for AD&D. In addition, further coverage of 2x salary will be provided in the event the fire fighter is killed in the course of duty. The life insurance premiums shall be 100% Employer paid.
- 12:03 <u>Dental Plan</u> The Employer shall provide Employees a dental plan covering:
  - Level 1 Basic Services at 100% coverage with a \$1000 annual maximum
  - Level 2 Supplementary basic services at 100% coverage with a \$1000 annual maximum
  - Level 3 Dentures at 80% coverage with \$1000 annual maximum
  - Level 4 Major Restorative Services at 50% coverage with a \$1000 annual maximum and \$3000 lifetime maximum. Effective January 1, 2011, remove lifetime maximum and annual maximum remains unchanged.
  - Level 5 Orthodontic services at 50% coverage with a \$1000 annual maximum and \$3000 lifetime maximum. Effective January 1, 2011, remove annual maximum and lifetime maximum remains unchanged.

Coverage shall be the current minus one year O.D.A. Schedule of Fees for General Practitioners as of January 1<sup>st</sup> each year until January 1, 2010 when it shall be the current ODA schedule Fees for General Practitioners as of January 1<sup>st</sup> of each year. Recalls will be on a nine (9) month basis. The premiums of this plan shall be shared with the Employer paying 75% and the Employee paying 25%.

12:04 <u>Long Term Disability</u> The City will provide and pay 100% of the premiums for a long-term disability plan which will provide payment at 75% of regular salary after a waiting period of the later of; the expiry of the Employee's sick leave credits, or seventeen (17) weeks.

Where an Employee returns to work from long-term disability, is subsequently off work due to illness and medically unable to return to alternate/modified duties, and where it is anticipated that such Employee will be approved for LTD following the waiting period, and where such Employee has no remaining sick credits, advanced future sick leave credits to cover the waiting period for LTD will be provided by agreement of the parties. Such sick leave advance will be recovered from immediate future earned credits or the equivalent dollar amount will be recovered in the event of termination of employment.

Employees who are in receipt of long-term disability benefits shall continue to be covered by the extended health, dental, and life benefits specified in 12.01, 12.02, and 12:03, for a period of two (2) years from commencement of receipt of the benefit. This coverage may be further extended by agreement of the parties.

12:05 <u>Insurance Carrier</u> The Employer has the right to change its insurance carrier for the benefit plans at any time so long as the benefits at changeover are at least equal to the plans being replaced, and the Association has been notified in writing at least thirty (30) days prior to such change taking place.

- 12:06 <u>Restrictions and Limitations</u> It is understood that the Employer's obligation under this Article is restricted to contracting with the insurer(s) for the coverages specified herein and payment of its portion of the premiums necessary to provide the employees the specific benefits and entitlements set out in this Article.
- 12:07 The Employer will provide the Association with a copy of the master agreement(s) with the carrier(s) annually or whenever it is amended.

#### **GRIEVANCE PROCEDURES**

- 13:01 <u>Definition</u> A grievance is a complaint in writing arising from a difference between the parties over the interpretation, application, administration or alleged violation of the Collective Agreement including any question as to whether a matter is arbitral, per section 53(1) of the *Fire Protection and Prevention Act*, 1997.
- 13:02 <u>Grievance Committee</u> The Association shall appoint a grievance committee (hereinafter referred to as the Grievance Committee). The Association shall give the City written notice of the appointment of each such member of the Grievance Committee and written notification of any change in the personnel of the Grievance Committee, as soon as it is known.
- 13:03 <u>Initiating a Grievance</u> If the Grievance committee considers a grievance to be justified it shall forward a copy of the grievance to the Fire Chief (with a copy to the Manager of Labour Relations) within fourteen (14) calendar days of becoming aware of the incident giving rise to the grievance. The grievance shall identify the individual grievor(s), the reason(s) for the grievance, the article (s) alleged to be violated and remedy sought.
- 13:04 <u>Step 1</u> Upon receipt of such grievance, the Fire Chief/Designated Deputy Chief shall meet with the representative(s) of the Grievance Committee within ten (10) calendar days and shall render a decision in writing within seven (7) calendar days of the meeting.
- 13.05 <u>Referral to Mediation</u>: If after exhausting the steps of the grievance procedure of this agreement, a difference arising between the Parties remains, the parties may mutually agree to a mediation process. Compensation and expenses of the mediator will be borne equally by the Parties of the agreement. Any matters discussed at mediation will be without precedent and prejudice. If mediation is not successful, the matter will be referred to the next available arbitration date under 13.06.
- 13:06 <u>Referral to Arbitration</u> If there is no satisfactory resolve to the grievance after exhausting Step 1 of the grievance process, either party may notify the other party in writing of its desire to submit the grievance to arbitration. Such notification must be given within ten (10) calendar days of receipt of the decision at Step 1 of the grievance process.

Notification by the Association will be to the Fire Chief and the Manager of Labour Relations.

The parties agree to meet quarterly to review matters that have been referred to arbitration. If the parties agree, the matter will be referred to a pre-booked arbitration date. Two (2) dates with each of the following arbitrators will be booked annually with the expectation of a future referral:

- Mr. Brian Keller
- Mr. William Kaplan
- Mr. David Starkman
- Mr. Kevin Burkett

Any dates not selected at the quarterly meeting prior to the date will be cancelled. Other arbitrators not listed above may be selected if mutually agreed to, however no dates will be booked without a specific matter having been referred. The parties will review the list each round of negotiations and only those arbitrators who are mutually agreed upon will remain on or be added to the above list.

13:07 <u>Employer Grievances</u> In the event the Employer wishes to submit a grievance alleging the violation of the Collective Agreement, the grievance may be submitted by the Manager of Labour Relations to the Grievance Committee within fourteen (14) calendar days of him/her becoming aware of the incident giving rise to the grievance.

The Grievance Committee shall meet with the Manager of Labour Relations or Designate within ten (10) calendar days of receipt of such grievance and shall render a decision within five (5) calendar days of the meeting.

In the event the decision of the Grievance Committee is not accepted, then the matter may be referred to arbitration in accordance with the process outlined in the "Referral to Arbitration" Section above. Notification would be to the Chairperson of the Grievance Committee.

- 13:08 <u>Group Grievances</u> Where the same grievance involves more than one Employee or where there are grievances of an identical nature, these shall be deemed to be a group grievance and processed as such.
- 13:09 Policy Grievances Where a difference arises directly between the Association and the Employer relating to the interpretation, application or administration of this agreement, it will be deemed a policy grievance and the Grievance Committee shall file this grievance directly at Step 1 of the grievance process within fourteen (14) calendar days of becoming aware of the incident giving rise to the grievance. These Step 1 Policy Grievances will be submitted to the Manager of Labour Relations rather than the Fire Chief.
- 13:10 <u>Grievances Regarding Suspensions or Discharges</u> Where a grievance relates to a suspension or discharge, the Grievance Committee shall file the grievance at Step 1

within ten (10) calendar days after the Employee has been notified of the suspension or discharge. In cases of discharge, a copy of the discharge notice shall be forwarded to the Association (Grievance Committee) immediately after it has been given to the Employee.

In any discharge or discipline grievance, the arbitrator shall have the power to resolve the grievance by any arrangement, which in his/her opinion is just and equitable.

13:11 <u>Time Limits</u> The time limits specified in the grievance process outlined herein may be extended by written mutual agreement of both parties.

#### **ARTICLE 14**

#### DISCIPLINE AND DISCIPLINARY PROCEDURES

- 14:01 <u>Personnel File</u> Any notice of disciplinary action which may have been placed on the personnel file of an Employee shall be removed after not more than thirty-six (36) months have elapsed since the disciplinary action has been taken provided that no further disciplinary action has been recorded.
- 14:02 Access to Personnel File An Employee shall have the right upon ten (10) days written notice to the Chief of the Department to have access to his/her personnel file and shall have the right to respond in writing to any document contained therein. Such reply shall become part of the permanent record. An Employee will have the right to have an Association representative accompany him/her.
- 14:03 <u>Disciplinary Procedure</u> Except in emergency situations, whenever the Chief calls a member to a meeting involving disciplinary action, the following procedure will be followed:
  - (a) The Chief will inform the accused Employee in writing of the time and date of the scheduled meeting, the nature of the disciplinary matter and that he/she is entitled to have a representative of the Association in attendance. The Employee will also be advised of the particulars including details as to time and place, to ensure the Employee has no misapprehensions regarding the allegations against him/her. The Employer shall provide the Employee with at least forty-eight hours notice for the meeting.
  - (b) Prior to or at the meeting, the accused Employee shall be allowed to give in writing any explanation, which he/she may wish to offer.
  - (c) When the Employee is advised of the action to be taken by the Chief, he/she shall be notified that he/she can resort to the grievance procedure under Article 13 if he/she believes he/she has been unjustly dealt with.

(d) Whenever an Employee is discharged by the Chief, the latter shall notify the Association of his/her action and the reasons thereof and the Association shall have reasonable opportunity of making representations thereon to the Chief. It is understood that the release of this information will only be made with the approval of the affected Employee.

#### **ARTICLE 15**

#### **SENIORITY AND PROMOTIONS**

#### 15:01 Seniority

- (a) <u>Calculation of Seniority</u> For bargaining unit seniority purposes, unless provided for herein, an Employee's length of service shall be calculated from the date the Employee commenced employment with the Ottawa Fire Service, and shall include previously recognized service with the Fire Departments of the Cities of Cumberland, Gloucester, Kanata, Nepean, and Ottawa, as well as any other required seniority recognition provisions under the <u>City of Ottawa Act</u>, 1999, and/or the <u>Public Sector Labour Relations Transition Act</u>, 1997.
- (b) <u>Loss of Seniority</u> An Employee shall not lose seniority rights if he/she is absent from work because of sickness, accident, or a leave of absence approved by the Employer. An Employee shall lose his/her seniority in the event of:
  - (i) Discharge for cause and not reinstated.
  - (ii) Termination of employment for any other reason.

#### (c) Seniority Lists

- (i) <u>Seniority List</u> The Employer will provide the Association with a seniority list in January of each year, indicating names, classifications, date of birth, seniority and the date of hire of each Employee in the bargaining unit. The list will be compiled as of December 31st each year. A copy of the list, without the date of birth, will be posted in all workplaces.
- (ii) <u>Promotion Seniority List</u> The Employer will provide the Association with a seniority list for promotion purposes in January of each year, indicating names, classifications, date of birth, division specific seniority and the date of hire of each Employee in the bargaining unit. The list will be compiled as of December 31st each year.

- (d) <u>Accumulation Of Seniority</u> An Employee shall continue to accumulate seniority if he/she is absent from work because of sickness, accident, or a leave of absence approved by the Employer with the following provisos:
  - (i) On LTD Seniority shall only continue to accumulate for the first two (2) consecutive years while on LTD.
  - (ii) <u>Leave without pay</u> Seniority shall continue to accumulate for leaves of absences for the first year of the absence only.
  - (iii) <u>Pregnancy/Parental Leave</u> Seniority shall continue to accumulate for all periods of approved pregnancy/parental leaves.

#### 15:02 Promotions

- (a) Probationary to First Class Fire Fighter (Suppression Division)
  - (i) <u>Rank Progression:</u> Progression through the range from probationary fire fighter to first class fire fighter is based on service with qualifications. Progression shall take place as a result of the successful completion of a written examination, personal assessment and on completion of the following periods of service in each classification.

a. Probationary fire fighter
b. Fourth class fire fighter
c. Third class fire fighter
d. Second class fire fighter
one (1) year.
one (1) year.
one (1) year.
one (1) year.

- (ii) Minimum Score To progress from probationary fire fighter to fourth class fire fighter, probationary Employees must achieve a minimum score of sixty-five percent (65%) on the written examination; progression from fourth class fire fighter to first class fire fighter, Employees must achieve a minimum score of seventy per cent (70%) on the written examination. Employees must also obtain at least a satisfactory work performance for the previous twelve (12) months.
- (iii) <u>Subject Material</u> The subject material for all examinations will be drawn from the most current:
  - a. Ottawa Fire Services Training Manual
  - b. IFSTA Essentials Manual (or agreed to alternative)
  - c. High-rise Manual (or agreed to alternative)
  - d. General Orders
  - e. Standard Operating Guidelines

It is understood that any material mandated by law or statute that the Employees are required to know in the regular performance of their duties, and which could be examinable, would be incorporated in the above material.

It is also understood that the Employer will identify the areas/sections from which the examination material may be drawn.

It is understood that such materials will be provided to each Employee:

- A. At least nine (9) months prior to the date of the promotional examination for the material specified in a, b, and c above.
- B. At least four (4) months prior to the date of the promotional examination for all other material in d and e above.
- (iv)<u>Use of Calculators</u> If calculations are required, the use of non-programmable calculators will be allowed for the examinations.
- (v) Review Board A Review Board comprised of two (2) representatives of the Employer and two (2) representatives of the Association will be established to review any questions that may arise related to questions on the examinations. All questions shall be in writing to the Fire Chief within seven (7) days of the date of receiving the examination results. Adjustments will be made when there is a consensus of the Review Board. The decision of the Review Board shall be final.
- (vi) <u>Salary Adjustments</u> The date of increase of the adjustment of the Employee's annual salary for Employees who advance to the next classification shall be the anniversary date of the Employee's hiring.
- (vii)<u>Re-write for Illness</u> In the event that an Employee is unable to write due to illness or accident (confirmed by a medical certificate), he/she will be permitted to write another examination within thirty (30) days of the date when the original written examination was held. Such Employee will be advised of the time and location at least one (1) week in advance. It is understood that if the Employee successfully completes that examination that he/she will have his/her pay and classification backdated to his/her anniversary date. In the event the illness is of a prolonged nature, the parties will meet to discuss alternatives.
- (viii)<u>Re-write</u> In the event that an Employee does not achieve the scores set out in Sub-Section 15:02 (ii) on a promotional examination, he/she will be permitted the opportunity to be re-examined at least thirty (30) days after, but also within ninety (90) days of the date of the notice of failure of the examination. Such notice will be in writing and will outline the process for re-examination.

It is understood that if the Employee successfully completes the re-write of the examination, he/she will have his/her pay and classification backdated to his/her anniversary date.

(b) Communications & New Divisions It is agreed that the annual progression through each step of the salary range for dispatchers in the Communication Division shall take place as a result of the successful completion of a written examination, and a satisfactory work performance. The examination will be objective in nature to test the Employees knowledge and ability to do the job, and will require a mark of at least sixty-five percent (65%) to progress from probationary and seventy percent (70%) for all others.

Employees will be advised of the subject material for the examination at least two (2) months in advance at an informal information session.

In the event that it is necessary to determine a progression mechanism for any other division in the Department, the parties agree to negotiate such terms as may be required.

- (c) Service eligibility to compete for entrance level Officer positions
  - (i) To be eligible to apply for entrance level Officer positions in Suppression, Safety, and Training, an Employee must have a minimum six (6) years as a 1st Class Fire Fighter (at least ten (10) years in Suppression) before March 15th of the year of the competition, and must be attached to Suppression for the one (1) year period immediately before the competition.
  - (ii) To be eligible to apply for entrance level Officer positions in Fire Prevention, Public Education, Mechanical, Maintenance, and Planning an Employee must have a minimum five (5) years service before March 15th of the year of the competition.
  - (iii)To be eligible to apply for entrance level Officer positions in Communications, an Employee must have a minimum five (5) years service with the Communications Division before March 15th of the year of the competition.
  - (iv)If any position is not filled through the initial competition, then following discussions with the Association, an expedited process will be implemented to determine if there are any suitably qualified candidates within the bargaining unit, who were not eligible under the initial terms of the competition.
- (d) <u>Service eligibility to compete for all other Officer positions</u> After the initial promotion to Officer rank, an Employee must have two (2) years in the attained rank before March 15th of the year of the competition before being eligible to write for a promotion to the next highest rank, and must be attached to the applicable Division for the one (1) year period immediately before the competition.

#### 15:03 Officer Vacancies

All Officer vacancies shall be filled as follows:

- (a) Where a Promotion List exists, and where there is a vacancy that is to be filled, the appointment shall become effective within thirty (30) days of such vacancy. In such instance, for seniority purposes only, the effective date of the promotion will be considered the date the position to be filled became vacant.
- (b) Where there is no Promotion List in effect, and where there is a vacancy that is to be filled, the appointment shall become effective within ninety (90) days of such vacancy. In such instances, for seniority purposes only, the effective date of the promotion will be considered the date the position to be filled became vacant.

# 15:04 <u>Details of competition for Officer positions below the rank of Platoon Chief</u> (Suppression).

- (a) <u>Frequency</u> The competitions will be held on the 1<sup>st</sup> Wednesday in February every second year.
- (b) Posting The City will post notice of the competitions at least four (4) months in advance, identifying the rank and positions for the competitions, and the specific requirements and the details of the competition. Applicants must submit written notice of their intention to compete as soon as possible after notification, but no less than two (2) months prior to the date of the competition. The Division Chief Training shall confirm in writing to applicants the receipt of their application no later than four (4) weeks in advance of the exam. This correspondence shall also indicate the members' service credits effective March 29<sup>th</sup> of the year of the competition and provide details as to the time, date and location of the competition. Any discrepancies in the calculation of service credits must be reported in writing to the Division Chief Training prior to the date of the competition.
- (c) <u>Information Sessions</u> Between four (4) months and two (2) months prior to the exam date the City will hold information sessions for all positions. Two (2) or more sessions per rank will be held enabling all platoons to attend. The purpose of the sessions will be to inform prospective candidates about the process and answer any questions the candidates may have regarding process. The notice of the sessions shall be posted in all workplaces thirty (30) days prior to the date of the first session.
- (d) <u>Two-Year Promotion Lists and Acting Lists</u> Subject to there being sufficient Employees on the list to meet requirements, the Promotion Lists and Acting Lists will be effective for a period of two (2) years commencing March 29th of the year of the competition. Notwithstanding the above, if there are not sufficient Employees on a list, agreement will be reached between the parties for alternate arrangements to permit the staffing in a timely fashion.
- (e) On Duty Personnel Subject to operational requirements, the written examination will be given to all candidates on the same day, and replacements, if necessary, shall be arranged by the candidates themselves. Replacements will be paid for this time at the

applicable overtime rate of pay, or may elect to receive alternate time off. Notwithstanding the foregoing, no eligible Employee will be denied the opportunity of competing in the promotional examinations.

(f) Written Examination The competitions for these ranks will consist of a written examination, which will be objective in nature, to assess the Employees' knowledge and ability. The subject material of the examination will be drawn from the examinable material identified below:

The subject material for all examinations will be drawn from the most current:

- i. Ottawa Fire Services Training Manual
- ii. IFSTA Company Officer (or agreed to alternative)
- iii. High-rise Manual (or agreed to alternative)
- iv. General Orders
- v. Standard Operating Guidelines

It is understood that any material mandated by law or statute that the Employees are required to know in the regular performance of their duties, and which could be examinable, would be incorporated in the above material.

It is also understood that the Employer will identify the areas/sections from which the examination material may be drawn.

It is understood that such materials will be provided to each Employee at least nine (9) months prior to the date of the promotional examination. Copies of new General Orders (iv.) and/or Standard Operating Guidelines (v.) may be issued at least four (4) months prior to the date of the promotional examination.

- (g) <u>Re-write for Illness</u> In the event an Employee is unable to write the examination because of illness or accident (confirmed by a medical certificate), he/she shall submit a letter to the Fire Chief by the 2<sup>nd</sup> Wednesday in February indicating their name and rank and their desire to write the re-write exam. The Fire Chief shall immediately submit the name and rank of the Employee to the Division Chief Training. The re-write promotion examination will be held on the 4<sup>th</sup> Wednesday in February of the year of the competition.
- (h) <u>Association Observer</u>: An Association representative may be present at each written examination.
- (i) <u>Use of Calculators</u> If calculations are required during the examination, the use of non-programmable calculators shall be permitted.
- (j) <u>Work Performance</u> To be eligible to compete in any competition, the Employee must have at least a satisfactory work performance over the most recent two (2) year period. To remain on the Promotion List and Acting List, the Employee must retain

that work performance. No Employee will be declared ineligible for a competition or removed from a Promotion List or Acting List because of unsatisfactory work performance without the approval of the Fire Chief. In such cases an explanation will be provided in writing to the Employee explaining the reasons for the less than satisfactory work performance rating. An Employee will be eligible to compete unless he/she has been advised in writing of the unsatisfactory work performance. Such notice will be given as soon as administratively possible after that determination has been made.

(k) Minimum Exam Score & Composition For the eligible candidates to qualify for placement on the Promotion List, the Employee must achieve a score of at least seventy percent (70%) on the written examination. For those Employees who qualify, order of placement on the list will be determined by adding the Employees' score on the written examination factored out of sixty (60) and the Employees service credits to obtain a final score. The successful candidates will form the first candidates to be considered on the Acting list.

The written examination shall consist of multiple choice, true and false, and workplace desktop scenario questions.

At no time shall the weight of any single component be more than forty percent (40%).

- (1) <u>Service Credits Non-Officers</u> Service credits for non-Officers applying for entrance level Officer positions will be calculated based on two (2) credits per year (pro-rated to completed days) to a maximum of thirty (30) credits. Such service credits would only start accumulating once the Employee reaches the service eligibility requirements identified in 15:02(c)(i).
- (m) <u>Service Credits Officers</u> Service credits for Officers will be calculated on the basis of three (3) credits per year in present Officer rank (pro-rated to completed days) to a maximum of thirty (30) credits.
- (n) <u>Responsibility</u> It is recognized that the Chief of the Fire Department has the final responsibility for the selection of a member of the Department for promotion. If promotions are not made in accordance with the Promotion List, the Fire Chief will give his/her reasons in writing to the candidates concerned at the candidates' request. The candidate by-passed in terms of promotion will have the right to appeal through the normal grievance procedure as laid down within this Agreement.
- (o) Copy of Exam and Answer Key An Employee may take a copy of the examination questions when the competition is completed. An Answer Key will be offered to each Employee after they hand in their answer sheet. Employees may challenge the answers to questions as indicated by the Answer Key of both the Exam and Re-Write for illness exam. They shall do so in writing to the Fire Chief no later than the Monday following the respective exam. Each question challenged shall be on a

separate page and shall indicate the Employee's name and rank, the rationale for the challenge and the location of any conflicting examinable material, where applicable. The Fire Chief shall immediately submit all challenges to the Division Chief Training. In addition, a copy of the Employee's written examination may be picked up and signed for by the candidate at the Fire Chief's office. This will include the candidate's mark and the service credits added to the score. The candidate will also be given his/her placement on the Promotion and Acting lists, subject to change due to any amendments.

- (p) <u>Review Board</u> A Review Board comprised of two (2) representatives of the Employer and two (2) representatives of the Association will be established no later than the second week of March to review any questions that may arise regarding questions on the examinations. Adjustments will be made when there is a consensus of the Review Board. The decision of the Review Board shall be final and the results of which shall be provided immediately to all applicable workplaces in writing.
- (q) <u>Notification of Result</u> Each Employee participating in the promotion competition shall be notified in writing by the Division Chief Training no later than the third week of March. Such notification shall include their exam mark, their service credits and their total score.
- (r) Promotion Lists and Acting Lists A copy of the complete Promotion Lists for all positions below the rank of Platoon Chief (suppression), including the scores of all candidates, will be kept in the Fire Chief's office and the Association's office. The only Promotion Lists to be posted in the workplace will be the lists indicating the successful applicants. These Promotion Lists shall not indicate the scores of those individuals on the lists. An Acting List shall be provided to each Platoon Chief. The Acting list will consist of those members who have successfully participated in the promotion competition and those who are eligible in accordance with Article 15.02(c)(i) and the Letter of Understanding #2: Promotions During Harmonization Process.
- (s) In the Event of a Tie Where two (2) or more candidates are tied seniority shall be the determining factor. Where two (2) or more candidates are tied and have the same seniority a draw will be conducted in the presence of the affected candidates no later than the third week of March to determine the order of promotion, with his/her seniority back-dated to the date of the previous Employee's promotion.
- (t) <u>Acting Assignments</u> It is agreed that the Acting Lists will be used to determine entitlement to acting assignments in the ranks. The successful promotion competition candidates will form the first candidates to be considered on the respective Acting Lists. All other candidates will be ranked in accordance with their seniority. Acting Lists shall be updated by the Platoon Chiefs after each promotion.
- (u) <u>Return to Former Rank</u> For an initial twelve (12) month period, upon written request to the Fire Chief, any Officer wishing to return to his/her former rank may be granted

- this request at the first available opportunity. Employees returning to their former rank will be removed from the existing Promotion List and Acting List.
- (v) The top twelve (12) candidates on the official Lieutenant and Captain Acting Lists may, subject to the operational requirements, have the ability to decline a transfer and remain on their current platoon. This applies to transfers for acting purposes only and does not apply to promotions.

#### 15:05 Details of competition for Platoon Chief

- (a) <u>Frequency</u> The competition for this position will held between February 1st and 15th every second year.
- (b) Posting The City will post notice of the competition at least four (4) months in advance, identifying the rank and position for the competition, the specific requirements and the details of the competition. Applicants must submit written notice of their intention to compete as soon as possible after notification, but no less than two (2) months prior to the date of the competition. The Division Chief Training shall confirm in writing to applicants the receipt of their application no later than four (4) weeks in advance of the exam. This correspondence shall also indicate the members' service credits effective March 29<sup>th</sup> of the year of the competition and provide details as to the time, date and location of the competition. Any discrepancies in the calculation of service credits must be reported in writing to the Division Chief Training prior to the date of the competition.
- (c) <u>Information Sessions</u> Between four (4) months and two (2) months prior to the exam date the City will hold information sessions for the position. Two (2) or more sessions per rank will be held enabling all platoons to attend. The purpose of the sessions will be to inform prospective candidates about the process and answer any questions the candidates may have regarding process. The notice of the sessions shall be posted in all workplaces thirty (30) days prior to the date of the first session.
- (d) <u>Two-Year Promotion List and Acting List Subject</u> to there being sufficient Employees on the list to meet requirements, the Promotion List and Acting List will be effective for a period of two (2) years commencing March 29th of the year of the competition. Notwithstanding the above, if there are an insufficient number of Employees on a list, agreement will be reached between the parties for alternate arrangements to permit the staffing in a timely fashion.
- (e) <u>Examination Components</u> Competition for this rank will consist of a structured oral interview/exam. All candidates shall be given the same oral interview/exam.
- (f) On Duty Personnel Subject to operational requirements, Employees will be given time off to participate in the competition, and replacements, if necessary, will be paid for this time at the applicable overtime rate of pay, or may elect to receive alternate

- time off. Notwithstanding the foregoing, no eligible Employee will be denied the opportunity of competing in the promotional examination.
- (g) <u>Re-examination for Illness</u> In the event an Employee is unable to participate in the process because of illness or accident (confirmed by a medical certificate), he/she shall submit a letter to the Fire Chief no later than one (1) week following the competition indicating their name and rank and their desire to compete. The Fire Chief shall immediately submit the name and rank of the Employee to the Division Chief Training. The re-write promotion examination will be held on the 4<sup>th</sup> Wednesday in February of the year of the competition.
- (h) Work Performance To be eligible to compete in this competition, the Employee must have at least a satisfactory work performance over the most recent two (2) year period. To remain on a Promotion List and Acting List, the Employee must retain that work performance. No Employee will be declared ineligible for a competition or removed from a Promotion List or Acting List because of unsatisfactory work performance without the approval of the Fire Chief. In such cases an explanation will be provided in writing to the Employee with the reason(s) for the less than satisfactory work performance rating. An Employee will be eligible to compete unless he/she has been advised in writing of the unsatisfactory work performance. Such notice will be given as soon as administratively possible after that determination has been made.
- (i) Minimum Exam Score & Composition For eligible candidates to qualify for placement on a Promotion List, the Employee must have achieved a minimum score of seventy percent (70%) on the oral interview/exam process. For those Employees who qualify, order of placement on the list will be determined by adding the Employees score from the oral interview/exam factored out of sixty (60) and the Employees service credits to obtain a final score.
- (j) <u>Service Credits Officers</u> Service credits will be calculated on the basis of three (3) credits per year at his/her present Officer rank (pro-rated to completed days) to a maximum of twenty-four (24) credits.
- (k) <u>Responsibility</u> It is recognized that the Chief of the Fire Department has the final responsibility for the selection of a member of the Department for promotion. If promotions are not made in accordance with the Promotion List, the Fire Chief will give his/her reasons in writing to the candidates concerned at the candidates' request. The candidate by-passed in terms of promotion will have the right to appeal through the normal grievance procedure as laid down within this Agreement.
- (l) Copy of Interview Record A copy of the interview record may be picked up and signed for by the candidate at the Fire Chief's office within one (1) day of the competition. This will include the candidate's score on each question and the total combined score. Employees may challenge the questions or scores to questions as indicated by the Interview Record of both the oral/interview exam and Re-

examination for Illness. They shall do so in writing to the Fire Chief no later than five (5) days following the respective exam. Each question challenged shall be on a separate page and shall indicate the Employee's name and rank, the rationale for the challenge and the location of any conflicting examinable material, where applicable. The Fire Chief shall immediately submit all challenges to the Division Chief Training.

- (m) Review Board A Review Board comprised of two (2) representatives of the Employer and two (2) representatives of the Association will be established no later than the second week of March to review any questions that may arise regarding questions on the examination. Adjustments will be made when there is a consensus of the Review Board. The decision of the Review Board shall be final and the results of which shall be provided immediately to all applicable workplaces in writing.
- (n) <u>Notification of Result</u> Each Employee participating in the promotion competition shall be notified in writing by the Division Chief Training no later than the third week of March of their exam mark, their service credits and their total score.
- (o) <u>Promotion List and Acting List A</u> copy of the complete Promotion List for all positions of Platoon Chief, including the scores of all candidates, will be kept in the Fire Chief's office and the Association's office. The only Promotion List to be posted in the workplace will be the list indicating the successful applicants. This list will be posted in all workplaces and shall not indicate the scores of those individuals on the list. An Acting List shall be provided to each Platoon Chief. The Acting List will consist of those members who have successfully participated in the promotion competition and those who are eligible in accordance with Article 15.02(c)(i) and the Letter of Understanding #2: Promotions During Harmonization process.
- (p) In the Event of a Tie Any Employees who have equal aggregate scores shall be so notified when they pick up their oral/interview exam records. Where two (2) or more candidates are tied and have the same seniority a draw will be conducted in the presence of the affected candidates no later than the third week of March to determine the order of promotion, with his/her seniority back-dated to the date of the previous Employee's promotion.
- (q) <u>Acting Assignments</u> It is agreed that the Acting List will be used to determine entitlement to acting assignments in the rank. The successful promotion competition candidates will form the first candidates to be considered on the respective Acting List. All other candidates will be ranked in accordance to their seniority. The Acting List shall be updated by the Deputy Chief Urban Operations after each promotion.
- (r) <u>Return to Former Rank</u> For an initial twelve (12) month period, upon written request to the Fire Chief, any Officer wishing to return to his/her former rank may be granted this request at the first available opportunity. Employees returning to their former rank will be removed from the existing Promotion List and Acting List.

#### 15:06 Details of competitions for Officer positions outside Suppression.

- (a) <u>Frequency</u> Competitions for these positions will be held when required to fill vacancies.
- (b) <u>Duration of Promotion Lists</u> Subject to there being sufficient Employees on the list to meet requirements, the Promotion Lists and Acting Lists will be effective for a period of two (2) years; the two (2) year period shall commence the first day of the competitions. If the Promotion List is exhausted before the two-year period, the next competition will be held when required.
- (c) <u>Posting</u> The City will post notice of the competitions at least two (2) months in advance, identifying the rank and positions for the competitions, the specific requirements and the details of the competition. An applicant must submit written notice of their intention to compete as soon as possible after notification, but no less than one (1) month prior to the date of the competition.
- (d) <u>Information Sessions</u> Between two (2) months and one (1) month prior to the exam date the City will hold information sessions for the position(s). The purpose of the sessions will be to inform prospective candidates about the process and answer any questions the candidates may have regarding process. At that meeting the candidates will be advised of the subject material from which any objective questions may be drawn.
- (e) Examination Components The Competitions for these ranks will consist of a structured oral interview/exam. For training and public education Officer positions, the candidates will also be required to prepare and present a fifteen (15) minute presentation on a specified subject matter. The topic of the presentations will be made known at the information sessions. The candidates will also be advised of the criteria being evaluated on the oral interview/examination and presentation and the breakdown of the scoring.
- (f) On Duty Personnel Subject to operational requirements, Employees will be given time off to participate in the competitions and replacements, if necessary, will be paid for this time at the applicable overtime rate of pay, or may elect to receive alternate time off. Notwithstanding the foregoing, no eligible Employee will be denied the opportunity of competing in the promotional examinations.
- (g) <u>Re-examination for Illness</u> In the event an Employee is not able to participate in the process because of illness or accident (confirmed by a medical certificate), arrangements will be made to provide an opportunity for another examination as soon as reasonable and practical within the next twelve (12) months.
- (h) <u>Work Performance</u> To be eligible to compete in any competition, the Employee must have at least a satisfactory work performance over the most recent two (2) year period. To remain on a Promotion List and Acting List, the Employee must retain

that work performance. No Employee will be declared ineligible for a competition or removed from a Promotion List and Acting List because of unsatisfactory work performance without the approval of the Fire Chief. In such cases an explanation in writing will be provided to the Employee with the reason(s) for the unsatisfactory work performance rating. An Employee will be eligible to compete unless he/she has been advised in writing of the unsatisfactory work performance. Such notice will be given as soon as administratively possible after that determination has been made.

- (i) Minimum Exam Score & Composition For eligible candidates to qualify for placement on a Promotion List, the Employee must have achieved a minimum score of seventy percent (70%) on the oral interview/exam process, and the presentation where applicable. Where there is a presentation, the presentation will account for thirty three and one third percent (33.33%) of the total score and the Employee must attain a mark of at least sixty five percent (65%) on each of the components (the oral interview/exam and the presentation) and an overall score of at least seventy percent (70%) in order to be eligible. For those Employees who qualify, order of placement on the list(s) will be determined by adding the Employees score on the oral interview/exam (and presentation where applicable) factored out of sixty (60) and the Employees service credits to obtain a final score.
- (j) <u>Service Credits Non-Officers</u> Service credits for non-Officers applying for entrance level Officer positions will be calculated based on two (2) credits per year (pro-rated to completed days) to a maximum of twelve (12) credits. Such service credits would only start accumulating once the Employee reaches the service eligibility requirements identified in 15:02(c) as applicable.
- (k) <u>Service Credits Officers</u> Service credits will be calculated on the basis of three (3) credits per year at his/her Officer rank (pro-rated to completed days) to a maximum of eighteen (18) credits.
- (l) Responsibility It is recognized that the Chief of the Fire Department has the final responsibility for the selection of a member of the Department for promotion. If promotions are not made in accordance with the Promotion List, the Fire Chief will give his/her reasons in writing to the candidates concerned at the candidates' request. The candidate by-passed in terms of promotion will have the right to appeal through the normal grievance procedure as laid down within this Agreement.
- (m) <u>Copy of Exam Record</u> A copy of the interview record, and the presentation results where applicable may be picked up and signed for by the candidate at the Fire Chief's office. This will include the candidate's score and the service credits added to the score. The candidate will also be given his/her placement on the Promotion List and Acting List, subject to change due to any amendments.
- (n) <u>Promotion Lists</u> A copy of the complete Promotion Lists for all officer positions outside of suppression, including the scores of all candidates, will be kept in the Fire Chief's office and the Association's office. The only Promotion Lists to be made

public will be the lists indicating the number required for promotion. These lists will be posted in all workplaces and shall not indicate the scores of those individuals on the lists.

- (o) <u>In the Event of a Tie</u> Any Employees who have equal scores shall be so notified when they pick up their oral/interview exam records. Where two (2) or more candidates are tied seniority shall be the determining factor.
- (p) Return to Former Rank For an initial twelve (12) month period, upon written request to the Fire Chief, any Officer wishing to return to his/her former rank may be granted this request at the first available opportunity. Employees returning to their former rank will be removed from the existing Promotion Lists and Acting Lists.
- (q) <u>Acting Assignments</u> Subject to operational requirements, the Acting Lists will be used to determine eligibility for acting assignments.

#### 15:07 Competitive Service

- (a) <u>Division Specific Service</u> The seniority of service of a member transferring from one division of the Fire Department to another commences from the date of his/her entry into that specific division and only service in the division of the Department in which he/she is currently serving shall count toward promotion within that division. An Employee returning to a previous division will be entitled to use prior service within that division toward future promotions, subject to the requirements set out in 15:02(c) and (d).
- (b) <u>Training Period(s)</u> in <u>Other Divisions</u> If an Employee is granted a transfer request from one division of the Fire Department to another for training purposes, then the seniority of service acquired in such other division(s) during the training period(s) (to a maximum of eighteen (18) months total during the Employee's career) shall be added to the seniority of service held by him/her in the division from which he/she was transferred on his/her returning to such division.

#### **ARTICLE 16**

#### **LEAVES OF ABSENCE**

16:01 <u>Leave of Absence</u> At the Chief's discretion leave of absence for up to twelve (12) months may be granted to an Employee.

During this leave of absence, the Employee shall not receive salary or other related benefits paid by the City of Ottawa.

The Employee may remain in all health and life insurance plans and contribute to the pension plan, provided that the Employee pays 100% of the premium costs. When the Employee returns to active duty, he/she shall resume all benefits that he/she enjoyed prior to his/her leave of absence.

#### 16:02 Pregnancy & Parental Leave

Pregnancy and Parental leave will be granted in accordance with the <u>Employment</u> <u>Standards Act</u>, 2000, as amended from time to time, with the following provisos:

- (a) <u>Pregnancy Leave</u> The Employee shall provide the Chief, in writing, as much advance notice as possible of the date the leave is to begin and will include a certificate from a legally qualified medical practitioner stating the expected birth date. The maximum length of pregnancy leave is seventeen (17) weeks, which may commence during the period of seventeen (17) weeks immediately preceding the expected date of delivery.
- (b) <u>Parental Leave</u> The Employee shall provide the Chief, in writing, as much advance notice as possible of the date the leave is to begin, and the required return date will be determined before the commencement of the leave.

An Employee shall be entitled to Parental Leave following the birth of the child, or upon receipt of custody of a child, having care and control of the child for the first time. The maximum length of Parental Leave is thirty-seven (37) weeks, except when a female Employee takes parental leave combined with pregnancy leave, the maximum parental leave is thirty-five (35) weeks.

Parental Leave for a female Employee who has taken Pregnancy Leave must commence immediately following the expiration of her Pregnancy Leave. For all other Employees, Parental Leave must begin no more than fifty-two (52) weeks after:

- (i) The birth of the child or;
- (ii) The date the child first comes in the care and custody of the parent.
- (c) Extension of Benefit Coverage while on Pregnancy/Parental Leave
  Unless otherwise specifically requested in writing by the Employee, the Employer
  will maintain the applicable benefit coverage for Employees on Pregnancy or Parental
  leave, and the Employer will continue to pay the premium portions normally paid by
  the Employer, with the Employee responsible for the Employee contributions.
- (d) Seniority During Pregnancy/Parental Leave

While on Pregnancy and/or Parental Leave, an Employee shall continue to accumulate seniority under this Collective Agreement.

#### (e) Reassignment During Pregnancy

A pregnant fire fighter, upon submission of a medical practitioner's written recommendation, shall be reassigned to non-direct fire suppression duties until her Pregnancy Leave commences.

- (f) Supplementary Unemployment Benefits
  - The Employer will provide supplementary unemployment benefits (top-up) for Employees with more than one (1) year of service for periods of time they are in receipt of Employment Insurance Benefits (EI) during the Pregnancy or Parental Leave. The top up of the EI Benefits will be to ninety-three percent (93%) of the Employee's regular weekly earnings (total of EI Benefits and top-up will not exceed 93% of regular weekly earnings). For pregnancy Leave, the top-up is for the period the Employee was in receipt of EI Benefits to a maximum of fifteen (15) weeks. For Parental leave, the top-up is for a maximum of ten (10) weeks while in receipt of EI Benefits.
- 16.03 <u>Military Leave</u>: The City supports the reserve Component of the Canadian Forces by permitting employees to take leaves of absence for up to two weeks per year, one week of which is with full pay, for reserve training as long as operations will not be unreasonably disrupted. The City supports the principle of extending leave without pay opportunities, to reservists for up to twelve (12) months in order for them to participate in operational military missions as long as operations will not be unreasonably disrupted. The employee will continue to earn seniority during the approved military leave.

#### <u>UNIFORMS AND EQUIPMENT</u>

#### 17.01 The Point System

- (a) The distribution of uniform clothing will be based on a point system, whereby Employees will be allocated a specific number of points each year and may redeem these points to acquire uniform items that the Employees determine that they require.
- (b) The standard issue for uniform clothing for each new Employee shall be as listed below. The term "year" as used in this article refers to a calendar year unless otherwise specified.
- (c) New Employees will receive the full standard uniform issue in the year in which they are hired. In the second calendar year of employment, new Employees will receive 50% of the full point allotment. The Employee will receive a full point allotment in the third and subsequent years of employment.

#### (d) Standard Issue

# ItemStandard Issue(i) Shoes (Black Dress)1 pair(ii) Shoes (Black Safety)1 pair

3 pairs (iii) Fatigue Pants - Cargo 4 shirts (iv) Uniform Shirts (LS & SS including shoulder crests) (v) Fatigue Shirts (LS & SS including shoulder crests) 4 shirts (vi) Uniform Tie 1 issue (vii) Dress Gloves - Black 1 pair (viii) Belt - Black 1 issue (ix) Serge Dress Uniform (1 tunic and 2 pairs of dress pants) 1 issue (x) Three-Season Jacket 1 issue (xi) Uniform Hat 1 issue (xii) T-Shirts 4 shirts

- (e) <u>Uniform Specification</u> The dress uniforms supplied to all Employees shall be to the standard of the Canadian Association of Fire Chiefs with the following provisos:
  - (i) They shall be double-breasted 12 oz. navy blue serge, 65% wool and 35% fortrel serge with Ottawa shoulder flashes.
  - (ii) Dress shirts and fatigue shirts issued to members of the Fire Department shall be light blue and dark blue in colour respectively.
  - (iii)Chief Officers shall be issued white dress shirts.
- (f) <u>Fire Prevention</u> Employees in the Fire Prevention Bureau shall be issued light blue dress shirts, dress pants instead of cargo pants, and will also be issued a summer type raincoat, and one (1) pair of coveralls. They shall also receive an additional nineteen (19) clothing points per year.
- (g) <u>Footwear Specialized Requirement</u> Employees unable to wear the footwear supplied by the Employer, as supported by a medical certificate, shall be issued payment in lieu of the footwear issue and shall be required to purchase footwear that meets the Employee's medical needs as well as the requirements of the department.
- (h) <u>Specialized Clothing</u> It is understood that specialized functions within the fire service may necessitate the issuance of items unique to these assignments (e.g. hazardous materials, water rescue, technical rescue, etc.) Where it is determined that Employees in these functions or assignments require additional uniform clothing items to properly undertake the responsibilities assigned, a supplemental clothing list will be established.
- (i) <u>Personal Protective Clothing</u> It is understood that the point distribution system does not include personal protective clothing, which will be supplied by the Employer.
- (j) <u>Point Value of Standard & Premium Items</u> The following reflects the value of each item within the point distribution system:

## **STANDARD ITEMS**

<u>Item</u>		Point Value	Order Limit
(i)	Shoes (Black Dress)	7.00 points per pair	2 pair
(ii)	Shoes (Black Safety)	7.00 point per pair	2 pairs

(iii) Fatigue Pants - Cargo	3.50 points per pair	4 pair
(iv) Uniform Shirts (LS & SS incl. shoulder crests	s) 2.00 points each	No Limit
(v) Fatigue Shirts (LS & SS incl. shoulder crests)	2.00 points each	No Limit
(vi) T-Shirt	1.00 point each	6
(vii) Sweater - Military	5.00 points each	2
(viii) Gym Shorts	1.00 point each	3
(ix) Mock Turtleneck shirt	1.50 points each	4
(x) Uniform Tie	0.25 points each	
(xi) Belt - Black	1.50 points each	
(xii) Uniform Hat	3.50 points each	
(xiii) Dress Gloves - Black	3.00 points per pair	
(xiv) Three-Season Jacket	17.00 points each	
(xv) Serge Dress Uniform (Tunic/2pr.pants)	35.00 points each	
(xvi) Tunic only	22.00 points each	
(xvii) Dress Pants only	6.50 points per pair	
(xviii)Bunker Boot Liners	1.00 point per pair	4 pairs
(xix) Ball Cap	1.00 point each	
(xx) Black Socks (package of 3)	1.00 point each	5 packages
(xxi) Winter Hat (Fire Prevention where required)	2.50 points each	
(xxii) Coveralls (Fire Prevention where required)	5.50 points each	
(xiii) Winter Boots (Fire Prevention where required	l) 10.00 points each	1 pair

## **PREMIUM ITEMS**

I ILEIVII EIVI EIVIB	
<u>Item</u>	Point Value
(i) Sweatshirt	3.00 points each
(ii) Gym Bag	5.00 points each
(iii) Gear Bag	6.00 points each
(iv) Garment	4.00 points each
(v) Lapel Pin	0.25 points each
(vi) Shoes (Black Dress)	10.00 points per pair
(vii) Shoes (Black Safety)	10.00 points per pair
(viii) Fatigue Pants - Cargo	5.00 points each
(ix) T-Shirt	1.50 points each
(x) Sweater - Military	7.00 points each
(xi) Gym Shorts	1.50 points each
(xii) Mock Turtle Neck Shirt	2.25 points each
(xiii) Toques	2.00 points each
(xiv) Raincoat	10.00 points each
(xv) Flashlight	2.00 points each

(k) <u>Point Value</u> The point values assigned to each item may vary from year to year, based on the cost of the item. In the event that there is a change in the cost of an item, the total annual point allotment will be amended accordingly. The current standard issue as set out in this Section will represent the base for the determination of total points.

#### 17:02 Point Allotments

(a) <u>The Annual Point Allotment</u> Per Employee will be based on the total dollar value of the items listed in the standard issue list set out in Section 1. Based on present costs,

- excluding applicable taxes, and the frequency of distribution, this point allotment is set at forty (40) per Employee per year, with one (1) point representing \$10.00.
- (b) Entitlement Each Employee shall receive a full allotment of forty (40) points per year.
- (c) <u>Unused Points</u> May be carried over from year to year provided that the number of points carried forward, plus the Employee's annual allotment, does not exceed a total of ninety (90) points. Any points in excess of ninety (90) shall be forfeited.
- (d) <u>Account Balance</u> It will be the responsibility of the Employer to notify each Employee of any points carried over from one year to another. Employees will be notified of these carry over points when they receive their annual order form.
- (e) Extended Absence Employees absent due to leave of absence or illness for periods in excess of three (3) months will have their allotment pro-rated accordingly.

#### 17:03 Uniform Clothing Issue and Distribution

- (a) Order Process The uniform ordering process will take place once a year. Order forms will be distributed to Employees no later than October 1st in each year. Requested items and any size alterations will be indicated on the forms. Employees must forward the completed forms to the Administration office no later than October 31st. Orders are expected to be filled no later than February 28th in each year.
- (b) <u>Clothing Defects</u> Employees are responsible for reporting any defects or other problems with the clothing issue. A form will be available in the workplace for the reporting defects or problems. This form must be submitted to the Administration office no later than one (1) month from the receipt of uniform issue. Replacement of clothing due to sizing errors will be considered only if there is a discrepancy between the size of clothing specified on the order form and size of the clothing issued.
- (c) <u>Promotions</u> Clothing alterations required due to promotions (e.g. epaulets, gold trim, etc.) will be paid for by the Employer.
  - (i) Items such as badges, rank insignia, bugles, etc., will be supplied to Employees by the Employer as required without any charge against the Employees' point banks. These items are to be returned to the Department upon promotion, retirement, or resignation.
  - (ii) Newly promoted District or Division Chiefs will have white shirts and a new dress uniform issued without any charge against their point banks. It is understood that this provision will apply only once within the year of promotion.
  - (iii)Newly promoted Fire Prevention and Training Division Employees will have a new dress uniform (1 tunic and 2 pairs of pants) issued without any charge against

their point banks. It is understood that this provision will apply only once within the year of promotion.

- (d) <u>Change in Uniform</u> In the event that the uniform undergoes significant change in design, or where an Employee selects a single item which exceeds one third of the annual point allotment (e.g. dress uniform, three-season jacket), the Employee may choose to have the points required for these items deducted from his/her point bank in three (3) equal installments over a three (3) year period.
- (e) <u>Dress Code Standards</u> The Employer reserves the right to establish and maintain reasonable dress code standards and will conduct periodic inspections of clothing to determine proper condition, fit, neatness and cleanliness. If as a result of such inspection an Employee is ordered to replace one or more items, these replacement items will be charged against the Employee's point bank. If the Employee does not have sufficient points available, any excess points required for this purpose will be deducted from the Employee's next year allotment.
- (f) <u>Lost or Damaged</u> Clothing items lost or damaged in the course of duty may be reissued by the Employer without any charge against the Employee's point banks, subject to written request and review/approval by the Employee's Platoon Chief or Division Chief.
- (g) <u>Standing Committee</u> The Association and the Employer shall establish a standing committee, which will monitor the quality of uniform clothing. The parties agree that every effort will be made to purchase quality items.

#### 17:04 Equipment Issue

- (a) <u>Safety Equipment and Safety Apparel</u> Items will be supplied to all Employees who are required to perform duties where hazards exist.
- (b) <u>Equipment Replacement</u> Items shall be replaced by the Employer on an as required basis due to the age and condition of the items. The Employer shall inspect and monitor the condition of personal protective clothing and equipment, and shall replace all items, which fail to meet the appropriate standards.
- (c) <u>Health & Safety</u> The Association's Health and Safety Committee shall have input into the determination of appropriate safety equipment and/or safety clothing. There shall be a continuing review of safety equipment, practices, protective clothing and uniforms by the Chief and the Association. The Association acknowledges and agrees that the City shall make the final determination of appropriate safety equipment and/or safety clothing.

#### **PENSIONS**

- 18:01 <u>OMERS</u> All current Employees enrolled in the Ontario Municipal Employees Retirement System (OMERS) shall continue to participate in the OMERS plan. They shall make contributions and receive benefits in accordance with terms and conditions of the <u>OMERS</u> *Act* and *Regulation*, as amended from time to time.
  - The official retirement age for all Employees is age sixty (60) except for Employees enrolled in the OMERS pension plan with normal retirement age sixty five (65), it is age sixty-five.
- 18:02 <u>COSF</u>: Employees hired prior to July 1, 1965 of the former 'Ottawa Fire Department' shall have their superannuation governed by the By-laws of the City of Ottawa Superannuation Fund as amended from time to time.

The Council of the City of Ottawa agrees not to make any unilateral amendments to the City of Ottawa Superannuation Fund commonly referred to as By-law 7200 or to the City of Ottawa By-Law 273-73.

The official retirement age for all Employees shall be the first day of the first month following the attainment of age sixty (60).

The Association agrees that it will study and discuss with the Employer the representation on the C.O.S.F. Board of Trustees.

- 18:03 New Hires All new Employees shall enroll in the OMERS plan. They shall make contributions and receive benefits in accordance with the terms and conditions of the plan.
- 18:04 Optional Service Agreements The Employer will maintain any optional service agreements with OMERS permitting the Employee paid buy back of credited service with other Employers.

#### **ASSOCIATION BUSINESS**

- 19:01 <u>Notification</u> The Association shall notify the Employer in writing of the names and areas of jurisdiction of the persons authorized to represent the Association and/or the members for the purpose of this agreement and shall promptly notify the Employer in writing of any changes in these names.
- 19:02 <u>Association Leave</u> Provided sufficient advance notice is given, the Employer agrees to provide a reasonable amount of time off for the President and members of the Executive to attend to Association business with the Employer and for joint Association/Management endeavours which require their attendance at times they are scheduled to work. This would include time off work for members of the bargaining committee who are scheduled to work when bargaining meetings are held with the Employer.

In the event that an Employee becomes a full-time official of the Association or affiliate, he/she shall be granted leave of absence for the purpose of carrying out the duties of his/her office, and his/her seniority/benefits shall continue as if he/she was continuing in employment with the Fire Department provided the Employee or Association pay the full costs of the benefits. The Employee shall have the right, on giving one (1) month's notice, to return to his/her previous position or to such other position to which he/she may be eligible for promotion as provided for in this agreement.

19:03 <u>Leave for Delegates</u> Any delegates (not exceeding six (6) in number) who may, from time to time, be duly authorized and designated by the members of the Association to attend the annual convention of the Ontario Professional Fire Fighters' Association, or the biennial convention of the International Association of Fire Fighters (IAFF) shall be granted such time off duty as may be actually required for the attendance at such conventions and as the regular operations of the service of the Department will permit, subject to operational requirements.

#### **TECHNOLOGICAL CHANGE**

- 20:01 At least sixty (60) days prior to the introduction or implementation of technological change, changes in mechanization, changes in operating methods or organization, which would result in the loss of salary or employment within the Fire Department for an Employee or Employees, the City of Ottawa shall, by written notice, furnish the Association with full information of the planned change or changes. Such prior notice shall contain relevant information respecting:
  - (a) The nature and the degree of the change; and
  - (b) The date or dates on which the City of Ottawa plans to effect the change; and
  - (c) The location or locations involved.

As soon as reasonably practicable after the foregoing notice has been given, the City of Ottawa will make full disclosure to the Association of the effects of the change or changes on each classification of Employees. Such disclosure will contain all relevant data in the possession of the City of Ottawa and shall be supplemented by any additional relevant information requested by the Association.

Following the said disclosure, representatives of the parties will meet for the purpose of engaging in effective consultations with a view to resolving any issue which may concern the employment status of any Employee.

#### **ARTICLE 21**

#### **DURATION**

- 21:01 Term & Renewal Notwithstanding any of the provisions of the *Fire Prevention and Protection Act*, 1997 and any amendments thereto, this Agreement shall remain in force and effect from January 01, 2009 to December 31, 2011, and from year to year thereafter unless within a period of not greater than ninety (90) days and not less than sixty (60) days prior to the expiry date, either party gives written notice of its desire to revise or amend the Agreement.
- 21:02 <u>Commencement of Bargaining</u> Where either party has given written notice as per 21:01 above, the initial bargaining meeting shall be held at a time and place fixed by mutual agreement, but in no event shall the meeting be held longer than fifteen (15) working days after a written request for such a meeting has been made, unless by mutual agreement of the parties.

- 21:03 <u>Agreements/Understandings</u> By mutual agreement of the parties, this Agreement can be amended at any time, subject to any required ratification process. The parties agree that any mutual agreements or understandings which are reached during the term of this agreement, shall be reduced in writing.
- 21:04 <u>Access to Public Information</u> The Association shall be placed on the general distribution lists to receive copies of the public agendas and minutes for City Council and it's Standing Committees that are distributed to the general public. Said information shall be made available to the Association at the same time it is distributed to the public.
- 21:05 <u>Successor Rights</u> This Agreement shall be binding upon not only the parties hereto agreed, but also on any respective successors and assigns.

Signed in Ottawa, Ontario on this _	day of	_ 2009
Tì	HE CITY OF OTTA	WA
	Mayor	
	City Clerk	
THE OTTAWA PROFE	ESSIONAL FIREFIC	GHTERS' ASSOCIATION
	President	
	Vice Described	
	Vice-President	
	Treasurer	

#### APPENDIX A

#### RE: ARTICLE 5 - HOURS OF WORK - DAY SHIFT FOR SUPPRESSION

1. It is agreed that the hours of work for Employees in Suppression assigned to a regular day shift shall be from Monday to Friday inclusive, from 08:00 hours to 16:20 hours. It is further understood and agreed that if at any time after December 31, 2007, either party feels that the shift and/or shift arrangements are no longer acceptable, notification will be given in writing explaining the reason(s). The parties will meet within two weeks of such notification to see if an agreement can be reached. If an agreement cannot be reached within a one-month period, then the matter may be immediately referred to arbitration for determination. If the parties cannot agree on the arbitrator, then the arbitrator shall be selected in accordance with the *Fire Protection and Prevention Act*, 1997. The arbitrator shall meet with the parties as soon as possible and render a decision in a timely fashion.

Until the determination is made, the shift will remain in place.

2. It is further understood that the day shift for Employees in Suppression agreed to in 1 above would operate out of rural stations where there are currently volunteers that current Suppression staff on Platoons would be provided the opportunity of volunteering for such shift, and that current platoon staff would only be assigned if there were not sufficient experienced Employees.

Originally signed on September 18, 2003	
Renewed on this <u>27</u> day of <u>April</u>	, 2009
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	 Treasurer

#### APPENDIX B

# RE: ARTICLE 5 - HOURS OF WORK FOR FULL-TIME DISPATCHERS IN THE COMMUNICATION DIVISION

1. The Employer agrees to implement the hours of work proposed below by the Association in January 2010.

Week	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	1	2	3	4	5	6	7
2	8	9	10	11	12	13	14
3	15	16	17	18	19	20	21
4	22	23	24	25	26	27	28

Grey represents days (0700 to 1700 hours) Black represents nights (1700 to 0700 hours)

 $Shift-2-days/2-nights/5-off;\ 2-days/3-nights/4-off;\ 3-days/2-nights/5-off$ 

- (a) If at any time during the initial one-year period, the Chief or the Association are concerned about any aspect of the shift or shift arrangements, the parties agree to revert back to the previous schedule of rotating shift cycle consisting of 2 ten hour days followed by 2 fourteen hour nights followed by 4 days off.
- (b) If at any time after the initial one-year period, the shift and/or shift arrangements are no longer acceptable; notification will be given in writing explaining the reason(s). After one-year period there will be a formal review by the parties. If the shift is accepted by the parties the shift will remain in place.
- 2. When assessing the shift, consideration will be given to operational efficiency and cost effectiveness.
- 3. When an employee on the aforementioned shift schedule selects vacation he or she must select week in accordance with the below table.

# of weeks of entitlement	# of Selected Weeks to include week 3 or 4
3	1
4	2
5	2
6	3
7	3

Agreed to in Ottawa, Ontario on this <u>27</u>	day of <u>April</u> , 2009
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

#### APPENDIX C

#### **CONTRACTING OUT**

To clarify the results of the September 3, 2008 Burkett arbitration award and the October 12, 2005 Brown arbitration award, the parties agree to the following:

- 1. The map signed and dated (April 23, 2009) by the Parties will form part of this agreement and shall be the map referred to in this agreement. This map indicates the location of all of the current Fire Stations in the City of Ottawa and the suppression response area for each station.
- 2. For the purposes of Article 5:09 of the Collective Agreement:
  - a. The areas currently shown in red and blue on the map and any new red and blue areas formed as a result of this agreement:
    - i. will define the geographic area for work customarily performed by an Employee covered by the collective agreement;
    - ii. this agreement defines the phrase "and except to the extent of the practice as it relates to volunteer fire fighters," in these areas.
  - b. The areas shown in red and blue will move only outwards and in accordance with subsection 7 of this agreement.
- 3. Volunteer Fire Fighters service areas shown in green on the map and may respond into the blue and red areas on the map under the following conditions:
  - a. Only for suppression responses into the response areas of Stations 32, 37, 41, 42, 44, 45, 53 and 54 as shown on the map;
  - b. The Station they respond from must have an adjoining suppression response boundary shown in green with the Station's area to which they are responding;
  - c. The area to which they are responding also has a first response from that station or that the apparatus from that station is otherwise utilized;
  - d. If tankers are required for which there are insufficient bargaining unit staffed tankers or pumper tankers in stations shown in the red and blue area or that equipment is otherwise utilized or unavailable, the parties agree that there will always be a minimum of two (2) such tankers or pumper tankers in the red and blue areas for responses by bargaining unit members;
  - e. If a brush truck is required for a brush fire.
- 4. The normal first response for Volunteer Fire Fighters from Composite Stations are shown in red on the map and the area in red to which they are responding also has a first response from the bargaining unit apparatus from that same station or that apparatus is otherwise utilized.

- 5. Volunteer Fire Fighters from Composite Stations provide only suppression responses on their assigned apparatus.
- 6. Bargaining unit Employees may be required to respond to green areas shown on the map.
- 7. If bargaining unit members staff an existing Station or a new Station in the area shown in green:
  - a. The Employer, at their sole discretion, may designate it a composite station staffed with bargaining unit members and Volunteer Fire Fighters which will be shown in red on the map;
  - b. If the Station is staffed solely with Bargaining unit members it will be shown in blue on the map;
  - c. When staffed the Suppression response area for that station will also be shown in blue or red as per a. or b. above and will be based on the best station response model;
  - d. If there is an existing station shown in red inwards of a new station the existing station will no longer be a composite station and Volunteer Fire Fighters will no longer have apparatus at that station or respond from it and the existing station will then be shown in blue on the map.
- 8. If a new station is to be staffed in areas shown in blue on the map:
  - a. this station will be staffed solely with bargaining unit members;
  - b. the suppression response area for that station will be based on the best station response model at that time;
  - c. the suppression response area for that station will be shown in blue on the map;
  - d. the suppression response areas of the other adjoining blue stations will only be changed as per b. above.
- 9. If a new station is to be staffed in areas shown in red on the map:
  - a. this station will be staffed with bargaining unit members but may be a composite station:
  - b. the two stations will have their suppression response areas based on the best station response model at that time;
  - c. only one of the two stations in that former red area may be designated as composite and the suppression response area will be shown in red on the map and the other station must be staffed solely with bargaining unit members and the suppression response area shown in blue on the map.
- 10. In the event the Employer closes an existing Station:
  - a. in a blue area on the map the work and suppression response areas shown in blue in the map will be redistributed to other bargaining unit staffed stations shown in blue on the map and remain shown in blue on the map;
  - b. in a red area on the map the work and suppression response area of that station will be redistributed to red or blue stations and designated in the corresponding colour but may not be distributed to any green stations on the map;
  - c. it shall not allow an existing blue area to become a red area as a result.

- 11. It is agreed that stations shown in green on the map will not be regularly staffed by Volunteer Fire Fighters. This does not preclude Volunteer Fire Fighters temporarily staffing of the station for particular events or situations.
- 12. The other work currently being done by the bargaining unit for the Stations and personnel shown in green on the map will not be changed as a result of this Agreement including, but not limited to, Communications, Training, Maintenance, Safety, and Planning.
- 13. Notwithstanding the provisions of this agreement,:
  - a. the new station planned to open in or near Barrhaven will be staffed solely with Bargaining unit members;
  - b. the new station planned to open in the former municipality of Kanata will be staffed by bargaining unit members but may be a composite station and will result in either station 41 or 42 having the suppression response area shown in blue on the map.
- 14. This agreement does not amend in any manner the agreements reached in regards to Rural Water Training and Face Piece Fit Testing.
- 15. Notwithstanding this agreement and article 5:09 of the Collective agreement, Volunteer Fire Fighters and equipment from Stations shown in green and red on the map will have access and allowed the use of the Training Centre.
- 16. When changes are made under this agreement to the map referred to in item 1 the Employer will provide a copy of the adjusted map to the Association.
- 17. This agreement will form part of the Collective Agreement.

Originally signed on October 20, 2009 (awar	ded on September 3, 2008)
Renewed on this <u>27</u> day of <u>April</u>	
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President

Treasurer

#### **RE: ARTICLE 15 - PROMOTIONS**

<u>Development of Officer training courses</u> The parties endorse the notion of specific Officer training for all Officer positions within the scope of the bargaining unit. The parties agree to continue discussions pertaining to the development of Officer training courses to be considered as part of a future promotion process.

<u>Termination of Promotion and Acting lists in effect at time of Initial/First Promotional competitions</u> It is agreed that the Silo Promotion and Acting lists in effect immediately prior to the initial/first promotional competitions will terminate upon implementation of the initial/first list for the applicable rank(s).

<u>Ties and Grand Fathering to next Promotion and Acting list</u> Further to the provisions of clause 15:04(q) and 15:05(n) of the Collective Agreement, for the purposes of Officer promotions in all ranks, where two candidates on the list are tied and the candidate winning the draw is promoted from that list but the other candidate is not promoted when the list expires, he/she will be grand fathered to the top of the next Promotion and Acting Lists.

<u>Communications Division</u> Recognizing that the structure for the Communications Division has not been finalized, the parties agree to review the provisions once the structure has been determined.

Originally signed on September 18, 2003	
Renewed on this <u>27</u> day of <u>April</u>	
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

## RE: ARTICLE 15 - PROMOTIONS DURING HARMONIZATION PROCESS

The Association has indicated that because Officers of the former Cumberland, Gloucester, Kanata and Nepean Fire Departments have generally attained an Officer's rank earlier in their careers than members from the former Ottawa Fire Department, an interim harmonization process "to level the playing field" must be included in the promotion process for all Suppression positions. Therefore, the parties do hereby agree as follows:

(a) While the process and criteria for establishing the eligibility lists for promotions/acting assignments in the Suppression Division is as outlined in Article 15 of the Collective Agreement, it is agreed that for a transition period, service eligibility, service credits and promotions/acting assignments for the positions of Captain and above will be determined as follows for those Officers at the rank of Lieutenant, Captain, or District Chief immediately before the initial Promotion/Acting lists become effective.

<u>Captains</u> In order to write for a Captain's position in the new promotion process, a Lieutenant must have served two (2) years in the rank as a Lieutenant with one (1) year unbroken service immediately prior. In addition, service credits as a Lieutenant would only start accumulating once the Lieutenant completes eighteen (18) years of service.

<u>District Chiefs</u> In order to write for a District Chief's position in the new promotion process a Captain must have served two (2) years in the rank as a Captain with one (1) year unbroken service immediately prior. In addition, service credits as a Captain would only start accumulating once the Captain completes twenty-four (24) years of service.

<u>Platoon Chiefs</u> In order to write for a Platoon Chief's position in the new promotion process a District Chief must have served two (2) years in the rank as a District Chief with one (1) year unbroken service immediately prior. In addition, service credits as a District chief would only start accumulating once the District Chief completes twenty-six (26) years of service.

- (b) Lists will be prepared identifying all those Officers at the ranks of Lieutenant, Captain and District Chiefs at the time the silo Promotion/Acting lists are terminated. For purposes of this Letter of Understanding, these lists will be referred to as the original lists. When an Officer from one of the original lists is promoted, or terminates employment for any reason, his/her name will be removed from the original lists.
- (c) Service credits for those eligible Employees on the original lists would continue to accumulate in accordance with (a) above to the maximum provided so long as they remain on those lists.

- (d) It is understood that during this interim harmonization period, all Employees must still attain the minimum exam score (Article 15:04(k) and Article 15:05(i)) and work performance requirements (Article 15:04(j) and 15:05(h)) to be eligible for promotion. However the service credits to be added to the score for those Employees on the original lists are in accordance with (a) above to the maximum provided under the service credits sections (Article 15:04 (l) and (m) or 15:05(j)).
- (e) Effective from the date of the initial/first competitions, unless otherwise mutually agreed, Employees on the original lists will not be eligible to be placed on the Promotion/Acting lists until they have attained the years of service threshold necessary to accumulate service credits. For those candidates on the Promotion/Acting lists from the original lists who have attained the above-mentioned service levels at the time of the promotional opportunity, promotions/acting assignments will be offered to those Employees in accordance with their rankings on the Promotion/Acting list. Eligible Employees who do not satisfy the requirements listed in this appendix wishing to write the examination may do so, but will not be placed on the Promotion/Acting list. In the event there are not sufficient Employees on the Promotion/Acting lists to meet requirements, the parties will meet to determine how the needs are to be met in a timely fashion.
- (f) All Employees not on the original lists, as well as Employees whose names are removed from the original lists because of promotion, will accumulate service credits in accordance with the regular promotional provisions in the Collective Agreement, not the interim harmonization arrangements.
- (g) Until the expiry of the harmonization provisions, it is agreed that the years of service threshold for service credits to count for Employees remaining on an original list [as per (a) above] will be reviewed by the parties on an annual basis for the purpose of adjusting those thresholds downward.
- (h) The interim harmonization provisions would expire as soon as practical by agreement of the parties, but no later than when the remaining Employees on the original list attain the threshold to accumulate service credits under the harmonization agreement.

Agreed to in Ottawa, Ontario on this <u>27</u>	day of, 2009
For:	For:
The City of Ottawa	Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

# RE: ARTICLE 3:01 - MANAGEMENT RIGHTS - RIGHT TO TRANSFER

While not specifically identified in the Management Rights Clause (Sub-Section 3:01), the parties acknowledge and agree that the Employer has the right to transfer Employees.

Originally signed on September 18, 2009  Renewed on this27 day ofApril	, 2009
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

# **RE: ARTICLE 5:03 - HOURS OF WORK**

This is to advise that, subject to meeting the Employer's operational requirements and provided no additional cost to the Employer, Fire Prevention Officers will be permitted to work a compressed four day workweek with the equivalent weekly hours detailed in Article 5:03 to be scheduled over four consecutive days between Monday to Friday inclusive, between 07:00 and 17:00 hours.

Originally signed on September 18, 2003	
Renewed on this <u>27</u> day of <u>April</u>	
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

## **RETURN TO WORK PROGRAM**

- 1. The parties agree that Employees on sick leave and/or WSIB will participate in a return to work program when alternate/modified work is made available which the Employee can perform, taking into account any confirmed medical restrictions.
- 2. Notwithstanding #1, when the agreed long term medical prognosis for an Employee on sick leave is that he/she will no longer be able to perform the duties of his/her position, and where such Employee has submitted an official notification of retirement to be effective with a six (6) month period, return to alternate/modified work opportunities will not be considered, and such Employee must retire on or before the date given. Where there is an Officer vacancy to be filled, the Employer shall appoint from the promotion list subsequent to the notification.
- 3. The parties further agree to meet to finalize the particulars pertaining to: medical confirmation of illness; priority placements; availability of work; return to work opportunities; and any other issues agreed to by the parties.
- 4. In the event there is not an agreement on all of the particulars specified in #3 above by December 31, 2005, or at a mutually acceptable alternate date, then either party may refer any remaining issues to arbitration.
- 5. Until the particulars defined in #3 above are finalized, this document is without prejudice to any position either party may take regarding the manner in which those particulars are implemented.

Signed on October 20, 2009 (awarded on September 3, 2008)

Renewed on this <u>27</u> day of <u>April</u>	, 2009
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

# RE: EMPLOYEES UTILIZED ON A PART-TIME/CASUAL/TEMPORARY BASIS IN THE COMMUNICATIONS DIVISION

- 1. While Employees hired on a part-time, casual or temporary basis would generally not be subject to the provisions of the Collective Agreement, they would be entitled to receive the same rate of pay as applicable to full-time Employees performing the same duties. Where there are increment steps, progression through the range would be based on satisfactory performance, successful completion of any required examination and completion of the equivalent number of hours worked by the full-time Employee in a year. A full year of service shall be deemed to be 2184 hours.
- 2. In that it is anticipated there will be a required reduction in staff in the Dispatch area as a result of the amalgamation of the dispatched centres, the Employer agrees not to hire any more part-time, casual, or temporary Employees in the dispatch area until the impact on current staff is known.
- 3. The parties agreed full time Employees would not be permanently replaced by part-time, casual, or temporary Employees.

Originally signed on September 18, 2003	
Renewed on this <u>27</u> day of <u>April</u>	
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	 Treasurer

# **RE: UIC REBATE**

In consideration of the insured benefits provided by the Employer, effective commencing in 2002, it is agreed the Employee portions of the UIC rebate will be provided to the Employer.

Originally signed on September 18, 2003.	
Renewed on this <u>27</u> day of <u>April</u>	, 2009
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

# **RE: CONTRACTING OUT**

Where by agreement of the parties or a determination by the Board under Section 54 of the <u>Fire Protection and Prevention Act</u>, 1997, a position that is in the bargaining unit is excluded from the bargaining unit because of the exercise of managerial functions or dealings in confidential matters relating to labour relations, it is agreed that once the agreement or determination is made the contracting out provision in the Collective Agreement would not impact on the transfer of such position and duties outside the bargaining unit.

Originally signed on September 18, 2003	
Renewed on this <u>27</u> day of <u>April</u>	
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

#### **RE: BENEFITS FOR RETIREES**

This Letter of Agreement replaces any and all other agreements (written and unwritten) between the parties regarding the retiree benefits currently available to retirees. However, it is acknowledged and agreed that Employees who retired before the date of signing of this Letter of Understanding will maintain their current coverage(s) on the same cost sharing basis as previously applicable.

Effective from date of signing of this Letter of Understanding, for all Employees in the bargaining unit at date of ratification of this agreement, effective from the date of their retirement from the City of Ottawa, the Employer will provide the following coverage, at 100% Employer paid, provided that at retirement they are in receipt of a non actuarially reduced pension from OMERS or COSF, and provided that at least 20 of the retiring Employee's credited years of service were with the City of Ottawa. These provisions will also be applicable: if an Employee has to retire for medical reasons provided such Employee has at least 25 years of credited service with the City of Ottawa, in which case the Employee would be eligible for coverage upon attaining the age and years of service criteria had he/she continued to work; or when a fire fighter is hired with the Ottawa Fire Department as a probationary fire fighter, spends his/her entire career working with the Fire Department, and retires at normal retirement age (60) but does not have the required 20 years of service.

- Prescription drugs as identified under the Formulary of the policy in effect at that time;
- Semi private hospital coverage;
- Vision Care as provided in the policy at that time;
- Other Health Benefits as specified in the policy;
- Coverage is for eligible retired Employees and their eligible dependants, in accordance with the policy. In the event of the death of the retired Employee, the Employee's spouse and eligible dependants will maintain eligibility for coverage. (As per previous arrangements).
- The coverage for prescription drugs ceases at age 65.

Originally signed on September 18, 2003

Renewed on this <u>27</u> day of <u>April</u>	, 2009
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

# **RE: 11:08 - CLEANING ALLOWANCE**

The following positions are currently eligible for the Cleaning Allowance; all Officers designated with Chief status, Officers in the Fire Prevention Division, Officers in the Training Division, the top twelve (12) Captains who qualify to act as District Chiefs through promotional examinations, and others who have been designated and detailed by the Chief.

Originally signed September 18, 2003	
Agreed to in Ottawa, Ontario on this <u>27</u>	_ day of, 2009
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

## **OMERS TYPE III SURPLUS**

WHEREAS members of the former Ottawa Professional Fire Fighters Association employed in the former City of Ottawa (pre-amalgamation) participated in the OMERS Type III plan;

WHEREAS a surplus developed from that OMERS Type III plan account;

AND WHEREAS the signatories hereto are desirous of obtaining a payout of that surplus and dividing it equitably between them;

By this Letter of Understanding, the parties covenant and agree that application will be made to OMERS for a payout of the Type III surplus and any monies so received shall be distributed as follows:

- i) Fifty percent (50%) to the City of Ottawa.
- ii) Fifty percent (50%) to the Employee members of the signatory Association to be paid to the Association for distribution to its members.

All funds so received by the City of Ottawa shall be utilized by the City for matters relating to the Ottawa Fire Service.

Agreed to in Ottawa, Ontario on this <u>27</u>	_ day of, 2009
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

## IT TECHNICIAN

On September 3<sup>rd</sup>, 2008 Arbitrator Burkett has released the decision of the Board of Arbitration concerning the renewal of the Collective Agreement that expired December 31<sup>st</sup>, 2003.

The parties wish to enter into an agreement to satisfy the requirements of this award concerning the position of IT Technician.

The signatories hereto agree to the following in regards to the position of IT Technician:

- 1. The position will be filled by Ms. Judy Rousson if she chooses to remain in it. In such event, her seniority in the position of IT Technician shall be retroactive to September 3<sup>rd</sup>, 2008 and her previous service in Communications shall be recognized in accordance with Article 15.07 (a) if she chooses to compete for a Group 7 position as outlined in paragraph 5 below.
- 2. That the work is bargaining unit work and shall be in the Communications Division. Notwithstanding this position is within the Communications Division, the hours of work shall be 35 hours per week as provided for in Article 5.03 of the Collective Agreement.
- 3. In the event of a vacancy the position will be filled in accordance with Article 15.06, however all bargaining unit members are eligible to compete for the position. The parties agree to conduct a competition as soon as practicable to establish a promotion list for this position and every two years thereafter commencing in March of 2010.
- 4. Should the position become vacant without a promotion list in effect the parties agree that the Employer may conduct an expedited competition and in the interim fill the position in an appropriate and reasonable manner.
- 5. The incumbent to this position may compete for Group 7 positions within the Communications Division with service credits in accordance with Article 15.06 (k), accumulating from the date entry into this position. In order to compete for such a Group 7 position, the incumbent must have seven years service in the Communications Division including the last two years in the IT Technician position as of March 15 of the year of the Competition.

6.	The parties remain willing to discuss a now and in the future.	any other positions that may be so design	gnated both
Orig	ginally signed on October 20, 2009 (awar	ded September 3, 2008)	
Ren	ewed on this <u>27</u> day of <u>April</u>	, 2009	
	For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Asse	ociation
-		President	
-		Vice-President	
-		Treasurer	

## **SCBA TECHNICIAN**

On September 3<sup>rd</sup>, 2008 Arbitrator Burkett has released the decision of the Board of Arbitration concerning the renewal of the Collective Agreement that expired December 31<sup>st</sup>, 2003.

The parties wish to enter into an agreement to satisfy the requirements of this award concerning the position of SCBA Technician. The signatories hereto agree to the following in regards to the position of SCBA Technician:

- 1. One position will be filled by Mr. John Poirier if he chooses to remain in that position. If Mr. Poirier chooses to return to his former position, the position will be filled in accordance with item 4 below. Should Mr. Poirier choose to remain in this position, he shall be deemed to have service credits in this position for promotional purposes under item 5 below from September 3<sup>rd</sup>, 2008.
- 2. Any other such positions will be filled in accordance with item 4 below, however the parties agree to discuss the accommodation of a member to this position. In the event of an assignment that is not of a permanent nature to this position, such position shall be filled first by the Promotion List. The parties agree to conduct a promotional competition as soon as practicable.
- 3. In the event of a vacancy the position will be filled from the Promotion List in effect at the time of the vacancy. The Promotion List will be established in accordance with Article 15.06 and a competition will be held every two years commencing March of 2010. Notwithstanding Article 15.02, all bargaining unit members are eligible to compete for this position as long as they have 10 years of service. For purposes of any competition for this position, service credits will only accrue for Employees after 10 years of bargaining unit service.
- 4. The incumbent to this position at the time of signing of this LOU may compete only for the position of Respiratory Program Coordinator.
- 5. The member highest on the Promotion List will act for the Respiratory Program Coordinator when that position is vacant but not for the position of Safety Officer or any other officer position in the Safety Division.

6.	The parties remain willing to discuss any other positions that may be so designated both now and in the future.		
Orig	finally signed on October 20, 2009 (award	ed September 3, 2008)	
Ren	ewed on this <u>27</u> day of <u>April</u>	_, 2009	
	For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association	
-		President	
-		Vice-President	
-		Treasurer	

## **DAY SHIFT COMMUNICATIONS DIVISION**

On September 3<sup>rd</sup>, 2008 Arbitrator Burkett has released the decision of the Board of Arbitration concerning the renewal of the Collective Agreement that expired December 31<sup>st</sup>, 2003.

The parties wish to enter into an agreement to satisfy the requirements of this award concerning the Communications Division day shift.

The signatories hereto agree to the following in regards to the day shift in the Communications Division:

- 1. If and when the Employer elects to fill the Dispatcher position or positions for a day shift in the Communications Division, such positions will be in addition to the current complement of Employees in the Communications Division.
- 2. The hours of work and shift schedule will be in accordance with Article 5.03 of the Collective Agreement, and will be explicitly referenced in the job posting. The bi-weekly rate of pay for any of these positions shall be maintained at the rates specified in Article 11.02 and will not be reduced as a result of a 40-hour workweek rather than a 42 hour workweek.
- 3. The day shift positions, when established or when a vacancy occurs, will be first offered to existing staff in seniority order based on their time as Dispatchers that may, at their sole discretion, elect to fill the position.
- 4. An Employee exercising their option under item 3 above will maintain their current step rate and will continue to progress through the step rates specified in Article 11:02 on an annual basis as if they were working a 24/7 shift in the Communications Division. Other Employees filling these positions shall progress through the step rates as specified in Article 11.02 on an annual basis as if they were working a 24/7 shift in the Communications Division.

An Employee on a Day shift may request to be placed back on a 24/7 shift at any time. Such request shall be granted on the first vacancy that occurs. In the event more than one Employee has made such a request, the first Employee to be placed back on a 24/7 shift

## **RE: ARTICLE 15 – PROMOTION COMMITTEE**

The parties agree to form a joint Recommendation Committee to develop a revised promotion system. The committee will be comprised of two (2) Union Representatives, and two (2) representatives of management. This committee will deliver recommendations to the Fire Chief and OPFFA president no later than the week of June 7, 2010.

#### 1. Promotions Systems

The focus of the Recommendation Committee will be to develop a revised promotion system that assesses seniority, Officer Training programs (such as the 2008 version of the NFPA 1021 Company Officer Program and the Province of Ontario Company Officer program and curriculum produced by the Ontario Fire College), and currency.

The committee will identify issues and concerns and develop recommendations on this matter.

Any proposed changes to the current promotion system must be mutually agreed upon by the Fire Chief and the OPFFA, otherwise the current system remains in place.

## 2. Training

This committee will also propose new language for Article 11:06 to address length (a week for a week), the maximum duration of weekly scheduling of training programs. In addition, the committee will identify elective versus mandatory training courses.

#### 3. Implementation

If any recommendation from the committee is to be acted upon, an implementation Committee comprised of the same members shall be formed to ensure the optimum transition from the existing program system to the new system.

The committee will meet with representatives of the OPFFA Executive and Fire Management after the first two (2) years after any implementation to assess the new system and propose any required changes.

Agreed to in Ottawa, Ontario on this $\underline{2}$ For:	7_ day of <u>April</u> , 2009 For:
The City of Ottawa	Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	 Treasurer

## **RE: 24 HOUR SHIFT**

The Parties agree that beginning no later than December 1, 2010 they will jointly review the concept of moving to a 24 hour shift for the Suppression Division and on shift Safety Officer.

The purpose of this review is to examine the full implications of such shift schedule including without limitation, the following:

- 1. Public safety and service levels
- 2. Employee health and wellness
- 3. Operational and financial considerations

This review will be completed no later than June 30, 2011

Within 30 days of ratification the Parties will schedule the first 5 days available after June 30, 2011 with Arbitrator Mr. Burkett. The Parties agree that Mr. Burkett will act as sole arbitrator for an interest award. If the matter has not been resolved by June 30 2011 the Parties shall have the matter heard on the dates scheduled. The Parties will jointly request the Arbitrator release a decision within 45 days of the conclusion of the hearing. If for any reason Mr. Burkett is unavailable or not available within a reasonable time the Parties agree to have Mr. Keller act as an arbitrator for this matter.

Agreed to in Ottawa, Ontario on this <u>27</u>	_ day of, 2009
For: The City of Ottawa	For: Ottawa Professional Fire Fighters' Association
	President
	Vice-President
	Treasurer

## Memorandum of Agreement

#### Between the

Ottawa Professional Fire Fighters Association ('Association')

#### And the

Corporation of the City of Ottawa ('Employer')

## **VACATION SELECTION SYSTEM**

The Ottawa Professional Fire Fighters Association and the Corporation of the City of Ottawa agree to the creation of the following Vacation Selection System as it applies to the Suppression and Safety Divisions of the Ottawa Fire Service. The parties agree that the Selection System shall be created in accordance with the following terms and conditions on each individual Platoon:

## 1. The Assignment of Group

- i. The Group Members are assigned to is based on seniority.
- ii. Applies to the ranks of Captain, Lieutenant, Safety Officer and Firefighter
- iii. Platoon and District Chiefs pick separately. A maximum of two District and one Platoon will be permitted off at any time.
- iv. Any Member detailed out of the Suppression and Safety Divisions on a longterm basis, with no definite time frame of return, shall no be included in the Selection Process.
- v. There shall be a total of twenty-one Groups (#1, 22, 43, 64, etc. for a Group).
- vi. The last Member placed will be done inversely. For Example, if there are four members left over (17 Groups of 10 members and four Groups of 11 members), these members will be placed in Groups #21, 20, 19 and 18 rather than starting back at Group #1.
- vii. One Member is allowed off per Group.

## 2. Selection

- i. Prime Time shall encompass the second (2<sup>nd</sup>) week in May to the first (1<sup>st</sup>) week in September, the last two weeks in December and the two weeks of the March break. Weeks may be staggered to account for best booking (e.g. Don't start on Monday of long shift).
- ii. There is a maximum of consecutive two-week bookings during Prime Time.
- iii. All picks of more than one week must be consecutive.
- iv. Two-week periods can be any combination of consecutive weeks.
- v. The Platoon Chief shall select Group Leaders.

## 3. Initial Selection

- i. Members may book up to a maximum of two consecutive weeks in Prime Time.
- ii. Members may book up to their whole entitlement outside of Prime Time, with the option of two of those weeks being at the beginning or end of Prime Time periods (e.g. four weeks prior to the second week in May, and then the first two weeks of Prime Time in May for six consecutive weeks).
- iii. The selection process shall begin the second week of September for the next calendar year.
- iv. The Platoons shall remind all members by all-stations announcements and email no later than the first week of August that the selection process will begin the second week of September.
- v. The Platoons shall circulate a master Group list to all members indicating their selection position no later than the first week of August.
- vi. The Platoons shall determine the Group Leaders and provide the leaders with the names of the members in their Group, inclusive of contract numbers and the weeks of entitlement.
- vii. The Group Leader shall contact the members in their Group prior to the commencement of the selection process to determine the accuracy of their information and advise them that the selection process will commence the second week of September. Members who anticipate an absence during the selection process shall provide the Group leader his/her selections in written form or a contact number at which he/she can be reached.

- viii. Group Leaders shall begin to contact the Members in their Group during the second week of September.
- ix. Group Leaders shall send the vacation selection results to the Shift Schedulers when the selections are complete.
- x. The Shift Schedulers shall enter the vacation selections from all the Groups into the vacation master file.
- xi. Any probationary fire fighter who has not graduated from recruit training at the time of the commencement of the selection process will not be included except to the extent that they will be accommodated by the Platoon Chief with the first selection after the Initial Selection has concluded.

#### 4. Subsequent Selection

- i. During all subsequent selections, members may book consecutive weeks of remaining vacation time.
- ii. For Booking in remaining Prime Time, the aforementioned rules continue to apply as per the Initial Selection.

#### 5. Residual Vacation Selection

- i. During all subsequent selections, members may book consecutive weeks of remaining vacation time.
- ii. For Booking in remaining Prime Time, the aforementioned rules continue to apply as per the Initial Selection.
- iii. The Shift Schedulers shall post a copy of the number of firefighters on vacation in each week to the public folders on Outlook. The Platoon Chief shall notify Members that the file is ready for viewing. Members can view this file for unfilled weeks that they may be interested in exchanging for.
- iv. Members can directly e-mail (from their own account) the Shift Schedulers a request for any open weeks available, and list the weeks they would like to exchange. This request must be e-mailed within three weeks of the vacation master file being posted.
- v. Three weeks after the initial vacation master file has been posted, the Shift Schedulers shall review all requests:
  - a. When there is only one request for an open week, this request shall be approved and the Member notified by e-mail.

- b. When there are multiple requests for an open week, the Shift Schedulers shall provide a list of these dates and Members requesting these dates to the Platoon Chief.
- vi. The Platoon Chief shall conduct a random draw to select the Members who will be approved for the open week. The random draw shall be witnessed by at least two Chief Officers. The Shift Schedulers shall notify Members by e-mail that their request has been approved or denied.

#### 6. Additional Rules

- i. If an opening in the vacation selection schedule occurs (due to promotion, transfer to another platoon, sickness, etc.), then these open weeks shall be offered to the balance of the platoon in accordance with the Residual Vacation Selection process.
- ii. Any residual vacation weeks not claimed by one of the Groups shall be offered to the balance of the platoon in accordance with the Residual Vacation Selection process.
- iii. Vacations weeks may be exchanged within the platoon. The affected members are both to e-mail the Shift Scheduler. The member providing the vacation time shall indicate to whom they are providing it to and their choice for a replacement vacation time. The Member receiving the vacation shall indicate their acceptance of the exchange and indicate which vacation time they wish to replace it with.
- iv. Members rebooking vacation time as a result of illness, injury, etc. may do so in the open weeks.
- v. Members transferring to another platoon during or after the vacation selection shall finish their selections on the original platoon. These weeks shall be transferred to the new platoon as selected. The maximum of 21 out on vacation at a time may be exceeded in this case.
- vi. Members promoted to District Chief during or after the vacation selection shall finish their selection on the original platoon where necessary, and shall be entitled to the vacation time chosen.
- vii. Group Leaders can communicate "open" weeks to Members in-person, or via emails, faxes or telephone. The selecting Member shall indicate their preferred method.
- viii. Once contracted, a Member shall be permitted 24 hours to choose their vacation selection.

- ix. A member not replying with their selection within the 24-hour period shall be bypassed for selection. Members shall not be bypassed unless they have been contacted face-to-face, or by telephone. *A message left on an answering machine is not proper notification*.
- x. Members who cannot be contacted with 48-hours shall be bypassed.

## 7. Subsequent Vacation Selections

- i. Members shall send (from their own e-mail account) requests for vacation changes directly to the Shift Schedulers. Requests are reviewed on a first come, first serve basis and a list is compiled by the Shift Schedulers of such members and the time of their request.
- ii. The Shift Schedulers shall check the vacation master file to see if the request can be approved.
- iii. The Shift Schedulers shall send a reply directly to the member via e-mail advising the member if the request has been approved or denied based on the maximum of 21 out on vacation at a time.
- iv. The Shift Schedulers shall post an updated copy of the vacation file to the public folders in Outlook at the end of each workday. This allows members to check when vacation weeks are open.
- v. Platoon chiefs have access to the vacation master file so they can view Members who are on vacation next week etc.

## 8. Responsibilities

## i. Group Leaders shall:

- a. Coordinate the selection of vacation weeks in their respective Group.
- b. Send the vacation selection results to the Shift Schedulers when the selections are complete.

#### ii. Shift Schedulers shall:

- a. Create the vacation master file.
- b. Input all changes to the master vacation file.
- c. Notify Members by e-mail if their request for vacation change has been approved or denied.

- iii. Platoon Chiefs shall:
  - a. Be responsible for vacation leave management on their shift, and mediate any disputes.
- iv. Members shall:
  - a. Pick their vacation leave in a timely manner.

This Memorandum is made without prejudices to any future negotiations and is subject to the approval of City Management and the Membership of the Association.

Signed in Ottawa, Ontario on this 31st day of August, 2005

For: For:

The City of Ottawa Ottawa Professional Fire Fighters' Association

"original signed by R Larabie" 'original signed by Monty Malloy"

Fire Chief, Ottawa Fire Services President, Local 162

"original signed by J Ullett" "original signed by P Kennedy"

Vice-President

"original signed by C Morrison"

Treasurer

#### Memorandum of Agreement

#### Between the

Ottawa Professional Fire Fighters Association ('Association')

#### And the

Corporation of the City of Ottawa ('Employer')

## **LIEU DAY SELECTION SYSTEM**

The Ottawa Professional Fire Fighters Association and the Corporation of the City of Ottawa agree to the creation of the following Lieu Day Selection System as it applies to the Suppression and Safety Divisions. The parties agree that Selection System shall be created in accordance with the following terms and conditions:

## 1. The Assignment of Groups

- i. The assigned, Group Members' selection are random for the ranks of Captains, Lieutenants, Safety Officers and Firefighters (see 3(v)).
- ii. Platoon and District Chiefs pick separately. Platoon Chiefs are allowed to take lieu days at their discretion. District Chiefs are allowed to take lieu days only if there are fewer than two District Chiefs off on Vacation.
- iii. Any Member detailed on a long-term basis, with no definite time frame of return, shall not be included in the Selection process.
- iv. There shall be a total number of seven Groups
- v. One Member is allowed off per Group for each calendar day.

#### 2. Selection

- i. Picks must be consecutive, or the Member waits until his/her turn comes around again.
- ii. The first 24-hour Sunday picked counts as one lieu day with subsequent 24-hour Sundays picked counting as two.
- iii. The Platoon Chief shall select Group Leaders.

#### 3. Initial Selection

i. The first round of selection is to a maximum of two consecutive weeks.

- ii. The selection process shall begin when everyone in the Group has completed their vacation selection.
- iii. The Platoon Chief shall remind all Members by all-stations announcement and email of the expected commencement date no later than the last week of August.
- iv. The Platoon Chief shall determine the Group Leaders and provide them with the names and contact numbers of the members in his/her Group.
- v. An Association Executive Board member and a Fire Management Team member, or designate, shall oversee the random selection of numbers identifying Group Members to determine the position of their selection and provide the Platoon Chief with their Group list in order of selection.
- vi. The Platoon Chief shall circulate a master Group list to all Members indicating their selection position no later than the last week of August.
- vii. Group Leaders may contact the Members in their Group prior to the commencement of the selection process to determine the accuracy of their information and to advise them of the commencement date.
- viii. Members may contact the Group Leader prior to the commencement of the selection process to advise him/her of their desire not to select lieu days. Written confirmation is necessary.
- ix. Group leaders send the lieu day selection results to the Shift schedulers when the selections are complete.
- x. The Shift Schedulers enter the lieu day selection from all Groups into the lieu day master file.
- xi. Any probationary fire fighter who has no graduated from the recruit training at the time of the commencement of the selection process will no be included except to the extent that they will be accommodated by the Platoon Chief with the first selection after the Initial Selection has concluded.

## **4. Subsequent Selections**

- i. The balance is allowed to the maximum of twelve (12) days (if earned).
- ii. A maximum of two consecutive weeks is permitted.
- iii. Picks must be consecutive days or the member waits until his/her turn comes around again.

#### 5. Residual Lieu Day Selection

- i. The Shift Schedulers shall post a copy of the number of firefighters on lieu days leave each shift to the public folders on Outlook. The Platoon Chief shall notify Members of their platoon that the file is ready for viewing. Members can view this file for unfilled days that they may be interested in.
- ii. Members can directly e-mail from their own account the Shift Scheduler with a request for open lieu days. This request must be e-mailed within three weeks of the lieu day master file being posted.
- iii. Three weeks after the lieu day master file has been posted, the Shift Schedulers shall review all requests.
  - a. When there is only one request for an open lieu day, this request shall be approved and then Member notified by e-mail
  - b. When there are multiple requests for an open lieu day, the Shift Schedulers shall provide a list of these dates, and the Members requesting these dates, to the Platoon Chief.
- iv. The Platoon Chief shall conduct a random draw to select the Member(s) who shall be approved for the open lieu day. This random draw shall be witnessed by at least two Chief Officers. The Shift Schedulers shall notify Members by e-mail that their request has been approved or denied.

#### 6. Additional Rules

- i. If an opening in lieu day selection schedule occurs (due to promotion, transfer to another platoon, sickness, etc.), these open days shall be offered to the balance of the platoon.
- ii. Any residual lieu days not claimed by one of the Groups shall be offered to the balance of the platoon.
- iii. Members rebooking lieu days as a result of illness, injury, etc., may do so where there are openings.
- iv. Group leaders can communicate open lieu days to Members in-person, or via emails, faxes or telephone. The selecting Member shall indicate their preferred method.
- v. Once contacted, a Member shall be permitted 24 hours to choose their lieu days.
- *vi.* A member not replying with their selection within the 24-hour period shall be bypassed for the selection. Members shall not be bypassed unless they have been

- contacted directly face-to-face or via telephone. (A message left on an answering machine is not proper notification)
- vii. Members anticipating an absence during the selection process shall provide the Group Leader his/her selections in written form or a contact number at which he/she can be reached.
- viii. Members who cannot be contacted within 48-hours shall be bypassed.
- ix. If the selection process has not been completed within one month of a desired selection, a Member may select time by emailing the Shift Scheduler from their email account. This selection will not count as the Member's first selection.

## 7. Subsequent Lieu days Selection

- i. Members send requests for lieu day changes directly from their own e-mail account to the Shift Schedulers. These are reviewed on a first come, first serve basis.
- ii. The Shift Schedulers check the lieu day master file to see if the request can be approved.
- iii. The Shift Schedulers send a reply directly to the Member via email advising the Member if the request has been approved or denied based on the maximum of seven out on a lieu day at a time.
- iv. The Shift Schedulers shall post an updated copy of the lieu day master file to the public folders in Outlook at the end of each workday. This allows Members to check when lieu days are open.
- v. Platoon Chiefs have access to the lieu day master file so they can view Members who are on lieu days.

#### 8. Responsibilities

## i. Group Leaders shall:

- a. Coordinate the selection of lieu days in their respective Groups.
- b. Send the lieu day selection results to the Shift Schedulers when the selections are complete.

## ii. Shift Schedulers shall:

a. Create the lieu day master file

- b. Input all changes to the master lieu day file.
- c. Notify members by e-mail if their request for lieu days has been approved or denied.

#### iii. Platoon Chiefs shall:

a. Be responsible for lieu day leave management on their shift, and mediate any disputes.

## iv. Members shall:

a. Pick their lieu day in a timely manner.

This Memorandum is made without prejudices to any future negotiations and is subject to the approval of City Management and the Membership of the Association.

Signed in Ottawa, Ontario on this 30<sup>th</sup> day of August, 2005

For:

The City of Ottawa

For:

Ottawa Professional Fire Fighters' Association

"original signed by R Larabie"

Fire Chief, Ottawa Fire Services

'original signed by Monty Malloy"

President, Local 162

"original signed by J Ullett"

"original signed by P Kennedy"

Vice-President

"original signed by C Morrison"

Treasurer